Environmental Justice Council





Meeting #22 • October 30, 2025 • 6:30 pm

LOGISTICS

- Language Interpretation is being offered in: Español, Kreyòl ayisyen, 普通话, Português, Kriolu, Tiếng Việt, and American Sign Language (ASL)
 - To participate in English, click the "Interpretation" icon and select English.
 - Para entrar no canal em português, clique no ícone "Interpretation" e selecione "Portuguese"
 - Si alguien desea interpretación en español, haga clic en "Interpretation" y seleccione "Spanish"
 - Pa partisipa na Kriolu, klika na íkone "Intirpretason" y silisiona "Cape Verdean Creole"
 - Pou rantre nan chanèl kreyòl ayisyen an, klike sou ikòn "Interpretation" an epi chwazi "Haitian Creole"
 - 要以普通话参加会议,请单击口语图标并选择 "Chinese".
 - Để vào kênh bằng tiếng Việt, hãy nhấp vào biểu tượng "Interpretation" và chọn "Vietnamese".

- Please speak slowly.
- → All attendees must select a language channel, even if viewing the presentation in English.



If you would like a translated version of the slides, please go to the EJC website at: https://www.mass.gov/service-details/environmental-justice-council-ejc-meetings

Environmental Justice Council

Meeting #22

Thursday, October 30, 2025, 6:30 pm

In Person location: Leominster, MA

Leominster City Hall Auditorium

25 West St, Leominster, MA





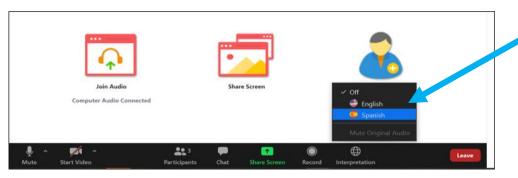


Logistics and Agenda

Logistics

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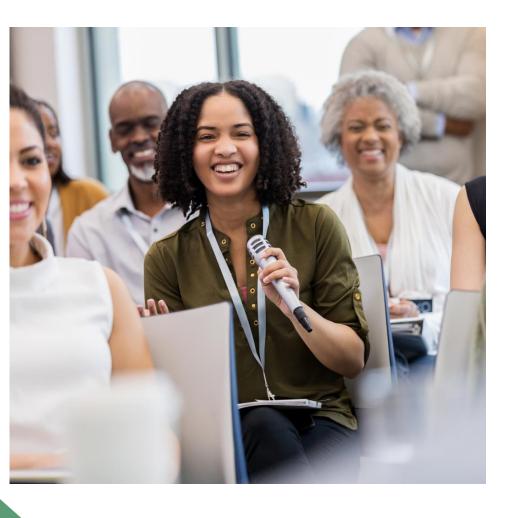
- ➡ For a translated version of the slides, please go to the EJC website at: https://www.mass.gov/service-details/environmental-justice-council-ejc-meetings
- ⇒ All lines will be muted during the presentations.
- The line will be open for oral comments after the presentations.
- If you have a clarifying question or a logistical or technical issue during the presentations, please type it into the Q&A box.



Contact the ERG webinar lead Kecil John at meetings@erg.com with any technical issues or questions.

Agenda

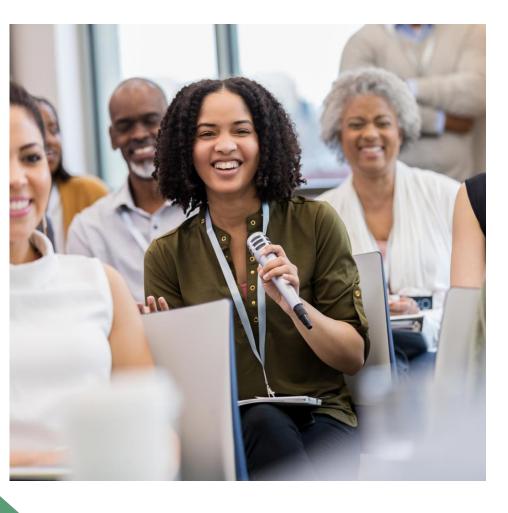
- Overview of Meeting, Logistics and Agenda
- Roll Call and Approval of Prior EJC Meeting Minutes
- Questions and Comments from the Public
- MassEnviroScreen
- MassSave Update
- Questions and Comments from the Public
- Response to Comments (when appropriate)
- Next Steps and Adjourn



Approval of June 12, 2025, Meeting Minutes & Roll Call: EJ Council Members

- Kalila Barnett
- Madeline Fraser Cook
- Melissa Harding-Ferretti
- Cheryll Holley
- Caroline Hon
- Lydia Lowe
- Marcos Luna
- Peter Maathey

- María Belén Power
- Sofia Owen
- Jen Salinetti
- Patricia Spence
- Ari Zorn
- Miles Gresham



Approval of August 21, 2025, Meeting Minutes & Roll Call: EJ Council Members

- Kalila Barnett
- Madeline Fraser Cook
- Melissa Harding-Ferretti
- Cheryll Holley
- Caroline Hon
- Lydia Lowe
- Marcos Luna
- Peter Maathey

- María Belén Power
- Sofia Owen
- Jen Salinetti
- Patricia Spence
- Ari Zorn
- Miles Gresham

