



The Commonwealth of Massachusetts
Executive Office of Health and Human Services
Office of Medicaid, Health Safety Net
100 Hancock Street, 6th Floor
Quincy, Massachusetts 02171



CHARLES D. BAKER
Governor

KARYN E. POLITO
Lieutenant Governor

MARYLOU SUDDERS
Secretary

AMANDA CASSEL KRAFT
Assistant Secretary for
MassHealth

www.mass.gov/eohhs

October 2022

HSN ALL-BU-3

FY23 Interim Payments

Due to the implementation of a new claims database system, the Health Safety Net will be sending calculated Interim Payments to facilities beginning in October 2022 (HFY2023). These interim payment period will be subject to monthly HSN reviews for accuracy and necessity. HSN will post to INET individual remits for each month beginning in October. HSN will post each month to assist facilities who require information for fiscal closing reasons. Some individual month postings may be delayed from the usual posting schedule, but individual monthly remits will be posted. A notification will be sent out each month the remits are available for download in INET.

During the ongoing interim payment period, your facility will still be receiving interim payments. Your remit will be based on actual claims data and will not reconcile to the interim payment you are receiving. At the end of any interim payment period, HSN will post 2 remits. One remit will be a consolidated summary of all the months in the interim payment period remits. The second remit will contain only those claims that are processed for the payment in the current month.

Individual Facilities will, at their own discretion, choose to post using one of the two methods described:

- A. Continue to post remits monthly and ignore the summarized remit containing the months accrued during the interim payment period
- B. Use the summarized Remit to post for the interim payment period when that remit becomes available.



Facilities should choose one method that is best for their facility. HSN Emphasizes: PLEASE DO NOT DOUBLE POST BY IMPLEMENTING BOTH ABOVE MENTIONED METHODS

Please note that provider's billing staffs have received the above notice as well and may be contacting the finance staffs of their individual facilities with questions about interim payment and posted remits.

HSN will communicate any remit delays or issues during the interim payment period.

Provider questions should be directed to the HSN help desk

at hsnhelpdesk@state.ma.us or 1-800-609-7232.

Claim Waiver Requests – MMIS Integration

Due to the implementation of a new claims database system, any outstanding claims beyond 90 days that your facility has not billed to the HSN must be received by MassHealth no later than **April 30, 2023**. This is to ensure that all claims older than 90 days are adjudicated accordingly prior to the implementation go live date sometime in late 2023. Any claims submitted for processing after the HSN waiver termination will be denied for *"Claims received after billing waiver termination 04.30.23"*.

Please note, once HSN has migrated into MMIS, HSN will follow the same timeline rules as **MassHealth** for billing waivers; HSN will no longer consider any 3-year billing waiver requests.

If you have any questions, please feel free to contact the HSN Operations Manager via email at Angela Gizzi @ angela.gizzi@mass.gov.

Documentation to be Sent to the HSN Helpdesk

Going forward, all facilities that send HSN documentation to the HSN Helpdesk (i.e., User Agreement, Business Partner Agreement, etc.) are now required to scan these documents and send via email to HSNHelpdesk@state.ma.us. Thank you for your cooperation.

If any HSN provider has any questions about this billing update, please contact the HSN Customer Service line at 800-609-7232 or by email at HSNHelpdesk@state.ma.us.