

# **COMMONWEALTH OF MASSACHUSETTS**

# AFFIRMATIVE ACTION EQUAL OPPORTUNITY DIVERSITY

**ANNUAL REPORT** 

FISCAL YEAR 2012 (July 1, 2011 – June 30, 2012)

Office of Diversity and Equal Opportunity Sandra E. Borders, Director

# COMMONWEALTH OF MASSACHUSETTS

# AFFIRMATIVE ACTION EQUAL OPPORTUNITY DIVERSITY

ANNUAL REPORT

**FISCAL YEAR 2012** 

(July 1, 2011 – June 30, 2012)

# GOVERNOR DEVAL L. PATRICK

# SECRETARY JAY GONZALEZ EXECUTIVE OFFICE FOR ADMINISTRATION AND FINANCE

Prepared by:
Office of Diversity and Equal Opportunity
Sandra E. Borders, Director
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Boston, MA 02108

Office of Diversity and Equal Opportunity's Fiscal Year 2012 Report

# THE OFFICE OF DIVERSITY AND EQUAL OPPORTUNITY STAFF

Sandra Borders Director

Juanita Allen
Outreach and Recruitment Manager

**Catherine Duffek Program Coordinator** 

Betzaida Herrera Administrative Assistant Vietnam Era Veteran Coordinator

### Comments from the Director of the Office of Diversity and Equal Opportunity

The Office of Diversity and Equal Opportunity exist to ensure equal access to employment opportunities for all employees, with a special focus on minorities, women, people with disabilities and Vietnam Era Veterans.

We are committed to identifying and removing artificial barriers to employment and advancement while promoting a work environment that embraces, respects, and values the diversity that each employee brings to the Commonwealth.

Through our partnership with the University of Massachusetts Medical School and Culture Coach International, The Massachusetts Office on Disability and HRD's Training and Learning Development Unit, we completed the development of Diversity Part II – Disability Awareness(All Employee) eLearning as well as the managers half day instructor led training. We launched the eLearning in September 2011 and to date have trained 32% of Executive Branch employees. In October 2011, we launched the managers instructor led training and to date have trained 33% of our managers. We firmly believe these trainings will assist us in our efforts to continue to break down barriers to employment as we increase the level of awareness around disability issues in our workforce and begin to shift the culture.

### Additionally, we accomplished the following:

- Completed an RFR for the new ORACLE workforce reporting system
- Actively participated in the roll-out of MassHR Self-Service Time and Attendance
- Served as a SME for the development of several components of the MassHR Balanced Score Card, HR Service Delivery and Workforce Enhancement Programs (WEP's) under the MassHR umbrella
- Conducted two train-the-trainer sessions for new trainers on Commonwealth's Diversity Part I Curriculum
- Successfully offered five Train-the-Trainer sessions, resulting in a cadre of 78 trainers to assist in the delivery of Diversity Part II- Disability Awareness
- Offered career development opportunities for executive branch employees
- Conducted new Diversity Directors/Officer Orientation
- Attended several Career Fairs and improved recruitment and outreach opportunities
- Hosted the Eastern Association of Colleges and Employers
- Implemented the Commonwealth Diversity Fellows Program (Commonwealth Diversity Fellows is a partnership between Office of Access and Opportunity, Office of Diversity and Equal Opportunity, The College of Public and Community Service at UMass and The Commonwealth Compact. The program seeks to offer exceptional and diverse students a semester-long, high-level internship through which the students gain work experience and critical insight into the workings of state government). We successfully placed eight fellows throughout state government
- Launched the Veterans Interagency Taskforce on Employment
- Completed the 1<sup>st</sup> year progress reports for our (FY2011-FY2012) Affirmative Action and Diversity Plans

This has been a banner year for the Office of Diversity and Equal Opportunity. We believe this report provides a glimpse of the progress we are making towards becoming a model employer. It also reflects our collective efforts towards providing quality service for our employees and the citizens of the Commonwealth.

I am pleased to present to you our Annual Report for fiscal year 2012.

Best Regards,

Sandra E. Borders

Sandra E. Borders, MSM

Director

Office of Diversity and Equal Opportunity

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### **PREFACE**

The Annual Report for the Office of Diversity and Equal Opportunity is intended to be an informational document summarizing the efforts made to ensure equality in employment opportunities for protected class members<sup>1</sup> and improve the diversity of persons employed in the Executive Branch of the Commonwealth of Massachusetts.

This annual report presents data on the employment of these protected groups in order to measure the effects of the Commonwealth's efforts and to isolate areas where improved or enhanced efforts appear to be needed.

The explanatory reports were provided by the respective agencies. References to the number or employee percentages may differ slightly from the information included in the accompanying documents and charts from HR/CMS. The data in this report represents all employees regardless of how many hours per week they work.

The numerical information in this report was obtained from the Human Resources Compensation Management System (HR/CMS) via the EEO-4 data mart and does not include employees of the Legislative or Judicial branches, or the constitutional/ independent offices, such as the Treasurer, Attorney General, or Auditor of the Massachusetts government. Conforming to our policy

regarding confidentiality, information regarding Persons with Disabilities is not contained in reports from the Human Resources Compensation Management System.

In order to receive Affirmative Action status as either a Person with Disabilities or a Vietnam Era Veteran, an individual must self-identify and complete a self-identification or certification process. Because self-identification is voluntary, employees belonging to these groups, who qualify for Affirmative Action protected status, may decide not to self identify and are not counted. The true representation of Persons with Disabilities and Vietnam Era Veterans is likely to be higher than the statistics reported herein.

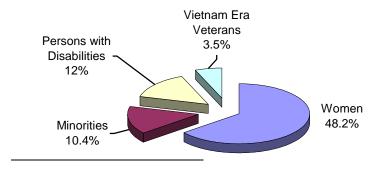
<sup>&</sup>lt;sup>1</sup> Legally identified groups that are specifically protected by statute against discrimination. Protected class status is automatically conferred upon recognized minority group members, (Blacks, Hispanics, Asians or Pacific Islanders, American Indians or Alaskan Natives), females, individuals with disabilities, Vietnam Era Veterans, by law.

### **EXECUTIVE SUMMARY**

The Office of Diversity and Equal Opportunity was created to execute the Governor's vision of Affirmative Action, Equal Opportunity and Diversity. This report to the Governor is intended to provide valuable information about the current composition of the State workforce and emphasize areas where access to public employment by protected group population is needed.

The fiscal year 2012 Annual Report represents the workforce analysis for the Executive Branch. The Commonwealth of Massachusetts continues to strive toward reaching employment parity for protected groups. Parity goals for the Commonwealth are based on the Census 2000 Special EEO File that gave us targets of 48.20% Women, 10.40% Minority, 12% Persons with Disabilities, and 3.5%<sup>2</sup> Vietnam Era Veterans.

### Census 2000 Special EEO File



This Annual Report examines the Executive Branch progress during the fiscal year ending June 30, 2012, with respect to the number and percentages of protected group members employed.

The table below illustrates the fluctuations that have occurred over the last three years. The percentage of Minorities and Persons with Disabilities increased annually from 2010 to 2012 while the representation for Women and Vietnam Era Veterans continued to decrease. During FY 2012 the workforce for the Executive Branch of the Commonwealth increased from 44,352 to 44,445. Detailed charts and graphs for each Secretariat in the Executive Branch are included in subsequent pages of this Report.

Protected Group Representation by the last 3 years

Group	June 19, 2010	June 18, 2011	June 30, 2012
Women	51.40%	51.2%	50.9%
Minorities	23.40%	24.0%	24.6%
Vietnam Era Veterans	1.60%	1.5%	1.2%
Persons with Disabilities*	2.6%	2.8%	2.9%

Table 1

<sup>&</sup>lt;sup>2</sup> Based on Massachusetts Veterans Administration Data

<sup>\*</sup> These figures represent only those individuals who by statue are self-identified. Many disabled choose not to self-identify and therefore, true numbers are difficult to ascertain.

### ODEO OUTREACH AND RECRUITMENT

The Office of Diversity and Equal Opportunity (ODEO) continues to build successful partnerships with local colleges, universities and community organizations to encourage their job seekers to consider public service as a career.

ODEO hosted the Eastern Association of Colleges and Employers and shared valuable information on various career paths within Commonwealth; our aim is to attract a broader college population into public service.

Recognizing that many of our citizens are still seeking employment opportunities during these tough economic times, ODEO continued to promoted the Commonwealth as an employer of choice through "How to Access State Government" information sessions to colleges, One Stop Career Centers and community organizations.

ODEO's partnership with the Massachusetts Rehabilitation Commission and Operation Able continues to flourish through the placing consumers in "On the Job Evaluations" (OJE) programs. ODEO has hosted 6 consumers for OJE's while assisting them in exploring employment opportunities within Executive Branch agencies.

ODEO was asked by Framingham State University and Mt. Ida College to participate in panel discussions that focused on hiring trends, employer expectations and the value of internships.

Other recruitment and outreach activities gave ODEO and the Commonwealth exposure at twenty career fairs and community events.

The number of job seekers considering Public Service as a Career is consistently increasing. We receive clients through referrals from agencies and organizations, career fairs and walk-ins. We provide assistance to them with job search strategies, resume critiquing, career counseling and referrals to appropriate positions posted on CEO.

Several agencies have sought out ODEO for assistance with targeted outreach and recruitment for vacant positions. ODEO continues to focus our outreach efforts on informing the job seeking public, as well as community organizations of the Commonwealth's potential career opportunities and paths.

Respectfully submitted by

Juanita D. Allen, Outreach and Recruitment Manager Office of Diversity & Equal Opportunity

### **ODEO** Reporting

Fiscal Year 2012 has been very exciting. The Office of Diversity and Equal Opportunity has been working with consultants to implement the Oracle Business Intelligence Enterprise Edition (OBIEE) tool.

The project when complete will have successfully migrated all transactional workforce and quarterly reporting data from the current ODEO EEO-4 DataMart. Pulling information directly from HRCMS, the new Oracle tool will also allow Diversity Officers more flexibility in their options to mine consistent, accurate and frequently refreshed data in a timely fashion.

For Diversity Reporting purposes, ODEO has chosen to develop the U.S. Statutory Compliance Reports as well as the Workforce Pro9file subject Areas of Oracle's Human Resources Analytics.

Since the tool is such a robust, powerful, and flexible reporting and analysis tool, we felt a need to initially focus on particular aspects of the program's ability to gather workforce information. To do this, we included many of the appointed Diversity Officers from across Executive Branch Secretariats to participate in focus groups.

Another preparatory step has been to inventory all Executive Branch agencies to ensure that all individuals who will have access to these reports have computers with the most current Microsoft upgrades which will allow them to successfully use this product.

We have also worked closely with Information Technology Division (ITD) to ensure data integrity. The

last aspect before implementation is to ensure that the tool is totally accessible to individuals with disabilities.

Accessibility testing has been ongoing in collaboration with staff from the Information Technology Division (ITD) Accessibility Lab, Massachusetts Office on Disability (MOD) and with staff from the Human Resources Division's (HRD) ODEO and Training and Development units.

The OBIEE tool will provide Diversity Officers with the ability to study workforce trends and better prepare for succession planning. In addition, it will give Diversity Officers new abilities such as a glimpse into information such as years of service and retention patterns. Diversity Officers can quickly gather demographic information about Veterans Status, age bands, and more detailed information about gender and ethnicity; information which is important in developing outreach and recruitment strategies.

Catherine Duffek
Database Administrator
Office of Diversity & Equal Opportunity

# ODEO Vietnam Era Veterans Annual Report FY2012

### Overview

The Vietnam Era Veterans Affirmative Action Program was promulgated under Executive Order 235, amended by Executive Order 253, now revoked and superseded by Executive Order 526. This Order established protected status for Vietnam Era Veterans (VEVs) and enables them to be recognized with state agencies under the Executive Branch of the Commonwealth.

The Office of Diversity and Equal Opportunity (ODEO) serves as a centralized office that implements the certification process for the VEVs who desire to self-identify and request affirmative action status. ODEO also provides technical assistance to all state agencies in an effort to increase employment opportunities and upward mobility for Vietnam Era Veterans in the state workforce.

### Workforce Analysis

As of June 30, 2012, the Workforce Summary reports that there were 44,445 total state employees, of whom 554 embody Vietnam Era Veterans. VEVs represent 1.2% of the total Executive Branch workforce filling in all EEO4 categories. Nearly half of the total VEVs population (302) hold positions in the Professionals category, while the next highest VEVs population of 69 hold positions in the Officials and Administrators category, followed by the next category of Protective Service: Sworn with a total of 56 VEVs.

During FY 2012, there were a total of 3,858 New Hires in the Commonwealth. Among this number, twenty-two (.6%) Vietnam Era Veterans were hired in three EEO4 categories: Officials and Administrators, Professionals,

and Technicians. Of the 1,694 total Promotions presented in the workforce, twelve (.7%) VEVs were promoted in the following categories: Officials and Administrators, Professionals, Protective Service: Sworn, and Skilled Craft. There were a total of 3,200 Terminations in the Commonwealth. Within this number, 108 (3.4%) Vietnam Era Veterans were affected in all EEO4 categories. According to the ODEO's Managers Summary Report for period ending on 6/30/2012, there were a total of 3,702 managers. Of this number, 80 VEVs were managers filling nearly all the manager's level categories which make up 2.2% of the total population.

### Certificates Issued

For period ending of June 30, 2012, we issued a total of 75 Vietnam Era Veterans certifications of Affirmative Action status. Of the 75 VEV certifications issued, three (4%) of the Vietnam Era Veterans were already employed with the state. As in the preceding years, the number of requests for certificate of Affirmative Action for Vietnam Era Veteran status has declined.

### Conclusion

The fiscal crises and the economic downturn have hindered our efforts to recruit, as many agencies have had to contain cost through belt tightening and FTE caps. In spite of the challenges, we continue to work with state agencies, and other Vietnam Era Veterans representatives within the communities to ensure the availability of employment opportunities for Vietnam Era Veterans who are seeking state jobs.

Betzaida Herrera Vietnam Era Veteran Coordinator Office of Diversity and Equal Opportunity

### ODEO MISSION, VISION, VALUES

### Our Mission:

To deliver customer-focused solutions in attracting, hiring, retaining and promoting a diverse workforce within the Commonwealth of Massachusetts. Utilizing best practices and promoting a pro-active approach to diversity and equal opportunity, we strive to create and foster an environment that affirms and values the diversity of our workforce.

The Office of Diversity and Equal Opportunity exists to ensure that all employees of the Commonwealth have equal access to various employment opportunities, promotions, transfers, and trainings within the Commonwealth. We seek to identify and remove artificial barriers to advancement and to promote the individual and collective success of our employees. To promote an inclusive environment that embraces, respects, and values the diversity each employee brings to the Commonwealth.

The Office of Diversity and Equal Opportunity is responsible for implementing and enforcing the Governor's Executive Order concerning Affirmative Action, Equal Opportunity and Diversity in state government. This executive order, which incorporates the principles of relevant federal and state employment laws, prohibits unlawful discrimination against state employees and applicants for state employment due to race, color, gender (including sexual harassment), sexual orientation, age, national origin, ancestry, veteran status or persons with disabilities. It also precludes retaliatory actions being taken against persons making such allegations.

The Office of Diversity and Equal Opportunity will continue to ensure the compliance of state agencies with all state and federal civil rights laws and regulations as they pertain to employment. We will oversee and monitor Affirmative Action and Diversity Plans and continue to serve as a vehicle to the resolution process when an employee has exhausted his/ her avenues at the agency and secretariat levels.

Finally, the Office of Diversity and Equal Opportunity is available to provide consultative services to assist agencies in the daily application of civil rights and policies and procedures.

### **Diversity Vision:**

To create a workforce that reflects the diversity of the Commonwealth and one that embraces, values and respects difference. Our ultimate goal is to weave diversity into the fabric of the Commonwealth so that it becomes embedded in the culture of all we do.

#### Value Statement:

The Commonwealth of Massachusetts believes in respect for all individuals. We promote openness to and tolerance of differences races, color, age, gender, gender identity and gender expression, ethnicity, sex, sexual orientation, religions, creeds, ancestry, national origin, disability and veteran status. We dedicate ourselves to creating a workplace that welcomes, respects and values people of all races, color, age, gender, gender identity and gender expression, ethnicity, sex, sexual orientation, religions, creeds, ancestry, national origin, disability and veteran status. We strive to reflect diversity in all government activities, programs and services removing any barriers to accessibility.

We further believe that embracing and celebrating our differences enriches the quality of the work experience and enhances our own personal and professional relationships

Our Core Values:

Integrity, Respect for People, Open Dialogue, and Accountability are our core values.

# PART I:

# THE EXECUTIVE BRANCH

(Charts 2012 vs 2011)

ODEO Workforce Summary Report
ODEO New Hires Analysis
ODEO Terminations Analysis
ODEO Workforce Summary Report – Vietnam Era Veterans
ODEO Workforce Summary Report – Persons with Disabilities

# **ODEO - Workforce Summary Report**

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EEO4 Category	Grand Total	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Minority Total	%
Officials and Administrators	3702	1877	50.7	1602	43.3	164	4.4	41	1.1	48	1.3	2	0.1	17	0.5	1823	49.2	1475	39.8	219	5.9	69	1.9	43	1.2	2	0.1	14	0.4	593	16.
Professionals	20694	8514	41.1	6913	33.4	739	3.6	330	1.6	428	2.1	14	0.1	76	0.4	12175	58.8	9051	43.7	1551	7.5	894	4.3	604	2.9	28	0.1	39	0.2	4611	22.3
Technicians	1824	707	38.8	563	30.9	92	5.	22	1.2	25	1.4	1	0.1	4	0.2	1117	61.2	822	45.1	199	10.9	70	3.8	26	1.4	0	0.	0	0.	435	23.8
Protective Service:Sw orn	6021	5396	89.6	4665	77.5	389	6.5	243	4.	74	1.2	22	0.4	1	0.	623	10.3	506	8.4	76	1.3	34	0.6	5	0.1	2	0.	0	0.	847	14.1
Protective Service:Non-Sworn	6169	2498	40.5	1194	19.4	1105	17.9	158	2.6	39	0.6	1	0.	0	0.	3670	59.5	2011	32.6	1368	22.2	231	3.7	56	0.9	4	0.1	0	0.	2963	48.
Office/Clerical	3514	701	19.9	493	14.	114	3.2	47	1.3	31	0.9	2	0.1	11	0.3	2813	80.1	1922	54.7	547	15.6	224	6.4	80	2.3	12	0.3	20	0.6	1068	30.4
Skilled Craft	1265	1207	95.4	1068	84.4	66	5.2	37	2.9	8	0.6	6	0.5	20	1.6	57	4.5	38	3.	10	0.8	4	0.3	2	0.2	2	0.2	1	0.1	137	10.8
Service Maintenance	1215	892	73.4	647	53.3	112	9.2	64	5.3	15	1.2	3	0.2	49	4.	321	26.4	225	18.5	37	3.	37	3.	15	1.2	2	0.2	5	0.4	287	23.6
No EEO-4 Reporting	41	5	12.2	4	9.8	1	2.4	0	0.	0	0.	0	0.	0	0.	36	87.8	30	73.2	5	12.2	0	0.	1	2.4	0	0.	0	0.	7	17.1
TOTALS:	44445	21797	49.	17149	38.6	2782	6.3	942	2.1	668	1.5	51	0.1	178	0.4	22635	50.9	16080	36.2	4012	9.	1563	3.5	832	1.9	52	0.1	79	0.2	10948	24.6

# **ODEO - Workforce Summary Report**

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EEO4 Category	Grand Total	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Minority Total	%
Officials and Administrators	3673	1876	51.1	1632	44.4	150	4.1	33	0.9	37	1.	2	0.1	22	0.6	1797	48.9	1466	39.9	205	5.6	65	1.8	44	1.2	2	0.1	15	0.4	538	14.6
Professionals	20710	8547	41.3	6967	33.6	730	3.5	334	1.6	423	2.	13	0.1	74	0.4	12162	58.7	9096	43.9	1532	7.4	877	4.2	583	2.8	27	0.1	43	0.2	4530	21.9
Technicians	1834	713	38.9	575	31.4	93	5.1	19	1.	21	1.1	1	0.1	4	0.2	1121	61.1	837	45.6	183	10.	72	3.9	26	1.4	1	0.1	2	0.1	416	22.7
Protective Service:Sworn	5790	5147	88.9	4459	77.	373	6.4	227	3.9	66	1.1	22	0.4	0	0.	643	11.1	521	9.	81	1.4	33	0.6	6	0.1	2	0.	0	0.	810	14.
Protective Service:Non-Sworn	6184	2506	40.5	1227	19.8	1075	17.4	158	2.6	43	0.7	2	0.	0	0.	3677	59.5	2079	33.6	1325	21.4	210	3.4	61	1.	2	0.	0	0.	2877	46.5
Office/Clerical	3592	719	20.	514	14.3	113	3.1	45	1.3	33	0.9	1	0.	11	0.3	2873	80.	1975	55.	558	15.5	217	6.	87	2.4	13	0.4	16	0.4	1076	30.
Skilled Craft	1295	1238	95.6	1105	85.3	65	5.	33	2.5	8	0.6	6	0.5	20	1.5	57	4.4	40	3.1	10	0.8	3	0.2	1	0.1	2	0.2	1	0.1	129	10.
Service Maintenance	1239	905	73.	662	53.4	104	8.4	61	4.9	17	1.4	5	0.4	55	4.4	333	26.9	232	18.7	41	3.3	37	3.	15	1.2	2	0.2	6	0.5	283	22.8
No EEO-4 Reporting	35	5	14.3	5	14.3	0	0.	0	0.	0	0.	0	0.	0	0.	30	85.7	25	71.4	4	11.4	0	0.	1	2.9	0	0.	0	0.	5	14.3
TOTALS:	44352	21656	48.8	17146	38.7	2703	6.1	910	2.1	648	1.5	52	0.1	186	0.4	22693	51.2	16271	36.7	3939	8.9	1514	3.4	824	1.9	51	0.1	83	0.2	10664	24.

