



The Commonwealth of Massachusetts
Executive Office of Health and Human Services
Office of Medicaid, Health Safety Net
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*****November 2021 HSN Billing Reminders & Updates*****

FY 2020 Closing

Providers are reminded that the fiscal year of 2020 (FY20) will be closing on September 30, 2022. Any claims or corrections for FY20 must be completed before the fiscal year is closed. Any claims submitted for processing after the FY closes will be denied by the Health Safety Net (HSN) for submitting after the FY closure date.

MassHealth Edit 4801 from Oct 20 – Aug 21

In September 2021, MassHealth identified an issue in MMIS with edit 4801 'Procedure not covered by Provider contract' when services were billed on a professional claim by an acute outpatient provider. Claims were denying in error from Oct 2020- Aug 2021 when the rendering provider was not the AOH. The issue has been corrected and the HSN claims were reprocessed/adjusted in production on 10/21/21.

Year End Claims Reprocessing

HSN will be reprocessing certain outpatient hospital claims from FY18, FY19, FY20, and FY21 to ensure that they have been processed and paid in the correct fiscal year. These claims will be reprocessed in the November remits.

When a Patient Qualifies for Health Safety Net and has ConnectorCare

HSN would like to remind providers to refer to the website [Health Safety Net for Patients | Mass.gov](https://www.mass.gov/info-details/health-safety-net-for-patients), regarding patients that qualify for ConnectorCare and HSN.

If you have been determined eligible for ConnectorCare, you have 90 days of HSN medical eligibility, starting on your date of application, to enroll in a ConnectorCare plan. If you do not enroll within this time period, you will no longer be eligible for HSN medical services. You may still be eligible for certain dental services at a community health center that provides dental services.

If you fail to pay your ConnectorCare premiums, you will not be eligible for medical services from the HSN. You may still be eligible for certain dental services from a community health center. You may be able to work out a payment plan with the Health Connector, even after termination. Please contact the Health Connector at 1-877-MA-ENROLL for more information.



If an HSN provider has any questions about this billing update, please contact the HSN customer service line at 800-609-7232 or HSNHelpdesk@state.ma.us.