

One Care

MassHealth plus Medicare

One Plan. One Card. One Healthier You.

If you have both MassHealth and Medicare, One Care gives you all the benefits you already get, plus:

- A choice of health plans
- Your choice of doctors
- One person to coordinate your care and work with you and your care team
- More behavioral health services
- Dental and vision services
- All prescriptions through one plan
- Home-based services
- Peer support services

Questions and Answers About One Care

Q. What is One Care?

A. One Care is a new option for how you receive your MassHealth and Medicare benefits. One Care makes it easier to get all of the services you need. It will let you get your

MassHealth and Medicare benefits from a single plan called a One Care plan.

Q. Why are MassHealth and Medicare offering One Care?

A. To help your MassHealth and Medicare benefits work better together for you.

Q. Who can join One Care?

A. If you currently have MassHealth and Medicare, you are 21 to 64 years old, and you don't have other health insurance, you may be able to join.

Q. Why should I think about joining a One Care plan?

A. It's a simpler way to coordinate all of your care, keep the care you already have and get the services that are right for you.

Q. How do I know which One Care plans are in my area?

A. Go to **www.mass.gov/masshealth/onecare** for a list of approved One Care plans in your area or call MassHealth Customer Service.

Q. How do I join a One Care plan?

A. Call MassHealth Customer Service and someone will help you. If you are eligible, you can also fill out the paperwork that MassHealth sends you in the mail.

Q. What if I join and then change my mind?

A. You can change your One Care plan at any time. You can also choose to stop being in One Care at any time.

Q. Questions?

A. Visit our website: www.mass.gov/masshealth/onecare or call MassHealth Customer Service at **1-800-841-2900** TTY: **1-800-497-4648**

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