# **ODEO - New Hires Analysis**

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EEO4 Category	Grand	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native	%	Not	%	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native	%	Not	%	Minority	%
	Total											Am		Known												Am		Known		Total	
Officials and Administrators	372	174	46.8	130	34.9	23	6.2	7	1.9	9	2.4	0	0.0	3	0.8	192	51.6	140	37.6	32	8.6	9	2.4	9	2.4		0.0	- 1	0.3	95	25.5
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Professionals	1444	556	38.5	402	27.8	64	4.4	26	1.8	38	2.6	5	0.3	9	0.6	870	60.2	608	42.1	111	7.7	85	5.9	49	3.4	3	0.2	8	0.6	402	27.8
Technicians	135	44	32.6	36	26.7	6	4.4	1	0.7	1	0.7	0	0.0	0	0.0	90	66.7	58	43.0	23	17.0	7	5.2	1	0.7	1	0.7	0	0.0	40	29.6
Protective Service:Sw orn	714	652	91.3	560	78.4	33	4.6	34	4.8	13	1.8	0	0.0	10	1.4	55	7.7	45	6.3	3	0.4	6	0.8	0	0.0	0	0.0	1	0.1	91	12.7
Protective Service:Non-Sworn	739	305	41.3	130	17.6	157	21.2	16	2.2	2	0.3	0	0.0	0	0.0	425	57.5	209	28.3	171	23.1	42	5.7	2	0.3	1	0.1	0	0.0	395	53.5
Office/Clerical	245	37	15.1	23	9.4	8	3.3	3	1.2	2	0.8	0	0.0	1	0.4	204	83.3	117	47.8	45	18.4	33	13.5	4	1.6	0	0.0	3	1.2	99	40.4
Skilled Craft	56	51	91.1	45	80.4	2	3.6	1	1.8	0	0.0	0	0.0	2	3.6	4	7.1	0	0.0	2	3.6	1	1.8	1	1.8	0	0.0	0	0.0	8	14.3
Service Maintenance	130	89	68.5	62	47.7	17	13.1	8	6.2	0	0.0	0	0.0	0	0.0	38	29.2	32	24.6	3	2.3	3	2.3	0	0.0	0	0.0	0	0.0	33	25.4
No EEO-4 Reporting	24	7	29.2	7	29.2	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	17	70.8	15	62.5	2	8.3	0	0.0	0	0.0	0	0.0	0	0.0	2	8.3
TOTALS:	3,859	1,915	49.6	1,395	36.1	310	8.0	96	2.5	65	1.7	5	0.1	25	0.6	1,895	49.1	1,224	31.7	392	10.2	186	4.8	66	1.7	5	0.1	13	0.3	1,165	30.2

# **ODEO - New Hires Analysis**

Report run for 6/20/2010 - 6/18/2011

								** MAL	ES **												1	** FEMA	LES **								
EEO4 Category	Grand Total	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Minority Total	%
Officials and Administrators	217	101	46.5	69	31.8	18	8.3	3	1.4	3	1.4	0	0.	8	3.7	116	53.5	75	34.6	26	12.	4	1.8	6	2.8	0	0.	5	2.3	60	27.6
Professionals	1320	516	39.1	374	28.3	63	4.8	25	1.9	35	2.7	2	0.2	13	1.	803	60.8	546	41.4	130	9.8	76	5.8	41	3.1	1	0.1	5	0.4	382	28.9
Technicians	138	56	40.6	37	26.8	14	10.1	2	1.4	2	1.4	0	0.	1	0.7	82	59.4	61	44.2	15	10.9	5	3.6	1	0.7	0	0.	0	0.	39	28.3
Protective Service:Sworn	176	112	63.6	63	35.8	20	11.4	22	12.5	5	2.8	2	1.1	0	0.	64	36.4	53	30.1	3	1.7	4	2.3	3	1.7	1	0.6	0	0.	60	34.1
Protective Service:Non-Sworn	714	350	49.	182	25.5	139	19.5	22	3.1	3	0.4	0	0.	4	0.6	363	50.8	190	26.6	137	19.2	28	3.9	7	1.	0	0.	1	0.1	336	47.1
Office/Clerical	230	58	25.2	35	15.2	11	4.8	5	2.2	2	0.9	0	0.	3	1.3	172	74.8	107	46.5	32	13.9	16	7.	6	2.6	1	0.4	3	1.3	82	35.7
Skilled Craft	92	89	96.7	78	84.8	5	5.4	2	2.2	1	1.1	1	1.1	1	1.1	3	3.3	3	3.3	0	0.	0	0.	0	0.	0	0.	0	0.	10	10.9
Service Maintenance	129	83	64.3	55	42.6	13	10.1	8	6.2	2	1.6	0	0.	4	3.1	45	34.9	29	22.5	9	7.	2	1.6	3	2.3	1	0.8	1	0.8	39	30.2
No EEO-4 Reporting	14	11	78.6	10	71.4	1	7.1	0	0.	0	0.	0	0.	0	0.	3	21.4	2	14.3	1	7.1	0	0.	0	0.	0	0.	0	0.	2	14.3
TOTALS:	3030	1376	45.4	903	29.8	284	9.4	89	2.9	53	1.7	5	0.2	34	1.1	1651	54.5	1066	35.2	353	11.7	135	4.5	67	2.2	4	0.1	15	0.5	1010	33.3

**ODEO - Terminations Analysis** 

Report Run For Pay Period Ending 6/30/2012

Report Generated 10/5/2012 10:48:20 AM

<u> </u>							1	** MALE	S **												**	FEMAL	ES **								
EEO4 Category	Grand Total	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am		Not Known	% 1	Minor Total	%
Voluntary Terminations																															
Officials and Administrators	361	207	57.3	185	51.2	11	3.0	2	0.6	3	0.8	0	0.0	6	1.7	153	42.4	126	34.9	13	3.6	5	1.4	8	2.2	0	0.0	1	0.3	42	11.
Professionals	1281	512	40.0	416	32.5	47	3.7	15	1.2	26	2.0	1	0.1	5	0.4	769	60.0	595	46.4	88	6.9	55	4.3	25	2.0	2	0.2	3	0.2	262	20.
Technicians	132	38	28.8	33	25.0	5	3.8	0	0.0	0	0.0	0	0.0	0	0.0	94	71.2	75	56.8	11	8.3	5	3.8	1	0.8	1	0.8	1	0.8	23	17.4
Protective Service:Sw orn	325	264	81.2	240	73.8	10	3.1	8	2.5	2	0.6	0	0.0	4	1.2	58	17.8	48	14.8	6	1.8	3	0.9	1	0.3	0	0.0	0	0.0	30	9.2
Protective Service:Non-Sw orn	550	236	42.9	136	24.7	84	15.3	13	2.4	3	0.5	0	0.0	0	0.0	312	56.7	210	38.2	81	14.7	15	2.7	6	1.1	0	0.0	0	0.0	202	36.
Office/Clerical	191	41	21.5	33	17.3	4	2.1	1	0.5	3	1.6	0	0.0	0	0.0	150	78.5	96	50.3	33	17.3	14	7.3	5	2.6	1	0.5	0	0.0	62	32.
Skilled Craft	78	70	89.7	65	83.3	1	1.3	0	0.0	0	0.0	0	0.0	4	5.1	8	10.3	5	6.4	2	2.6	1	1.3	0	0.0	0	0.0	0	0.0	4	5.1
Service Maintenance	104	66	63.5	52	50.0	5	4.8	2	1.9	1	1.0	1	1.0	5	4.8	37	35.6	29	27.9	5	4.8	2	1.9	0	0.0	0	0.0	1	1.0	16	15.
No EEO-4 Reporting	7	2	28.6	2	28.6	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	5	71.4	4	57.1	1	14.3	0	0.0	0	0.0	0	0.0	0	0.0	1	14.
TOTALS:	3029	1436	47.4	1162	38.4	167	5.5	41	1.4	38	1.3	2	0.1	24	0.8	1586	52.4	1188	39.2	240	7.9	100	3.3	46	1.5	4	0.1	6	0.2	642	21.2
Involuntary Termination	s																														
Officials and Administrators	31	17	54.8	15	48.4	1	0.0	0	0.0	0	0.0	0	0.0	1	3.2	14	45.2	12	38.7	1	3.2	1	3.2	0	0.0	0	0.0	0	0.0	3	9.7
Professionals	78	27	34.6	16	20.5	5	0.0	3	3.8	1	1.3	0	0.0	0	0.0	48	61.5	35	44.9	8	10.3	1	1.3	2	2.6	0	0.0	1	1.3	24	30.
Technicians	11	6	54.5	4	36.4	2	0.0	0	0.0	0	0.0	0	0.0	0	0.0	5	45.5	2	18.2	2	18.2	1	9.1	0	0.0	0	0.0	0	0.0	5	45.
Protective Service:Sw orn	41	33	80.5	24	58.5	3	0.0	5	12.2	0	0.0	1	2.4	0	0.0	8	19.5	5	12.2	3	7.3	0	0.0	0	0.0	0	0.0	0	0.0	12	29.
Protective Service:Non-Sw orn	171	63	36.8	27	15.8	31	0.0	5	2.9	0	0.0	0	0.0	0	0.0	108	63.2	65	38.0	38	22.2	4	2.3	1	0.6	0	0.0	0	0.0	79	46.
Office/Clerical	19	8	42.1	6	31.6	1	0.0	1	5.3	0	0.0	0	0.0	0	0.0	11	57.9	7	36.8	3	15.8	1	5.3	0	0.0	0	0.0	0	0.0	6	31.
Skilled Craft	11	11	100.0	9	81.8	2	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	2	18.
Service Maintenance	21	14	66.7	10	47.6	1	0.0	1	4.8	1	4.8	0	0.0	1	4.8	7	33.3	5	23.8	1	4.8	1	4.8	0	0.0	0	0.0	0	0.0	5	23.
TOTALS:	383	179	46.7	111	29.	46	12.0	15	3.9	2	0.5	1	0.3	2	0.5	201	52.5	131	34.2	56	14.6	9	2.3	3	0.8	0	0.	1	0.3	136	35.

# **ODEO - Terminations Analysis**

Report run for 6/20/2010 - 6/18/2011

								** MAI	.ES **												**	FEMAL	_ES **								
EEO4 Category	Grand Total	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Minority Total	%
Voluntary Terminations																															
Officials and Administrators	364	204	56.	184	50.5	16	4.4	2	0.5	0	0.	0	0.	2	0.5	160	44.	136	37.4	12	3.3	3	0.8	5	1.4	0	0.	4	1.1	38	10.4
Professionals	1211	454	37.5	376	31.	38	3.1	14	1.2	18	1.5	0	0.	8	0.7	757	62.5	599	49.5	78	6.4	40	3.3	32	2.6	1	0.1	6	0.5	222	18.3
Technicians	130	42	32.3	34	26.2	7	5.4	0	0.	1	0.8	0	0.	0	0.	88	67.7	74	56.9	11	8.5	2	1.5	0	0.	0	0.	1	0.8	21	16.2
Protective Service:Sworn	269	240	89.2	206	76.6	23	8.6	9	3.3	1	0.4	1	0.4	0	0.	29	10.8	27	10.	1	0.4	1	0.4	0	0.	0	0.	0	0.	36	13.4
Protective Service:Non-Sworn	514	219	42.6	122	23.7	77	15.	11	2.1	3	0.6	2	0.4	4	0.8	295	57.4	168	32.7	99	19.3	22	4.3	4	0.8	0	0.	2	0.4	218	42.4
Office/Clerical	198	29	14.6	21	10.6	5	2.5	2	1.	1	0.5	0	0.	0	0.	169	85.4	126	63.6	24	12.1	10	5.1	8	4.	0	0.	1	0.5	50	25.3
Skilled Craft	86	86	100.	79	91.9	3	3.5	1	1.2	1	1.2	1	1.2	1	1.2	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	6	7.
Service Maintenance	123	91	74.	66	53.7	11	8.9	2	1.6	1	0.8	0	0.	11	8.9	32	26.	26	21.1	2	1.6	2	1.6	1	0.8	1	0.8	0	0.	20	16.3
No EEO-4 Reporting	2	1	50.	1	50.	0	0.	0	0.	0	0.	0	0.	0	0.	1	50.	1	50.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.
TOTALS:	2897	1366	47.2	1089	37.6	180	6.2	41	1.4	26	0.9	4	0.1	26	0.9	1531	52.8	1157	39.9	227	7.8	80	2.8	50	1.7	2	0.1	14	0.5	611	21.1
<b>Involuntary Terminations</b>	i																														
Officials and Administrators	41	22	53.7	20	48.8	1	2.4	0	0.	0	0.	0	0.	1	2.4	19	46.3	12	29.3	5	12.2	0	0.	2	4.9	0	0.	0	0.	8	19.5
Professionals	145	55	37.9	42	29.	9	6.2	3	2.1	0	0.	0	0.	1	0.7	90	62.1	72	49.7	12	8.3	4	2.8	2	1.4	0	0.	0	0.	30	20.7
Technicians	20	5	25.	4	20.	1	5.	0	0.	0	0.	0	0.	0	0.	15	75.	11	55.	4	20.	0	0.	0	0.	0	0.	0	0.	5	25.
Protective Service:Sworn	59	39	66.1	31	52.5	3	5.1	3	5.1	2	3.4	0	0.	0	0.	20	33.9	16	27.1	4	6.8	0	0.	0	0.	0	0.	0	0.	12	20.3
Protective Service:Non-Sworn	141	50	35.5	18	12.8	27	19.1	5	3.5	0	0.	0	0.	0	0.	91	64.5	51	36.2	29	20.6	10	7.1	1	0.7	0	0.	0	0.	72	51.1
Office/Clerical	28	7	25.	1	3.6	5	17.9	0	0.	1	3.6	0	0.	0	0.	21	75.	11	39.3	6	21.4	2	7.1	1	3.6	0	0.	1	3.6	15	53.6
Skilled Craft	9	9	100.	8	88.9	1	11.1	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	1	11.1
Service Maintenance	18	13	72.2	7	38.9	6	33.3	0	0.	0	0.	0	0.	0	0.	5	27.8	3	16.7	1	5.6	1	5.6	0	0.	0	0.	0	0.	8	44.4
TOTALS:	461	200	43.4	131	28.4	53	11.5	11	2.4	3	0.7	0	0.	2	0.4	261	56.6	176	38.2	61	13.2	17	3.7	6	1.3	0	0.	1	0.2	151	32.8

# ODEO - Workforce Summary Report - Vietnam Era Veterans

Report run for Pay Period Ending 6/30/2012

Report Generated 9/28/2012 2:24:53 PM

								** MAL	.ES **													** FEM A	LES *	*							
EEO4 Category	Grand Total	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	VEV Totals	%
Officials and Administrators	3702	67	1.8	62	1.7	4	0.1	1	0	0			0	0	0	2	0.1	2	0.1	0		0	0.	0	0	0	0		0	69	1.9
Professionals	20694	286	1.4		1.7	14	0.1	3	0.	3	0.	1	0.	0	0.	16	0.1	14	0.1	2	0.	0	0.	0	0.	0	0.	0	0.	302	1.5
Technicians	1824	33	1.8	31	1.7	2	0.1	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	33	1.8
Protective Service:Sw orn	6021	56	0.9	48	0.8	6	0.1	1	0.	0	0.	1	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	56	0.9
Protective Service:Non-Sworn	6169	13	0.2	12	0.2	1	0.	0	0.	0	0.	0	0.	0	0.	2	0.	1	0.	1	0.	0	0.	0	0.	0	0.	0	0.	15	0.2
Office/Clerical	3514	15	0.4	11	0.3	4	0.1	0	0.	0	0.	0	0.	0	0.	2	0.1	2	0.1	0	0.	0	0.	0	0.	0	0.	0	0.	17	0.5
Skilled Craft	1265	37	2.9	35	2.8	0	0.	1	0.1	0	0.	1	0.1	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	37	2.9
Service Maintenance	1215	25	2.1	24	2.	1	0.1	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	25	2.1
No EEO-4 Reporting	41	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.
TOTALS:	44445	532	1.2	488	1.1	32	0.1	6	0.	3	0.	3	0.	0	0.	22	0.	19	0.	3	0.	0	0.	0	0.	0	0.	0	0.	554	1.2

# ODEO - Workforce Summary Report - Vietnam Era Veterans

Report run for Pay Period Ending 6/18/2011

Report Generated 8/23/2011 11:19:27 AM

								** MAL	.ES **													** FEMA	LES **								
EEO4 Category	Grand Total	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	VEV Totals	%
Officials and Administrators	3673	79	2.2	74	2.	4	0.1	1	0.	0	0.	0	0.	0	0.	1	0.	1	0.	0	0.	0	0.	0	0.	0	0.	0	0.	80	2.2
Professionals	20710	327	1.6	301	1.5	19	0.1	4	0.	3	0.	0	0.	0	0.	16	0.1	13	0.1	3	0.	0	0.	0	0.	0	0.	0	0.	343	1.7
Technicians	1834	37	2.	35	1.9	2	0.1	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	37	2.
Protective Service:Sworn	5790	66	1.1	57	1.	6	0.1	2	0.	0	0.	1	0.	0	0.	1	0.	1	0.	0	0.	0	0.	0	0.	0	0.	0	0.	67	1.2
Protective Service:Non-Sworn	6184	21	0.3	18	0.3	2	0.	1	0.	0	0.	0	0.	0	0.	3	0.	2	0.	1	0.	0	0.	0	0.	0	0.	0	0.	24	0.4
Office/Clerical	3592	19	0.5	15	0.4	4	0.1	0	0.	0	0.	0	0.	0	0.	2	0.1	2	0.1	0	0.	0	0.	0	0.	0	0.	0	0.	21	0.6
Skilled Craft	1295	46	3.6	43	3.3	1	0.1	1	0.1	0	0.	1	0.1	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	46	3.6
Service Maintenance	1239	32	2.6	29	2.3	1	0.1	0	0.	0	0.	2	0.2	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	32	2.6
No EEO-4 Reporting	35	1	2.9	1	2.9	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	1	2.9
TOTALS:	44352	628	1.4	573	1.3	39	0.1	9	0.	3	0.	4	0.	0	0.	23	0.1	19	0.	4	0.	0	0.	0	0.	0	0.	0	0.	651	1.5

## ODEO - Workforce Summary Report: Disabilities

Report run for Pay Period Ending 6/30/2012

Report Generated 9/28/2012 2:30:33 PM

								** MAL	ES **													** FEM A	LES *	k							
EEO4 Category	Grand Total	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	DIS Totals	%
Officials and Administrators	3702	74	2	65	1.8	0	0.2	1	0.	0	0.		0.	0	0.	77	2.1	57	1.5	19	0.5	0	0.	1	0.	0	0	0	0	151	4.1
Professionals	20694	330	1.6	288	1.4	19	0.2	14	0.1	6	0.	1	0.	2	0.	460	2.1	382	1.8	48	0.5	23	0.1	5	0.	2	0.	0	0.	790	3.8
Technicians	1824	19	1.	18	1.	1	0.1	0	0.	0	0.	0	0.	0	0.	24	1.3	20	1.1	3	0.2	1	0.1	0	0.	0	0.	0	0.	43	2.4
Protective Service:Sw orn	6021	25	0.4	22	0.4	1	0.	0	0.	0	0.	2	0.	0	0.	4	0.1	2	0.	1	0.	1	0.	0	0.	0	0.	0	0.	29	0.5
Protective Service:Non-Sworn	6169	21	0.3	17	0.3	4	0.1	0	0.	0	0.	0	0.	0	0.	36	0.6	27	0.4	7	0.1	2	0.	0	0.	0	0.	0	0.	57	0.9
Office/Clerical	3514	28	0.8	22	0.6	2	0.1	1	0.	2	0.1	0	0.	0	0.	138	3.9	112	3.2	17	0.5	5	0.1	3	0.1	1	0.	0	0.	166	4.7
Skilled Craft	1265	15	1.2	14	1.1	0	0.	1	0.1	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	15	1.2
Service Maintenance	1215	30	2.5	27	2.2	1	0.1	0	0.	0	0.	0	0.	2	0.2	6	0.5	6	0.5	0	0.	0	0.	0	0.	0	0.	0	0.	36	3.
No EEO-4 Reporting	41	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.
TOTALS:	44445	542	1.2	473	1.1	36	0.1	17	0.	8	0.	3	0.	4	0.	745	1.7	606	1.4	95	0.2	32	0.1	9	0.	3	0.	0	0.	1287	2.9

# **ODEO - Workforce Summary Report: Disabilities**

Report run for Pay Period Ending 6/18/2011

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								** MAL	ES **													** FEM <i>F</i>	ALES *	t							
EEO4 Category	Grand Total	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	DIS Totals	%
Officials and Administrators	3673	70	1.9	62	1.7	8	0.2	0	0.	0	0.	0	0.	0	0.	73	2.	56	1.5	16	0.4	0	0.	1	0.	0	0.	0	0.	143	3.9
Professionals	20710	327	1.6	285	1.4	18	0.1	14	0.1	8	0.	2	0.	0	0.	447	2.2	370	1.8	51	0.2	19	0.1	5	0.	2	0.	0	0.	774	3.7
Technicians	1834	22	1.2	21	1.1	1	0.1	0	0.	0	0.	0	0.	0	0.	25	1.4	22	1.2	2	0.1	1	0.1	0	0.	0	0.	0	0.	47	2.6
Protective Service:Sworn	5790	27	0.5	24	0.4	1	0.	0	0.	0	0.	2	0.	0	0.	6	0.1	4	0.1	1	0.	1	0.	0	0.	0	0.	0	0.	33	0.6
Protective Service:Non-Sworn	6184	22	0.4	18	0.3	4	0.1	0	0.	0	0.	0	0.	0	0.	37	0.6	27	0.4	7	0.1	3	0.	0	0.	0	0.	0	0.	59	1.
Office/Clerical	3592	22	0.6	18	0.5	2	0.1	1	0.	1	0.	0	0.	0	0.	129	3.6	104	2.9	16	0.4	5	0.1	3	0.1	1	0.	0	0.	151	4.2
Skilled Craft	1295	15	1.2	14	1.1	0	0.	1	0.1	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	15	1.2
Service Maintenance	1239	32	2.6	29	2.3	1	0.1	0	0.	0	0.	0	0.	2	0.2	6	0.5	6	0.5	0	0.	0	0.	0	0.	0	0.	0	0.	38	3.1
No EEO-4 Reporting	35	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.
TOTALS:	44352	537	1.2	471	1.1	35	0.1	16	0.	9	0.	4	0.	2	0.	723	1.6	589	1.3	93	0.2	29	0.1	9	0.	3	0.	0	0.	1260	2.8

# PART II:

## THE SECRETARIATS

ODEO Workforce Summary by Secretariat (Charts 2012 vs 2011)