Public Comments and Questions

Please limit each comment to two minutes to allow time for others to speak

MassEnviroScreen



Commonwealth of Massachusetts Executive Office of Energy and Environmental Affairs

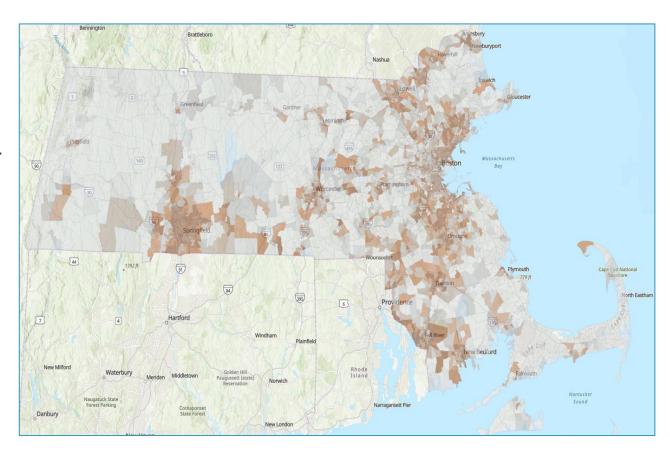
Overview of the MassEnviroScreen

Office of Environmental Justice and Equity
October 30, 2025



What is MassEnviroScreen?

- The MassEnviroScreen is a mapping tool which assigns a cumulative burden score to every census block group in Massachusetts
- The mapping tool uses a combination of environmental, health, climate, and socioeconomic information to identify which communities are most affected by pollution and most vulnerable to its effects.
- The tool is designed to be:
 - Transparent
 - Equitable
 - Collaborative



Policy Context: The 2024 Climate Act

AN ACT PROMOTING A CLEAN ENERGY GRID, ADVANCING EQUITY AND PROTECTING RATEPAYERS

- Formal establishment of the Office of Environmental Justice and Equity in statute, to implement environmental justice principles, as defined in section 62 of chapter 30, in the operation of each office and agency under the executive office
- OEJE is also responsible for developing guidance regarding community benefits agreement and cumulative impact analyses
- The Energy Facilities Siting Board (EFSB) must promulgate regulations for cumulative impact analysis as part of its review of facilities, large clean energy infrastructure facilities and small clean energy infrastructure facilities
- MassEnviroScreen will be foundational data tool to support this work

Why We Measure Cumulative Impact

For the purposes of this discussion Cumulative Impact and Cumulative Burden are used interchangeably.

- Cumulative Impact refers the totality of exposures to combinations of chemical and nonchemical stressors and their effects on health and quality-of-life outcomes.
- Communities across Massachusetts experience different levels of environmental stress.
- Many areas face multiple overlapping burdens, like pollution, flooding, and limited resources.
- MassEnviroScreen provides a single, publicly-accessible tool that showcases where these cumulative burdens exist

How the Tool was Developed

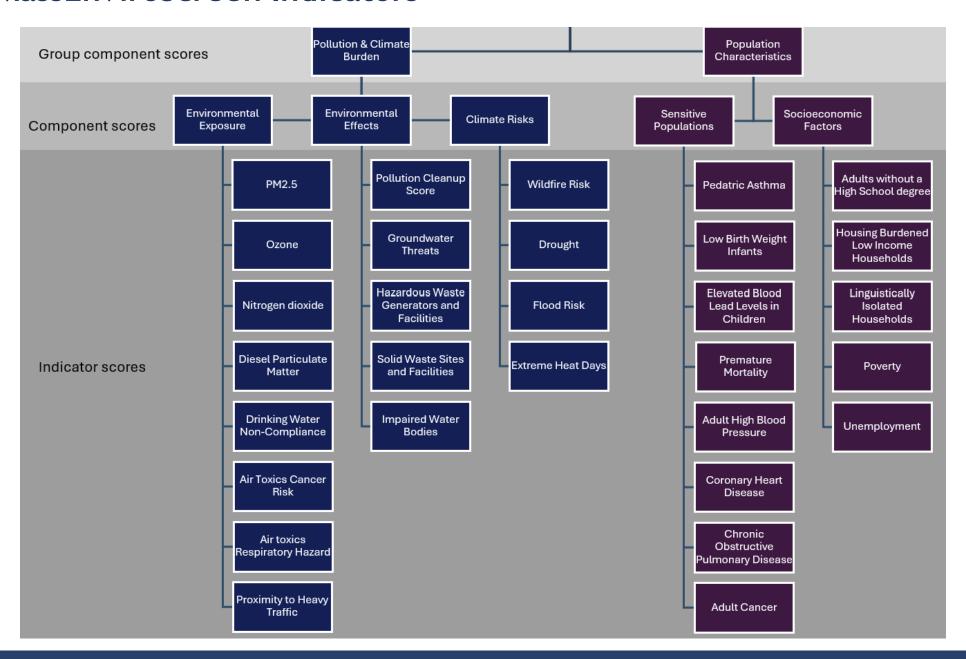
- Development has been a collaborative effort led by OEJE, working closely with:
 - State agencies and GIS teams
 - Academic and public health experts
 - Community-based organizations and environmental justice advocates
 - Tribal governments and Indigenous representatives
- The process has been iterative and collaborative, shaped by both data and lived experience.
- The goal is a tool that reflects the diverse realities of Massachusetts communities.
- The tool is currently in draft phase OEJE is in the process of refining indicators, testing results, and gathering public feedback.

