



Commonwealth of Massachusetts
Executive Office of Energy & Environmental Affairs

Department of Environmental Protection

Charles D. Baker
Governor

Karyn E. Polito
Lieutenant Governor

Bethany A. Card
Secretary

Martin Suuberg
Commissioner

December 15, 2022

IMPORTANT NOTICE

Dear Public Water Suppliers subject to the Disinfectants/Disinfection Byproduct Rule,

The MassDEP Drinking Water Program has updated its Tier 2 templates for the preparation of Public Notices (PN) and frequently asked questions (Fact Sheets) for when there are violations of the total trihalomethanes (TTHM) and haloacetic acids (HAA5) maximum contaminant levels (MCLs). The TTHM MCL is 80 ug/L and the HAA5 MCL is 60 ug/L. These updated documents were prepared in response to consumer, MADPH, and MassDEP Office of Research and Standards requests for clarification regarding use of water for bottled fed infants and to reflect the current science behind the standards.

PWSs that exceed the TTHM and/or HAA5 MCLs will be expected to work with their regional Drinking Water Program contacts to edit the relevant template to apply to situations where one or both MCLs are violated. These templates are attached and also located at: <https://www.mass.gov/lists/public-notification-forms-and-templates#tier-2-templates> on MassDEP's website.

If you have any questions on this information, please contact the Drinking Water Program at Program.director-dwp@mass.gov or your regional drinking water contact listed below.

Region	Drinking Water Chief	Email Address
WERO	Deirdre Doherty	Deirdre.Doherty@mass.gov
CERO	Robert Bostwick	Robert.Bostwick@mass.gov
NERO	Kristin Divris	Kristin.Divris@mass.gov
SERO	James McLaughlin	James.McLaughlin@mass.gov

Sincerely,

Yvette DePeiza, Program Director
Drinking Water Program



MassDEP Boston moved offices on November 28, 2022.

Please note our new address: 100 Cambridge Street – Suite 900, Boston, MA 02114



The main Drinking Water Program number will continue to be 617-292-5770

To contact the Drinking Water Program email Program.Director-DWP@mass.gov

For Information on public drinking water visit <https://www.mass.gov/topics/drinking-water>

This information is available in alternate format. Contact Glynis Bugg at 617-348-4040.

TTY# MassRelay Service 1-800-439-2370

MassDEP Website: www.mass.gov/dep