Executive Office for Administration and Finance

Executive Office of Education

Executive Office of Energy and Environmental Affairs

Executive Office of Health and Human Services

Executive Office of Housing and Economic Development

Executive Office of Labor and Workforce Development

Executive Office of Public Safety and Security

Massachusetts Department of Transportation

# ODEO - Workforce Summary By Secretariat

Report run for Pay Period Ending 6/30/2012

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								** MAL	.ES **													** FEM A	\LES *	*							
Secretariat	Grand Total	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Minority Total	%
ADMINSTRATION & FINANCE	67	15	22.4	7	10.4	5	7.5	3	4.5	0	0.	0	0.	0	0.	52	77.6	26	38.8	14	20.9	6	9.	5	7.5	0	0.	1	1.5	33	49.3
BOARD OF LIBRARY COMMISSIONERS	22	5	22.7	5	22.7	0	0.	0	0.	0	0.	0	0.	0	0.	17	77.3	15	68.2	1	4.5	0	0.	1	4.5	0	0.	0	0.	2	9.1
COMMISSION ON STATUS OF WOMEN	1	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	1	100.	1	100.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.
DEPARTMENT OF EDUCATION	186	35	18.8	27	14.5	4	2.2	2	1.1	2	1.1	0	0.	0	0.	151	81.2	103	55.4	28	15.1	14	7.5	5	2.7	0	0.	1	0.5	55	29.6
DIABLED PERSONS PROTECTION COMMISSION	29	8	27.6	7	24.1	1	3.4	0	0.	0	0.	0	0.	0	0.	21	72.4	17	58.6	0	0.	3	10.3	0	0.	0	0.	1	3.4	4	13.8
ENVIRONMENTAL AFFAIRS	2684	1756	65.4	1502	56.	88	3.3	18	0.7	38	1.4	7	0.3	103	3.8	926	34.5	758	28.2	81	3.	17	0.6	30	1.1	2	0.1	38	1.4	281	10.5
EXEC OFF OF ECONOMIC DEVELOP	52	25	48.1	21	40.4	2	3.8	0	0.	1	1.9	0	0.	1	1.9	27	51.9	22	42.3	2	3.8	1	1.9	1	1.9	0	0.	1	1.9	7	13.5
EXEC OFF OF ECONOMIC DEVELOP	23	10	43.5	10	43.5	0	0.	0	0.	0	0.	0	0.	0	0.	13	56.5	8	34.8	4	17.4	0	0.	1	4.3	0	0.	0	0.	5	21.7
EXEC OFFICE OF EDUCATON	580	165	28.4	128	22.1	16	2.8	7	1.2	13	2.2	0	0.	0	0.	415	71.6	325	56.	45	7.8	18	3.1	27	4.7	0	0.	0	0.	127	21.9
EXECUTIVE OFFICE FOR ADMINSTRATION & FINANCE	3110	1539	49.5	1286	41.4	111	3.6	42	1.4	95	3.1	0	0.	3	0.1	1565	50.3	1155	37.1	197	6.3	93	3.	114	3.7	1	0.	5	0.2	657	21.1
EXECUTIVE OFFICE OF ECONOMIC DEVELOPMENT	807	384	47.6	305	37.8	38	4.7	12	1.5	23	2.9	2	0.2	3	0.4	423	52.4	283	35.1	78	9.7	32	4.	27	3.3	2	0.2	1	0.1	215	26.6
EXECUTIVE OFFICE OF HEALTH & HUMAN SERVICES	22012	7257	33.	4794	21.8	1749	7.9	456	2.1	247	1.1	11	0.	0	0.	14755	67.	10172	46.2	2989	13.6	1111	5.	452	2.1	31	0.1	0	0.	7046	32.
EXECUTIVE OFFICE OF PUBLIC SAFETY & HOMELAND SECURITY	8759	6834	78.	6002	68.5	445	5.1	275	3.1	80	0.9	22	0.3	6	0.1	1921	21.9	1634	18.7	165	1.9	81	0.9	28	0.3	7	0.1	3	0.	1110	12.7
GOVERNOR	65	21	32.3	15	23.1	6	9.2	0	0.	0	0.	0	0.	0	0.	44	67.7	29	44.6	4	6.2	6	9.2	2	3.1	0	0.	3	4.6	18	27.7
LABOR	1508	599	39.7	430	28.5	86	5.7	37	2.5	41	2.7	3	0.2	2	0.1	909	60.3	594	39.4	158	10.5	95	6.3	57	3.8	2	0.1	3	0.2	479	31.8
MASSACHUSETTS DEPARTMENT OF TRANSPORTATION	4293	3032	70.6	2523	58.8	224	5.2	88	2.	114	2.7	6	0.1	58	1.4	1260	29.4	838	19.5	230	5.4	79	1.8	70	1.6	7	0.2	22	0.5	851	19.8
OFFICE OF COMPTROLLER	118	57	48.3	39	33.1	5	4.2	2	1.7	11	9.3	0	0.	0	0.	61	51.7	43	36.4	6	5.1	4	3.4	8	6.8	0	0.	0	0.	36	30.5
PUBLIC EMPLOYEE RETIREMENT ADM	49	23	46.9	20	40.8	0	0.	0	0.	1	2.	0	0.	2	4.1	26	53.1	24	49.	1	2.	1	2.	0	0.	0	0.	0	0.	3	6.1
TEACHERS RETIREMENT BOARD	80	32	40.	28	35.	2	2.5	0	0.	2	2.5	0	0.	0	0.	48	60.	33	41.3	9	11.3	2	2.5	4	5.	0	0.	0	0.	19	23.8
TOTALS:	44445	21797	49.	17149	38.6	2782	6.3	942	2.1	668	1.5	51	0.1	178	0.4	22635	50.9	16080	36.2	4012	9.	1563	3.5	832	1.9	52	0.1	79	0.2	10948	24.6

ODEO - Workforce Summary By Secretariat

Report run for Pay Period Ending 6/18/2011 Report Generated 9/14/2011 4:29:43 PM

								** MAL	ES **													** FEM <i>F</i>	LES *								
Secretariat	Grand Total	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Minority Total	%
ADMINSTRATION & FINANCE	49	22	44.9	19	38.8	0	0.	0	0.	1	2.	0	0.	2	4.1	27	55.1	25	51.	1	2.	1	2.	0	0.	0	0.	0	0.	3	6.1
ADMINSTRATION & FINANCE	76	31	40.8	26	34.2	2	2.6	0	0.	3	3.9	0	0.	0	0.	45	59.2	30	39.5	9	11.8	2	2.6	4	5.3	0	0.	0	0.	20	26.3
ADMINSTRATION & FINANCE	67	15	22.4	7	10.4	4	6.	3	4.5	0	0.	0	0.	0	0.	52	77.6	26	38.8	15	22.4	6	9.	5	7.5	0	0.	0	0.	34	50.7
BOARD OF LIBRARY COMMISSIONERS	22	7	31.8	7	31.8	0	0.	0	0.	0	0.	0	0.	0	0.	15	68.2	13	59.1	1	4.5	0	0.	1	4.5	0	0.	0	0.	2	9.1
COMMISSION ON STATUS OF WOMEN	1	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	1	100.	1	100.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.
DEPARTMENT OF EDUCATION	185	35	18.9	28	15.1	4	2.2	2	1.1	1	0.5	0	0.	0	0.	150	81.1	103	55.7	27	14.6	15	8.1	4	2.2	0	0.	1	0.5	53	28.6
DIABLED PERSONS PROTECTION COMMISSION	29	8	27.6	7	24.1	1	3.4	0	0.	0	0.	0	0.	0	0.	21	72.4	18	62.1	0	0.	3	10.3	0	0.	0	0.	0	0.	4	13.8
ENVIRONMENTAL AFFAIRS	2727	1797	65.9	1544	56.6	79	2.9	18	0.7	35	1.3	7	0.3	114	4.2	930	34.1	758	27.8	78	2.9	19	0.7	34	1.2	2	0.1	39	1.4	272	10.
EXEC OFF OF ECONOMIC DEVELOP	122	65	53.3	56	45.9	6	4.9	0	0.	0	0.	0	0.	3	2.5	57	46.7	43	35.2	5	4.1	2	1.6	3	2.5	0	0.	4	3.3	16	13.1
EXEC OFFICE OF EDUCATON	535	154	28.8	126	23.6	13	2.4	5	0.9	10	1.9	0	0.	0	0.	381	71.2	299	55.9	42	7.9	16	3.	24	4.5	0	0.	0	0.	110	20.6
EXECUTIVE OFFICE FOR ADMINSTRATION & FINANCE	3035	1522	50.1	1292	42.6	96	3.2	37	1.2	94	3.1	1	0.	2	0.1	1513	49.9	1147	37.8	182	6.	79	2.6	103	3.4	0	0.	2	0.1	592	19.5
EXECUTIVE OFFICE OF ECONOMIC DEVELOPMENT	792	363	45.8	287	36.2	37	4.7	10	1.3	22	2.8	2	0.3	5	0.6	428	54.	289	36.5	74	9.3	29	3.7	28	3.5	2	0.3	6	0.8	205	25.9
EXECUTIVE OFFICE OF HEALTH & HUMAN SERVICES	22080	7316	33.1	4896	22.2	1708	7.7	457	2.1	244	1.1	11	0.	0	0.	14762	66.9	10293	46.6	2918	13.2	1070	4.8	450	2.	31	0.1	0	0.	6889	31.2
EXECUTIVE OFFICE of LABOR and WORKFORCE DEVELOPMENT	81	32	39.5	27	33.3	4	4.9	0	0.	1	1.2	0	0.	0	0.	49	60.5	41	50.6	3	3.7	1	1.2	1	1.2	0	0.	3	3.7	10	12.3
EXECUTIVE OFFICE OF PUBLIC SAFETY & HOMELAND SECURITY	8484	6550	77.2	5757	67.9	430	5.1	258	3.	75	0.9	22	0.3	5	0.1	1934	22.8	1614	19.	193	2.3	84	1.	29	0.3	7	0.1	5	0.1	1103	13.
GOVERNOR	70	23	32.9	17	24.3	5	7.1	0	0.	0	0.	0	0.	1	1.4	47	67.1	30	42.9	5	7.1	7	10.	2	2.9	0	0.	3	4.3	19	27.1
LABOR	1607	625	38.9	462	28.7	87	5.4	37	2.3	36	2.2	3	0.2	0	0.	982	61.1	649	40.4	171	10.6	102	6.3	58	3.6	2	0.1	0	0.	496	30.9
MASSACHUSETTS DEPARTMENT OF TRANSPORTATION	4270	3035	71.1	2549	59.7	222	5.2	81	1.9	116	2.7	6	0.1	54	1.3	1235	28.9	846	19.8	208	4.9	75	1.8	70	1.6	7	0.2	20	0.5	801	18.8
OFFICE OF COMPTROLLER	120	56	46.7	39	32.5	5	4.2	2	1.7	10	8.3	0	0.	0	0.	64	53.3	46	38.3	7	5.8	3	2.5	8	6.7	0	0.	0	0.	35	29.2
TOTALS:	44352	21656	48.8	17146	38.7	2703	6.1	910	2.1	648	1.5	52	0.1	186	0.4	22693	51.2	16271	36.7	3939	8.9	1514	3.4	824	1.9	51	0.1	83	0.2	10664	24.

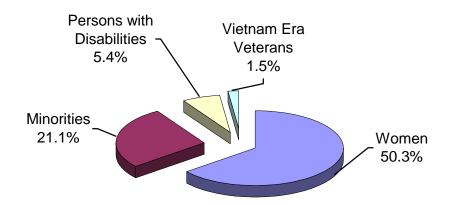
# Administration and Finance

# EXECUTIVE OFFICE FOR ADMINISTRATION AND FINANCE

### SECRETARY JAY GONZALEZ

Demographics for Fiscal Year 2012

As of June 30, 2012



# The Administration and Finance Secretariat FY12 Annual EEO4 Report

Secretariat Overview:

The Executive Office for Administration and Finance (ANF) is the state agency in charge of ensuring the financial stability, efficiency, and effectiveness of state government. ANF agencies share a public policy vision of continuous improvement driven by the recruitment, development and support of employees who are collectively as diverse as the citizens we serve. The following agencies comprise the Secretariat:

Appellate Tax Board

Bureau of State Office Buildings

Civil Service Commission

Department of Revenue

**Developmental Disabilities Council** 

Division of Administrative Law Appeals

Division of Capital Asset Management

Executive Office for Administration and Finance

George Feingold Library

**Group Insurance Commission** 

**Human Resources Division** 

Information Technology Division

Massachusetts Office on Disability

**Operational Services Division** 

Workforce Analysis: Comparison of ANF Secretariat Workforce:

Table 2

	Official Adminis		Profess	ionals	Techn	icians	Prote Services	
	12-Q4	11-Q4	12-Q4	11-Q4	12-Q4	11-Q4	12-Q4	11-Q4
FM	41.9%	43.2%	50.6%	49.5%	38.5%	40.0%	100.0%	100.0%
MIN	16.2%	14.4%	20.8%	19.1%	26.9%	27.6%	0.0%	0.0%
VEV	2.1%	2.8%	1.4%	1.7%	2.9%	2.9%	0.0%	0.0%
DP	4.0%	3.5%	5.2%	5.0%	4.8%	4.8%	0.0%	0.0%

		ve Services Sworn	Office/0	Clerical	Skilled	l Craft		vice enance
	12-Q4	11-Q4	12-Q4	11-Q4	12-Q4	11-Q4	12-Q4	11-Q4
FM	0.0%	0.0%	76.8%	77.4%	0.0%	0.0%	50.0%	33.3%
MIN	0.0%	0.0%	31.8%	30.2%	33.3%	22.2%	0.0%	33.3%
VEV	0.0%	0.0%	1.0%	1.5%	5.6%	5.6%	0.0%	33.3%
DP	0.0%	0.0%	12.1%	11.1%	0.0%	0.0%	50.0%	33.3%

Table 3

The above comparison of the 4th quarter of FY12 to the 4th quarter of FY11confirms that ANF protected class members continued to maintain.

Officials and Administrators – the percentage of Minorities and Disabled Persons increased slightly, and the percentage of Females decreased by 1.3%;

Professionals – the percentage of Minorities and Females increased slightly, and the percentage of Disabled Persons decreased by 0.3 points;

Technicians – the percentage of Minorities and Females decreased slightly; while Disabled Persons remained unchanged;

Office/Clerical – the percentage of Females decreased slightly, 0.6%, while Disabled Persons experienced a slight percentage increase 0.8% (though the actual numbers remained unchanged).

Service Maintenance – the percentage of Females increased (though the actual number of females was unchanged), Minority representation decreased (from 1 to 0 positions) and Disabled Persons representation remained unchanged.

Workforce Trends: ANF agencies continued to maintain a strong record of hiring, promoting and retaining protected class members for a second year despite workforce reductions. Minorities represented 36.2% of new hires, 17.5% of terminations, and 27.7 % of promotions (a total of 31 promotions for the entire year). Females represented 47.3% of new hires, 41.6% of terminations and 56.3% of promotions. VEVs represented 0% of new hires, 6.1% of terminations and 0% of promotions. And Disabled Persons represented 4.2% of new hires (indicating many self-identify after hire), 6.8% of terminations and 12.45% of promotions. ANF agencies continued to work closely with the Office of Diversity and Equal Opportunity (ODEO) diversify their applicant pools. Agencies continued to employ professional recruiters to diversify their applicant pools, although to a lesser degree than in the previous 3 years. ANF agencies

continued efforts to incorporate affirmative action and diversity as core organizational values.

Agency Highlights: ANF agency employees continued to participate in Professional Development Programs, Mandatory Training and related agency-based activities throughout the year. ANF agencies also continued to support internship programs as a means of providing valuable work experience for participating students and marketing the Commonwealth as an employer of choice. ANF agencies also continued to participate in a variety of job fairs and diversity-focused activities. Despite continuing funding challenges and related workforce reductions efforts such as the Model Employer initiative have clearly advanced understanding and promoted Diversity as a core value across the Secretariat.

The Secretariat Moving Forward: These strategies continue to have long-term benefits, despite continuing budget constraints. Initial projections suggest that there will be additional challenges in the coming year – which will likely require even greater effort and new strategies. Nevertheless, ANF agencies will continue to advance the Secretariat's vision for Affirmative Action and Diversity throughout the workforce.

### 19 - ADMINSTRATION & FINANCE

### - Secretariat Workforce Summary By Department

Report run for Pay Period Ending 6/30/2012

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								** MAL	ES **													** FEM A	LES *	*							
Department	Grand Total	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Minority Total	%
ADMINISTRATIVE LAW APPEALS DIV	33	11	33.3	11	33.3	0	0.	0	0.	0	0.	0	0.	0	0.	22	66.7	18	54.5	2	6.1	1	3.	1	3.	0	0.	0	0.	4	12.1
APPELLATE TAX BOARD	20	11	55.	10	50.	1	5.	0	0.	0	0.	0	0.	0	0.	9	45.	7	35.	2	10.	0	0.	0	0.	0	0.	0	0.	3	15.
BUREAU OF STATE BUILDINGS	33	25	75.8	18	54.5	6	18.2	1	3.	0	0.	0	0.	0	0.	7	21.2	2	6.1	1	3.	0	0.	3	9.1	0	0.	1	3.	12	36.4
CAPITAL ASSET MANAGEMENT and M	245	135	55.1	111	45.3	15	6.1	3	1.2	6	2.4	0	0.	0	0.	110	44.9	79	32.2	19	7.8	5	2.	6	2.4	0	0.	1	0.4	54	22.
CIVIL SERVICE COMMISSION	6	3	50.	3	50.	0	0.	0	0.	0	0.	0	0.	0	0.	3	50.	1	16.7	1	16.7	1	16.7	0	0.	0	0.	0	0.	2	33.3
DEPARTMENT OF REVENUE	1823	821	45.	711	39.	49	2.7	26	1.4	35	1.9	0	0.	0	0.	1001	54.9	758	41.6	119	6.5	68	3.7	56	3.1	0	0.	0	0.	353	19.4
DEVELOPMENTAL DISABILITIES COU	9	3	33.3	3	33.3	0	0.	0	0.	0	0.	0	0.	0	0.	6	66.7	6	66.7	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.
DIVISION OF OPERATIONAL SERVIC	75	30	40.	23	30.7	5	6.7	1	1.3	1	1.3	0	0.	0	0.	43	57.3	22	29.3	11	14.7	4	5.3	4	5.3	0	0.	2	2.7	26	34.7
EXECUTIVE OFFICE for ADMINISTR	329	203	61.7	167	50.8	11	3.3	2	0.6	22	6.7	0	0.	0	0.	125	38.	100	30.4	5	1.5	4	1.2	16	4.9	0	0.	0	0.	61	18.5
GEORGE FINGOLD LIBRARY	14	1	7.1	0	0.	0	0.	0	0.	0	0.	0	0.	1	7.1	12	85.7	9	64.3	2	14.3	0	0.	0	0.	0	0.	1	7.1	3	21.4
GROUP INSURANCE COMMISSION	54	14	25.9	9	16.7	2	3.7	0	0.	2	3.7	0	0.	0	0.	40	74.1	24	44.4	6	11.1	3	5.6	7	13.	0	0.	0	0.	21	38.9
HUMAN RESOURCES DIVISION	119	40	33.6	27	22.7	5	4.2	0	0.	7	5.9	0	0.	1	0.8	79	66.4	48	40.3	17	14.3	4	3.4	9	7.6	1	0.8	0	0.	43	36.1
INFORMATION TECHNOLOGY DIVISIO	338	237	70.1	188	55.6	17	5.	9	2.7	22	6.5	0	0.	1	0.3	101	29.9	75	22.2	11	3.3	3	0.9	12	3.6	0	0.	0	0.	74	21.9
MASSACHUSETTS OFFICE ON DISABI	12	5	41.7	5	41.7	0	0.	0	0.	0	0.	0	0.	0	0.	7	58.3	6	50.	1	8.3	0	0.	0	0.	0	0.	0	0.	1	8.3
TOTALS:	3110	1539	49.5	1286	41.4	111	3.6	42	1.4	95	3.1	0	0.	3	0.1	1565	50.3	1155	37.1	197	6.3	93	3.	114	3.7	1	0.	5	0.2	657	21.1

### 19 - ADMINSTRATION & FINANCE

## - Secretariat Workforce Summary Report

Report run for Pay Period Ending 6/30/2012

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EEO4 Category	Grand Total	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Minority Total	y %
Officials and Administrators	425	245	57.6	214	50.4	15	3.5	3	0.7	13	3.1	0	0.	0	0.	178	41.9	138	32.5	20	4.7	8	1.9	9	2.1	0	0.	3	0.7	69	16.2
Professionals	2362	1164	49.3	981	41.5	80	3.4	29	1.2	71	3.	0	0.	2	0.1	1194	50.6	884	37.4	146	6.2	70	3.	92	3.9	1	0.	1	0.	491	20.8
Technicians	104	64	61.5	49	47.1	6	5.8	1	1.	7	6.7	0	0.	1	1.	40	38.5	26	25.	5	4.8	2	1.9	7	6.7	0	0.	0	0.	28	26.9
Protective Service:Sw orn	1	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	1	100.	1	100.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.
Office/Clerical	198	47	23.7	29	14.6	5	2.5	8	4.	4	2.	0	0.	0	0.	151	76.3	105	53.	26	13.1	13	6.6	6	3.	0	0.	1	0.5	63	31.8
Skilled Craft	18	18	100.	12	66.7	5	27.8	1	5.6	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	6	33.3
Service Maintenance	2	1	50.	1	50.	0	0.	0	0.	0	0.	0	0.	0	0.	1	50.	1	50.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.
TOTALS:	3110	1539	49.5	1286	41.4	111	3.6	42	1.4	95	3.1	0	0.	3	0.1	1565	50.3	1155	37.1	197	6.3	93	3.	114	3.7	1	0.	5	0.2	657	21.1

### 19 - ADMINSTRATION & FINANCE - Secreta

## - Secretariat New Hires Analysis

Report run for 3/25/2012 - 6/30/2012 Report Generated 10/1/2012 12:35:41 PM

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EEO4 Category	Grand Total	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Minority Total	%
Officials and Administrators	10	3	30.	3	30.	0	0.	0	0.	0	0.	0	0.	0	0.	6	60.	2	20.	0	0.	2	20.	2	20.	0	0.	0	0.	4	40.
Professionals	46	23	50.	16	34.8	6	13.	1	2.2	0	0.	0	0.	0	0.	22	47.8	13	28.3	3	6.5	4	8.7	2	4.3	0	0.	0	0.	16	34.8
TOTALS:	56	26	46.4	19	33.9	6	10.7	1	1.8	0	0.	0	0.	0	0.	28	50.	15	26.8	. 3	5.4	6	10.7	4	7.1	0	0.	0	0.	20	35.

### 19 - ADMINSTRATION & FINANCE

## - Secretariat Terminations Analysis

Report run for 3/25/2012 - 6/30/2012 Report Generated 10/1/2012 12:40:51 PM

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EEO4 Category	Grand Total	Total	%	White	* %	Black		** MA Hispan		Asian	%	Native Am	%	Not Known	%	Total	%	White	%	Black	-	** FEM A Hispan		Asian	%	Native Am	%	Not Known	%	Minority Total	%
Voluntary Terminations																															
Officials and Administrators	11	9	81.8	9	81.8	0	0.	0	0.	0	0.	0	0.	0	0.	2	18.2	2	18.2	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.
Professionals	22	14	63.6	11	50.	1	4.5	0	0.	2	9.1	0	0.	0	0.	8	36.4	7	31.8	0	0.	1	4.5	0	0.	0	0.	0	0.	4	18.2
Technicians	1	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	1	100.	0	0.	1	100.	0	0.	0	0.	0	0.	0	0.	1	100.
Office/Clerical	1	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	1	100.	1	100.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.
Skilled Craft	1	1	100.	1	100.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.
TOTALS:	36	24	66.7	21	58.3	1	2.8	0	0.	2	5.6	0	0.	0	0.	12	33.3	10	27.8	1	2.8	1	2.8	0	0.	0	0.	0	0.	5	13.9
Involuntary Termination	ıs																														
Professionals	3	2	66.7	0	0.	2	66.7	0	0.	0	0.	0	0.	0	0.	1	33.3	1	33.3	0	0.	0	0.	0	0.	0	0.	0	0.	2	66.7
Office/Clerical	1	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	1	100.	0	0.	1	100.	0	0.	0	0.	0	0.	0	0.	1	100.
TOTALS:	4	2	50.	0	0.	2	50.	0	0.	0	0.	0	0.	0	0.	2	50.	1	25.	1	25.	0	0.	0	0.	0	0.	0	0.	3	75.

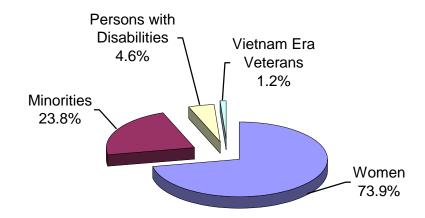
# EXECUTIVE OFFICE OF EDUCATION

TO THE PARTY OF TH

### SECRETARY PAUL REVILLE

Demographics for Fiscal Year 2012

As of June 30, 2012



### EXECUTIVE OFFICE OF EDUCATION ANNUAL REPORT NARRATIVE FY 2012 SEPTEMBER 26, 2012

### INTRODUCTION

The Executive Office of Education is responsible for realizing Governor Deval Patrick's vision of a unified education system that provides a high quality education to all students.

