

Statewide Needs and Assessment Committee Minutes 10/26/2020 1:00 PM

- Sarah taking minutes today
- Discussion of FY 2021 recommendations
 - FY 21-2 removed; covered in open meeting law; marketing piece of recommendation combined into FY 21-6 for Business and Employment Committee.
 - Discuss this proposal in Executive Committee
- Survey questions for 2021
 - Questions can be translated once they are received, so that multiple languages can be made available on the survey, so long as questions are received in a timely fashion.

Survey question edits

- Question 1. Good
- Question 2. Good
- Question 3. Change TO “Mass Hire Career Center”
- Add new question asking if consumers would like to be connected with Mass Hire and/or other relevant services
- Question 4. Change to combine WITH 5
- Question 5. Change to combine with 4 to read “I currently live with (check all that apply)”
 - Take out “other” Option
 - Add language for foster parents, step-parents, in-laws, other extended family
- Question 6. Change to shift the scale so that “very important” is first and “not important” is last followed by “not applicable”
 - In section reading “Obtaining a GED/HSIT or high school diploma” change to “HISET”
- Question 7. Change to read like the question in the satisfaction survey at close of case, listing each service and asking consumers to check off services that apply
- Question 8. Change “Legal” to read “Law and policy”
- Add question in IPE section immediately following asking whether your choice of occupation reflected appropriately in your IPE yes/no
- Question 9. Good
- Question 10. Change to read “the IPE is the development of your job goal with your counselor”
- Question 11. “Do you understand the services in your IPE?”

We will commence on Monday, November 2nd at 11 AM to continue, starting with Question 12