

# One Care Shared Learning for Integrated Care Programs

## Implementation Council Meeting

**Presented to:**

Implementation Council

**Presented by:**

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Director of Curriculum Development

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Program Manager

# Agenda

- One Care Shared Learning Overview
  - Learning Management System (LMS)
  - Training Focus
  - Subject Matter Experts
  - Current Trainings
- Refresh of Shared Learning
  - Updates to Recorded Webinars
  - Recommended Trainings by Profession
  - Revision of LMS

# Shared Learning for Integrated Care Programs Learning Management System (LMS)

## Shared Learning for Integrated Care Programs



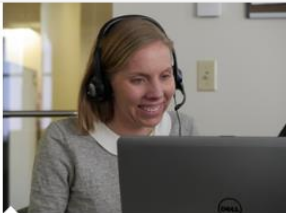
✉ [Learning\\_OneCare@umassmed.edu](mailto:Learning_OneCare@umassmed.edu)

HOME WEBINARS ▾ ONLINE MODULES PACE ▾ ABOUT US

Learning opportunities to help you successfully implement integrated care programs.

This website is a portal to learning activities for One Care plans, its network providers, and community providers; and PACE staff, providers, and referral agencies.

View Available Courses



### Live Webinars

Register for the Upcoming Live Webinar, Housing Search Guidance and Resources.

[Visit the live webinar page](#)



### Online Modules

Online modules are highly organized and efficient opportunities to learn key concepts relevant to One Care.

[Visit the online modules page](#)



### PACE

Program of All-Inclusive Care for the Elderly (PACE) is a Medicare and Medicaid program that helps people meet their healthcare needs in the community instead of going to a nursing home or other care facility.

[View the PACE courses](#)

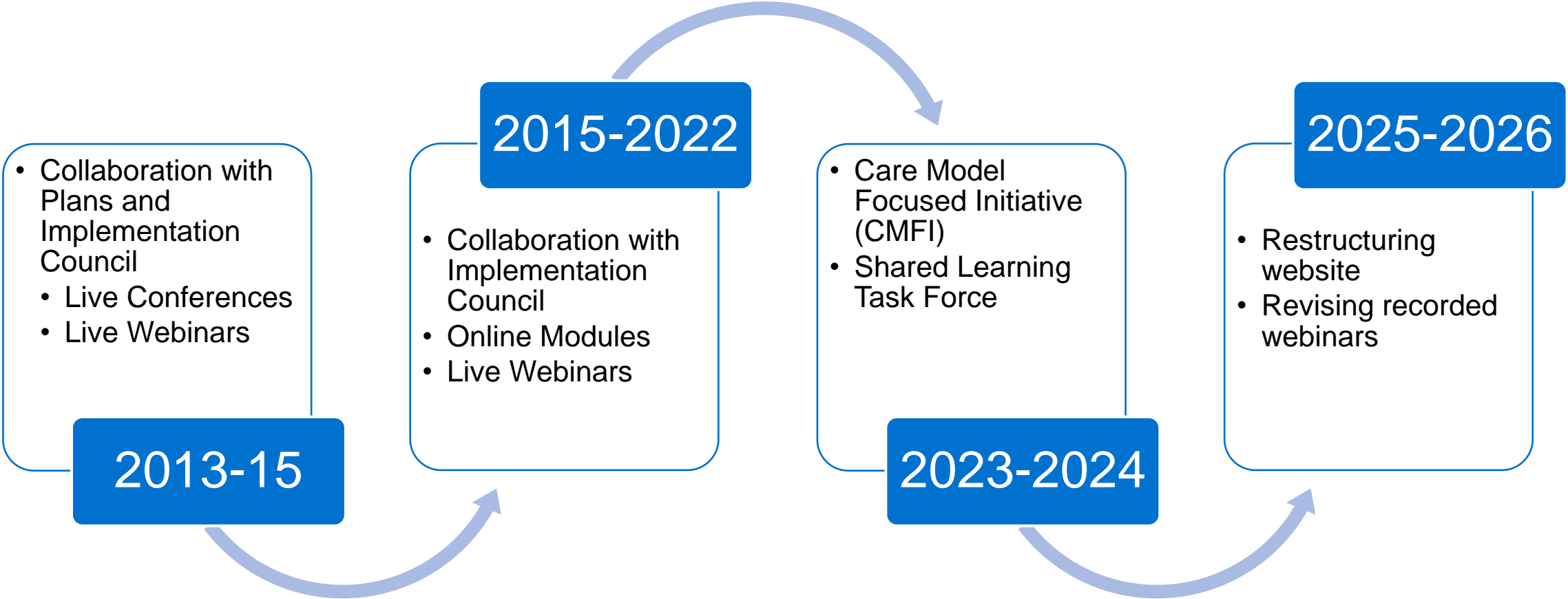
## Purpose:

