

Appendix I – Credentialing Websites and Tibco

Website or Database	Go to:	What is Checked	Frequency
List of Suspended or Excluded MassHealth providers	http://www.mass.gov/eohhs/gov/newsroom/masshealth/providers/list-of-suspended-or-excluded-masshealth-providers.html	All providers which have been suspended or excluded by MassHealth	At enrollment & revalidation and as needed for all provider types
NPI – National Provider Identifier Verify provider's NPI	https://nppes.cms.hhs.gov/NPPESRegistry/NPIRegistryHome.do	NPI Number, First Name, Last Name may be entered to verify that the provider is on the NPI database	At enrollment & revalidation and as needed for all provider types
OIG – CMS Office of Inspector General Verify exclusions	http://exclusions.oig.hhs.gov	Last name and first name are entered to see if there are any findings under the provider's name	At enrollment, revalidation & monthly for all provider types
Massachusetts Board of Registration in Medicine (BORIM) Validate licenses, suspensions and actions	http://profiles.ehs.state.ma.us/Profiles/Pages/FindAPhysician.aspx	You may search by Name, Specialty, License Number or ZIP Code to validate the license and verify if findings are present that would prevent them from practicing in MassHealth	At enrollment, revalidation & weekly for all provider types
DEA Number Verify DEA number	https://www.deanumber.com	Last name, State if the provider is found, verify that the provider's DEA number is current and without issue	At enrollment & revalidation for all providers with a DEA

Website or Database	Go to:	What is Checked	Frequency
MedFile Verify exclusions	This file is downloaded from the Tibco server. MCOs should go to their SFTP site shared with CSC to download these files.	Last name, first name are searched from the drop down option to ensure the provider's name is not listed and that there are no current findings against them.	At enrollment, revalidation & monthly for all provider types
PEC States Verify other state's exclusions	This file is downloaded from the Tibco server. MCOs should go to their SFTP site shared with CSC to download these files.	View by last name, first name, and state to view termination data from CMS	At enrollment, revalidation & monthly for all provider types
DIA – Debarment List Verify debarments	http://www.mass.gov/lwd/workers-compensation/investigations/swos-issued.html	View debarment information by company name, address, city, and state to assure a provider is not listed	At enrollment & revalidation for all provider types
Licenses Verify exclusions	http://license.reg.state.ma.us/public/licque.asp?color=blue or https://checklicense.hhs.state.ma.us/mylicenseverification/Search.aspx?facility=N	Verify individuals' licenses by number / business info / personal info to verify the license is current and there are no findings against the ID	At enrollment & revalidation for all provider types when there is a hit on Sam, LEIE, MedFile, OIG At enrollment, revalidation, and monthly for BORID
SAM – System for Award Management	https://sam.gov/portal/SAM/#1	Enter the provider's last name then first name to verify that the provider is not on the SAM website	At enrollment, revalidation & monthly for all provider types

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<p>Death Master File</p> <p>Verify a provider is not listed as deceased</p>	<p>Download file with a subscription</p>	<p>Enter the provider's name and/or social security number to verify that any applicant or Reval provider is not on the death file</p>	<p>At enrollment & revalidation for all provider types</p>
<p>CORI</p> <p>Submit verify any criminal record the within the State of Massachusetts</p> <p>You must have a user ID to access CORI</p>	<p>https://icori.chs.state.ma.us/icori/ext/login/login.action?_p=jrSw8VW0a8WNvtHhCjMVj3RacRdmZmDDlpMkSxSL5lw</p>	<p>The CORI Request Form is to be completed by the provider types 07 or 61 submitted as part of their application to the CSC. All of the information on the form is entered. Access to CORI is limited and must be processed by those with access.</p>	<p>At enrollment & revalidation for applicable providers</p>
<p>JCAHO (Joint Commission)</p> <p>Verify provider's accreditation/certification status</p>	<p>http://www.qualitycheck.org/consumer/searchQCR.aspx#</p>	<p>You may search a provider based on name, zip code or state. JCAHO is checked for hospital that are applying or being revalidated as is required for complete credentialing.</p>	<p>At enrollment, revalidation and monthly for hospitals</p>

Website or Database	Go to:	What is Checked	Frequency
<p>NBCOT (Nat'l Board for Certification in Occupational Therapy)</p> <p>Validate licenses and suspensions and actions</p>	<p>https://my.nbcot.org/OnlineCredentialVerification/</p>	<p>The certification page requests either the certification number or last name, first name. The results are reviewed for whether the provider is Active and if there are any actions against them currently or in the past</p>	<p>At enrollment, revalidation and monthly for therapists</p>
<p>ASHA (American Speech-Language-Hearing Assn.)</p> <p>Validate licenses and suspensions and actions</p>	<p>http://www.asha.org/eweb/ashadynamicpage.aspx?webcode=ccchome</p>	<p>The ASHA certification page requires either the 8-digit ASHA account number or the provider's first and last name as well as their state. The provider must be licensed by the Board of Speech and Language Pathology as well as be accredited by ASHA.</p>	<p>At enrollment, revalidation & monthly for hearing instrument specialists</p>