### **OVERVIEW**

The EOE serves as a single, responsible authority within the Commonwealth's comprehensive education system, which is comprised of the Department of Early Education and Care (EEC), the Department of Elementary and Secondary Education (ESE), the Department of Higher Education (DHE), and the University of Massachusetts (UMASS). In addition, the Executive Office of Education advises the Governor on matters of education policy, helps shape the Governor's policy agenda, advances the work of the Readiness Project and works with the Commissioners to build a seamless Pre-K - 20 public education system.

### **BROAD COMPARISON OF WORKFORCE**

The Secretariat's workforce currently consists of 766 employees at its agencies. During FY' 12 the Secretariat's workforce comparison reflects that its agencies increased in parity in the category of minorities (24 % vs. 16.7%) The categories of females and VEV's have remained constant.

EOE agencies will continue strong efforts to increase the employment of people with disabilities by providing an accepting, accessible, and supportive work environment for all employees. Although EOE will apply the same efforts towards improving in the VEV category whenever

possible, the overall issue of VEV's aging out of the workforce remains a challenge. EOE agencies will continue to encourage employees to self-identify by addressing employees' concerns regarding the confidentiality, retention, use, and disclosure of disabilityrelated information. It is the practice of EOE agencies to discuss this subject at each employee orientation, survey staff twice annually, and provide accommodations to enhance work activities regardless of self-identification. EOE agencies continued to participate in Professional Development Programs, Mandatory Training and related agency-based activities throughout the year. EOE agencies also continued to support internship programs as a means of providing valuable work experience for participating students and marketing the Commonwealth as an employer of choice.

### HIGHLIGHTS OF FISCAL YEAR 2012

EOE agency efforts include evaluating and enhancing current recruitment strategies to ensure existence of a high-quality talent pool with a specified focus on diversity. As a result of these efforts, diversity representation has increased in units within agencies where underrepresentation existed. EOE agencies also recognize the need to retain current staff and to do so have implemented specialized internal training programs. Training is a key component of creating diversity awareness, career growth and retention. EOE agencies will continue to focus on professional development training and services for employees to facilitate competencies for future advancement. Professional development of staff through these trainings has helped to promote a competent and culturally diverse workforce as well as increased awareness and understanding of diversity. Further, established training and career development programs have created

numerous promotional opportunities and improved

retention. EOE agencies will continue current recruitment and retention efforts and integrate new approaches in the course of Talent Management reviews as we strive to increase the rate of retention of highly qualified employees.

### MOVING FORWARD

EOE agencies will continue to promote an organizational culture that values all employees and customers regardless of age, color, disability, national origin, race, religion, sex or sexual orientation. Additionally, we will continue to ensure all staff members are educated about the diversity/affirmative action initiatives and trainings. EOE agencies will continue to build and develop the cultural competence and awareness of staff and strive to eliminate the effects of biases from everyday business practices. We will continue our successful campaign to evaluate and develop recruitment and promotional strategies for attracting women and minorities, individuals with a disability and covered veterans. This includes cultivating broad and diverse candidate pools as well as diverse selection committees. We will continue to monitor recruitment processes to ensure an equitable candidate search is conducted. Recruitment advertisements are placed in publications that are likely to be viewed by diverse populations including women, minorities, individuals with a disability and covered veterans. Periodic reviews of qualifications of staff are conducted to ensure all employees (including women and minorities) are provided with an opportunity for professional growth and promotion.

We will continue to expand and cultivate internship programs as well as work with human service agencies, minority and women's organizations, and community action groups concerned with equal employment opportunity for minorities, women, individuals with

disabilities, and veterans. We will continue to enhance existing posting outlets for outreach and recruitment of a diverse pool Commonwealth Employment Opportunity (CEO), minority newspaper publications, employee referrals, various Internet job-posting sites, the Massachusetts Rehabilitation Commission Adecco program, on-site campus recruitment, job fairs with a particular emphasis on reaching out to diverse audiences, job posting distribution lists emailed weekly reaching over 200 college career offices throughout Massachusetts, as well as many diverse organizations that have a wide outreach and impact in the minority community. Additionally, we will continue to participate in mentoring programs, working with the Governor's Office and Office of Diversity and Equal Opportunity (ODEO) to interview referrals, training and professional development for employees to provide growth opportunities, high school and college internships, conducting informational interviews, skill assessments and follow-up meetings with administrators to ensure diverse applicants are successful in the interview and selection process.

### CONCLUSION

We are committed to creating a welcoming environment for a diverse range of highly skilled professionals. Our environment is one of mutual respect, integrity, inclusion, professionalism and accountability.

### 73 - EXEC OFFICE OF EDUCATON - Secretariat Workforce Summary By Department

Report run for Pay Period Ending 6/30/2012

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Department	Grand Total	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Minority Total	%
Department of Early Education	186	35	18.8	27	14.5	4	2.2	2	1.1	2	1.1	0	0.	0	0.	151	81.2	103	55.4	28	15.1	14	7.5	5	2.7	0	0.	1	0.5	55	29.6
DEPARTMENT OF EDUCATION	508	127	25.	102	20.1	15	3.	6	1.2	4	0.8	0	0.	0	0.	381	75.	306	60.2	43	8.5	13	2.6	19	3.7	0	0.	0	0.	100	19.7
EXEC OFFICE OF EDUCATON	72	38	52.8	26	36.1	1	1.4	1	1.4	9	12.5	0	0.	0	0.	34	47.2	19	26.4	2	2.8	5	6.9	8	11.1	0	0.	0	0.	27	37.5
TOTALS:	766	200	26.1	155	20.2	20	2.6	9	1.2	15	2.	0	0.	0	0.	566	73.9	428	55.9	73	9.5	32	4.2	32	4.2	0	0.	1	0.1	182	23.8

### 73 - EXEC OFFICE OF EDUCATON - Secretariat Workforce Summary Report

Report run for Pay Period Ending 6/30/2012

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EEO4 Category	Grand Total	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Minority Total	%
Officials and Administrators	122	43	35.2	32	26.2	5	4.1	4	3.3	2	1.6	0	0.	0	0.	79	64.8	63	51.6	8	6.6	4	3.3	4	3.3	0	0.	0	0.	27	22.1
Professionals	599	147	24.5	117	19.5	12	2.	5	0.8	12	2.	0	0.	0	0.	452	75.5	343	57.3	54	9.	26	4.3	28	4.7	0	0.	1	0.2	138	23.
Technicians	3	2	66.7	1	33.3	1	33.3	0	0.	0	0.	0	0.	0	0.	1	33.3	1	33.3	0	0.	0	0.	0	0.	0	0.	0	0.	1	33.3
Protective Service:Non-Sworn	1	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	1	100.	0	0.	1	100.	0	0.	0	0.	0	0.	0	0.	1	100.
Office/Clerical	41	8	19.5	5	12.2	2	4.9	0	0.	1	2.4	0	0.	0	0.	33	80.5	21	51.2	10	24.4	2	4.9	0	0.	0	0.	0	0.	15	36.6
TOTALS:	766	200	26.1	155	20.2	20	2.6	9	1.2	15	2.	0	0.	0	0.	566	73.9	428	55.9	73	9.5	32	4.2	32	4.2	0	0.	1	0.1	182	23.8

### 73 - EXEC OFFICE OF EDUCATON - Secretariat New Hires Analysis

Report run for 3/25/2012 - 6/30/2012

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EEO4 Category	Grand Total	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Minority Total	%
	Total											2411		KIIOWII												A.II		KIIOWII		Total	
Officials and Administrators	1	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	1	100.	0	0.	1	100.	0	0.	0	0.	0	0.	0	0.	1	100.
Professionals	24	5	20.8	4	16.7	0	0.	0	0.	1	4.2	0	0.	0	0.	19	79.2	11	45.8	3	12.5	1	4.2	4	16.7	0	0.	0	0.	9	37.5
Office/Clerical	2	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	2	100.	0	0.	2	100.	0	0.	0	0.	0	0.	0	0.	2	100.
TOTALS:	27	5	18.5	4	14.8	0	0.	0	0.	1	3.7	0	0.	0	0.	22	81.5	11	40.7	6	22.2	1	3.7	4	14.8	0	0.	0	0.	12	44.4

### 73 - EXEC OFFICE OF EDUCATON - Secretariat Terminations Analysis

Report run for 3/25/2012 - 6/30/2012

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	Grand Total	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Minority Total	%
Voluntary Terminations																															
Professionals	14	6	42.9	6	42.9	0	0.	0	0.	0	0.	0	0.	0	0.	8	57.1	6	42.9	1	7.1	1	7.1	0	0.	0	0.	0	0.	2	14.3
TOTALS:	14	6	42.9	6	42.9	0	0.	0	0.	0	0.	0	0.	0	0.	8	57.1	6	42.9	1	7.1	1	7.1	0	0.	0	0.	0	0.	2	14.3
<b>Involuntary Terminations</b>																															
Professionals	1	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	1	100.	0	0.	1	100.	0	0.	0	0.	0	0.	0	0.	1	100.
TOTALS:	1	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	1	100.	0	0.	1	100.	0	0.	0	0.	0	0.	0	0.	1	100.

Office of Diversity and Equal Opportunity's Fiscal Year 2012 Report

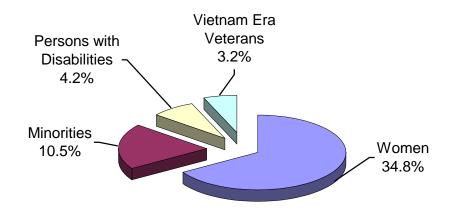
# Energy and Environmental Affairs

# EXECUTIVE OFFICE OF ENERGY AND ENVIRONMENTAL AFFAIRS

SECRETARY RICHARD K. SULLIVAN, JR.

Demographics for Fiscal Year 2012

As of June 30, 2012



Executive Office of Energy and Environmental Affairs (ENV)
Annual Narrative FY 2012
July 31, 2012

### Mission Statement

The overall mission of the Executive Office of Energy and Environmental Affairs is to safeguard public health from environmental threats and to preserve, protect, and enhance the natural resources of the Commonwealth. OVERVIEW of Secretariat and Agency Relationship The Secretariat oversees six agencies:

Massachusetts Department of Agricultural Resources MDAR's mission is to ensure the long-term viability of agriculture in Massachusetts. Through its four divisions – Agricultural Conservation & Technical Assistance, Agricultural Markets, Animal Health, and Crop and Pest Services – MDAR strives to support, regulate and enhance the rich diversity of the Commonwealth's agricultural community to promote economically and environmentally sound food safety and animal health measures, and fulfill agriculture's role in energy conservation and production. MDAR employed 77 people as of June 30, 2012.

Department of Conservation and Recreation The Department of Conservation and Recreation (DCR) strives to protect, preserve, manage and enhance the natural and cultural resources of the Commonwealth in order to promote healthy, livable and sustainable communities, and to connect people to these resources through recreation and education. The Department of Conservation (DCR) did have a significant decrease in employees in fiscal year (FY2012) compared to FY2011. The number of employees for FY12 is 999 employees, a decrease of 24 employees.

Department of Environmental Protection The Department of Environmental Protection (DEP) works to fulfill Article 97 of the Massachusetts' Constitution's guarantee of the people's right to clean air and water as well as the natural, scenic, historic, and aesthetic qualities of their environment. The number of employees for FY 2012 is 809 employees, a decrease of 14 employees.

Department of Fish and Game The Department of Fish and Game (DFG) is charged with stewardship of the Commonwealth's marine and freshwater fisheries, wildlife species, plants and natural communities, and wildlife dependent recreation. The number of employees for FY12 is 294 employees an increase of 3 employees (2 females and 1 male).

Department of Public Utilities The Department of Public Utilities (DPU) mission is to ensure that utility consumers are provided with the most reliable service at the lowest possible cost; to protect the public safety from transportation and gas pipeline related accidents; to oversee the energy facilities sitting process; and to ensure that residential ratepayers' rights are protected under regulations. During the 2012 fiscal year, the DPU hired 21 new staff. The total staff population for FY12 is 126.

Department of Energy Resources The Department of Energy Resources (DOER) is committed to creating a greener energy future for the Commonwealth. The Massachusetts Department of Energy Resources (DOER) develops and implements policies and programs aimed at ensuring the adequacy, security, diversity, and cost-effectiveness of the Commonwealth's energy supply within the context of creating a cleaner energy future.

During this fiscal year the Department had the opportunity to hire ten (10) new employees. Executive Office of Environmental Affairs The overall mission of the Executive Office is to safeguard public health from environmental threats and to preserve, protect, and enhance the natural resources of the Commonwealth. Our commitment to protecting our environment now recognizes the importance of energy efficiency; making renewable energy a reality in our state, and reducing our dependence on fossil fuels; diversifying our energy sources; and leading the country in energy technology innovation. Environmental Affairs has 281 FTE employees.

Executive Office of Environmental Affairs BROAD COMPARISON of WORKFORCE The total workforce for the agency, Environmental Affairs for fiscal year 2012 is 281 compared to 288 in 2011, decreasing employee count 2.5% or 7 employees. The decrease is due to retirement and resignations and discharged.

Officials and Administrators = 4.3% increase 2012 Total = 46 2011 Total = 44

Professionals = 5.8% decrease 2012 Total = 131 2011 Total = 139

Protective Services Sworn = 2.5% decrease 2012 Total = 79 2011 Total = 81

Office/Clerical: = 0.4% decrease 2012 Total = 25 2011 Total = 24

### RETENTION

ENV does not have a formal retention plan in place; however ENV employees are encouraged to take Commonwealth training classes whenever possible that will enhance their skills thus providing them with the necessary tools to advance in their current position or career ladder. Employees also take classes at local colleges and universities to obtain undergraduate or graduate degrees or independent courses that are specific to nature of their work.

### **PROMOTIONS**

ENV had 11promotions for this fiscal year that included 4 white females. Promotions/reallocations were generated by the employee supervisors and department head, all of which were based on increases in job responsibilities and employee performance.

#### HIRING

ENV had 9 hires this fiscal year that included 5 females (4 White and 1 Black) and 4 white males.

### **TERMINATIONS**

ENV had 7 terminations this fiscal year that included 4 females (1 Black, 1 Asian, and 2 White) and 2 males. The terminations were resignations, discharges and retirement.

### **HIGHLIGHTS**

ENV's Office of Law Enforcement (OLE) was active with Human Resources transactions inclusive of seasonal rehires, permanent hires and promotions into management, management retirements and resignations. Also in November 2011, the first Civil Service Environmental Police Officer (EPO) exam was customized to reflect today's environmental police work, and was administered to 408 candidates who took the

exam. The highest ranked candidates will be interviewed and selected to fill fourteen vacancies for FY13.

### AGENCY MOVING FORWARD

The Executive Office of Environmental Affairs will continue to increase minority staff count in all job groups, as well as hire Veterans and Persons with Disabilities as we continue to focus on retention strategies.

#### 20 - ENVIRONMENTAL AFFAIRS

## - Secretariat Workforce Summary By Department

Report run for Pay Period Ending 6/30/2012

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Department	Grand Total	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Minority Total	%
DEPARTMENT CONSERVATION AND RE	999	737	73.8	598	59.9	40	4.	11	1.1	7	0.7	2	0.2	79	7.9	261	26.1	196	19.6	30	3.	3	0.3	3	0.3	0	0.	29	2.9	96	9.6
DEPARTMENT of AGRICULTURAL RES	74	36	48.6	32	43.2	3	4.1	0	0.	1	1.4	0	0.	0	0.	38	51.4	30	40.5	4	5.4	1	1.4	1	1.4	0	0.	2	2.7	10	13.5
DEPARTMENT OF ENVIRONMENTAL PR	809	460	56.9	424	52.4	16	2.	4	0.5	15	1.9	1	0.1	0	0.	349	43.1	298	36.8	25	3.1	8	1.	18	2.2	0	0.	0	0.	87	10.8
DEPARTMENT OF FISH AND GAME	294	191	65.	186	63.3	1	0.3	0	0.	2	0.7	2	0.7	0	0.	103	35.	97	33.	3	1.	2	0.7	1	0.3	0	0.	0	0.	11	3.7
DEPARTMENT OF TELECOMMUNICATIO	135	74	54.8	57	42.2	10	7.4	1	0.7	6	4.4	0	0.	0	0.	61	45.2	51	37.8	8	5.9	1	0.7	1	0.7	0	0.	0	0.	27	20.
Division of Energy Resources	52	25	48.1	21	40.4	2	3.8	0	0.	1	1.9	0	0.	1	1.9	27	51.9	22	42.3	2	3.8	1	1.9	1	1.9	0	0.	1	1.9	7	13.5
EXECUTIVE OFFICE OF ENVIRONMEN	281	185	65.8	157	55.9	18	6.4	1	0.4	5	1.8	1	0.4	3	1.1	96	34.2	76	27.	11	3.9	1	0.4	5	1.8	2	0.7	1	0.4	44	15.7
STATE RECLAMATION BOARD	92	73	79.3	48	52.2	0	0.	1	1.1	2	2.2	1	1.1	21	22.8	18	19.6	10	10.9	0	0.	1	1.1	1	1.1	0	0.	6	6.5	6	6.5
TOTALS:	2736	1781	65.1	1523	55.7	90	3.3	18	0.7	39	1.4	7	0.3	104	3.8	953	34.8	780	28.5	83	3.	18	0.7	31	1.1	2	0.1	39	1.4	288	10.5

## 20 - ENVIRONMENTAL AFFAIRS

# - Secretariat Workforce Summary Report

Report run for Pay Period Ending 6/30/2012

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EEO4 Category	Grand Total	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Minority Total	ı %
Officials and Administrators	289	181	62.6	153	52.9	16	5.5	1	0.3	2	0.7	0	0.	9	3.1	108	37.4	88	30.4	13	4.5	3	1.	0	0.	0	0.	4	1.4	35	12.1
Professionals	1609	950	59.	830	51.6	40	2.5	11	0.7	33	2.1	2	0.1	34	2.1	659	41.	544	33.8	50	3.1	10	0.6	30	1.9	2	0.1	23	1.4	178	11.1
Technicians	141	110	78.	105	74.5	2	1.4	0	0.	0	0.	1	0.7	2	1.4	31	22.	28	19.9	2	1.4	0	0.	1	0.7	0	0.	0	0.	6	4.3
Protective Service:Sw orn	84	77	91.7	71	84.5	3	3.6	0	0.	2	2.4	1	1.2	0	0.	7	8.3	7	8.3	0	0.	0	0.	0	0.	0	0.	0	0.	6	7.1
Office/Clerical	129	19	14.7	15	11.6	3	2.3	0	0.	1	0.8	0	0.	0	0.	110	85.3	80	62.	17	13.2	5	3.9	0	0.	0	0.	8	6.2	26	20.2
Skilled Craft	131	128	97.7	107	81.7	4	3.1	2	1.5	0	0.	1	0.8	14	10.7	2	1.5	2	1.5	0	0.	0	0.	0	0.	0	0.	0	0.	7	5.3
Service Maintenance	353	316	89.5	242	68.6	22	6.2	4	1.1	1	0.3	2	0.6	45	12.7	36	10.2	31	8.8	1	0.3	0	0.	0	0.	0	0.	4	1.1	30	8.5
TOTALS:	2736	1781	65.1	1523	55.7	90	3.3	18	0.7	39	1.4	7	0.3	104	3.8	953	34.8	780	28.5	83	3.	18	0.7	31	1.1	2	0.1	39	1.4	288	10.5

# 20 - ENVIRONMENTAL AFFAIRS

# - Secretariat New Hires Analysis

Report run for 3/25/2012 - 6/30/2012 Report Generated 10/2/2012 3:46:13 PM

								** MAL	.ES **													** FEM A	LES *	*							
EEO4 Category	Grand Total	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Minority Total	y %
Officials and Administrators	8	4	50.	3	37.5	1	12.5	0	0.	0	0.	0	0.	0	0.	4	50.	3	37.5	1	12.5	0	0.	0	0.	0	0.	0	0.	2	25.
Professionals	15	9	60.	7	46.7	0	0.	0	0.	1	6.7	0	0.	1	6.7	4	26.7	3	20.	0	0.	0	0.	0	0.	0	0.	1	6.7	1	6.7
Technicians	2	2	100.	2	100.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.
Office/Clerical	5	2	40.	1	20.	1	20.	0	0.	0	0.	0	0.	0	0.	3	60.	0	0.	3	60.	0	0.	0	0.	0	0.	0	0.	4	80.
Service Maintenance	3	3	100.	3	100.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.
TOTALS:	33	20	60.6	16	48.5	2	6.1	0	0.	1	.3.	0	0.	1	3.	11	33.3	6	18.2	4	12.1	0	0.	0	0.	0	0.	1	.3.	7	21.2

## 20 - ENVIRONMENTAL AFFAIRS

# - Secretariat Terminations Analysis

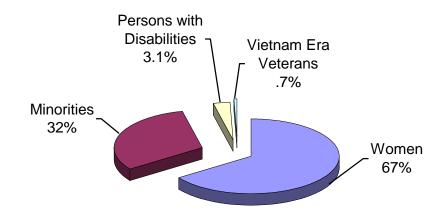
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EEO4 Category	Grand Total	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Minority Total	/ %
Voluntary Terminations																															
Officials and Administrators	8	7	87.5	7	87.5	0	0.	0	0.	0	0.	0	0.	0	0.	1	12.5	1	12.5	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.
Professionals	15	12	80.	11	73.3	1	6.7	0	0.	0	0.	0	0.	0	0.	3	20.	2	13.3	0	0.	1	6.7	0	0.	0	0.	0	0.	2	13.3
Technicians	1	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	1	100.	1	100.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.
Office/Clerical	2	1	50.	1	50.	0	0.	0	0.	0	0.	0	0.	0	0.	1	50.	0	0.	0	0.	0	0.	1	50.	0	0.	0	0.	1	50.
Skilled Craft	2	2	100.	1	50.	0	0.	0	0.	0	0.	0	0.	1	50.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.
Service Maintenance	4	4	100.	3	75.	0	0.	0	0.	0	0.	0	0.	1	25.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.
TOTALS:	32	26	81.3	23	71.9	1	3.1	0	0.	0	0.	0	0.	2	6.3	6	18.8	4	12.5	0	0.	1	3.1	1	3.1	0	0.	0	0.	3	9.4
<b>Involuntary Termination</b>	ıs																														
Professionals	3	1	33.3	0	0.	0	0.	1	33.3	0	0.	0	0.	0	0.	1	33.3	0	0.	1	33.3	0	0.	0	0.	0	0.	0	0.	2	66.7
TOTALS:	3	1	33.3	0	0.	0	0.	1	33.3	0	0.	0	0.	0	0.	1	33.3	0	0.	1	33.3	0	0.	0	0.	0	0.	0	0.	2	66.7

# EXECUTIVE OFFICE OF HEALTH AND HUMAN SERVICES

## SECRETARY JUDYANN BIGBY

Demographics for Fiscal Year 2012



Executive Office of Health and Human Services Secretariat Annual Report Narrative Fiscal Year 2012

Overview of the Executive Office of Health and Human Services

The Executive Office of Health and Human Services [EOHHS] is the primary secretariat charged with providing vital human services and protecting the health of the residents of the Commonwealth of Massachusetts. The Secretariat is comprised of seventeen agencies whose common goal is to promote health, self-sufficiency, an improved quality of life, and to respect the dignity of the clients each agency serves.