MassEnviroScreen Components

The tool is based on California's CalEnviroScreen - adapted to Massachusetts.

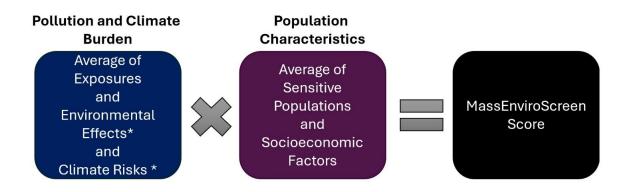
- MassEnviroScreen indicators fall into five broad components —environmental exposures, environmental effects, climate risks, sensitive populations, and socioeconomic factors.
 - Environmental exposure indicators are based on measurements of different types of pollution that people may come into contact with.
 - Environmental effects indicators are based on the locations of toxic chemicals in or near communities.
 - Climate risk indicators are based on exposures to climate hazards.
 - Sensitive populations indicators measure the number of people in a community who may be more severely affected by pollution or climate hazards because of their health.
 - Socioeconomic factor indicators are conditions that may increase people's stress or make healthy living difficult and cause them to be more sensitive to pollution's effects.

Draft MassEnviroScreen Indicators



Model Methodology

- The model:
 - Uses percentiles (0 100) to assign scores for each of the indicators in a given census block group.
 - Uses a scoring system in which the percentiles are averaged for the set of indicators in each of five components.
 - Indicators are combined into two composite measures:
 - Pollution and Climate Burden = Environmental Exposures + Environmental Effects + Climate Risks
 - Population Characteristics = Sensitive Populations + Socioeconomic Factors
 - After the components are scored within Pollution and Climate Burden or Population Characteristics, the scores are combined as follows to calculate the overall MassEnviroScreen Score:

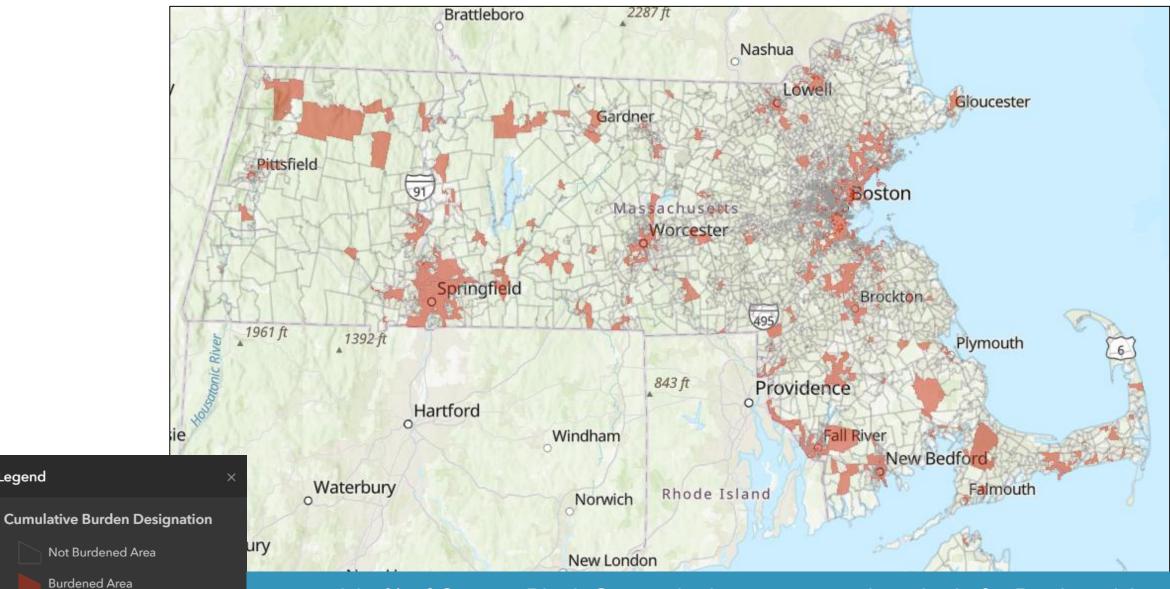


Identifying Burdened Areas

- Burdened Areas are communities where high levels of environmental stress intersects with high levels of social vulnerability
- Communities are designated as Burdened Areas when they meet one or both of the following criteria:
 - o cumulative burden percentile score (i.e, MassEnviroScore) of 75 or greater, OR
 - o annual median household income is 65 percent or less of the statewide annual median household income
- Highlighting Burdened Areas helps guide further analysis, planning, and engagement

MassEnviroScreen: Map of Burdened Areas

Legend



34.5% of Census Block Groups in the state meet the criteria for Burdened Area.

How MassEnviroScreen Supports CIA - and Beyond

The MassEnviroScreen is designed to:

- Support the foundation for Cumulative Impact Analysis (CIA) by identifying areas facing multiple environmental, health, and socioeconomic burdens.
- Improve transparency by showing how environmental and social stressors overlap across communities.
- Highlight Burdened Areas for deeper review during siting and permitting processes.
- Inform broader environmental justice and equity discussions across agencies and programs.