Website or Database	Go to:	What is Checked	Frequency
<p>CHAP (Community Health Accreditation Program)</p> <p>Validate licenses and suspensions and actions</p>	<p>http://www.chapapps.org/search/</p>	<p>The CHAP website is used to find an accredited Community Health Provider. The home page may be searched by either the Agency Name or by State. The results display the Organization, City and State, Accreditation Dates, and Services.</p>	<p>At enrollment, revalidation & monthly for CHCs</p>
<p>American Board of Opticianry Certification</p> <p>Validate licenses and suspensions and actions</p>	<p>http://www.abo-ncle.org/ABO/Certification/Search_Certification_Database/ABO/PublicQueries/Certification_Database.aspx</p>	<p>The ABO certification database is searched by last name, first name, city, state and zip. The results will display the Certificate holder, Company, Certification, City, State, ZIP, Status, and Expiration date.</p>	<p>At enrollment, revalidation & monthly for opticians</p>
<p>National Examining Board of Ocularists</p> <p>Validate licenses and suspensions and actions</p>	<p>http://www.neboboard.org/nebostapro.htm</p>	<p>This website displays the National Registry of Board Certified Ocularists. There is no way to search by individual name.</p>	<p>At enrollment, revalidation & monthly for Ocularists</p>

Website or Database	Go to:	What is Checked	Frequency
<p>State of New Hampshire Board Actions</p> <p>Validate licenses and suspensions and actions</p>	<p>http://www.nh.gov/medicine/aboutus/actions/index.htm</p>	<p>The provider's name and /or license number is listed on the home page and then searched. Results will indicate the provider's license, start date, end date, expiration date, specialty, and schooling. It will also show "Remarks" indicating "status" such as inactive or dead.</p>	<p>At enrollment, revalidation & weekly verifications</p>
<p>State of Rhode Island Board Actions</p> <p>Validate licenses and suspensions and actions</p>	<p>http://www.health.ri.gov/licenses/disciplinaryactions/</p>	<p>The disciplinary actions page has 3 options for search; License type, Find by Name, or Filter by Date. Results are reviewed for matches to any Massachusetts providers.</p>	<p>At enrollment, revalidation & weekly verifications</p>
<p>State of Connecticut Board Actions</p> <p>Validate licenses and suspensions and actions</p>	<p>http://www.ct.gov/dph/cwp/view.asp?a=4061&q=387280</p>	<p>The CT DPH displays a Regulatory Action Report that posts actions taken against providers by calendar year and quarter. There are 25 quarters posted which have to be searched individually.</p>	<p>At enrollment, revalidation & weekly verifications</p> <p>Usually updated quarterly</p>

Website or Database	Go to:	What is Checked	Frequency
<p>State of New York Board Actions</p> <p>Validate licenses and suspensions and actions</p>	<p>http://w3.health.state.ny.us/opmc/factions.nsf</p> <p>http://www.op.nysed.gov/opd/rasearch.htm</p>	<p>The NY BOH has a search page for Board Action regarding a particular Physician or Physician Assistant. The physician or PA may be entered with the last name; the license number may be searched; the license type may be searched; or the search may be done by entering the effective date of the disciplinary action.</p>	<p>At enrollment, revalidation & weekly verifications</p>
<p>State of Vermont Board Actions</p> <p>Validate licenses and suspensions and actions</p>	<p>http://healthvermont.gov/hc/med_board/actions.aspx</p>	<p>The Vermont DPH site has a page that is for Board Actions by Month. Yearly actions may be reviewed historically back to 2006 by month. There is no board action search by individual alone.</p>	<p>At enrollment, revalidation & weekly verifications</p>
<p>State of Maine Board Actions</p> <p>Validate licenses and suspensions and actions</p>	<p>http://www.maine.gov/md/discipline/adverse-licensing-actions.html</p>	<p>The State of Maine Board of Licensure in Medicine displays a page titled "Adverse Licensing Actions". These actions are displayed by year with no search ability by individual alone.</p>	<p>Weekly verifications</p>

Website or Database	Go to:	What is Checked	Frequency
<p>MA Nursing Board Actions</p> <p>Validate licenses and suspensions and actions</p>	<p>https://checklicense.hhs.state.ma.us/MyLicenseVerification/</p>	<p>The MA License Verification Site has search options for Profession, License Type, Name, License Number, and Status. For nursing searches the top three options for license status will be Suspension, Revocation and Probation.</p>	<p>Monthly verifications</p>