Secretary Bigby is committed to creating and maintaining a diverse and inclusive workforce - one that reflects the wide-ranging diversity of the secretariat clientele. Her commitment is one of the principle reasons for the Secretariat's success of having a diverse and inclusive workforce at virtually all managerial levels. In addition, the Secretariat can attribute this success to ongoing collaboration among agency Diversity Officers, the Office of Diversity, Equal Opportunity and Civil Rights, the Human Resources Division [HRD], EHS Human Resources Employment Services staff [HR], and the agencies' hiring managers.

The Secretariat's seventeen agencies are organized into three clusters; Children, Youth and Families [CYF], Health, and Disabilities and Community Services [DCS] as follows:

The CYF Cluster includes; the Department of Transitional Assistance [DTA], the Department of Youth Services [DYS], the Department of Veterans Services [DVS], the Department of Children and Families [DCF], the Office of Refugees and Immigrants [ORI], and the Executive Office

of Elder Affairs [ELD]. It also includes the Secretariat; the Executive Office of Human Services [EHS], Administration Services, Financial Management, Human Resources, Information Technology, Legal Services, Mass Health, Project Management, and the Office of Leased and State Owned Property.

The DCS Cluster is comprised of seven agencies; Massachusetts Commission for the Deaf and Hard of Hearing [MCDHH], the Department of Developmental Services [DDS], Soldiers' Home in Chelsea [CHE], Massachusetts Commission for the Blind [MCB], Massachusetts Rehabilitation Commission [MRC], the Department of Elder Affairs [ELD], and the Soldiers' Home in Holyoke [HLY].

The Health Cluster includes; the Department of Public Health [DPH], the Department of Mental Health [DMH], and the Division of Health Care Finance and Policy [HCF].

Workforce Analysis and Highlights

The EOHHS Secretariat employed 22,012 employees at the end of the 2012 fiscal year. The workforce exceeded the 2000 census workforce availability 3benchmark for minorities and women. The female workforce representation was 67.03% in fiscal year 2011 compared to 66.8% at the end of fiscal year 2012. The minority employee population increased from 31.2% to 32.01%. The Vietnam Era Veteran [VEV] employee population decreased from 0.7% in fiscal year 2011 to 0.66% in fiscal year 2012, and employees with one or more

<sup>&</sup>lt;sup>3</sup> Women – 48.2%, Minorities – 10.4%, Vietnam era Veterans – 3.5% and Persons with disabilities – 12.00%

disabilities increased from 2.9% in fiscal year 2011 to 3.00% in fiscal year 2012.

The Secretariat's workforce percentages for VEVs and persons with disabilities are below parity, because the numbers depend on applicants and employees self-identifying as a member of either or both categories. In addition, current VEV employees are reaching retirement age and are choosing that option.

Manager Workforce Fiscal 2012 Year End The Secretariat's minority manager workforce was above parity in all managerial levels, except MVIII at 6.3%. The total population count increased from 241 at the end of fiscal year 2011 to 256 at the end of fiscal year 2012. The female manager workforce significantly exceeded parity at every managerial level with an increase in population from 885 in fiscal year 2011 to 905 in fiscal year 2012.

The Secretariat experienced an increase in population of managers with one or more disabilities. In fiscal year 2011 there were 67 (4.5%) managers who self-identified as having one or more disabilities, in fiscal year 2012, there were 76 managers (5.3%) managers who self-identified as having one or more disabilities. Highlights of Agency and Secretariat Level Diversity Activities

The Office of Diversity, Equal Opportunity and Civil Rights continues to collaborate with EHS Center for Staff Development, the EOHHS Office of Disability, Policies and Programs and other entities to create and implement diversity-related programs. By the end of fiscal year 2012, EOHHS had engaged in the following activities. Creation of a formal mentoring program for secretariat-wide managers.

Presentation of two Diversity Brown Bag luncheons: Disability as an Integral Component of Diversity & a

showing of the film, Lives Worth Living followed by a panel discussion with original members of the disability civil rights movement.

Agencies' participation in over ten job fairs, including job fairs that focus on applicants with disabilities and veterans.

Agencies' participation in the Office of Diversity and Equal Opportunity's Train the Trainer programs and delivery of Diversity Awareness and Disability Awareness training to secretariat-wide employees.

Creation of an EOHHS Human Resources Employment Bulletin – The Memo – a resource for HR professionals. Creation of an EOHHS newsletter – Dimensions – targeted to all EOHHS staff.

ELD's Brown Bag Luncheon with keynote speaker, state representative, Linda Dorcena Forry.

The Secretariat Agencies remain diligent in their efforts to recruit, hire and retain a diverse pool of talented individuals and to ensure an inclusive work environment. In addition, the Secretariat appreciates the importance of professional developmental opportunities for all employees as reflected in the Mentoring Program, which will be expanded to bargaining unit employees in fiscal year 2013.

Secretary Bigby, EOHHS commissioners and managers value the contribution of all employees and recognize that diversity, mutual respect and inclusion of all employees is required to successfully fulfill the Secretariat's mission and goals.

Please direct any questions about this report to Sonia Bryan, EOHHS Secretariat Director of Diversity, Equal Opportunity and Civil Rights.

## 45 - HEALTH & HUMAN SERVICES

# - Secretariat Workforce Summary By Department

Report run for Pay Period Ending 6/30/2012

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Department	Grand Total	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Minority Total	%
COMMISSION FOR THE DEAF AND HA	55	7	12.7	6	10.9	0	0.	1	1.8	0	0.	0	0.	0	0.	48	87.3	44	80.	3	5.5	0	0.	0	0.	1	1.8	0	0.	5	9.1
DEPARTMENT OF ELDER AFFAIRS	56	15	26.8	14	25.	1	1.8	0	0.	0	0.	0	0.	0	0.	41	73.2	33	58.9	5	8.9	1	1.8	2	3.6	0	0.	0	0.	9	16.1
DEPARTMENT OF MENTAL HEALTH	3063	1252	40.9	859	28.	299	9.8	53	1.7	38	1.2	3	0.1	0	0.	1811	59.1	1372	44.8	330	10.8	57	1.9	45	1.5	7	0.2	0	0.	832	27.2
DEPARTMENT OF MENTAL RETARDATI	6743	2256	33.5	1296	19.2	842	12.5	93	1.4	23	0.3	2	0.	0	0.	4487	66.5	3076	45.6	1204	17.9	154	2.3	47	0.7	6	0.1	0	0.	2371	35.2
DEPARTMENT OF PUBLIC HEALTH	3096	959	31.	677	21.9	180	5.8	41	1.3	58	1.9	3	0.1	0	0.	2137	69.	1434	46.3	456	14.7	98	3.2	145	4.7	4	0.1	0	0.	985	31.8
DEPARTMENT OF TRANSITIONAL ASS	1552	346	22.3	239	15.4	29	1.9	46	3.	31	2.	1	0.1	0	0.	1206	77.7	709	45.7	232	14.9	214	13.8	49	3.2	2	0.1	0	0.	604	38.9
DEPARTMENT OF VETERANS SERVICE	45	29	64.4	25	55.6	2	4.4	2	4.4	0	0.	0	0.	0	0.	16	35.6	11	24.4	4	8.9	1	2.2	0	0.	0	0.	0	0.	9	20.
DEPARTMENT OF YOUTH SERVICES	861	618	71.8	369	42.9	165	19.2	79	9.2	4	0.5	1	0.1	0	0.	243	28.2	159	18.5	52	6.	30	3.5	2	0.2	0	0.	0	0.	333	38.7
DEPT OF CHILDREN & FAMILIES	3233	677	20.9	489	15.1	100	3.1	66	2.	22	0.7	0	0.	0	0.	2556	79.1	1790	55.4	361	11.2	348	10.8	49	1.5	8	0.2	0	0.	954	29.5
EXECUTIVE OFFICE OF HEALTH and	1457	543	37.3	409	28.1	67	4.6	12	0.8	54	3.7	1	0.1	0	0.	914	62.7	639	43.9	160	11.	54	3.7	59	4.	2	0.1	0	0.	409	28.1
HEALTH CARE FINANCE & POLICY	83	31	37.3	24	28.9	3	3.6	0	0.	4	4.8	0	0.	0	0.	52	62.7	30	36.1	6	7.2	3	3.6	13	15.7	0	0.	0	0.	29	34.9
MASS COMMISSION FOR THE BLIND	164	55	33.5	42	25.6	9	5.5	2	1.2	2	1.2	0	0.	0	0.	109	66.5	88	53.7	12	7.3	5	3.	4	2.4	0	0.	0	0.	34	20.7
MASS REHABILITATION COMMISSION	818	224	27.4	174	21.3	26	3.2	20	2.4	4	0.5	0	0.	0	0.	594	72.6	431	52.7	86	10.5	52	6.4	24	2.9	1	0.1	0	0.	213	26.
OFFICE FOR REFUGEES and IMMIGR	17	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	17	100.	8	47.1	3	17.6	4	23.5	2	11.8	0	0.	0	0.	9	52.9
SOLDIERS' HOME in HOLYOKE	367	94	25.6	74	20.2	10	2.7	9	2.5	1	0.3	0	0.	0	0.	273	74.4	197	53.7	24	6.5	48	13.1	4	1.1	0	0.	0	0.	96	26.2
SOLDIERS' HOME in MASSACHUSETT	402	151	37.6	97	24.1	16	4.	32	8.	6	1.5	0	0.	0	0.	251	62.4	151	37.6	51	12.7	42	10.4	7	1.7	0	0.	0	0.	154	38.3
TOTALS:	22012	7257	33.	4794	21.8	1749	7.9	456	2.1	247	1.1	11	0.	0	0.	14755	67.	10172	46.2	2989	13.6	1111	5.	452	2.1	31	0.1	0	0.	7046	32.

## 45 - HEALTH & HUMAN SERVICES

# - Secretariat Workforce Summary Report

Report run for Pay Period Ending 6/30/2012 Report Generated 10/3/2012 11:35:50 AM

								** MAL	.ES **													* FEM A	LES **								
EEO4 Category	Grand Total	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Minority Total	%
Officials and Administrators	1511	605	40.	509	33.7	63	4.2	19	1.3	13	0.9	1	0.1	0	0.	906	60.	745	49.3	107	7.1	35	2.3	19	1.3	0	0.	0	0.	257	17.
Professionals	10679	2983	-	2276		368	3.4	180	1.7	154	1.4	5	0.	0	0.	7696	72.1	5687	53.3	1042	9.8	635	5.9	311	2.9	21	0.2	0	0.	2716	25.4
Technicians	1256	304	24.2	212	16.9	64	5.1	15	1.2	13	1.	0	0.	0	0.	952	75.8	706	56.2	175	13.9	56	4.5	15	1.2	0	0.	0	0.	338	26.9
Protective Service:Sw orn	179	148	82.7	112	62.6	25	14.	9	5.	2	1.1	0	0.	0	0.	31	17.3	20	11.2	9	5.	2	1.1	0	0.	0	0.	0	0.	47	26.3
Protective Service:Non-Sw orn	5920	2335	39.4	1041	17.6	1101	18.6	154	2.6	38	0.6	1	0.	0	0.	3585	60.6	1937	32.7	1363	23.	228	3.9	53	0.9	4	0.1	0	0.	2942	49.7
Office/Clerical	1404	139	9.9	96	6.8	26	1.9	10	0.7	6	0.4	1	0.1	0	0.	1265	90.1	858	61.1	248	17.7	117	8.3	37	2.6	5	0.4	0	0.	450	32.1
Skilled Craft	376	339	90.2	288	76.6	26	6.9	16	4.3	7	1.9	2	0.5	0	0.	37	9.8	23	6.1	9	2.4	3	0.8	2	0.5	0	0.	0	0.	65	17.3
Service Maintenance	646	399	61.8	256	39.6	75	11.6	53	8.2	14	2.2	1	0.2	0	0.	247	38.2	166	25.7	31	4.8	35	5.4	14	2.2	1	0.2	0	0.	224	34.7
No EEO-4 Reporting	41	5	12.2	4	9.8	1	2.4	0	0.	0	0.	0	0.	0	0.	36	87.8	30	73.2	5	12.2	0	0.	1	2.4	0	0.	0	0.	7	17.1
TOTALS:	22012	7257	33.	4794	21.8	1749	7.9	456	2.1	247	1.1	11	0.	0	0.	14755	67.	10172	46.2	2989	13.6	1111	5.	452	2.1	31	0.1	0	0.	7046	32.

## 45 - HEALTH & HUMAN SERVICES

# - Secretariat New Hires Analysis

Report run for 3/25/2012 - 6/30/2012

Report Generated 10/3/2012 11:55:06 AM

								** MAL	.ES **													** FEM <i>A</i>	LES **								
EEO4 Category	Grand Total	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Minority Total	%
Officials and Administrators	38	16	42.1	12	31.6	3	7.9	0	0.	1	2.6	0	0.	0	0.	21	55.3	15	39.5	5	13.2	0	0.	1	2.6	0	0.	0	0.	10	26.3
Professionals	263	75	28.5	53	20.2	10	3.8	3	1.1	6	2.3	2	0.8	0	0.	187	71.1	131	49.8	24	9.1	20	7.6	11	4.2	1	0.4	0	0.	78	29.7
Technicians	35	9	25.7	6	17.1	2	5.7	0	0.	1	2.9	0	0.	0	0.	26	74.3	18	51.4	8	22.9	0	0.	0	0.	0	0.	0	0.	11	31.4
Protective Service:Sworn	10	8	80.	5	50.	1	10.	2	20.	0	0.	0	0.	0	0.	2	20.	2	20.	0	0.	0	0.	0	0.	0	0.	0	0.	3	30.
Protective Service:Non-Sw orn	242	99	40.9	37	15.3	55	22.7	6	2.5	1	0.4	0	0.	0	0.	142	58.7	67	27.7	58	24.	15	6.2	2	0.8	0	0.	0	0.	137	56.6
Office/Clerical	53	10	18.9	6	11.3	3	5.7	0	0.	1	1.9	0	0.	0	0.	42	79.2	21	39.6	12	22.6	8	15.1	1	1.9	0	0.	0	0.	26	49.1
Skilled Craft	7	7	100.	6	85.7	0	0.	1	14.3	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	1	14.3
Service Maintenance	57	36	63.2	24	42.1	10	17.5	2	3.5	0	0.	0	0.	0	0.	21	36.8	17	29.8	2	3.5	2	3.5	0	0.	0	0.	0	0.	16	28.1
No EEO-4 Reporting	10	3	30.	3	30.	0	0.	0	0.	0	0.	0	0.	0	0.	7	70.	6	60.	1	10.	0	0.	0	0.	0	0.	0	0.	1	10.
TOTALS:	715	263	36.8	152	21.3	84	11.7	14	2.	10	1.4	2	0.3	0	0.	448	62.7	277	38.7	110	15.4	45	6.3	15	2.1	1	0.1	0	0.	283	39.6

# 45 - HEALTH & HUMAN SERVICES

# - Secretariat Terminations Analysis

Report run for 3/25/2012 - 6/30/2012 Report Generated 10/3/2012 12:06:16 PM

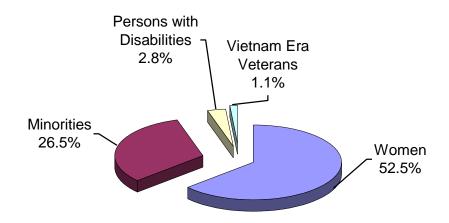
								** MAL	ES **												,	* FEM/	ALES *	1							
EEO4 Category	Grand Total	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Minority Total	%
Voluntary Terminations																															
Officials and Administrators	44	21	47.7	21	47.7	0	0.	0	0.	0	0.	0	0.	0	0.	22	50.	19	43.2	1	2.3	0	0.	2	4.5	0	0.	0	0.	3	6.8
Professionals	182	52	28.6	37	20.3	9	4.9	2	1.1	4	2.2	0	0.	0	0.	130	71.4	107	58.8	11	6.	9	4.9	3	1.6	0	0.	0	0.	38	20.9
Technicians	34	6	17.6	5	14.7	1	2.9	0	0.	0	0.	0	0.	0	0.	28	82.4	24	70.6	2	5.9	1	2.9	0	0.	1	2.9	0	0.	5	14.7
Protective Service:Sw orn	2	2	100.	2	100.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.
Protective Service:Non-Sworn	132	52	39.4	25	18.9	19	14.4	7	5.3	1	0.8	0	0.	0	0.	80	60.6	51	38.6	25	18.9	3	2.3	1	0.8	0	0.	0	0.	56	42.4
Office/Clerical	30	5	16.7	5	16.7	0	0.	0	0.	0	0.	0	0.	0	0.	25	83.3	15	50.	6	20.	3	10.	0	0.	1	3.3	0	0.	10	33.3
Skilled Craft	7	5	71.4	5	71.4	0	0.	0	0.	0	0.	0	0.	0	0.	2	28.6	1	14.3	0	0.	1	14.3	0	0.	0	0.	0	0.	1	14.3
Service Maintenance	19	11	57.9	9	47.4	1	5.3	1	5.3	0	0.	0	0.	0	0.	8	42.1	6	31.6	0	0.	2	10.5	0	0.	0	0.	0	0.	4	21.1
No EEO-4 Reporting	3	1	33.3	1	33.3	0	0.	0	0.	0	0.	0	0.	0	0.	2	66.7	1	33.3	1	33.3	0	0.	0	0.	0	0.	0	0.	1	33.3
TOTALS:	453	155	34.2	110	24.3	30	6.6	10	2.2	5	1.1	0	0.	0	0.	297	65.6	224	49.4	46	10.2	19	4.2	6	1.3	2	0.4	0	0.	118	26.
Involuntary Termination	S																														
Officials and Administrators	5	1	20.	1	20.	0	0.	0	0.	0	0.	0	0.	0	0.	4	80.	4	80.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.
Professionals	10	4	40.	3	30.	0	0.	0	0.	0	0.	0	0.	0	0.	6	60.	6	60.	0	0.	0	0.	0	0.	0	0.	0	0.	1	10.
Technicians	2	2	100.	0	0.	2	100.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	2	100.
Protective Service:Sw orn	1	1	100.	0	0.	0	0.	1	100.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	1	100.
Protective Service:Non-Sworn	57	22	38.6	11	19.3	9	15.8	2	3.5	0	0.	0	0.	0	0.	35	61.4	22	38.6	12	21.1	1	1.8	0	0.	0	0.	0	0.	24	42.1
Skilled Craft	3	3	100.	2	66.7	1	33.3	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	1	33.3
Service Maintenance	5	3	60.	3	60.	0	0.	0	0.	0	0.	0	0.	0	0.	2	40.	2	40.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.
TOTALS:	83	36	43.4	20	24.1	12	14.5	3	3.6	0	0.	0	0.	0	0.	47	56.6	34	41.	12	14.5	1	1.2	0	0.	0	0.	0	0.	29	34.9



# EXECUTIVE OFFICE OF HOUSING AND ECONOMIC DEVELOPMENT

## SECRETARY GREGORY BIALECKI

Demographics for Fiscal Year 2012



# EXECUTIVE OFFICE OF HOUSING AND ECONOMIC DEVELOPMENT

OVERVIEW: The mission of the Executive Office of Housing and Economic Development (EOHED) is the creation of homes and jobs in the Commonwealth. We accomplish this by aligning the state's housing and economic development agencies to better coordinate policies and programs that ensures Massachusetts will maintains its global competitive edge. To that end. EOHED coordinates policies and programs across its undersecretariats, the Mass Office of Business Development, the MA Marketing Partnership, the Office of Consumer Affairs and Business Regulations, and the Department of Housing and Community Development. EOHED works to enhance the quality of life of Massachusetts residents by expanding affordable housing opportunities and stimulating job growth in all regions of the Commonwealth. EOHED strives to create a positive climate for both commercial and residential development, while at the same time promoting principles of smart growth. Additionally, EOHED works to empower Massachusetts consumers through education and outreach and to maintain a fair and competitive marketplace.

#### **WORKFORCE ANALYSIS**

There were no major organizational changes in FY12. Overall, the EOHED workforce increased slightly as necessary positions were budgeted and, therefore, able to be filled. Several agencies did report declines in their female workforce which, through improved, targeted recruitment efforts, we hope to correct in FY13. Please note that many EOHED agencies are small (under 50 FTEs), and any decrease, however small, results in a significant effect on our percentages. We can report that

the number of minorities in our workforce has increased slightly.

Table 4	FY20	11	FY20	)12	Vari	ance
	#	%	#	%	#	%
Total						
Workforce	814		830		16	2.0%
Male	372	45.70%	394	47.47%	22	5.91%
Non-Minority	295	36.24%	315	37.95%	20	6.78%
Minority	77	9.46%	79	9.50%	2	2.60%
Female	441	54.18%	436	52.53%	(5)	(1.13%)
Non-Minority	297	36.49%	290	34.94%	(7)	(2.36%)
Minority	144	17.69%	146	17.59%	2	1.39%

Retention: Turnover has been minimal for most EOHED agencies which continue to offer staff incentive policies such as approved flex time where appropriate, telecommuting, and professional development training. In one specific instance, the Division of Banks (DOB) offers an annual bonus of \$1,000 to those Bank Examiners who attain and maintain certification through the Conference of State Bank Supervisors. These programs help to ensure a level of job satisfaction among employees.

Promotions: Several agencies report offering well-defined career ladders which lead to internal promotional opportunities. Several female employees have been promoted due to these opportunities. The challenge for EOHED senior managers is to find effective ways of recognizing and rewarding staff whose contributions have exceeded expectations.

Hiring: Several EOHED agencies have active recruitment programs, attending numerous college career fairs and community based job fairs and seeking referrals

from other state agencies. We continue to offer informational interviews to candidate interested in working in state government: we have found that these interviews often lead to networking opportunities and referrals than can result in actual job interviews. There are also many instances where internships lead to job offers. We strongly encourage agencies to contact minority newspapers and community organizations when they have job postings available. We hope to target specific job titles, such as IT positions, for increased recruitment efforts.

Terminations: There have been some involuntary terminations due to job performance issues. However, all agencies have reported voluntary terminations for various reasons such as retirement and relocation. We are seeing more people resign to take positions for higher pay and/or further career advancement at other state agencies or outside of state government. Highlights:

Throughout FY12, all EOHED agencies have worked very hard to ensure that employees have taken all required diversity trainings. While not all agencies have met their benchmarks, there has been a significant overall improvement in the numbers of people who have been trained. Agencies have worked cooperatively in sharing training resources, thus leading to very positive results.

The EOHED secretariat as a whole remains well above benchmarks for minorities and women.

Semi-annual self-identification campaigns have led to increases in self-disclosure and requests for reasonable accommodation. One of our agencies, DHCD, has reported that the Diversity II/Disability trainings have led to clarification of the self-identification process. EOHED has veterans from other conflicts, but VEVs continue to age out of our workforce. We have a representative on the Commonwealth's Interagency

Veterans Task Force which has developed referral resources for veteran applicants.

