



The Commonwealth of Massachusetts
EXECUTIVE OFFICE OF PUBLIC SAFETY AND SECURITY
STATE 911 DEPARTMENT
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Executive Director

*******NOTICE*******

FROM: Frank Pozniak, Executive Director 
TO: Communication Service Providers
DATE: November 15, 2023
RE: **MASSACHUSETTS ENHANCED 911 SURCHARGE PETITION**

This notice is to provide communication service providers with information concerning the pending Massachusetts Enhanced 911 Surcharge Petition. On September 1, 2023, the State 911 Department (Department) filed a Petition with the Massachusetts Department of Telecommunications and Cable (D.T.C.) for Approval to Maintain the Monthly Enhanced 911 Surcharge at \$1.50. See D.T.C Docket 23-3. If the Department's pending Petition is approved by the D.T.C., the monthly surcharge will remain at \$1.50 and will not be reduced to \$1.00 on January 1, 2024. Once the D.T.C. issues its Final Order in D.T.C. Docket 23-3, which by statute is required to be issued by November 30, 2023, that Final Order will be available on the Department's website, as well as on the D.T.C.'s website.

The Department hereby reminds each communication service provider that it shall remit surcharge revenues, along with the required report, to the Department on a monthly basis at the rate authorized by the D.T.C. The monthly report form can be found on the Department's website at www.mass.gov/orgs/state-911-department.

Please contact Karen Robitaille at (508) 821-7221 or at karen.robitaille@mass.gov if you have any questions regarding this notice.

Thank you for your attention to this matter.