• The tool does not:

- Determine permitting decisions it's a screening tool, not a scoring system for approvals.
- Does not replace CIA Report which requires site-specific, project-level data.
- Define all areas affected by environmental injustice or specific environmental risks

Looking Ahead:

• The tool's design is flexible - as we refine it, we're explore how it can serve both policy and community-driven applications

How You Can Engage and Next Steps

Engage with the tool and provide feedback

- Participate in public meetings and feedback sessions
- Review and provide written comment on the online web application and indicators
- Share local knowledge: missing data, lived experience, or priorities
- Your feedback help makes the tool accurate, equitable, and actionable

Next steps in refining MassEnviroScreen:

- Continue to refine data and indicators
- Improve mapping, usability, and visualization features
- Integrate public input into the final version
- Release a finalized tool with full documentation

Thank You

Information on the regulations, process and public engagement opportunities can be found at: www.mass.gov/energypermitting. Questions can be directed to ej.inquiries@mass.gov.

Mass Save Update



Mass Save and Equity Focus

Introduction

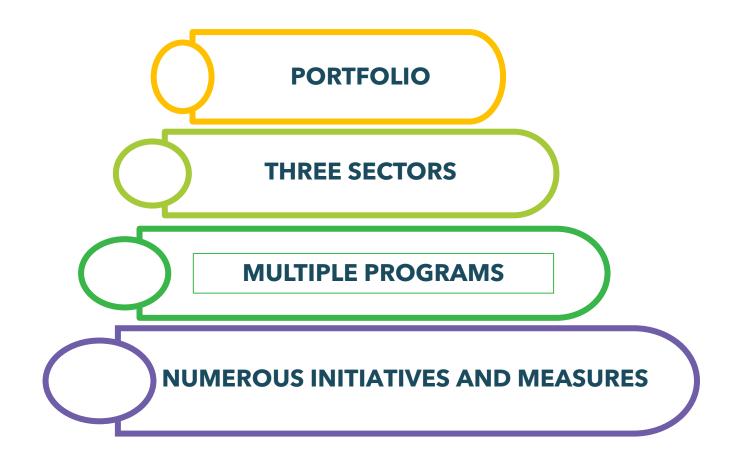
Background - Basic Plan Structure

Sector Deep Dive and Customer Journey

Highlights of new initiatives in 2025-2027 Three-Year Plan

Appendix

Basic Plan Structure



Residential Sector

Eligibility:

Moderate Income (61-80% AMI/SMI)

Market Rate (>80% AMI/SMI)

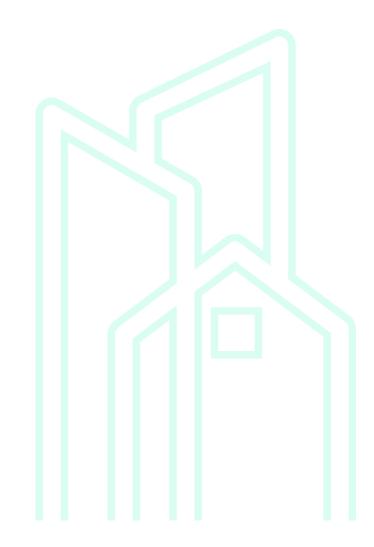
Program Pathways:

Turnkey- includes measures and initiatives that have fixed pricing and/or specified contractors

Rebates- includes all rebate offers and prescriptive heat pump through the HPIN

New Homes and Major Renovations- only supports all electric new construction; rebates provided for existing gas homes in limited situations for major renovations

Connected Solutions- includes all demand response programs



Residential Sector Delivery Channels

Heat Pump Installer Network

- A supported and trained network of contractors (including recruited oil and propane vendors).
- Includes a "Leaders" network to distinguish quality contractors providing extraordinary service.
- Online searchable database of HPIN, with over 1800 installers
- Customers can engage directly with HPIN contractor, install eligible heat pump and receive rebate through contractor or directly with Mass Save

Home Performance Contractor Lead Vendor

- Independent contractor that can provide all services including Home Energy Assessment, weatherization and heat pumps.
- Directly markets to engage and acquire customers
- 24 HPCs operating currently

- Provides Home Energy Assessments
- Oversees

 Independent
 Insulation
 Contractors (83
 IICs with
 participation
 agreements)
- Delivers Turnkey services
- Performs QA/QC inspections
- Remain longterm resource for customers

Mail-in Rebates

- Customer driven mail-in rebate process
- Eligible product rebates online or in-store point of purchase
- Rebates processed through vendor

Residential Customer Journey

Moderate Income-Turnkey

Step 3

Clients enter the program year-round from a variety of avenues Step 1



- Referral from a Community First Partnership (CFP)
- Home Performance Contractor

Home Energy Assessment is conducted Step 2



Step 4 Lead vendor serves as general contractor: bidding out work, controlling costs, and providing single point of contact for customer

- Pre-weatherization and pre-electrification barrier remediation as needed
- Weatherization (air sealing and insulation)
- Heat pump installation
- Heat pump water heater in prescribed situations

