



The Commonwealth of Massachusetts
Executive Office of Health and Human Services
Office of Medicaid, Health Safety Net
100 Hancock Street, 9th Floor
Quincy, Massachusetts 02171



MAURA HEALEY
Governor

KIM DRISCOLL
Lieutenant Governor

Dr. KIAME MAHANIAH, MD, MBA
Secretary

MIKE LEVINE
Undersecretary for MassHealth

www.mass.gov/eohhs

October 2025

Billing Update HSN-ALL BU-16

Emergency Regulation Change

Health Safety Net has updated the regulations at 101 CMR 614.00, *Health Safety Net Payments and Funding*. The updates include:

- Update to the shortfall allocation beginning in FY25 for Disproportionate Share Hospitals (DSH) to set a uniform payment percentage subject to available funding when demand exceeds the HSN trust fund's ability to pay providers at 85% of demand.
- Beginning FY26, removes add-on (25%) for hospital outpatient rates for DSH and non-DSH/non-teaching hospital;
- Disproportionate Share Hospital (DSH) definition change,
 - Updates definition of DSH to minimum 63% public payor mix (no longer including subsidized Connector Care utilization), which more closely aligns with the High Public Payor Center for Health Information and Analysis (CHIA) definition,
 - Data is connected to 2022;
- Removes references to payor surcharge as it's been replaced by Managed Care Payor Assessment regulations at 101 CMR 515.00.

Updated regulations can be found here: [101 CMR 614.00: Health Safety Net Payments and Funding | Mass.gov](#)

Dental Interim Payments

Health Safety Net is disbursing interim payments to Community Health Centers for dental services beginning with July 2025, as the third-party dental administrator claims are not being processed correctly. Monthly interim payments will continue until a resolution can be reached and claims can be adjudicated, at which time the Health Safety Net office will notify CHCs.

A link to the HSN billable CHC service codes is provided below, with Dental codes included in section 15:

[The Commonwealth of Massachusetts-HSN CHC Billable Procedure Codes](#)

Dental Third-Party Administrator

The Executive Office of Health and Human Services will transition administrators for dental services starting in early 2026. DentaQuest will serve as the dental third-party administrator for MassHealth, the Children's Medical Security Plan (CMSP), and the Health Safety Net (HSN) dental services after the transition. There is no precise date as of when DentaQuest will transition to the Third-Party Administrator (TPA). This will not affect members' eligibility, nor the rates set for dental services. Please continue submitting claims and all other routine operational tasks through BeneCare until further instructions are provided regarding the transition.

Please see here for additional details on the dental TPA transition: [MassHealth Dental Program Updates | Mass.gov](#)

HSN Dental Prior Authorization Waiver

Please be advised that EOHHS has posted [Administrative Bulletin 25-24](#) announcing the temporary suspension of dental prior authorization (PA) requirements for Health Safety Net.

- PA requirements for HSN dental services are temporarily suspended effective for dates of service on or after October 1, 2025, until March 1, 2026, as ongoing systemic and operational limitations are addressed.
- This temporary suspension of PA requirements applies to acute care hospitals and community health centers that are HSN dental service providers.

A link to the bulletin is provided below:

[Administrative Bulletin 25-24 HSN Dental Prior Authorization](#)

Resweeps

Health Safety Net has identified that certain Current Procedural Terminology (CPT) codes have been incorrectly denying or paying at zero. The Health Safety Net team has been working to identify the claims that were affected and resweep those claims to pay properly. The CPT codes T1040 and 90671 are the first codes to be corrected. Be aware that the T1040 and 90671 resweep payments will be seen in an upcoming payment.

CARC Codes

Claim Adjustment Reason Codes (CARC) are being reviewed. The Health Safety Net team has discontinued the acceptance of CARCs 6, 8, and 45, explained below. The codes are no longer being allowed to better align with MassHealth.

- CARC code 6: procedure code is inconsistent with patient's age
- CARC code 8: procedure code is inconsistent with the provider type or specialty.

- CARC code 45: charge exceeds the fee schedule or maximum allowable amount as contracted in the fee arrangement.

Access to INET

The Health Safety Net has been receiving an increased number of requests for INET access.

Please use the linked form, and note the tips below:

<https://www.mass.gov/doc/hsn-user-agreement/download>

- Include the Org ID of the provider you are requesting access to.
- Have the form signed by a manager from the facility.
- This is a legal document kept on file for audit purposes and should be accurately completed.
- When submitting more than one request, please submit separate forms.
- Each individual will receive an email when their access is complete.
- Allow 2-3 business days for the process to finalize.
- Make sure the information is clear and legible to lessen errors.

Please note this is an updated form, do not use an older form you may have on file.

For any questions about this billing update, please contact the HSN Customer Service line at 800-609-7232 or by email at HSNHelpdesk@state.ma.us.

**[Information about HSN Provider Guides and Billing Updates | Mass.gov](#)
[HSN claims and payment information | Mass.gov](#)**