Secretariat Moving Forward: EOHED and its agencies continue to work very hard to maintain an atmosphere that is welcoming to peoples of all cultures, races, ages, and orientation. For the past eight fiscal years, we have exceeded the statewide benchmark for minorities and women. While the next several fiscal years may prove to be challenging, we will maintain the small welcoming atmosphere and continue to exceed all benchmarks.

# 92 - EXEC OFF OF ECONOMIC DEVELOP - Secretariat Workforce Summary By Department

Report run for Pay Period Ending 6/30/2012 Report Generated 10/3/2012 12:44:18 PM

								** MAL	.ES **												,	** FEM A	LES *	*							
Department	Grand Total	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Minority Total	%
DEPARTMENT OF BUSINESS																															
and TEC	27	13	48.1	8	29.6	5	18.5	0	0.	0	0.	0	0.	0	0.	14	51.9	12	44.4	1	3.7	0	0.	1	3.7	0	0.	0	0.	7	25.9
DEPT OF HOUSING AND COMMUNITY	278	111	39.9	82	29.5	13	4.7	6	2.2	8	2.9	2	0.7	0	0.	167	60.1	106	38.1	36	12.9	16	5.8	7	2.5	2	0.7	0	0.	90	32.4
DEPT of TELECOMM & CABLE	22	10	45.5	5	22.7	1	4.5	0	0.	3	13.6	0	0.	1	4.5	12	54.5	8	36.4	4	18.2	0	0.	0	0.	0	0.	0	0.	8	36.4
DIVISION OF BANKS	159	86	54.1	68	42.8	12	7.5	4	2.5	2	1.3	0	0.	0	0.	73	45.9	52	32.7	10	6.3	5	3.1	6	3.8	0	0.	0	0.	39	24.5
DIVISION OF INSURANCE	117	68	58.1	60	51.3	4	3.4	1	0.9	3	2.6	0	0.	0	0.	49	41.9	32	27.4	8	6.8	3	2.6	6	5.1	0	0.	0	0.	25	21.4
DIVISION OF PROFESSIONAL LICEN	121	49	40.5	45	37.2	1	0.8	0	0.	1	0.8	0	0.	1	0.8	72	59.5	48	39.7	13	10.7	7	5.8	4	3.3	0	0.	0	0.	27	22.3
DIVISION OF STANDARDS	16	13	81.3	12	75.	0	0.	0	0.	1	6.3	0	0.	0	0.	3	18.8	3	18.8	0	0.	0	0.	0	0.	0	0.	0	0.	1	6.3
EXECUTIVE OFFICE OF ECONOMIC D	43	28	65.1	20	46.5	2	4.7	1	2.3	5	11.6	0	0.	0	0.	15	34.9	11	25.6	2	4.7	0	0.	1	2.3	0	0.	1	2.3	11	25.6
Massachusetts Marketing Partne	23	10	43.5	10	43.5	0	0.	0	0.	0	0.	0	0.	0	0.	13	56.5	8	34.8	4	17.4	0	0.	1	4.3	0	0.	0	0.	5	21.7
OFFICE OF CONSUMER AFFAIRS AND	24	6	25.	5	20.8	0	0.	0	0.	0	0.	0	0.	1	4.2	18	75.	11	45.8	4	16.7	1	4.2	2	8.3	0	0.	0	0.	7	29.2
TOTALS:	830	394	47.5	315	38.	38	4.6	12	1.4	23	2.8	2	0.2	3	0.4	436	52.5	291	35.1	82	9.9	32	3.9	28	3.4	2	0.2	1	0.1	220	26.5

# 92 - EXEC OFF OF ECONOMIC DEVELOP - Secretariat Workforce Summary Report

Report run for Pay Period Ending 6/30/2012

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								** MAL	.ES **												,	** <b>FEM</b> <i>P</i>	LES *								
EEO4 Category	Grand Total	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Minority Total	/ %
Officials and Administrators	245	128	52.2	99	40.4	15	6.1	2	0.8	7	2.9	1	0.4	3	1.2	117	47.8	90	36.7	18	7.3	2	0.8	5	2.	1	0.4	1	0.4	52	21.2
Professionals	465	241	51.8	200	43.	22	4.7	6	1.3	12	2.6	1	0.2	0	0.	224	48.2	159	34.2	34	7.3	12	2.6	19	4.1	0	0.	0	0.	106	22.8
Technicians	44	7	15.9	4	9.1	0	0.	2	4.5	1	2.3	0	0.	0	0.	37	84.1	16	36.4	10	22.7	10	22.7	1	2.3	0	0.	0	0.	24	54.5
Office/Clerical	76	18	23.7	12	15.8	1	1.3	2	2.6	3	3.9	0	0.	0	0.	58	76.3	26	34.2	20	26.3	8	10.5	3	3.9	1	1.3	0	0.	38	50.
TOTALS:	830	394	47.5	315	38.	38	4.6	12	1.4	23	2.8	2	0.2	3	0.4	436	52.5	291	35.1	82	9.9	32	3.9	28	3.4	2	0.2	1	0.1	220	26.5

# 92 - EXEC OFF OF ECONOMIC DEVELOP - Secretariat New Hires Analysis

Report run for 3/25/2012 - 6/30/2012 Report Generated 10/3/2012 12:53:55 PM

								** MAL	.ES **													** <b>FEM</b> /	LES*	*							
EEO4 Category	Grand Total	Total	%	White	* %	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Minority Total	/ %
Officials and Administrators	4	1	25.	1	25.	0	0.	0	0.	0	0.	0	0.	0	0.	3	75.	3	75.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.
Professionals	14	8	57.1	6	42.9	0	0.	0	0.	2	14.3	0	0.	0	0.	6	42.9	5	35.7	1	7.1	0	0.	0	0.	0	0.	0	0.	3	21.4
Technicians	2	1	50.	0	0.	0	0.	1	50.	0	0.	0	0.	0	0.	1	50.	0	0.	1	50.	0	0.	0	0.	0	0.	0	0.	2	100.
Office/Clerical	1	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	1	100.	1	100.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.
TOTALS:	21	10	47.6	7	33.3	0	0.	1	4.8	2	9.5	0	0.	0	0.	11	52.4	9	42.9	2	9.5	0	0.	0	0.	0	0.	0	0.	5	23.8

# 92 - EXEC OFF OF ECONOMIC DEVELOP - Secretariat Terminations Analysis

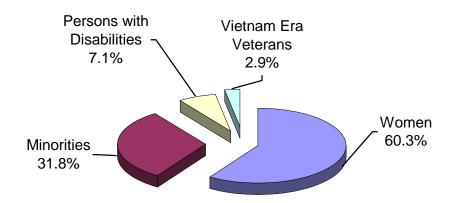
Report run for 3/25/2012 - 6/30/2012 Report Generated 10/3/2012 12:57:49 PM

								** MAL	.ES **													** FEM /	LES *	*							
EEO4 Category	Grand Total	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Minority Total	y %
Voluntary Terminations	}																														
Officials and Administrators	8	5	62.5	5	62.5	0	0.	0	0.	0	0.	0	0.	0	0.	3	37.5	2	25.	1	12.5	0	0.	0	0.	0	0.	0	0.	1	12
Professionals	9	5	55.6	4	44.4	1	11.1	0	0.	0	0.	0	0.	0	0.	4	44.4	4	44.4	0	0.	0	0.	0	0.	0	0.	0	0.	1	11
TOTALS:	17	10	58.8	9	52.9	1	5.9	0	0.	0	0.	0	0.	0	0.	7	41.2	6	35.3	1	5.9	0	0.	0	0.	0	0.	0	0.	2	11

# EXECUTIVE OFFICE OF LABOR AND WORKFORCE DEVELOPMENT

## SECRETARY JOANNE F. GOLDSTEIN

Demographics for Fiscal Year 2012



# EXECUTIVE OFFICE OF LABOR AND WORKFORCE DEVELOPMENT

#### INTRODUCTION

#### Mission Statement

The Executive Office of Labor and Workforce Development's (EOLWD) mission is to enhance the quality, diversity, and stability of the Commonwealth's workforce by making available new opportunities and training, protecting the rights of workers, preventing workplace injuries and illnesses, ensuring that businesses are informed of all employment laws impacting them and their employees, providing temporary assistance when employment is interrupted, promoting labor-management partnerships, providing temporary assistance to individuals whose employment is interrupted, and ensuring equal access to economic self-sufficiency and opportunity for all citizens of the Commonwealth.

Non-discrimination, Diversity and Equal Opportunity is the policy of The Executive Office of Labor and Workforce Development (EOLWD) in all aspects of employment, programs, services and decisions. Standards are important in the work that we do and it is our goal to promote a workplace that is free from discrimination and embraces Diversity. Our conduct as an organization and as individuals demands the highest of ethical standards. It is the policy of EOLWD to at all times demonstrate open, honest and ethical behavior with employees, vendors and the diverse citizens of the Commonwealth. We empower our management teams and our employees to make decisions, but we hold them accountable for the decisions that they make. There is shared accountability for achieving objectives, providing

services and dealing with individuals within and outside of our organization.

# OVERVIEW OF SECRETARIAT AND AGENCY RELATIONSHIPS

The Executive Office of Labor and Workforce Development (EOLWD) is committed to creating good jobs in safe working environments across the commonwealth by working on behalf of job seekers, apprentices, union members, claimants, employers and those injured on the job. The reorganization of the Secretariat into a centralized organization, pursuant to Article 87 of the Amendments to the Massachusetts Constitution, is a reflection of our collective values and investment in critical areas that will help us strengthen the Commonwealth's economy in the near-term, position us for a strong recovery in the long-term and help the Commonwealth continue to change the way government does business. *Article LXXXVII of the Amendments to the Constitution*, M.G.L.A Chapter 3 of the Acts of 2011.

The new organizational structure of the Secretariat is comprised of five (5) EOLWD agencies (now uniformly called "departments" and each is led by a Director), which all report directly to the executive office Secretary. The Department of Labor and the Department of Workforce Development are remnants of a structure that existed when there was no Secretary of EOLWD. Now that there is a Secretary position and the two Departments have been subsumed into a Secretariat, it is no longer necessary that these Departments exist as separate entities. Those five departments are: (1) the Department of Career Services (DCS); (2) the Department of Unemployment Assistance (DUA); (3) the Department of Industrial Accidents (DIA); (4) the

Department of Labor Standards (formerly known as the Division of Occupational Safety and the Division of Apprentice Training, the department was renamed as the Department of Labor Standards to more accurately reflect the variety of services it provides); and (5) the Department of Labor Relations (DLR).

Office of the Secretary of Labor and Workforce Development

- Department of Labor Standards (DOS)
- Department of Industrial Accidents (DIA)
- Department of Labor Relations (DLR)
- Division of Apprentice Training (DAT)
- Department of Career Services (DCS)
- Department of Unemployment Assistance

(DUA)

• Commonwealth Corporation (Quasi

Public Agency)

#### **BROAD COMPARISON OF WORKFORCE**

As of the pay period ending June 30, 2012, EOLWD employed 1,508 total employees at its agencies. 60.3% are female, 31.8% are minorities, 2.9% Vietnam Era Veterans and 7.1% have self-identified a disability.

During the same period last year, EOLWD's workforce consisted of 61.1% are female, 30.0% are minorities, 3.8% Vietnam Era Veterans and 7.9% have self-identified a disability.

EOLWD has worked hard to ensure that despite the number of personnel actions that occurred during the four quarters of FY 2012 the demographics of our workforce have remained essentially the same.

#### SECRETARIAT MOVING FORWARD

EOLWD remains fully committed to affirmative action, equal opportunity and diversity and looks forward to its continued collaboration with the Office of Diversity and Equal Opportunity to advance the Patrick Administration's goals in this area. Pursuant to Governor Deval Patrick's Executive Order 526, non-discrimination, diversity, and equal opportunity are the policy of the Executive Office of Labor and Workforce Development in all aspects of our employment, programs, services, activities, and decisions. Building a diverse workforce is a key strategic priority for all levels of the organization. Fostering and encouraging workplace diversity will come from all leadership levels of the EOLWD organization and the Secretariat's Diversity Director will continue to meet with employees and management at all of EOLWD's agencies in order to identify new strategies to diversify the Secretariat.

## 93 - EXEC OFF OF LABOR & WF DEV - Secretariat Workforce Summary By Department

Report run for Pay Period Ending 6/30/2012

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								** MAL	_ES **												*	* FEM A	LES **								
Department	Grand Total	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Knowr	% 1	Minority Total	ı %
Department of Labor 9						1				1		1				1				I						I		1		T	_
Department of Labor & Workforc	1508	599	39.7	430	28.5	86	5.7	37	2.5	41	2.7	3	0.2	2	0.1	909	60.3	594	39.4	158	10.5	95	6.3	57	3.8	2	0.1	3	0.2	479	31.8

## 93 - EXEC OFF OF LABOR & WF DEV - Secretariat Workforce Summary Report

Report run for Pay Period Ending 6/30/2012

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								** MAL	.ES **												1	** FEM <i>F</i>	LES *	k .							
EEO4 Category	Grand Total	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Minority Total	%
Officials and Administrators	206	102	49.5	82	39.8	11	5.3	3	1.5	5	2.4	0	0.	1	0.5	104	50.5	76	36.9	19	9.2	5	2.4	2	1.	0	0.	2	1.	45	21.8
Professionals	1083	434	40.1	308	28.4	58	5.4	30	2.8	34	3.1	3	0.3	1	0.1	649	59.9	420	38.8	100	9.2	81	7.5	47	4.3	1	0.1	0	0.	354	32.7
Technicians	37	27	73.	18	48.6	7	18.9	1	2.7	1	2.7	0	0.	0	0.	10	27.	7	18.9	1	2.7	1	2.7	1	2.7	0	0.	0	0.	12	32.4
Office/Clerical	176	30	17.	16	9.1	10	5.7	3	1.7	1	0.6	0	0.	0	0.	146	83.	91	51.7	38	21.6	8	4.5	7	4.	1	0.6	1	0.6	68	38.6
Skilled Craft	4	4	100.	4	100.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.
Service Maintenance	2	2	100.	2	100.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.
TOTALS:	1508	599	39.7	430	28.5	86	5.7	37	2.5	41	2.7	3	0.2	2	0.1	909	60.3	594	39.4	158	10.5	95	6.3	57	3.8	2	0.1	3	0.2	479	31.8

## 93 - EXEC OFF OF LABOR & WF DEV - Secretariat New Hires Analysis

Report run for 3/25/2012 - 6/30/2012

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								** MAI	LES **														** FEM /	LES *								
EEO4 Category	Grand Total	Total	%	White	e %	Black	%	Hispan	%	Asian	%	Native Am	%	Not Knowr	% I		Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Minority Total	%
Officials and Administrators	1	1	100.	1	100.	0	0.	0	0.	0	0.	0	0.	0	0.	П	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.
Professionals	6	3	50.	0	0.	1	16.7	1	16.7	0	0.	1	16.7	0	0.	П	3	50.	1	16.7	0	0.	1	16.7	1	16.7	0	0.	0	0.	5	83.3
Technicians	2	2	100.	2	100.	0	0.	0	0.	0	0.	0	0.	0	0.	П	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.
Office/Clerical	2	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	П	2	100.	1	50.	1	50.	0	0.	0	0.	0	0.	0	0.	1	50.
TOTALS:	11	6	54.5	3	27.3	1	9.1	1	9.1	0	0.	1	9.1	0	0.		5	45.5	2	18.2	1	9.1	1	9.1	1	9.1	0	0.	0	0.	6	54.5

### 93 - EXEC OFF OF LABOR & WF DEV - Secretariat Terminations Analysis

Report run for 3/25/2012 - 6/30/2012

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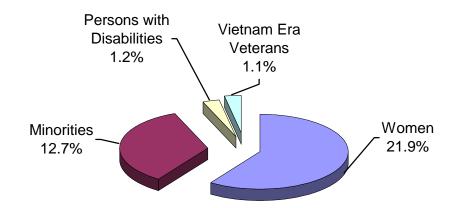
_								** MAL	_ES **													** FEM A	LES *	*							
EEO4 Category	Grand Total	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Minority Total	/ %
Voluntary Terminations	;																														
Officials and Administrators	7	5	71.4	5	71.4	0	0.	0	0.	0	0.	0	0.	0	0.	2	28.6	2	28.6	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.
Professionals	40	17	42.5	14	35.	2	5.	1	2.5	0	0.	0	0.	0	0.	23	57.5	14	35.	6	15.	3	7.5	0	0.	0	0.	0	0.	12	30
Office/Clerical	4	1	25.	1	25.	0	0.	0	0.	0	0.	0	0.	0	0.	3	75.	2	50.	1	25.	0	0.	0	0.	0	0.	0	0.	1	25
TOTALS:	51	23	45.1	20	39.2	2	3.9	1	2.	0	0.	0	0.	0	0.	28	54.9	18	35.3	7	13.7	3	5.9	0	0.	0	0.	0	0.	13	25.
Involuntary Termination	าร																														
Officials and Administrators	2	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	2	100.	1	50.	1	50.	0	0.	0	0.	0	0.	0	0.	1	50
TOTALS:	2	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	2	100.	1	50.	1	50.	0	0.	0	0.	0	0.	0	0.	1	50

Office of Diversity and Equal Opportunity's Fiscal Year 2012 Report

# EXECUTIVE OFFICE OF PUBLIC SAFETY AND SECURITY

## SECRETARY MARY ELIZABETH HEFFERNAN

Demographics for Fiscal Year 2012



The Executive Office of Public Safety and Security Secretariat Annual Narrative August 27, 2012

The Executive Office of Public Safety and Security (EOPSS) is responsible for the protection of the Commonwealth and its citizens from injury to person or property arising from criminal acts, negligence, natural disasters, civil disturbances and terrorism. EOPSS is charged with acting to prevent such acts or events from occurring, by aiding and cooperating with local and federal agencies in similar activities.

The Secretary of Public Safety and Security, by statutory authority, leads the EOPSS, along with the Undersecretary for Homeland Security and Emergency Management, the Undersecretary for Law Enforcement, the Undersecretary for Criminal Justice, the Undersecretary for Forensic Sciences and Technology, and the Assistant Secretary for Policy and Planning. The Secretariat is comprised of 11 agencies, the Department of Criminal Justice and Information Systems (DCJIS), Department of Correction (DOC), Department of Fire Services (DFS), Department of Public Safety (DPS), Department of State Police (POL), Massachusetts Emergency Management Agency (MEMA), Massachusetts National Guard (MIL), Municipal Police Training Council (MPTC), Office of the Chief Medical Examiner (OCME), Parole Board (PAR), Sex Offender Registry (SORB). In addition, there are 3 agencies which operate within EOPSS, the Office of Grants and Research (OGR), the Office of Technology and Information Services (OTIS) and State 911 Department. The Secretariat's workforce has a challenging mission and is dedicated to serving the citizens of the Commonwealth twenty-four hours a day, every day of the year. This office has established an atmosphere of commitment and dedication to the safety of the public

and its employees. The following paragraphs provide additional insights into both the challenges and successes experienced by EOPSS's agencies.

The Executive Office of Public Safety and Security in FY11 employed 8,484 individuals, while in FY12 EOPSS had a workforce of 8,759 with an increase within the work force by 275 employees throughout the Commonwealth. A comparison of the workforce for FY11 includes: Males 77.2%, Females 22.7%, Minorities 12.6%, VEV's 1.65%, and Persons with Disabilities 1.31% to current FY12 Males 78%, Females 21.93%, Minorities 12.70%, VEV's 1.08%, and Persons with Disabilities 1.14%.

The Executive Office of Public Safety and Security and its agencies were able to promote within their departments when positions were available. The Department of State Police, and Department of Corrections were fortunate this past fiscal year to be able to backfill some of their vacancies. Agencies regularly encourage employees to participate in career development opportunities. In FY12 managers and supervisors were afforded the opportunity to participate in the Commonwealth Supervisor Certificate Program and several employees throughout this Secretariat participated in career trainings specifically related to their jobs.

Executive Office of Public Safety and Security Agencies have actively sought to increase the diversity of the workforce through contact with professional minority associations, recruitment, job fair participation and other sources to attract minority candidates. Because of some budget restrictions, hiring was limited; however, we were able to hire in all categories. For FY12 there were a total of 281 new hires for this Secretariat.

For FY12 this Secretariat experienced voluntary terminations, involuntary terminations, voluntary layoffs and retirements. All of these terminations show a reduction in EOPSS Secretariat Workforce by 102 employees throughout the Commonwealth. A total of 89 were voluntary and 14 were involuntary terminations.

EOPSS Secretariat Workforce increased in FY12 by 3.25%. There were some reductions in the agency workforce in all categories; however, in the category of minorities this Secretariat remains above the Commonwealth's parity numbers. EOPSS continues to pursue further diversification of the workforce in all categories based upon the needs of the agencies and the budgetary constraints that currently exist.

The Executive Office of Public Safety and Security moving forward

EOPSS will continue to strive and make every effort to meet the Commonwealth's benchmarks in each category where goals have been set. In FY12 the agency continued to hire and promote in the protected group categories. This Secretariat will continue to monitor and encourage all agencies to put forth its best efforts to improve hiring and promoting in all categories when positions become available.

For FY13 EOPSS hiring will be based on the operational needs of each of the Agencies. Vacancies will be filled where deemed appropriate by Agency Heads and EOPSS Chief of Staff. When a vacant position is available, this Secretariat will continue to make good faith efforts to work toward our placement goals in all four of the protected groups.

At present, the Executive Office of Public Safety and Security does not have a Secretariat Director of Human Resources, however, it's in the process of receiving resumes for this position. EOPSS AA/Diversity Officer will continue to work directly with Agency Diversity Officers and Secretariat Chief of Staff to monitor the vacancies and hiring activities of all EOPSS Agencies to ensure all placement goals are consistently tracked and reported on a quarterly basis throughout this year.

