PCA Public Listening Session: General Updates and Details on Gradual EVV Implementation

As was mentioned during prior stakeholder meetings, MassHealth will be hosting bi-monthly Public Listening Sessions to provide updates on Electronic Visit Verification (EVV) implementation for the PCA Program. In addition to providing updates, these sessions will be used to gather critical stakeholder feedback regarding EVV and will be held at least every other month until EVV implementation begins in calendar year 2022. For each round of sessions, MassHealth will facilitate one presentation in English and one in spoken Spanish, as noted below. All sessions will be held virtually via WebEx. We are asking for your assistance in sharing this information as broadly as possible.

Please note the next round of sessions are taking place as follows:

Session Date/Time	WebEx Link and Call In Information
Tuesday, April 20, 2021	https://statema.webex.com/statema/j.php?MTID=m034ce9fe57bbf41bad286a91698803ae
1:00PM - 3:00PM	Join by phone
	1-203-607-0564 US Toll
English Session	1-866-692-3580 US Toll Free
	Meeting #/Access code:
	185 088 4627
	Meeting password:
	wwG4QY3PZg5
Tuesday, April 27, 2021	https://statema.webex.com/statema/j.php?MTID=m6388e6fe47dc810bedc3ddf3326e64d1
1:00PM - 3:00PM	Join by phone
	1-203-607-0564 US Toll
Spanish Session	1-866-692-3580 US Toll Free
	Meeting #/Access code:
	185 566 0144
	Meeting Password:
	wwG4QY3PZg5

Public Listening Sessions are open to all stakeholders. If you cannot attend a Public Listening Session, written responses will be accepted at any time at PCAfeedback@massmail.state.ma.us. Public listening sessions are completely voluntary, and while MassHealth encourages all interested stakeholders to participate, Personal Care Attendants are not required to attend.