



## One Care: November 2016 Enrollment Report

#### Executive Office of Health & Human Services

MassHealth Demonstration to Integrate Care for Dual Eligibles

## **Monthly Enrollment Report**



- MassHealth issues monthly reports on One Care enrollment activity
- Reports are issued near the end of the month
- Reports are intended to provide general information to stakeholders

# **One Care Rating Category Definitions**



- **F1 Facility-based Care.** Individuals identified as having a long-term facility stay of more than 90 days
- C3 Community Tier 3 High Community Need. Individuals who have a daily skilled need; two or more Activities of Daily Living (ADL) limitations AND three days of skilled nursing need; and individuals with 4 or more ADL limitations
  - In CY2014, C3 split into two subsets:
    C3B: for C3 individuals with certain diagnoses (e.g., quadriplegia, ALS, Muscular Dystrophy and Respirator dependence) leading to costs considerably above the average for current C3
    C3A: for remaining C3 individuals
- C2 Community Tier 2 Community High Behavioral Health. Individuals who have a chronic and ongoing Behavioral Health diagnosis that indicates a high level of service need
  - In CY2014, C2 split into two subsets
    - C2B: for C2 individuals with co-occurring diagnoses of substance abuse and serious mental illness
    - C2A: for remaining C2 individuals
- **C1 Community Tier 1 Community Other.** Individuals in the community who do not meet F1, C2 or C3 criteria

### **Total Enrollment**



• Effective November 1, 2016, total number of enrollees:

Total Enrollment by Plan		Total Enrollment by Rating Category		
Commonwealth Care Alliance (CCA)	11,309			
	11,000	F1		51
Tufts Health Plan	2,548	C3B		159
Total	13,857	C3A		5,604
		C2B		854
		C2A		4,009
		C1		3,170
			unavailable	10
			Total	13,857

\*The rating categories for 10 enrollments were unavailable at the time of this report.

#### **Enrollment Penetration by County**



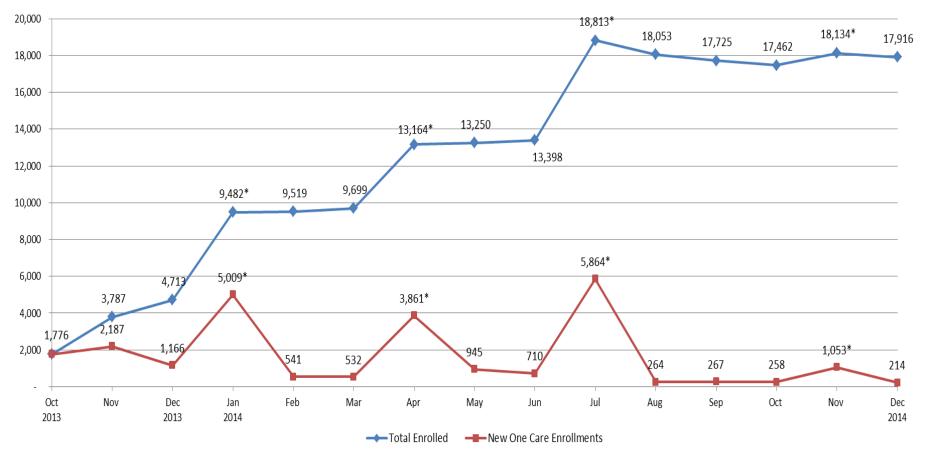
County	Enrolled	Eligible	% Eligible Enrolled
Essex	1,069	15,748	6.8%
Franklin	87	2,260	3.8%
Hampden	2,885	16,301	17.7%
Hampshire	220	2,846	7.7%
Middlesex	1,411	18,869	7.5%
Norfolk	592	7,903	7.5%
Plymouth	428	7,611	5.6%
Suffolk*	4,292	16,081	26.7%
Worcester*	2,873	16,901	17.0%
Total	13,857	104,520	13.3%

\*Members in these counties may be auto-assigned to a One Care plan

# **Enrollment Over Time: Demonstration Year 1**



Monthly One Care Enrollment Demonstration Year 1 (Oct. 2013 - Dec. 2014)



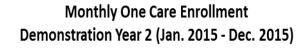
\*Auto-assignment effective dates (Round 1: 1/1/2014, Round 2: 4/1/2014, Round 3: 7/1/2014, Round 4: 11/1/2014). Round 4 consisted only of auto-assignments to Tufts Health Plan.