Submitted by,

Marie Gross, Diversity Officer

Matthew Moran, Chief of Staff

### 80 - PUBLIC SAFETY

# - Secretariat Workforce Summary By Department

Report run for Pay Period Ending 6/30/2012

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								** MAL	ES **													** FEM A	LES *	k -							
Department	Grand Total	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Minority Total	%
CHIEF MEDICAL EXAMINER	69	26	37.7	20	29.	3	4.3	2	2.9	1	1.4	0	0.	0	0.	42	60.9	34	49.3	5	7.2	2	2.9	0	0.	0	0.	1	1.4	13	18.8
CRIMINAL HISTORY SYSTEMS BOARD	28	7	25.	5	17.9	1	3.6	1	3.6	0	0.	0	0.	0	0.	21	75.	13	46.4	5	17.9	1	3.6	2	7.1	0	0.	0	0.	10	35.7
CRIMINAL JUSTICE TRAINING COUN	21	7	33.3	7	33.3	0	0.	0	0.	0	0.	0	0.	0	0.	14	66.7	13	61.9	1	4.8	0	0.	0	0.	0	0.	0	0.	1	4.8
DEPARTMENT OF CORRECTION	5177	4113	79.4	3536	68.3	314	6.1	209	4.	43	0.8	10	0.2	1	0.	1064	20.6	897	17.3	100	1.9	51	1.	11	0.2	5	0.1	0	0.	743	14.4
DEPARTMENT OF FIRE SERVICES	68	27	39.7	25	36.8	0	0.	1	1.5	0	0.	0	0.	1	1.5	41	60.3	38	55.9	0	0.	1	1.5	1	1.5	0	0.	1	1.5	3	4.4
DEPARTMENT OF PUBLIC SAFETY	137	105	76.6	100	73.	3	2.2	1	0.7	0	0.	0	0.	0	0.	32	23.4	23	16.8	6	4.4	1	0.7	2	1.5	0	0.	0	0.	14	10.2
DEPARTMENT OF STATE POLICE	2542	2105	82.8	1898	74.7	106	4.2	53	2.1	34	1.3	11	0.4	0	0.	435	17.1	406	16.	16	0.6	7	0.3	6	0.2	0	0.	0	0.	236	9.3
EMERGENCY MANAGEMENT AGENCY	75	43	57.3	41	54.7	0	0.	0	0.	0	0.	0	0.	2	2.7	32	42.7	27	36.	2	2.7	3	4.	0	0.	0	0.	0	0.	5	6.7
EXECUTIVE OFFICE OF PUBLIC SAF	100	43	43.	36	36.	5	5.	0	0.	1	1.	0	0.	1	1.	57	57.	41	41.	9	9.	2	2.	1	1.	0	0.	1	1.	21	21.
MILITARY DIVISION	285	237	83.2	225	78.9	8	2.8	3	1.1	0	0.	1	0.4	0	0.	47	16.5	43	15.1	1	0.4	1	0.4	0	0.	2	0.7	0	0.	16	5.6
PAROLE BOARD	204	96	47.1	86	42.2	4	2.	5	2.5	0	0.	0	0.	1	0.5	108	52.9	77	37.7	18	8.8	9	4.4	4	2.	0	0.	0	0.	40	19.6
SEX OFFENDER REGISTRY	53	25	47.2	23	43.4	1	1.9	0	0.	1	1.9	0	0.	0	0.	28	52.8	22	41.5	2	3.8	3	5.7	1	1.9	0	0.	0	0.	8	15.1
TOTALS:	8759	6834	78.	6002	68.5	445	5.1	275	3.1	80	0.9	22	0.3	6	0.1	1921	21.9	1634	18.7	165	1.9	81	0.9	28	0.3	7	0.1	3	0.	1110	12.7

## 80 - PUBLIC SAFETY

# - Secretariat Workforce Summary Report

Report run for Pay Period Ending 6/30/2012

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EEO4 Category	Grand Total	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Minority Total	%
Officials and Administrators	630	419	66.5	398	63.2	12	1.9	5	0.8	2	0.3	0	0.	2	0.3	211	33.5	184	29.2	17	2.7	9	1.4	0	0.	0	0.	1	0.2	45	7.1
Professionals	1414	771	54.5	694	49.1	48	3.4	21	1.5	5	0.4	0	0.	2	0.1	643	45.5	566	40.	40	2.8	17	1.2	16	1.1	2	0.1	0	0.	152	10.7
Technicians	93	77	82.8	72	77.4	3	3.2	1	1.1	1	1.1	0	0.	0	0.	16	17.2	16	17.2	0	0.	0	0.	0	0.	0	0.	0	0.	5	5.4
Protective Service:Sw orn	5757	5171	89.8	4482	77.9	361	6.3	234	4.1	70	1.2	21	0.4	1	0.	584	10.1	478	8.3	67	1.2	32	0.6	5	0.1	2	0.	0	0.	794	13.8
Protective Service:Non-Sworn	237	153	64.6	143	60.3	4	1.7	4	1.7	1	0.4	0	0.	0	0.	83	35.	73	30.8	4	1.7	3	1.3	3	1.3	0	0.	0	0.	20	8.4
Office/Clerical	394	30	7.6	25	6.3	2	0.5	1	0.3	1	0.3	0	0.	1	0.3	364	92.4	303	76.9	34	8.6	19	4.8	4	1.	2	0.5	1	0.3	64	16.2
Skilled Craft	129	128	99.2	117	90.7	7	5.4	3	2.3	0	0.	1	0.8	0	0.	1	0.8	0	0.	1	0.8	0	0.	0	0.	0	0.	0	0.	12	9.3
Service Maintenance	105	85	81.	71	67.6	8	7.6	6	5.7	0	0.	0	0.	0	0.	19	18.1	14	13.3	2	1.9	1	1.	0	0.	1	1.	1	1.	18	17.1
TOTALS:	8759	6834	78.	6002	68.5	445	5.1	275	3.1	80	0.9	22	0.3	6	0.1	1921	21.9	1634	18.7	165	1.9	81	0.9	28	0.3	7	0.1	3	0.	1110	12.7

#### 80 - PUBLIC SAFETY

# - Secretariat New Hires Analysis

Report run for 3/25/2012 - 6/30/2012 Report Generated 10/5/2012 3:21:14 PM

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EEO4 Category	Grand Total	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Minority Total	<i>'</i> %
Officials and Administrators	8	3	37.5	3	37.5	n	0.	0	0.	0	0.	0	0.	0	0.	-	62.5		50.	1	12.5	0	0.	0	0.	0		0	0	1	12.5
Professionals	30	18	60.	16	53.3	2	6.7	0	0.	0	0.	0	0.	0	0.	12	40.	10	33.3	2	6.7	0	0.	0	0.	0	0.	0	0.	4	13.3
Technicians	3	3	100.	3	100.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.
Protective Service:Sw orn	103	92	89.3	71	68.9	10	9.7	9	8.7	1	1.	0	0.	1	1.	11	10.7	8	7.8	1	1.	2	1.9	0	0.	0	0.	0	0.	23	22.3
Protective Service:Non-Sworn	7	5	71.4	5	71.4	0	0.	0	0.	0	0.	0	0.	0	0.	2	28.6	2	28.6	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.
Office/Clerical	10	1	10.	1	10.	0	0.	0	0.	0	0.	0	0.	0	0.	9	90.	8	80.	1	10.	0	0.	0	0.	0	0.	0	0.	1	10.
Skilled Craft	2	2	100.	2	100.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.
Service Maintenance	7	5	71.4	4	57.1	0	0.	1	14.3	0	0.	0	0.	0	0.	1	14.3	1	14.3	0	0.	0	0.	0	0.	0	0.	0	0.	1	14.3
TOTALS:	170	129	75.9	105	61.8	12	7.1	10	5.9	1	0.6	0	0.	1	0.6	40	23.5	33	19.4	5	2.9	2	1.2	0	0.	0	0.	0	0.	30	17.6

### 80 - PUBLIC SAFETY

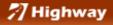
# - Secretariat Terminations Analysis

Report run for 3/25/2012 - 6/30/2012

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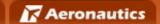
								** MAL	ES **													** FEM /	\LES *	k							
EEO4 Category	Grand Total	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Minority Total	%
Voluntary Terminations																															
Officials and Administrators	11	10	90.9	10	90.9	0	0.	0	0.	0	0.	0	0.	0	0.	1	9.1	0	0.	0	0.	1	9.1	0	0.	0	0.	0	0.	1	9.1
Professionals	19	12	63.2	10	52.6	2	10.5	0	0.	0	0.	0	0.	0	0.	7	36.8	7	36.8	0	0.	0	0.	0	0.	0	0.	0	0.	2	10.5
Technicians	1	1	100.	1	100.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.
Protective Service:Sw orn	53	43	81.1	41	77.4	2	3.8	0	0.	0	0.	0	0.	0	0.	10	18.9	9	17.	1	1.9	0	0.	0	0.	0	0.	0	0.	3	5.7
Protective Service:Non-Sw orn	6	5	83.3	5	83.3	0	0.	0	0.	0	0.	0	0.	0	0.	1	16.7	1	16.7	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.
Office/Clerical	9	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	9	100.	8	88.9	1	11.1	0	0.	0	0.	0	0.	0	0.	1	11.1
Skilled Craft	3	3	100.	3	100.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.
Service Maintenance	3	1	33.3	1	33.3	0	0.	0	0.	0	0.	0	0.	0	0.	2	66.7	2	66.7	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.
TOTALS:	105	75	71.4	71	67.6	4	3.8	0	0.	0	0.	0	0.	0	0.	30	28.6	27	25.7	2	1.9	1	1.	0	0.	0	0.	0	0.	7	6.7
Involuntary Termination	s																														
Professionals	1	1	100.	0	0.	0	0.	1	100.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	1	100.
Protective Service:Sw orn	11	10	90.9	8	72.7	1	9.1	0	0.	0	0.	1	9.1	0	0.	1	9.1	1	9.1	0	0.	0	0.	0	0.	0	0.	0	0.	2	18.2
TOTALS:	12	11	91.7	8	66.7	1	8.3	1	8.3	0	0.	1	8.3	0	0.	1	8.3	1	8.3	0	0.	0	0.	0	0.	0	0.	0	0.	3	25.







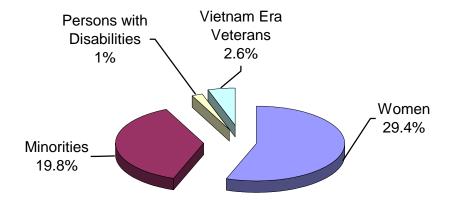




# MASSACHUSETTS DEPARTMENT OF TRANSPORTATION

# SECRETARY RICHARD A. DAVEY

Demographics for Fiscal Year 2012



Massachusetts Department of Transportation Annual Report Narrative FY 2012

#### INTRODUCTION

**MassDOT Mission Statement** 

To deliver excellent customer service to the people who travel in the Commonwealth and to provide our nation's safest and most reliable transportation system in a way that strengthens our economy and quality of life.

MassDOT's Office of Diversity and Civil Rights Mission Statement

MassDOT's Office of Diversity and Civil Rights (ODCR) is committed to providing exemplary service to our employees, customers, vendors and stakeholders in and effort to prevent discrimination against any individual or group based on their race, color, gender, national origin, ancestry, religion, disability, age, sexual orientation, genetic status, gender identity, veteran status or military service. ODCR is dedicated to promoting inclusion, transparency and visibility, while fostering the growth and development of a diverse workforce and vendor base. ODCR is also committed to ensuring compliance with all MassDOT state and federal laws and contract requirements.

#### **OVERVIEW**

In June 2009, Governor Deval Patrick signed Chapter 25 of the Acts of 2009, //An Act Modernizing the Transportation Systems of the Commonwealth of Massachusetts, (as amended by Chapter 26 of the // Act.") This landmark transportation reform legislation required the Commonwealth to integrate transportation agencies and authorities in order to create a new, streamlined Massachusetts Department of

Transportation (MassDOT) established on November 1, 2009. The new MassDOT is a merger of the former Executive Office of Transportation and Public Works (EOT) and its divisions the Massachusetts Highway Department (MHD), the Registry of Motor Vehicles (RMV), the Massachusetts Aeronautics Commission (MAC), with the Massachusetts Turnpike Authority (MTA) and the Tobin Bridge. In addition, the Massachusetts Bay Transportation Authority (MBTA) and Regional Transit Authorities (RTA) are subject to oversight by the new organization. MassDOT also assumes responsibility for many of the bridges and parkways currently operated by the Department of Conservation and Recreation (DCR).

The chart below represents changes in the protected class representation between FY 11 and FY 12. Overall all areas have seen a slight increase in representation with the largest increase being with minorities with a 0.52% increase when compared to last year's workforce profile.

Variances in	Workforce	е
	FY 11	FY 12
Male	-0.43	-0.45
Female	0.43	0.43
Minorities	0.54	1.06
VEV	-0.02	-0.30
Disabled	0.18	0.51

#### RETENTION

As is standard with all state agencies within the Commonwealth, MassDOT is unable to encourage retention by providing merit based promotions and raises as they are traditionally understood. In light of this, MassDOT has begun and continues to implement several initiatives. MassDOT's Human Resources department continues to move forward with the reclassification and compensation review process. In this process each job title and the corresponding job duties and responsibilities will be reviewed. Persons within those job titles may be reclassified and may receive an increase in their annual salary, if the determination is made that the employee is working outside of the scope of the position in which they were hired. Additionally, monthly employee recognition awards are still given which recognizes the effort shown by exemplary MassDOT employees who have gone above and beyond the call of duty. The Round Table is still a forum where employees can voice their opinions for long standing issues and suggest resolution to issues making MassDOT a diverse and employee focused place to work. Secretary Davey has also rolled out the "But we have always done it this way campaign", which is geared towards encouraging employees to submit suggestions for fresh new ideas or ways in which MassDOT's work can be completed. and to encourage and create a change in the workplace environment.

#### **PROMOTION**

In addition to development and enrichment programs currently offered and required by many of the positions at MassDOT, MassDOT University (MDU) has continued to offer a number of opportunities for professional and career development. The sessions available are focused on providing MassDOT employees a specific set of skills geared towards promoting upward mobility and ensuring success as an employee in any given career track. The Human Resources department has completed its round of open houses, various districts, depots, and RMV branches

throughout MassDOT. Where HR Analysts were available to discuss the hiring process and Civil Rights staff is available to discuss the role of ODCR in the hiring process and to provide AA/EEO counseling.

#### HIRING

The ODCR in collaboration with the Human Resources department has successfully implemented revised the process for filling vacancies. All personnel transactions are being reviewed by the ODCR prior to any actions taking place. This includes reviewing the form A, reviewing the interview packages and approving the form B's. MassDOT continues to participate in several career fairs most of which focus on recruiting a diverse applicant pool in conjunction with attending career fairs alongside the MBTA and utilizing the MBTA's job lottery pool. These efforts have greatly improved the diversity in the MassDOT resume bank.

#### **TERMINATIONS**

In this past fiscal year MassDOT had a total of 231 terminations of which 207 or 90% were voluntary terminations. It should also be noted that 48% of the voluntary terminations are due to retirement. A review of the involuntary terminations revealed that actions were taken in accordance with established procedures and collective bargaining agreements.

#### SECRETARIAT MOVING FORWARD

MassDOT will continue to move forward with the classification study to ensure all employees are being compensated for the function they have been hired to perform. MassDOT University will continue to offer courses that are competitive, informational and state of the art. MassDOT is committed to incorporating accessibility into all facets of our work, thereby maximizing mobility for our customers. MassDOT strives

to ensure that our customers have the ability to fully participate in our public processes and access information about the services we provide. These efforts extend to our MassDOT websites, which follow Commonwealth enterprise standards designed to meet the needs of persons with limited vision. Locations for public meetings are also chosen in a way that welcomes persons of all abilities and those who use public transportation. Lastly, MassDOT's commitment to our employees, customers, and stakeholders solidifies our efforts to make MassDOT the premier transportation agency in the nation."

# 65 - MASS DEPT OF TRANSPORTATION - Secretariat Workforce Summary By Department

Report run for Pay Period Ending 6/30/2012 Report Generated 10/9/2012 11:59:17 AM

								** MAL	ES **												*	* FEM A	LES **								
Department	Grand Total	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Minority Total	%
MASS DEPT OF																															
IMA 99 DELI OL																											1				
TRANSPORTATION	4293	3032	70.6	2523	58.8	224	5.2	88	2.	114	2.7	6	0.1	58	1.4	1260	29.4	838	19.5	230	5.4	79	1.8	70	1.6	7	0.2	22	0.5	851	19.8

# 65 - MASS DEPT OF TRANSPORTATION - Secretariat Workforce Summary Report

Report run for Pay Period Ending 6/30/2012

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								** MAL	_ES **													** FEM <i>P</i>	LES *	*							
EEO4 Category	Grand Total	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Minority Total	%
												_																			
Officials and Administrators	211	116	55.	87	41.2	20	9.5	3	1.4	2	0.9	0	0.	2	0.9	95	45.	70	33.2	14	6.6	3	1.4	3	1.4	1	0.5	3	1.4	49	23.2
Professionals	2189	1717	78.4	1428	65.2	100	4.6	44	2.	96	4.4	3	0.1	35	1.6	471	21.5	316	14.4	65	3.	28	1.3	46	2.1	1	0.	9	0.4	400	18.3
Technicians	139	112	80.6	100	71.9	8	5.8	2	1.4	1	0.7	0	0.	1	0.7	27	19.4	19	13.7	6	4.3	1	0.7	1	0.7	0	0.	0	0.	19	13.7
Protective Service:Non-Sworn	9	9	100.	9	100.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.
Office/Clerical	1051	406	38.6	291	27.7	65	6.2	23	2.2	14	1.3	1	0.1	10	1.	645	61.4	416	39.6	145	13.8	45	4.3	20	1.9	3	0.3	9	0.9	325	30.9
Skilled Craft	607	590	97.2	540	89.	24	4.	15	2.5	1	0.2	2	0.3	6	1.	17	2.8	13	2.1	0	0.	1	0.2	0	0.	2	0.3	1	0.2	47	7.7
Service Maintenance	87	82	94.3	68	78.2	7	8.	1	1.1	0	0.	0	0.	4	4.6	5	5.7	4	4.6	0	0.	1	1.1	0	0.	0	0.	0	0.	11	12.6
TOTALS:	4293	3032	70.6	2523	58.8	224	5.2	88	2.	114	2.7	6	0.1	58	1.4	1260	29.4	838	19.5	230	5.4	79	1.8	70	1.6	7	0.2	22	0.5	851	19.8

# 65 - MASS DEPT OF TRANSPORTATION - Secretariat New Hires Analysis

Report run for 3/25/2012 - 6/30/2012 Report Generated 10/9/2012 12:12:49 PM

								** MAI	_ES **													** FEM A	LES *	k							
EEO4 Category	Grand Total	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Minority Total	/ %
Officials and Administrators	6	4	66.7	0	0.	2	33.3	1	16.7	0	0.	0	0.	0	0.	2	33.3	1	16.7	0	0.	0	0.	0	0.	0	0.	1	16.7	4	66.7
Professionals	35	24	68.6	20	57.1	1	2.9	0	0.	1	2.9	0	0.	1	2.9	10	28.6	6	17.1	1	2.9	0	0.	1	2.9	0	0.	1	2.9	6	17.1
Technicians	1	1	100.	1	100.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.
Office/Clerical	4	1	25.	1	25.	0	0.	0	0.	0	0.	0	0.	0	0.	2	50.	0	0.	1	25.	1	25.	0	0.	0	0.	0	0.	2	50.
Skilled Craft	1	1	100.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	1	100.
TOTALS:	47	31	66.	22	46.8	3	6.4	1	2.1	1	2.1	0	0.	1	2.1	14	29.8	7	14.9	2	4.3	1	2.1	1	2.1	0	0.	2	4.3	13	27.7

# 65 - MASS DEPT OF TRANSPORTATION - Secretariat Terminations Analysis

Report run for 3/25/2012 - 6/30/2012 Report Generated 10/9/2012 12:16:14 PM

								** MAL	ES **													** FEM <i>A</i>	LES *	*							
EEO4 Category	Grand Total	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Minority Total	%
Voluntary Terminations																															
Officials and Administrators	4	3	75.	2	50.	1	25.	0	0.	0	0.	0	0.	0	0.	1	25.	1	25.	0	0.	0	0.	0	0.	0	0.	0	0.	1	25.
Professionals	18	13	72.2	11	61.1	1	5.6	0	0.	1	5.6	0	0.	0	0.	5	27.8	2	11.1	1	5.6	1	5.6	0	0.	0	0.	1	5.6	4	22.2
Technicians	1	1	100.	1	100.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.
Office/Clerical	13	4	30.8	4	30.8	0	0.	0	0.	0	0.	0	0.	0	0.	9	69.2	5	38.5	3	23.1	1	7.7	0	0.	0	0.	0	0.	4	30.8
Skilled Craft	11	10	90.9	9	81.8	0	0.	0	0.	0	0.	0	0.	1	9.1	1	9.1	0	0.	1	9.1	0	0.	0	0.	0	0.	0	0.	1	9.1
Service Maintenance	3	3	100.	3	100.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.
TOTALS:	50	34	68.	30	60.	2	4.	0	0.	1	2.	0	0.	1	2.	16	32.	8	16.	5	10.	2	4.	0	0.	0	0.	1	2.	10	20.
Involuntary Termination	ıs																														
Officials and Administrators	2	2	100.	2	100.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.
Office/Clerical	2	1	50.	1	50.	0	0.	0	0.	0	0.	0	0.	0	0.	1	50.	1	50.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.
Skilled Craft	1	1	100.	1	100.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.
TOTALS:	5	4	80.	4	80.	0	0.	0	0.	0	0.	0	0.	0	0.	1	20.	1	20.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.

# INDEPENDENT AGENCIES

**Disabled Persons Protection Commission** 

MA Commission Against Discrimination

MA Teacher's Retirement System

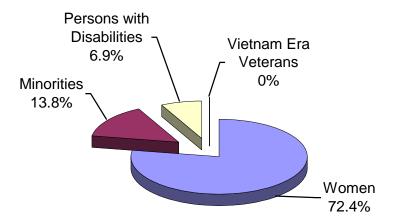
Office of the State Comptroller

Public Employee Retirement Administration Commission

# DISABLED PERSONS PROTECTION COMMISSION

# Executive Director Nancy A. Alterio

Demographics for Fiscal Year 2012



# 13 - DIABLED PERSONS PROTECTION COM - Secretariat Workforce Summary By Department

Report run for Pay Period Ending 6/30/2012

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								** MAL	.ES **													** FEM A	LES **								
Department	Grand Total	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Minority Total	%
DIO A DI ED DEDOOMO												1														1					
DISABLED PERSONS PROTECTION CO	29	8	27.6	7	24.1	1	3.4	0	0.	0	0.	0	0.	0	0.	21	72.4	17	58.6	0	0.	3	10.3	0	0.	0	0.	1	3.4	4	13.8
TOTALS:	29	0	27.6	7	244	4	3.4	^	^	^	^	0	^	^	^	24	70.4	47	58.6	^	^	2	10.3	^	^	0	^	4	2.4	1	13.8

# 13 - DIABLED PERSONS PROTECTION COM - Secretariat Workforce Summary Report

Report run for Pay Period Ending 6/30/2012

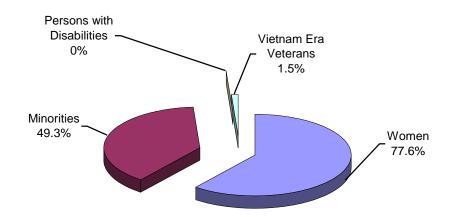
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								** MAI	_ES **													** <b>FEM</b> /	LES **	-							
EEO4 Category	Grand Total	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Minority Total	%
Officials and Administrators	6	2	33.3	2	33.3	0	0.	0	0.	0	0.	0	0.	0	0.	4	66.7	4	66.7	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.
Professionals	22	6	27.3	5	22.7	1	4.5	0	0.	0	0.	0	0.	0	0.	16	72.7	12	54.5	0	0.	3	13.6	0	0.	0	0.	1	4.5	4	18.2
Office/Clerical	1	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	1	100.	1	100.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.
TOTALS:	29	8	27.6	7	24.1	1	3.4	0	0.	0	0.	0	0.	0	0.	21	72.4	17	58.6	0	0.	3	10.3	0	0.	0	0.	1	3.4	4	13.8

# MA COMMISSION AGAINST DISCRIMINATION

# Chairman Julian T. Tynes

## Demographics for Fiscal Year 2012



## 68 - COMMISSION AGAINST DISCRIMINAT - Secretariat Workforce Summary By Department

Report run for Pay Period Ending 6/30/2012 Report Generated 10/9/2012 1:19:56 PM

								** MAL	_ES **												*	* FEMA	LES **								
Department	Grand Total	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Minority Total	%
COMMISSION AGAINST										_			_											_						T	40.0
DISCRIMINAT	67	15	22.4	7	10.4	5	7.5	3	4.5	0	0.	0	0.	0	0.	52	77.6	26	38.8	14	20.9	6	9.	5	7.5	U	0.	'	1.5	33	49.3

## 68 - COMMISSION AGAINST DISCRIMINAT - Secretariat Workforce Summary Report

Report run for Pay Period Ending 6/30/2012 Report Generated 10/9/2012 1:22:05 PM

								** MAI	LES **												*	** FEM /	ALES **	-							
EEO4 Category	Grand Total	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Minority Total	%
Officials and Administrators	7	3	42.9	1	14.3	2	28.6	0	0.	0	0.	0	0.	0	0.	4	57.1	2	28.6	1	14.3	0	0.	1	14.3	0	0.	0	0.	4	57.1
Professionals	45	10	22.2	4	8.9	3	6.7	3	6.7	0	0.	0	0.	0	0.	35	77.8	23	51.1	7	15.6	2	4.4	2	4.4	0	0.	1	2.2	17	37.8
Office/Clerical	15	2	13.3	2	13.3	0	0.	0	0.	0	0.	0	0.	0	0.	13	86.7	1	6.7	6	40.	4	26.7	2	13.3	0	0.	0	0.	12	80.
TOTALS:	67	15	22.4	7	10.4	5	7.5	3	4.5	0	0.	0	0.	0	0.	52	77.6	26	38.8	14	20.9	6	9.	5	7.5	0	0.	1	1.5	33	49.3

## 68 - COMMISSION AGAINST DISCRIMINAT - Secretariat New Hires Analysis

Report run for 3/25/2012 - 6/30/2012 Report Generated 10/9/2012 1:26:01 PM

								** MAL	ES **													** FEM A	LES **	-							
EEO4 Category	Grand Total	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Minority Total	%
Professionals	2	1	50.	0	0.	1	50.	0	0.	0	0.	0	0.	0	0.	1	50.	0	0.	0	0.	0	0.	0	0.	0	0.	1	50.	1	50.
TOTALS:			50				50										50.												50.		50.