Post installation quality assurance inspection Step 5

















Income Eligible Sector

Eligibility:

< 60% SMI

Current Statutory Budget Requirement: at least 10% of electric budget and 20% of gas budget

Program Pathways:

Single Family (1-4 units)
Multi Family (5+)
Multi Family Deep Energy Retrofit



Income Eligible Sector

Delivery Channels

LEAD Vendor Pathway and Community Action Agencies

- Statutory requirement for CAPs to implement IE program
- 23 Agencies statewide
- LEAN serves as the administrator for all the CAPs:
 - Coordinates on behalf of CAPs with PAs and HLC
 - Manages IE Statewide Client Services Center
 - Manages IE Multi-Family programs
- Customers engage directly with CAPs OR CAPs outreach to identified discount rate customers

- Each PA has a
 Lead Vendor
 that is also a
 CAP, e.g., ABCD
 is the LV for
 Eversource
- There are designated contractors working with each LV/CAP to provide efficiency work for customers

Home Performance Contractor

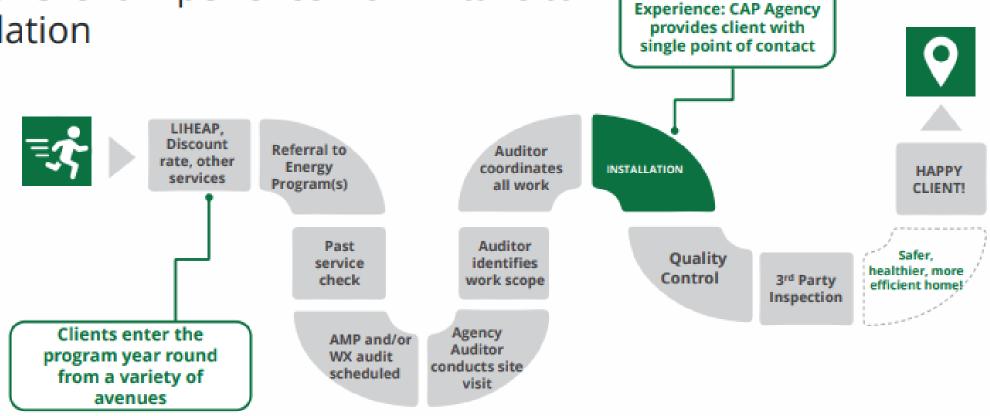
- Beginning in the 2022-2024
 Plan, HPCs were authorized to serve IE customers in 1-4 unit buildings
 - HPCs now provide roughly 50% of IE production
- The IE lead vendors manage the HPC driven work.
- The HPCs do not work on any jobs involving federal WAP or LIHEAP funding
- HPCs can income screen customers

Income Eligible Customer

Services provided by the CAP

Client Journey

Typical Client Experience from Intake to Installation



Simplified Client

Income Eligible



PROJECT MANAGEMENT MODEL

Quarterbacking = Client Advocacy

General Contracting on behalf of client

Scheduling & Outreach & Building Contractor Initial Quality Intake Selection Contractor Control Assessment Walkthrough Agencies conduct BPI Certified & DHCD Agencies vet all **Energy auditors Energy auditors** outreach & intake Qualified energy licensed and insured manage all projects in conduct 100% final the field - first day through LIHEAP & auditors assess all weatherization & quality control projects and develop heating contractors, installation vendor inspections to ensure other sources. walkthrough & inmarket to all roofers and work completeness work scopes discount electricians process inspection and quality and troubleshooting customers leveraging non-PA funding

"Quarterback" implementation model guarantees comprehensive efficiency work at high quality and with quantifiable, verifiable savings at no cost to LI household.

Income Eligible





Statewide Client Services Center (SCSC)

- Supported by Eversource, National Grid, Berkshire Gas and Unitil.
- Housed at ABCD staffed at 10 personnel
- Between 1,200-1,400 leads per month from CFP, HPCs,
 Municipalities, MR, state agencies, and PAs
- Multiple languages
- Eligibilty screening and past utility service history
- Leads then distributed to CAPs and HPCs

SCSC Live Language Support:

- Arabic
- English
- French
- Cape Verdean Creole
- Haitian Creole
- Portuguese
- Spanish
- Vietnamese

ABCD Staff Language Support:

- Cantonese
- Mandarin

Commercial & Industrial Sector

Eligibility: commercial metered customer

Program Pathways:

- 1 New Buildings and Major Renovations
- 2 Existing Buildings
- 3 Equipment Rebates & Instant Incentives

4 Small Business Turnkey/Retrofit

Commercial & Industrial Delivery Channels

Small Business Turnkey Prescriptive Rebates

- Contracted vendor performs no-cost comprehensive energy assessment, develops projects, explains costs and installs upon customer approval
- Contractor handles all data reporting to PAs
- Contractor provides warranty service

- Provides per ton rebate for heat pumps, lighting controls, lawn equipment etc.
- Must used licensed contractor for installation
- Customer submits rebate to rebate vendor

Custom Rebates

- Provided when unique characteristics of customer, site or process requires project specific analyses of energy savings and installed costs
- Engaged through qualified vendor, customer direct inquiry or account executive outreach

