MSRB By the Numbers

OCTOBER 2026

Pension Benefits

$273.17m
in benefits were issued to
73,826+
retirees and beneficiaries.

For 2026, the total benefits issued is $2.68b.

191
new benefit payees.

The total for 2026 is 2,557 new benefit recipients.

Accelerated Payments

14
new retirees received an accelerated payment, totaling
$165k
in gross retro-benefits were approved for payment in mid-October.

In 2026, the Board issued 493 accelerated payments, totaling over $6.039m in retro payments.

Disbursements

404
refunds/rollovers/transfers were processed by the Disbursement Unit.
$7.41m
in net refunds/rollovers/transfers were issued.

In 2026, more than 3,722 refunds/rollovers/transfers were processed, totaling over $72.45m in net funds issued.

Member Services

~8,966
calls to main department extensions fielded.
*This data does not take into consideration those calls made directly to staff extensions.

6,053+
calls were taken by the Call Center.

555+
calls were taken by our Account Management Units.

Retiree eNews Bulletin

59,692
retirees/survivors subscribe to the monthly MSRB Retiree eNews Bulletin.
~81%
of our total retirees/beneficiaries are subscribers.

The State Retirement Board (MSRB) is working diligently to process the thousands of pending benefit requests and inquiries we regularly receive. We thank our members for your continued understanding.