

HSN Providers:

Due to an internal issue, the October 2024 Remits (claims adjudicated in August 2024) will be delayed and posted at a later date. Should there be any change in posting the remit, HSN will notify accordingly. For facilities who utilize Billing Intermediaries, please notify your BI that there will be a delay when retrieving the HSN remits for the month of August 2024.

We apologize for any inconvenience this may have caused and assure you that the HSN helpdesk will continue to strive towards assisting providers with their questions. Please feel free to contact the HSN Helpdesk at 1-800-609-7232 or by email at HSNhelpdesk@state.ma.us.

Health Safety Net