

## Meeting: One Care Implementation Council

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**Date:** Tuesday, July 11, 2023

**Start/End Time, location:** 10:00 AM – 12:00 PM via Zoom videoconferencing.

<https://umassmed.zoom.us/j/824379753?pwd=TGp5RUpRRzFmZ0g4Vm9BWFhtam45dz09>

**Password:** 273263

### **Purpose of Meeting:**

- Review and vote on May 9, 2023 Meeting Minutes
- Member Experience Survey results presentation

**Anticipated Attendees:** Crystal Evans (Vice-Chair), Dennis Heaphy (Chair), Suzann Bedrosian, Jeff Keilson, David Matteodo, Dan McHale, Kestrell Verlager, Chris White, Sara Willig, Darrell Wright.

**Meeting Materials:** Agenda, May Meeting Minutes, Member Experience survey presentation  
[Documents will be available online after the meeting.](#)

## Agenda

<b>Housekeeping</b>	(UMass Chan) <b>10:00 – 10:05</b>
<b>Welcome / Approve Meeting Minutes</b>	(Crystal Evans) <b>10:05 – 10:10</b>
<b>MassHealth Update</b>	(MassHealth) <b>10:10 – 10:40</b>
<b>Member Experience Survey results</b> (Linda Long-Bellil & Yara Halasa-Rappel, UMass Chan)	<b>10:40–11:55</b>
<b>Next Steps</b>	(Dennis Heaphy) <b>11:55 – 12:00</b>

### **Upcoming Meetings:**

**Full Council Meeting**  
**Tuesday, September 12, 2023**  
10:00 am - 12:00 pm