Account Executives

Provides managed services for medium and large C&I customers

C&I Small Business Customer Journey

Mass Saves Small Biz Participation

Contact your
Mass Save
Sponsor to
schedule a nocost energy
assessment

A qualified energy specialist will conduct an in-person or virtual assessment of your building, identifying potential energy-saving measures

 Lighting system upgrades, HVAC system upgrades, pipe insulation, faucet aerators, and more Your business will receive a customized Energy Savings Proposal detailing energy efficiency recommendations

Recommended energy efficiency measures will be installed by our qualified vendor and paid for up to 70 percent by your Sponsor

Some of the 2025-2027 New Features

Key Feature: Equity

Distributive justice is a key element of program design & implementation

Unparalleled equity investment: \$1.78

killion ncentives: \$590 million thru increased weathe rization & heat pumps in designated equity communities

Rental properties (50% renters) in designated equity communities automatically eligible for 100% incentive for weatherization, heat pumps, & barrier mitigation

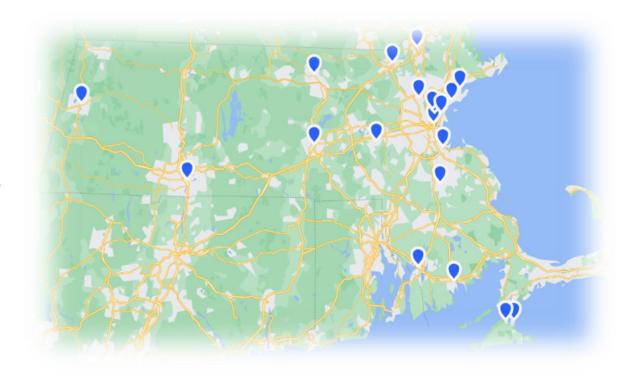
Programmatic enhancements to increase service to moderate income customers, renters, and small businesses:

Low-moderate income heat pumps increased from 16,000 to nearly 22,000 homes



Key Feature: Designated Equity Communities

- Additional investment in 21 "Designated Equity Communities" (DECs) with a high proportion of rental properties and LMI customers
- Chosen with significant input from EWG
- Rental properties automatically eligible for 100% incentive for weatherization, heat pumps,
 & barrier mitigation via turnkey pathway model
- All 1-4 properties automatically eligible for 100% incentive for weatherization
- Most DECs include a Community First Partnership



2025-2027 Designated Equity Communities

Criteria: High percentage of LMI and Renters

Boston (certain zip codes)

Brockton

Chelsea

Everett

Fall River

Framingham

Fitchburg

Lawrence

Lowell

Lynn

Malden

New Bedford

Oak Bluffs

Pittsfield

Quincy

Revere

Salem

Springfield

Tisbury

Woburn

Worcester

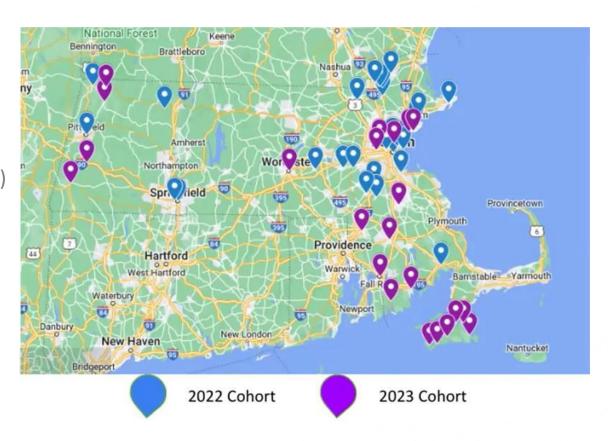
Key Feature: Community First Partners

A re-cap of 2022 – 2024:

- 52 communities benefited from local, community-led outreach
- 26 CFPs supported communities to help achieve:
 - o 98,103 Home Energy Assessments
 - o 23,932 residential weatherization upgrades
 - 29,388 home heating and cooling upgrades
 - o 2,709 small business energy efficiency upgrades (thru 2023)
- CFPs received up to \$60,000 in annual funding, and in-kind marketing and technical support

For 2025-2027:

- Increased funding (up to \$80,000)
- Improved data access
- Support of CFP efforts to drive more small business assessments
- Ability to customize marketing materials; multilingual support
 - 58 CFPS serving 60 plus communities



2025-2027 Community First Partnerships

Acton

Amesbury

Andover

Arlington

Attleboro

Aquinnah

Beverly

Boston (the city and

Boston Climate Action

Network)