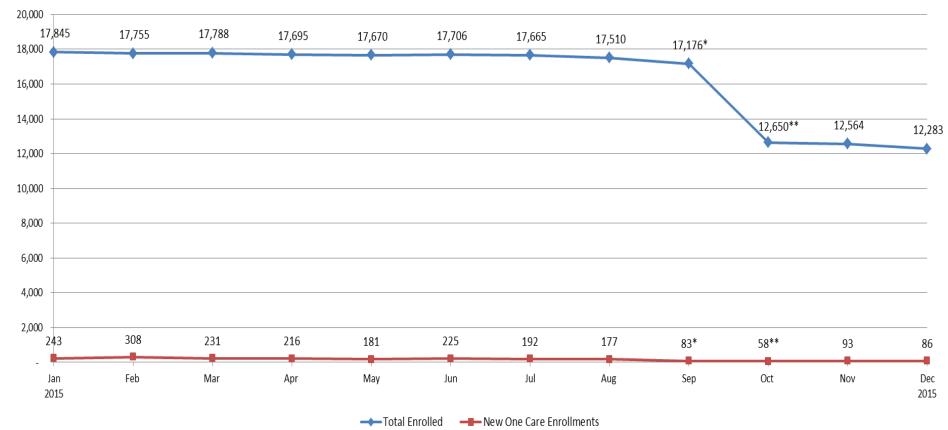
Note: Data in the graph reflect current month information about enrollments. Monthly data may vary slightly from the previous reports due to enrollment status changes that have occurred since previous reports were issued.

**One Care Enrollment Report** 

# **Enrollment Over Time: Demonstration Year 2**







\*On August 7, 2015, CCA temporarily stopped accepting new One Care enrollments. Members previously enrolled with CCA for One Care were able to re-enroll.

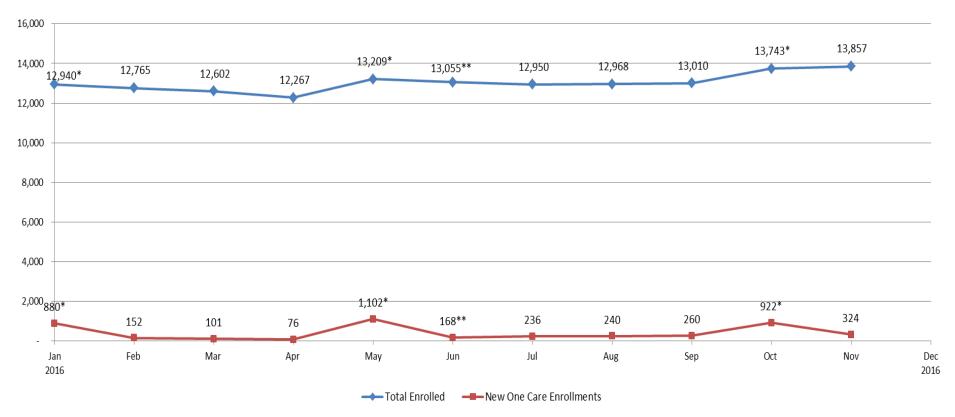
\*\* Fallon Total Care ended its participation in One Care as of September 30, 2015.

Note: Data in the graph reflect current month information about enrollments. Monthly data may vary slightly from the previous reports due to enrollment status changes that have occurred since previous reports were issued.

# **Enrollment Over Time: Demonstration Year 3**



Monthly One Care Enrollment Demonstration Year 3 (Jan. 2016 - Dec. 2016)



\*Auto-assignment effective dates (Round 5: 1/1/2016; Round 6: 5/1/2016; Round 7: 10/1/2016). Rounds 5 and 6 consisted only of auto-assignments to Tufts Health Plan; Round 7 consisted only of auto-assignments to CCA.

\*\*CCA accepted limited enrollments for January 1 and May 1 in 2016, and in May fully reopened to new enrollments for June 1, 2016 and later dates.

Note: Data in the graph reflect current month information about enrollments. Monthly data may vary slightly from the previous reports due to enrollment status changes that have occurred since previous reports were issued.

#### **Opt-Outs**



- Total number of opt-outs as of November 1: 30,773
  - Will be excluded from any future auto-enrollment
  - If eligible, can choose to enroll by self-selection at any time
- Total opt-out number includes individuals who may be ineligible
- Of the 104,520 individuals who are eligible for One Care, 29.4% have chosen to opt out

Total Opt-Outs by County				
Essex	2,549			
Franklin	411			
Hampden	6,590			
Hampshire	1,507			
Middlesex	3,666			
Norfolk	1,564			
Plymouth	1,189			
Suffolk	5,390			
Worcester	7,716			
Non-Demo Counties	191			
Total	30,773			



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