**Slide 1**

**One Care: MassHealth plus Medicare**

MassHealth Demonstration to Integrate Care for Dual Eligibles

November 2019 Enrollment Report

**Slide 2**

**Monthly Enrollment Report**

* MassHealth issues monthly reports on One Care enrollment activity
* Reports are issued near the end of the month
* Reports are intended to provide general information to stakeholders

**Slide 3**

**One Care Rating Category Definitions**

* **F1 – Facility-based Care.** Individuals identified as having a long-term facility stay of more than 90 days
* **C3 – Community Tier 3 – High Community Need.** Individuals who have a daily skilled need; two or more Activities of Daily Living (ADL) limitations AND three days of skilled nursing need; and individuals with 4 or more ADL limitations
  + In CY2014, C3 split into two subsets:
    - **C3B:** for C3 individuals with certain diagnoses (e.g., quadriplegia, ALS, Muscular Dystrophy and Respirator dependence) leading to costs considerably above the average for current C3
    - **C3A:** for remaining C3 individuals
* **C2 – Community Tier 2 – Community High Behavioral Health.** Individuals who have a chronic and ongoing Behavioral Health diagnosis that indicates a high level of service need
  + In CY2014, C2 split into two subsets
    - **C2B:** forC2 individuals with co-occurring diagnoses of substance abuse and serious mental illness
    - **C2A:** for remaining C2 individuals
* **C1 – Community Tier 1 Community Other**. Individuals in the community who do not meet F1, C2 or C3 criteria

**Slide 4**

**Total Enrollment**

* Effective **November 1,** **2019**, total number of enrollees: **25,206**

The following information was displayed in a table:

Total Enrollment by Plan

Commonwealth Care Alliance (CCA) 22,411

Tufts Health Plan 2,795

Total 25,206

End of table.

The following information was displayed in a table:

Total Enrollment by Rating Category

F1 184

C3B 276

C3A 11,741

C2B 1,271

C2A 7,301

C1 4,378

Unavailable\* 55

Total 25,206

End of table.

\*The rating categories for 55 enrollments were unavailable at the time of this report.

**Slide 5**

**Enrollment Penetration by County**

The following information was displayed in a table:

County Enrolled Eligible % Eligible Enrolled

Bristol 244 14,590 1.7%

Essex 2,680 14,284 18.6%

Franklin 186 2,109 8.8%

Hampden 6,335 15,594 40.6%

Hampshire 344 2,717 12.7%

Middlesex 3,842 17,014 22.6%

Norfolk 1,386 7,391 18.8%

Plymouth 1,332 7,176 18.6%

Suffolk 4,821 13,906 34.7%

Worcester 4,036 15,849 25.5%

Total 25,206 110,732 22.8%

End of table.

**Slide 6**

**Enrollment Over Time: Demonstration Year 1**

The following information was displayed in a line graph format:

**Monthly One Care Enrollments**

**Demonstration Year 1 (Oct. 2013 - Dec. 2014)**

New One Care Enrollments

2013

Oct 1,771

Nov 2,185

Dec 1,164

2014

Jan 5,005\*

Feb 537

Mar 532

Apr 3,839\*

May 942

June 708

July 5,840\*

Aug 264

Sept 267

Oct 258

Nov 1,052\*

Dec 212

Total Enrolled

2013

Oct 1,771

Nov 3,780

Dec 4,705

2014

Jan 9,471\*

Feb 9,505

Mar 9,685

Apr 13,129\*

May 13,218

June 13,366

July 18,757\*

Aug 17,998

Sept 17,673

Oct 17,411

Nov 18,084\*

Dec 17,865

End of table.

This information was in a footnote:

\*Auto-assignment effective dates (Round 1: 1/1/2014, Round 2: 4/1/ 2014, Round 3: 7/1/2014, Round 4: 11/1/14). Round 4 consisted only of auto-assignments to Tufts Health Plan.

Note: Data in the graph reflect current month information about enrollments. Monthly data may vary slightly from the previous reports due to enrollment status changes that have occurred since previous reports were issued.

**Slide 7**

**Enrollment Over Time: Demonstration Year 2**

The following information was displayed in a line graph format:

**Monthly One Care Enrollments**

**Demonstration Year 2 (Jan. 2015 - Dec. 2015)**

New One Care Enrollments

2015

Jan 242

Feb 309

Mar 231

Apr 215

May 181

June 223

July 192

Aug 177\*

Sept 83\*\*

Oct 58

Nov 93

Dec 86

Total Enrolled

2015

Jan 17,793

Feb 17,705

Mar 17,739

Apr 17,646

May 17,621

June 17,654

July 17,615

Aug 17,463\*

Sept 17,129\*\*

Oct 12,620

Nov 12,533

Dec 12,252

End of table.

This information was in a footnote:

\*On August 7, 2015, CCA temporarily stopped accepting new One Care enrollments. Members previously enrolled with CCA for One Care were able to re-enroll.

\*\*Fallon Total Care ended its participation in One Care as of September 30, 2015.

Note: Data in the graph reflect current month information about enrollments. Monthly data may vary slightly from the previous reports due to enrollment status changes that have occurred since previous reports were issued.