Brockton

Brookline

Cambridge

Chelmsford

Chelsea

Chilmark

Easthampton

E artown

Fall River

Everett

Framingham

Gloucester

Lawrence

Leominster

Lexington

Lowell

Lynn

Malden

Medford

Melrose

Methuen

Nantucket

Natick

New Bedford

Newburyport

Newton

Northampton

Norwood

Oak Bluffs

Pittsfield

Plymouth

Quincy

Randolph

Revere

Salem

Sharon

Sommerville

Southbridge

Springfield

Swampscott

Taunton

Tisbury

Watertown

W. Tisbury

Westborough

Westhampton

Winthrop

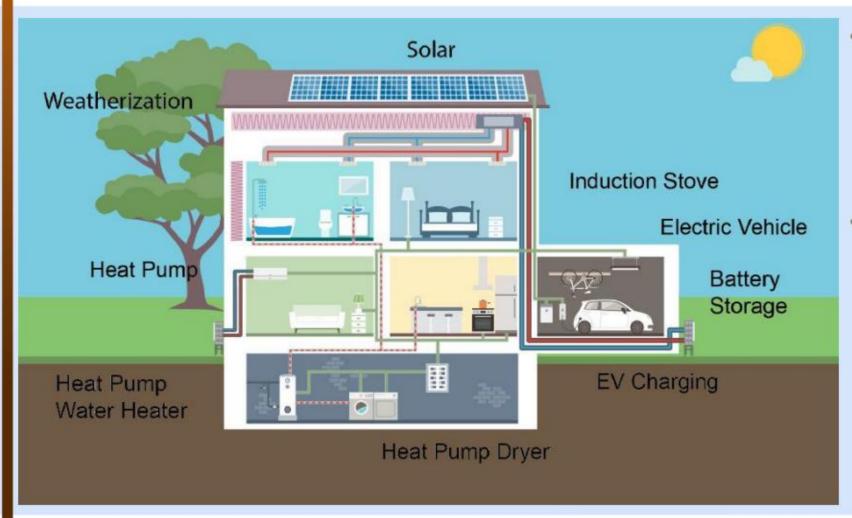
Woburn

Worcester

Language Access

- PAs engaged a third-party language access expert to develop recommendations for improving language access across the programs
 - The PAs have adopted 20 of the 21 recommendations
 - Many recommendations are completed or in progress
- PAs have assessed language capability of contractors and updated contractor lists to reflect language capabilities
- PAs are tracking language preference at intake of customers in the residential turnkey solutions programs
- Website translations in Spanish and Portuguese are live, working on other languages to follow
- Community First Partners' have web pages in various languages including Khmer and Cape Verdean Creole
- Key Upcoming Initiatives:
 - Mass Save Statewide Solutions Center (launching soon) and able to serve customers in 250 languages
 - Support translation-related software updates for residential vendors
 - Multi-cultural research and campaign among Haitian Creole, Mandarin and Cantonese speakers

Evolved, decarbonization-themed HEA



- Still a no-cost assessment of energy uses in the home that identifies relevant energy efficiency and decarbonization opportunities
- Now includes a highly customized report, relevant recommendations and incentive offers, and clear next steps to a broader range of decarbonization solutions

The new enhanced HEA Report

New/enhanced features

- More visuals
- Enriched educational content
- Special features for renters and moderate income
- More links to additional resources
- Decarbonization roadmap
- Expected replacement timeline

Your decarbonization roadmap



Weatherization Improvements

Insulating and air sealing your home is an important first step to increasing comfort and reducing heating and cooling costs.

Work with your Energy Specialist to:

- · Address any clientrequired actions
- Sign the weatherization contract
- Schedi

Heating and cooling

Increase your comfort at home by upgrading to a new, energy-efficient heat pump.

How to get started:

- Schedule a no-cost Decarbonization Consultation
- Use our Heating Comparison Calculator

Appliances

Keep the momentum going on as many high-impact measures as possible.

- Heat pump water heater
- Heat pump clothes dryer
- Induction stove Lawn equipment

As you replace other appliances, consider ENERGY STAR® certified

Renewables and transportation

Think decarbonization and energy efficiency with any new major purchases or home improvements.

- Solar PV
- Battery Storage
- Electric vehicles
- Electric vehicle charger

installa Expected replacement timeline

When you're trying to decarbonize, unexpected equipment failures can complicate the search for suitable replacement solutions on short notice. The best approach is to plan ahead and replace equipment before it breaks down. The timeline below outlines the expected replacement schedule for your current equipment, appliances, and vehicles. Keep in mind that you may choose to replace these items earlier than their anticipated end-of-life.



Weatherization: Properly insulating and air sealing your home is the first step in your decarbonization journey. Learn more at MassSave.com/Weatherization



Heating and Cooling: Upgrade to efficient heating and cooling equipment, like a heat pump. Learn more at MassSave.com/HeatPump

2026



Clothes Washer: Save energy and money at home, while reducing your carbon footprint by choosing an ENERGY STAR certified clothes washer. Learn more at MassSaye.com/Washer



Clothes Dryer: Upgrade to an ENERGY STAR certified clothes dryer to reduce energy consumption, and lower carbon emissions. Learn more at MassSave.com/ClothesDrver



Induction Stove: Cooking with induction heat makes mealtime easier with quicker heat, precise control, and easy cleanup, Learn more at MassSave.com/InductionStove

Turnkey Delivery Pathway

- Expanded delivery to support moderate income customers statewide and rental properties in designated equity communities
- Customers work with a trusted vendor from assessment to project completion
 - End-to-end project facilitation/project management
 - Subcontractors are assigned and managed by the vendor (or can be selected by the customer), quality control inspections post-installation
- Open to moderate income customers statewide and 1-4 rental properties in 21 DECs



Key Feature: Workforce Development & Diversity

Commitment to strengthen and diversify workforce

- Increased funding to support Mass CEC workforce efforts
 - Funding increasing to 24 million per year
- Continued training and development of Heat Pump Installer Network
- Aspirational benchmark to spend 15% of dollar volume of direct Mass
 Save contracts with diverse suppliers