# 68 - COMMISSION AGAINST DISCRIMINAT - Secretariat Terminations Analysis

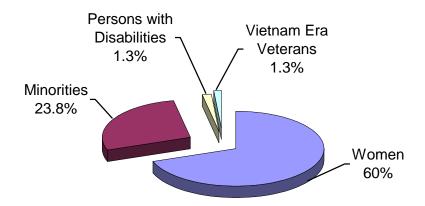
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								** MAI	_ES **												1	** FEM A	LES **								
EEO4 Category	Grand Total	Total	%	Whit	e %	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Minority Total	%
Voluntary Terminatio	ns																														
Professionals	1	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	1	100.	1	100.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.
Office/Clerical	1	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	1	100.	0	0.	0	0.	1	100.	0	0.	0	0.	0	0.	1	10
TOTALS:	2	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	2	100.	1	50.	0	0.	1	50.	0	0.	0	0.	0	0.	1	- 50

# MA TEACHER'S RETIREMENT SYSTEM

# **Executive Director Joan Schloss**

Demographics for Fiscal Year 2012



### 97 - TEACHERS RETIREMENT BOARD - Secretariat Workforce Summary By Department

Report run for Pay Period Ending 6/30/2012

Report Generated 10/9/2012 1:47:25 PM

								** MAL	ES **												*	* FEM A	LES **								
Department	Grand Total	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Minority Total	%
TEACHERS RETIREMENT	80	32	40.	28	35.	2	2.5	0	0.	2	2.5	0	0.	0	0.	48	60.	33	41.3	9	11.3	2	2.5	4	5.	0	0.	0	0.	19	23.8
BOARD												_													Ψ.						
TOTALS:	80	32	40.	28	35.	2	2.5	0	0.	2	2.5	0	0.	0	0.	48	60.	33	41.3	9	11.3	2	2.5	4	5.	0	0.	0	0.	19	23.8

## 97 - TEACHERS RETIREMENT BOARD - Secretariat Workforce Summary Report

Report run for Pay Period Ending 6/30/2012

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								** MAL	.ES **													** FEM A	LES **								
EEO4 Category	Grand Total	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Minority Total	%
Officials and Administrators	14	8	57.1	7	50.	1	7.1	0	0.	0	0.	0	0.	0	0.	6	42.9	5	35.7	1	7.1	0	0.	0	0.	0	0.	0	0.	2	14.3
Professionals	35	14	40.	13	37.1	0	0.	0	0.	1	2.9	0	0.	0	0.	21	60.	14	40.	3	8.6	1	2.9	3	8.6	0	0.	0	0.	8	22.9
Technicians	5	3	60.	1	20.	1	20.	0	0.	1	20.	0	0.	0	0.	2	40.	2	40.	0	0.	0	0.	0	0.	0	0.	0	0.	2	40.
Office/Clerical	6	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	6	100.	3	50.	2	33.3	1	16.7	0	0.	0	0.	0	0.	3	50.
Service Maintenance	20	7	35.	7	35.	0	0.	0	0.	0	0.	0	0.	0	0.	13	65.	9	45.	3	15.	0	0.	1	5.	0	0.	0	0.	4	20.
TOTALS:	80	32	40.	28	35.	2	2.5	0	0.	2	2.5	0	0.	0	0.	48	60.	33	41.3	9	11.3	2	2.5	4	5.	0	0.	0	0.	19	23.8

## 97 - TEACHERS RETIREMENT BOARD - Secretariat New Hires Analysis

Report run for 3/25/2012 - 6/30/2012

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								** MALI	ES **												,	* FEM A	LES **	:							
EEO4 Category	Grand Total	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Minority Total	%
	Total											AIII		Kilowii												All		Kilowii		IOtai	
Service Maintenance	3	1	33.3	1	33.3	0	0.	0	0.	0	0.	0	0.	0	0.	2	66.7	1	33.3	1	33.3	0	0.	0	0.	0	0.	0	0.	1	33.3
TOTALS:	3	1	33.3	1	33.3	0	0.	0	0.	0	0.	0	0.	0	0.	2	66.7	1	33.3	1	33.3	0	0.	0	0.	0	0.	0	0.	1	33.3

## 97 - TEACHERS RETIREMENT BOARD - Secretariat Terminations Analysis

Report run for 3/25/2012 - 6/30/2012

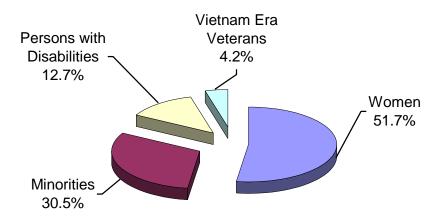
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								** MAL	ES **													** FEM /	ALES *	*							
EEO4 Category	Grand Total	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	* %	Not Knowr	%	Tota	I %	White	* %	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Minorit Total	у %
Voluntary Terminations																															
Service Maintenance	1	1	100.	0	0.	0	0.	0	0.	1	100.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	1	100.
TOTALS:	1	1	100.	0	0.	0	0.	0	0.	1	100.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	1	100.

# OFFICE OF THE STATE COMPTROLLER

# Comptroller Martin Benison

## Demographics for Fiscal Year 2012



## 18 - OFFICE OF STATE COMPTROLLER - Secretariat Workforce Summary By Department

Report run for Pay Period Ending 6/30/2012 Report Generated 10/8/2012 11:01:54 AM

								** MAL	ES **													** FEM A	LES **								
Department	Grand Total	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Minority Total	%
OFFICE OF THE COMPTROLLER	118	57	48.3	39	33.1	5	4.2	2	1.7	11	9.3	0	0.	0	0.	61	51.7	43	36.4	6	5.1	4	3.4	8	6.8	0	0.	0	0.	36	30.5

## 18 - OFFICE OF STATE COMPTROLLER - Secretariat Workforce Summary Report

Report run for Pay Period Ending 6/30/2012

Report Generated 10/8/2012 11:06:51 AM

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								** MA	LES **													** FEM /	ALES *								
EEO4 Category	Grand Total	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Minority Total	%
Officials and Administrators	23	16	69.6	11	47.8	2	8.7	1	4.3	2	8.7	0	0.	0	0.	7	30.4	6	26.1	1	4.3	0	0.	0	0.	0	0.	0	0.	6	26.1
Professionals	90	41	45.6	28	31.1	3	3.3	1	1.1	9	10.	0	0.	0	0.	49	54.4	34	37.8	4	4.4	3	3.3	8	8.9	0	0.	0	0.	28	31.1
Office/Clerical	5	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	5	100.	3	60.	1	20.	1	20.	0	0.	0	0.	0	0.	2	40.
TOTALS:	118	57	48.3	39	33.1	5	4.2	2	1.7	11	9.3	0	0.	0	0.	61	51.7	43	36.4	6	5.1	4	3.4	8	6.8	0	0.	0	0.	36	30.5

### 18 - OFFICE OF STATE COMPTROLLER - Secretariat New Hires Analysis

Report run for 3/25/2012 - 6/30/2012

								** MAL	.ES **													** FEM A	LES **	•							
EEO4 Category	Grand Total	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Minority Total	
Officials and Administrators	2	2	100.	2	100.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0
Officials and Administrators Professionals	2	2	100. 50.	2	100. 50.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0. 50.	0	0.	0	0.	0	0. 50.	0	0.	0	0.	0	0.	0	50

### 18 - OFFICE OF STATE COMPTROLLER - Secretariat Terminations Analysis

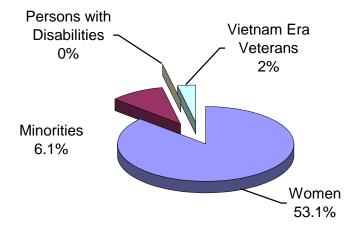
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								** MAL	ES **												1	** FEM A	LES **								
EEO4 Category	Grand Total	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Minority Total	%
Voluntary Terminations																															
Officials and Administrators	2	1	50.	1	50.	0	0.	0	0.	0	0.	0	0.	0	0.	1	50.	1	50.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.
TOTALS:	2	1	50.	1	50.	0	0.	0	0.	0	0.	0	0.	0	0.	1	50.	1	50.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.

# PUBLIC EMPLOYEE RETIREMENT ADMINISTRATION COMMISSION

# Executive Director Joseph E. Connarton

Demographics for Fiscal Year 2012



## 98 - PUBLIC EMPLOYEE RETIREMENT ADM - Secretariat Workforce Summary By Department

Report run for Pay Period Ending 6/30/2012

Report Generated 10/9/2012 2:33:38 PM

-								** MAL	ES **												1	* FEM A	LES *	* -							
Department	Grand Total	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Minority Total	%
PUBLIC EMPLOYEE	49	23	16.0	20	40.8	0	0	0	_	1	2	0	_	2	11	26	53.1	24	49.	1	2	1	2	0		0	0	0		2	6.1
	1-3	23	70.3	20	40.0		0.		0.		2.	0	0.		7.1	20	33.1	24	73.		2.		۷.	0	0.	0	0.	0	0.	٠,	0.1
RETIREMENT ADM																															

# 98 - PUBLIC EMPLOYEE RETIREMENT ADM - Secretariat Workforce Summary Report

Report run for Pay Period Ending 6/30/2012

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								** MAL	.ES **													** FEM A	LES *	*							
EEO4 Category	Grand Total	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Minority Total	· %
Officials and Administrators	5	4	80.	4	80.	0	0.	0	0.	0	0.	0	0.	0	0.	1	20.	1	20.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.
Professionals	32	17	53.1	14	43.8	0	0.	0	0.	1	3.1	0	0.	2	6.3	15	46.9	13	40.6	1	3.1	1	3.1	0	0.	0	0.	0	0.	3	9.4
Technicians	2	1	50.	1	50.	0	0.	0	0.	0	0.	0	0.	0	0.	1	50.	1	50.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.
Protective Service:Non-Sw orn	2	1	50.	1	50.	0	0.	0	0.	0	0.	0	0.	0	0.	1	50.	1	50.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.
Office/Clerical	8	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.	8	100.	8	100.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.
TOTALS:	49	23	46.9	20	40.8	0	0.	0	0.	1	2.	0	0.	2	4.1	26	53.1	24	49.	1	2.	1	2.	0	0.	0	0.	0	0.	3	6.1

## 98 - PUBLIC EMPLOYEE RETIREMENT ADM - Secretariat New Hires Analysis

Report run for 3/25/2012 - 6/30/2012

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								** MAL	ES **													** FEMA	LES **								
EEO4 Category	Grand Total	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Minority Total	%
Officials and Administrators	- 1	1	100.	1	100.	0	0.	Λ .	0.	0	0.	0	0.	Λ.	0.	0	0.	n	0.	0	0.	n	0.	Λ	0.	0	0.	0	0.	0	0.
Officials and Administrators			100.		100.	U	0.	0	U.	U	0.	0	υ.	U	0.	0	0.		0.		0.	0	0.	U	0.	0	٥.		٠.	1 -	

# 98 - PUBLIC EMPLOYEE RETIREMENT ADM - Secretariat Terminations Analysis

Report run for 3/25/2012 - 6/30/2012

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								** MAL	ES **													** FEM A	LES **								
EEO4 Category	Grand Total	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Total	%	White	%	Black	%	Hispan	%	Asian	%	Native Am	%	Not Known	%	Minority Total	%
Voluntary Terminations																															
Professionals	2	1	50.	1	50.	0	0.	0	0.	0	0.	0	0.	0	0.	1	50.	1	50.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.
TOTALS:	2	1	50.	1	50.	0	0.	0	0.	0	0.	0	0.	0	0.	1	50.	1	50.	0	0.	0	0.	0	0.	0	0.	0	0.	0	0.

## **DIVERSITY DIRECTORS AND OFFICERS**

#### EXECUTIVE OFFICE FOR ADMINISTARTION AND FINANCE - Scott D. Olson, Diversity Director

APPELLATE TAX BOARD - Michelle Tallent; BUREAU OF STATE OFFICE BUILDINGS - Carl Richardson; DIVISION OF CAPITAL ASSET MANAGEMENT - Donna Leete; CIVIL SERVICE COMMISSION - Cynthia Ittleman; DIVISION OF ADMINISTRATIVE LAW APPEALS - Sarah Hall Luick; DEPARTMENT OF REVENUE - Angel Zayas; GROUP INSURANCE COMMISSION - Martin Lydon; HUMAN RESOURCES DIVISION - Wendy Chu; INFORMATION TECHNOLOGY DIVISION - Ellen Wright; MA DEVELOPMENTAL DISABILITIES COUNCIL - Cathy Jackson; MA OFFICE ON DISABILITY - Michael Dumont; MA STATE LIBRARY - Alix Quan; OPERATIONAL SERVICES DIVISION - Bonnie Cunningham

#### **EXECUTIVE OFFICE OF EDUCATION – Patricia McCarthy, Diversity Director**

DEPARTMENT OF EARLY EDUCATION & CARE – Sarah Harding; DEPARTMENT OF ELEMENTARY AND SECONDARY EDUCATION - Valian Norris; DEPARTMENT OF HIGHER EDUCATION - Katherine Piraino

#### EXECUTIVE OFFICE OF ENERGY AND ENVIRONMENTAL AFFAIRS – Barbara Nobles Crawford, Diversity Director

DEPARTMENT OF AGRICULTURAL RESOURCES - Mary Beth Burnand; DEPARTMENT OF CONSERVATION AND RECREATION - Agatha Summons; DIVISION OF ENERGY RESOURCES - Sharon Harris; DEPARTMENT OF ENVIRONMENTAL PROTECTION - Michelle Waters-Ekanem; DEPARTMENT OF FISH AND GAME - Johanna Zabriskie; DEPARTMENT OF PUBLIC UTILITIES - Karen Silk Eddy

#### EXECUTIVE OFFICE OF HEALTH AND HUMAN SERVICES – Sonia A. Bryan, Diversity Director

DEPARTMENT OF CHILDREN AND FAMILIES – Lisa Bacon; OFFICE FOR REFUGEES AND IMMIGRANTS – Melixza Gonzalez; DEPARTMENT OF TRANSITIONAL ASSISTANCE – Tiffany Ampofo; DEPARTMENT OF YOUTH SERVICES – Maria Cordero; DEPARTMENT OF VETERANS' SERVICES – Cheryl Poppe; SOLDIERS HOME FOR CHELSEA – John Cronin; SOLDIERS HOME FOR HOLYOKE – James Black; DEPARTMENT OF MENTAL HEALTH – Joy Connell; DEPARTMENT OF ELDER AFFAIRS – Mary Cummings; DEPARTMENT OF PUBLIC HEALTH – Dennis Johnson; DIVISION OF HEALTH CARE FINANCE AND POLICY – Tonya S. Bourassa; MA COMMISSION FOR THE BLIND – Maria Loughran; MA REHABILITATION COMMISSION - Mary Connelly; DEPARTMENT OF DEVELOPMENTAL SERVICES – Quoc M. Tran; MA COMMISSION FOR THE DEAF AND HARD OF HEARING – Sehin Mekuria

#### EXECUTIVE OFFICE OF HOUSING AND ECONOMIC DEVELOPMENT - Diana Jeong, Diversity Director

DEPARTMENT OF BUSINESS DEVELOPMENT - Diana Jeong; DEPARTMENT OF CONSUMER AFFAIRS AND BUSINESS REGULATION – Karen Malone; DEPARTMENT OF TELECOMMUNICATIONS AND CABLE – Karen Charles; DIVISION OF BANKS – Sheila Frackleton; DIVISION OF INSURANCE – Karen L. Blomquist; DIVISION OF PROFESSIONAL LICENSURE – Richard Page; DIVISION OF STANDARDS - Donna M. Cosco; DEPARTMENT OF HOUSING AND COMMUNITY DEVELOPMENT – Nancy DePaul

#### EXECUTIVE OFFICE OF LABOR AND WORKFORCE DEVELOPMENT - Kenneth Owens, Diversity Director

DEPARTMENT OF LABOR STANDARDS - Heather Rowe; DEPARTMENT OF INDUSTRIAL ACCIDENTS – Marie Pires; DEPARTMENT OF LABOR RELATIONS - Edward B. Srednicki; DEPARTMENT OF CAREER SERVICES, DEPARTMENT OF UNEMPLOYMENT ASSISTANT – Rex Gerlach-Brown

## EXECUTIVE OFFICE OF PUBLIC SAFETY AND SECURITY – Eva Augusto, Diversity Director

DEPARTMENT OF CRIMINAL JUSTICE INFORMATIONAL SERVICES, MUNICIPAL POLICE TRAINING COMMITTEE – Shawn Givhan; DEPARTMENT OF CORRECTION - Monsi Quinones; MA NATIONAL GUARD - Raymond Murphy; MA PAROLE BOARD – Joyce Crosby; SEX OFFENDER REGISTRY BOARD - Jeanne L. Holmes; DEPARTMENT OF PUBLIC SAFETY – Gregory A. Guba; DEPARTMENT OF FIRE SERVICES – Peter Ostroskey; MA EMERGENCY MANAGEMENT AGENCY – Ann McCarthy; MA STATE POLICE - George W. McCravy; OFFICE OF THE CHIEF MEDICAL EXAMINER - Donna Mullaney

#### MA DEPARTMENT OF TRANSPORTATION- Eddie Jenkins, Diversity Director

AERONAUTICS DIVISION, HIGHWAY DIVISION, REGISTRY OF MOTOR VEHICLES, TRANSIT DIVISION – Eddie Jenkins; MERIT RATING BOARD – Cynthia Connors

#### INDEPENDENT AGENCIES

DISABLED PERSONS PROTECTION COMMISSION - Audrey Drinan; MA COMMISSION AGAINST DISCRIMINATION - Theresa M. Kelly; MA TEACHERS' RETIREMENT SYSTEM – Aaron Morrison; OFFICE OF THE STATE COMPTROLLER – Jeff Shapiro; PUBLIC EMPLOYEE RETIREMENT ADMINISTRATION COMMISSION - Caroline J. Carcia

## **APPENDIX**

EEO - 4 Categories

For organizational purposes, the workforce demographics are divided by EEO-4 categories. The eight EEO-4 categories contain groups of Job titles that are related to specific job responsibilities and functions.

OFFICIALS/ADMINISTRATORS: Occupations in which employees set broad policies, exercise overall responsibility for execution these policies, direct individual departments or special phases of the agency's operations or provide specialized consultation on a regional, district or area basis. Includes: department heads, bureau chiefs, division chiefs, directors, deputy directors, controllers, wardens, superintendents, sheriffs, police and fire chiefs and inspectors, examiners (bank, hearing, motor vehicle, warehouse), inspectors (construction, building, safety, rent-and-housing, fire, A.B.C. Board, license, dairy, livestock, transportation), assessors, tax appraisers and investigators, coroners, farm managers, and kindred workers.

PROFESSIONALS: Occupations that require specialized and theoretical knowledge that is usually acquired through college training or through work experience and other training which provides comparable knowledge. Includes: personnel and labor relations workers, social workers, doctors, psychologists, registered nurses, economists, dietitians, lawyers, systems analysts, accountants, engineers, employment and vocational rehabilitation counselors, teachers or instructors, police and fire captains and lieutenants, librarians, management

analysts, airplane pilots and navigators, surveyors and mapping scientists, and kindred workers.

TECHNICIANS: Occupations that require a combination of basic scientific or technical knowledge and manual skill which can be obtained through specialized post-secondary school education or through equivalent on-the-job training. Includes: computer programmers, drafters, survey and mapping technicians, licensed practical nurses, photographers, radio operators, technical illustrators, highway technicians, technicians (medical, dental, electronic, physical sciences), police and fire sergeants, inspectors (production or processing inspectors, testers and weighters), and kindred workers.

PROTECTED SERVICE WORKERS (Sworn/Non-Sworn): Occupations in which workers are entrusted with public safety, security and protection from destructive forces. Includes: police patrol officers, fire fighters, guards, deputy sheriffs, bailiffs, correctional officers, detectives, marshals, harbor patrol officers, game and fish wardens, park rangers (except maintenance), and kindred workers.

OFFICE and CLERICAL WORKERS: Occupations in which workers are responsible for internal and external communication, recording and retrieval of data and/or information and other paperwork required in an office. Includes: bookkeepers, messengers, clerk-typists, stenographers, court transcribers, hearing reporters, statistical clerks, dispatchers, license distributors, payroll clerks, office machine and computer operators, telephone operators, legal assistants, sales workers, cashiers, toll collectors, and kindred workers.

SKILLED CRAFT WORKERS: Occupations in which workers perform jobs which require special manual skill

and a thorough and comprehensive knowledge of the processes involved in the work which is acquired through on-the job training and experience or through apprenticeship or other formal training programs. Includes mechanics and repairers, electricians, heavy equipment operators, stationary engineers, skilled machining occupations, carpenters, compositors and typesetters, power plant operators, water and sewage treatment plant operators, and kindred workers.

SERVICE MAINTENANCE WORKERS: Occupations in which workers perform duties which result in or contribute to the comfort, convenience, hygiene or safety of the general public or which contribute to the upkeep and care of buildings, facilities or grounds of public property. Workers in this group may operate machinery. Includes: chauffeurs, laundry and dry cleaning operatives, truck drivers, bus drivers, garage laborers, custodial employees, gardeners and groundskeepers, refuse collectors, construction laborers, park rangers (maintenance), farm workers (except managers), craft apprentices/trainees/helpers and kindred workers.