

PCA Public Listening Session: General Updates and Details on Gradual EVV Implementation

As was mentioned during prior stakeholder meetings, MassHealth will be hosting bi-monthly Public Listening Sessions to provide updates on Electronic Visit Verification (EVV) implementation for the PCA Program. In addition to providing updates, these sessions will be used to gather critical stakeholder feedback regarding EVV and will be held at least every other month until EVV implementation begins in calendar year 2022. For each round of sessions, MassHealth will facilitate one presentation in English and there will be additional information found online in Spanish. All sessions will be held virtually via WebEx. We are asking for your assistance in sharing this information as broadly as possible.

Please note the next round of sessions are taking place as follows:

Session Date/Time	WebEx Link and Call In Information
Tuesday, September 28, 2021 10:00AM – 12:00PM Note: this session will be held in English. A Spanish version of this presentation will be available on mass.gov.	https://statema.webex.com/statema/j.php?MTID=maf3bb73d134a52b71e327eef170c7bca Join by phone 1-203-607-0564 US Toll 1-866-692-3580 US Toll Free Meeting #/Access code: 1610 10 6223 Meeting password: uUPhgtPW448

Public Listening Sessions are open to all stakeholders. If you cannot attend a Public Listening Session, written responses will be accepted at any time at PCAfeedback@massmail.state.ma.us. Public listening sessions are completely voluntary, and while MassHealth encourages all interested stakeholders to participate, Personal Care Attendants are not required to attend.