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Notice to Elizabeth Grady Students – School Closure

At its meeting on January 30th, 2024, the Board of Registration of Cosmetology and Barbering (“Board”) voted to close the Elizabeth Grady School of Esthetics (“School”).

The Board has informed the School of its decision, and is requiring the School to comply with the Board’s School Closure Policy. The Policy can be accessed here:

<https://www.mass.gov/doc/policy-on-school-closure-procedures/download>.

Next Steps for Elizabeth Grady Students:

Transferring Hours

Students should prepare to transfer their completed school hours to a Board-approved aesthetics school. A list of current schools is available here: <https://www.mass.gov/doc/massachusetts-schools-of-cosmetology-barbering-and-electrology-private-vocational-schools-3/download>. The Elizabeth Grady School should be able to assist you in confirming your current hours with the new school, to help complete the transfer process.

At its January 30th, 2024 meeting, the Board also voted to assist students who are completing a limited number of hours at a new school. For students who are completing less than 50% of their program at a new school, the Board will approve their applications to take the exam in place of the new school. Once students complete their hours at the new school, the Board will accept a letter from that school confirming that the student has completed their remaining hours. The letter should be sent with their completed PSI Exam Application directly to PSI. The Board will then waive the School Information section of the exam application, allowing the student to take their exam. Applications to the exam are available here:

<https://proctor2.psionline.com/programs/MA%20Application.pdf>

Refund Requests

Students who have withdrawn from the Elizabeth Grady School and/or have transferred their hours to another aesthetics program should contact the Elizabeth Grady School to request a refund for hours they paid for in advance but did not earn there. The school is required to provide a refund in accordance with M.G.L. c. 255, s. 13K :

<https://malegislature.gov/Laws/GeneralLaws/PartIII/TitleIV/Chapter255/Section13k>.

If you are not able to obtain confirmation of your school hours or a refund from the Elizabeth Grady School, please contact the Board at 617-701-8792 or

cosmetologyandbarberingboard@mass.gov.



If you are unable to receive a refund from the School in accordance with M.G.L. c. 255, s. 13K, you may also notify the Attorney General's Office here: <https://www.mass.gov/how-to/file-a-consumer-complaint>.