

Key Services



No copayments



One person to coordinate your care and help you manage your physical, mental health, substance use, and community supports needs, so you can get the care that's right for you



All prescriptions through one plan—over-the-counter medications, such as vitamins and allergy medications prescribed by your provider



Dental services, including routine cleanings, x-rays, fillings, dentures, crowns, and root canals



Vision services, including exams, eyeglasses, and contact lenses



Community support services to help you with everyday activities and skills so you can live independently, manage chronic conditions, and participate fully in your community



Behavioral health services to support you in the community and help you in your recovery goals



An LTS Coordinator to work with you to get the right community services to support your goals in wellness, community participation, recovery, and independence



Medical equipment, supplies, replacement parts, training, modifications, and repairs



Personal assistance services that can provide hands-on care to help you with everyday activities, including getting dressed, eating, taking a bath, and laundry, so that you can live independently

About One Care

One Care combines MassHealth and Medicare benefits into one plan with one card and one care team. One Care covers medical, behavioral health, and prescription medications, plus support for recovery goals, daily tasks and independent living. Care Coordinators help members stay healthy and get the services they need.

Enroll in One Care:

Medicare

Part A (Hospitals)
Part B (Doctors)
Part D (Prescriptions)

AND

MassHealth Services

AND

No copayments
One person to coordinate your care
All prescriptions through one plan

AND more options for

Dental
Vision
Community Support
An LTS Coordinator
Personal Assistance Services

One Care

MassHealth+Medicare
Bringing your care together



**One plan with one card
and one care team.**

Available Since 2013 – Over
10 Years of Experience

mass.gov/one-care

Your One Care Choices

CCA One Care

ccama.org/onecare



Phone

888-537-5816



Available in the following counties:

Barnstable, Berkshire, Bristol, Essex, Franklin, Hampden, Hampshire, Middlesex, Norfolk, Plymouth, Suffolk, Worcester

Mass General Brigham One Care

massgeneralbrighamadvantage.org/onecare



Phone

888-816-6000



Available in the following counties:

Bristol, Dukes, Essex, Middlesex, Nantucket, Norfolk, Plymouth, Suffolk

Molina One Care

Molinahealthcare.com



Phone

888-566-3526



Available in the following counties:

Bristol, Essex, Hampden, Hampshire, Middlesex, Norfolk, Plymouth, Suffolk, Worcester

Tufts Health One Care

TuftsHealthOneCare.org



Phone

855-393-3154



Available in the following counties:

Barnstable, Bristol, Essex, Hampden, Hampshire, Middlesex, Norfolk, Plymouth, Suffolk, Worcester

UnitedHealthcare Connected

<https://www.uhcprovider.com/en/health-plans-by-state/massachusetts-health-plans/ma-comm-plan-home/ma-uhc-connected-plan.html>



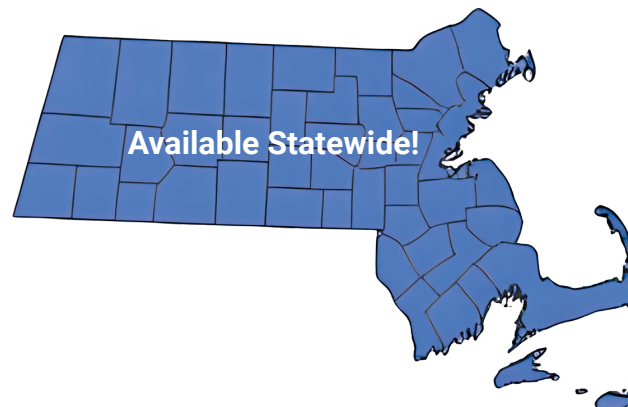
Phone

844-845-2697



Available in the following counties:

Bristol, Essex, Hampden, Hampshire, Middlesex, Norfolk, Plymouth, Suffolk, Worcester



Available Statewide!

Questions?

SHINE: Serving the Health Insurance Needs of Everyone

- SHINE works with you and your caregivers to help you understand your options.
- (800) 243-4636 | TTY: (800) 439-2370
Monday – Friday 9 a.m.-5 p.m.



Concerns or Problems?

My Ombudsman

An ombudsman can help you with any concerns or complaints you may have about One Care or the services you receive. All services are confidential and free.

- (855) 781-9898 | TTY: Call 711
- Video Phone: (339) 224-6831
- 11 Dartmouth Street, Suite 301 Malden, MA 02148
- www.myombudsman.org
info@myombudsman.org

mass.gov/one-care