**Slide 8**

**Enrollment Over Time: Demonstration Year 3**

The following information was displayed in a line graph format:

**Monthly One Care Enrollments**

**Demonstration Year 3 (Jan. 2016 - Dec. 2016)**

New One Care Enrollments

2016

Jan 879\*

Feb 152

Mar 101

Apr 76

May 1,099\*

June 168\*\*

July 235

Aug 240

Sep 260

Oct 920\*

Nov 325

Dec 687

Total Enrolled

2016

Jan 12,909\*

Feb 12,735

Mar 12,572

Apr 12,236

May 13,174\*

June 13,022\*\*

July 12,916

Aug 12,935

Sep 12,977

Oct 13,707\*

Nov 13,820

Dec 14,295

This information was a footnote:

\*Auto-assignment effective dates (Round 5: 1/1/2016; Round 6: 5/1/2016; Round 7: 10/1/2016). Rounds 5 and 6 consisted only of auto-assignments to Tufts Health Plan; Round 7 consisted only of auto-assignments to CCA.

\*\*CCA accepted limited enrollments for January 1 and May 1 in 2016, and in May fully reopened to new enrollments for June 1, 2016 and later dates.

Note: Data in the graph reflect current month information about enrollments. Monthly data may vary slightly from the previous reports due to enrollment status changes that have occurred since previous reports were issued.

**Slide 9**

**Enrollment Over Time: Demonstration Year 4**

The following information was displayed in a line graph format:

**Monthly One Care Enrollments**

**Demonstration Year 4 (Jan. 2017 - Dec. 2017)**

New One Care Enrollments

2017

Jan 2,110\*

Feb 279

Mar 212

Apr 1,872\*

May 191

June 196

July 1,584\*

Aug 209

Sep 277

Oct 1,472\*

Nov 240

Dec 285

Total Enrolled

2017

Jan 16,040\*

Feb 15,818

Mar 15,611

Apr 17,148\*

May 16,964

June 16,771

July 17,946\*

Aug 17,573

Sep 17,572

Oct 18,650\*

Nov 18,515

Dec 18,558

This information was a footnote:

\*Auto-assignment effective dates (Round 8: 1/1/2017; Round 9: 4/1/2017; Round 10: 7/1/2017; Round 11: 10/1/2017). Round 11 consisted only of auto-assignments to CCA.

Note: Data in the graph reflect current month information about enrollments. Monthly data may vary slightly from the previous reports due to enrollment status changes that have occurred since previous reports were issued.

**Slide 10**

**Enrollment Over Time: Demonstration Year 5**

The following information was displayed in a line graph format:

**Monthly One Care Enrollments**

**Demonstration Year 5 (Jan. 2018 - Dec. 2018)**

New One Care Enrollments

2018

Jan 949\*

Feb 267

Mar 236

Apr 1,769\*

May 506

June 565

July 1,142\*

Aug 368

Sep 378

Oct 2,389\*

Nov 552

Dec 410

Total Enrolled

2018

Jan 19,274\*

Feb 19,187

Mar 18,836

Apr 20,295\*

May 20,370

June 20,318

July 20,972\*

Aug 20,734

Sep 20,636

Oct 22,586\*

Nov 22,626

Dec 22,516

This information was a footnote:

\*Auto-assignment effective date (Round 12: 1/1/2018: Round 13: 4/1/2018; Round 14: 7/1/2018; Round 15: 10/1/2018). Rounds 12, 13, and 14 consisted only of auto-assignments to CCA.

Note: Data in the graph reflect current month information about enrollments. Monthly data may vary slightly from the previous reports due to enrollment status changes that have occurred since previous reports were issued.

**Slide 11**

**Enrollment Over Time: Demonstration Year 5**

The following information was displayed in a line graph format:

**Monthly One Care Enrollments**

**Demonstration Year 6 (Jan. 2019 - Dec. 2019)**

New One Care Enrollments

2019

Jan 1,712\*

Feb 327

Mar 253

Apr 1,616\*

May 278

June 233

July 240

Aug 259

Sep 441

Oct 2,100\*

Nov 584

Dec

Total Enrolled

2019

Jan 23,815\*

Feb 23,755

Mar 23,312

Apr 24,529\*

May 24,326

June 24,122

July 24,007

Aug 23,602

Sep 23,548

Oct 25,254\*

Nov 25,206

Dec

This information was a footnote:

\*Auto-assignment effective date (Round 16: 1/1/2019; Round 17: 4/1/2019; Round 18: 10/1/2019). Rounds 16 and 17 consisted only of auto-assignments to CCA.

Note: Data in the graph reflect current month information about enrollments. Monthly data may vary slightly from the previous reports due to enrollment status changes that have occurred since previous reports were issued.

**Slide 12**

**Opt-Outs**

* Total number of opt-outs as of November 1: 39,250
  + Will be excluded from any future auto-enrollment
  + If eligible, can choose to enroll by self-selection at any time
* Total opt-out number includes individuals who may be ineligible
* Of the 110,732 individuals who are eligible for One Care, ~35.4% have chosen to opt out

The following information was displayed in a table.

Total Opt-Outs by County

Bristol 369

Essex 3,559

Franklin 526

Hampden 7,416

Hampshire 1,572

Middlesex 5,711

Norfolk 2,062

Plymouth 1,820

Suffolk 6,898

Worcester 9,071

Non-Demo Counties 246

Total 39,250

End of table.

**Slide 13**

Visit us at[**www.mass.gov/one-care**](http://www.mass.gov/one-care)

Email us at [OneCare@state.ma.us](mailto:OneCare@state.ma.us)