Mass Save Solutions Center

The MSSC will provide:

- Comprehensive, multilingual support to residential and small business customers statewide for all energy efficiency and electrification offerings
- Guidance for residential and small business customers at the beginning of their decarbonization journey who want information on where and how to start and the range of potential solutions available for their home or small business

The MSSC will be staffed by program specialists:

- Knowledgeable of all Mass Save offerings, who can assist with program guidance, Home Energy Assessments, HEAT Loans, Climate Bank Energy Saver Loan, decarbonization consultations, relevant tax credits, federal incentives, and rebate status
- Trained and equipped to help customers access incentives outside of Mass Save, such as incentives for electric vehicles and distributed solar installations

Customers will be able:

 To access these comprehensive resources via phone, chat, and email

Launch: 2025 Q4

Heat Pump Hot Water Heater (HPWH) Online Marketplace

Launched this week-

- Pre-screening questions determine if the customer's home characteristics are appropriate for the installation and use of a HPWH
- Multilingual educational content
- Instant rebates
- Options for product delivery, pickup, or professional installation
- Water heating comparison calculator allows customers to compare HPWH operating cost against other water heating options and fuel types
- Heat Pump Water Heater Rebates | Residential | Mass
 Save



It's time to switch to a heat pump water heater with an instant discount from the Sponsors of Mass Save.

Save on your energy bills while meeting your home's hot water needs with ease when you upgrade your existing electric water heater to an ENERGY STAR® certified heat pump water heater through the Mass Save Heat Pump Water Heater Marketplace.

Decarbonization Consultations

- Total completed since Feb 2024: 2,930
- Quote Comparisons soft launched in Aug 2024 with 167 quote comparisons completed to date
- Spanish and Portuguese speaking specialists on staff
- Vendor has partnered with translation service to support Mandarin, Cantonese, Khmer, and Haitian Creole speaking customers
- Online scheduling and translated consultation materials, including pre-consultation survey and post-consultation report available in five LOTE
- To date, the primary reason customers schedule consultations is to "explore technology", most notably heat pumps, with a technical expert

A Mass Save³ offering Select a Date & Time Virtual Mass Save Decarbonization < September 2025 > Consultation (V) 45 min 2 3 4 5 6 Schedule a virtual, no-cost consultation with a Mass Save Decarbonization Specialist to receive: 14 15 16 17 18 19 20 Assistance with technical questions about. electrification and decarbonization projects · Help understanding how highly efficient 21 22 23 24 25 26 27 electric technologies, including heat pumps, 28 29 30 Guidance on the best solutions for your · Information about incentives and financing D Eastern Time - US & Canada (3:41pm) * Cookie settinos



Appendix

Progress Achieved Since 2013



Weatherized approximately 530,00 homes, including 70,000 0 low-income households.



Supported the installation of heat pumps in over 105,00 homes and businesses (since 2019), including 13,00 low-income households.



Reduced greenhouse gas (GHG) emissions by 7. million metric tons of carbon dioxide equivalent (CO₂e), the same as of taking 850,000 cars off the road for a year.



Delivered over 15 million
megawatt-hours (MWh) and 5.1
billion therms in energy savings,
as well as \$34 billion in total
benefits to customers.



Invested 51 billion in improvements that lower energy bills and improve health, safety, and comfort for low-income households.



Provided \$7. **billion** in customer incentives.8

The Next Three Years



Weatherize 163,000 homes, including 69,000 low- and moderate-income households and more than 49,000 rental units.



Deliver 8.2 million MWh and 1 billion therms in energy savings and \$12.1 billion in total benefits to customers.



Support the installation of heat pumps in over 87,000 households, including 21,800 low- and moderate-income households and more than 13,000 rental units.



Over \$1.78 billion in equity-related investments, including \$1.2 billion in incentives paid to low- and moderate-income customers and over \$592 million for renters.



Reduce GHG emissions by 864,000 metric tons of CO₂e.



Provide over \$3 billion in customer incentives.

Key Feature: Performance Incentives

2025-2027 Performance Incentive Proposal

Component	What's Included	% of Total PI Pool	Threshold	Locks to exceed 100% of design PI (125% Cap)
Equity	Statewide Low-Income (No Fossil Fuel activity), Moderate-Income, Renters, and Small Business Turnkey	50%	65%	 LMI Heat Pumps Renter Benefits
Standard	All non-equity production	30%	60%	 Total (non-turnkey) C&I Benefits C&I Turnkey Benefits
Value	Total benefits minus program costs, excluding non-controllable costs such as MassCEC funding	20%	75 %	 Total Non-Incentive Spend (Excluding assessments) / Total Benefits

- Total PI Pool set at \$190M, PAs reduced by 10% to \$171M
- Standard component threshold based on entire portfolio of benefits, emphasizing importance of equity benefits
- Locks prevent earning over design levels (100%) until certain objectives have been completed

Public Comments and Questions

Please limit each comment to two minutes to allow time for others to speak



Next Steps & Adjourn

Next EJC Meeting: December 04

Information on the EJC and its meetings can be found at https://www.mass.gov/orgs/environmental-justice-council-ejc