



The Commonwealth of Massachusetts
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Office of Medicaid, Health Safety Net
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Billing Update HSN-ALL BU-18

Pharmacy Remittance Correction

The Health Safety Net has discovered an internal issue; there has been a remittance correction for HSN Pharmacy (POPS) remits for acute hospitals for pay period 202509 (to be paid in November). Corrected Pharmacy remits for this pay period have now been posted to INET. Please disregard the Pharmacy remits for pay period 202509 posted in October, and re-download the remits now posted to INET. If you work with a Billing Intermediary, be sure to notify them of this change. We apologize for any inconvenience this may have caused.

Please note that Pharmacy remits are generated and posted a month before actual payments are sent. Because Pharmacy remits are posted early, the issue was corrected and there are no errors with payments that will be disbursed in November.

For any questions about this billing update, please contact the HSN Customer Service line at 800-609-7232 or by email at HSNHelpdesk@state.ma.us.

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