To support the implementation of best practices in integrated care programs.

## Audience:

One Care plans care coordinators, network providers, and community providers  
PACE staff, providers, and referral agencies

# Training Development Focus and Collaboration



# Implementation Council Subject Matter Experts Referrals

- Kestrel Verlager**, Accessibility Consultant
- Crystal Evans**, Health Equity, Disability Policy, Public Speaker & Advocate
- Dennis Heaphy**, Disability Advocates Advancing our Healthcare Rights (DAAHR)
- Jeff Keilson**, Advocates
- Suzann Bedrosian**, ASL professor, Advocate for ASL Access
- Paul Styczko**, Metro Boston Recovery Learning Community
- Olivia Richard**, Housing and Disability Rights Advocate
- Remon Jourdon**, Multi-Cultural Independent Living Center of Boston
- Lydia Brown**, TASH New England
- Moses Mallard**, National Alliance on Mental Illness (NAMI)
- Gary Bromley**, Metro Boston Recovery Learning Community
- Robert Rousseau**, Peer Recovery Services, FHR, Inc.
- Abbie Kester**, Everyday Miracles
- Deborah Delman**, The Transformation Center
- Patrice Shelburne**, Beliefworks



# Current Content on Shared Learning

Live  
Webinars

Recorded  
Webinars

Online  
Trainings

PACE  
Trainings

# Current Recorded Webinars

- Identifying Potential **Abuse and Neglect\***
- Integrating **Virtual Care**
- Improving **Oral Health** Access
- Part I: Discussing the **Housing** Landscape
- Part II: Working with Individuals with **Housing** Instability
- **Social Isolation** and Loneliness\*
- Enhancing Care to **Homeless** Individuals
- The **LTS – Coordinator\***
- Promoting **Wellness** for People with Disabilities
- **Behavioral Health** Services, **Recovery** and **Peers\***
- Principles of **Cross-Cultural** Competence\*
- Americans with Disabilities Act (**ADA**) Compliance\*
- Enrollee **Rights and Protections**
- **One Care** An Introduction for One Care Plans
- Connecting to **Substance Use Disorder (SUD) Services and Recovery**
- The Role of **Peers\***
- **Engaging** One Care Enrollees in Assessments & Care Planning
- Promoting **Behavioral Health Privacy**
- **Health Activation\***
- Caring for Individuals with **Co-Occurring Mental Health and Substance Use Disorders\***
- Building **Communication Access\***
- Supporting One Care Members as **Parents**
- Addressing **Sexual Health** in Assessments and Care Planning\*
- Social Security Benefits and Debunking Myths about **Working** with a Disability
- **Independent Living**, Self-Determination and Recovery Model\*

# Current Online Trainings

## **Videos/ Interactive Modules:**

How to Talk About One Care

Self-Direction and Independent Living Principles

One Care Enrollee Choices and Rights

Motivational Interviewing

Disability Etiquette

Finding the Right Fit in Assistive Technology

## **Care Model Focus Initiative Modules:**

1. Person- Centered Engagement

2. Best Practices as Enrollee Internal Advocate

3. Shifting the Paradigm: Quality of Life for One Care Enrollees with Mental Health Conditions and Substance Use Disorder

4. Strengthening the Care Team: Care Coordinators/ LTS-Cs/ Members

5. Housing Search Guidance and Resources

# Recorded Webinars into Online Modules



# Process for Converting Recorded Webinars into Online Trainings

## Editing Original Content

Remove outdated or less relevant information

Retain all lived experience stories

Enhance Audio



## New Layout and Interactivity





Break content into “chunks”

Add interactive activities or reviews

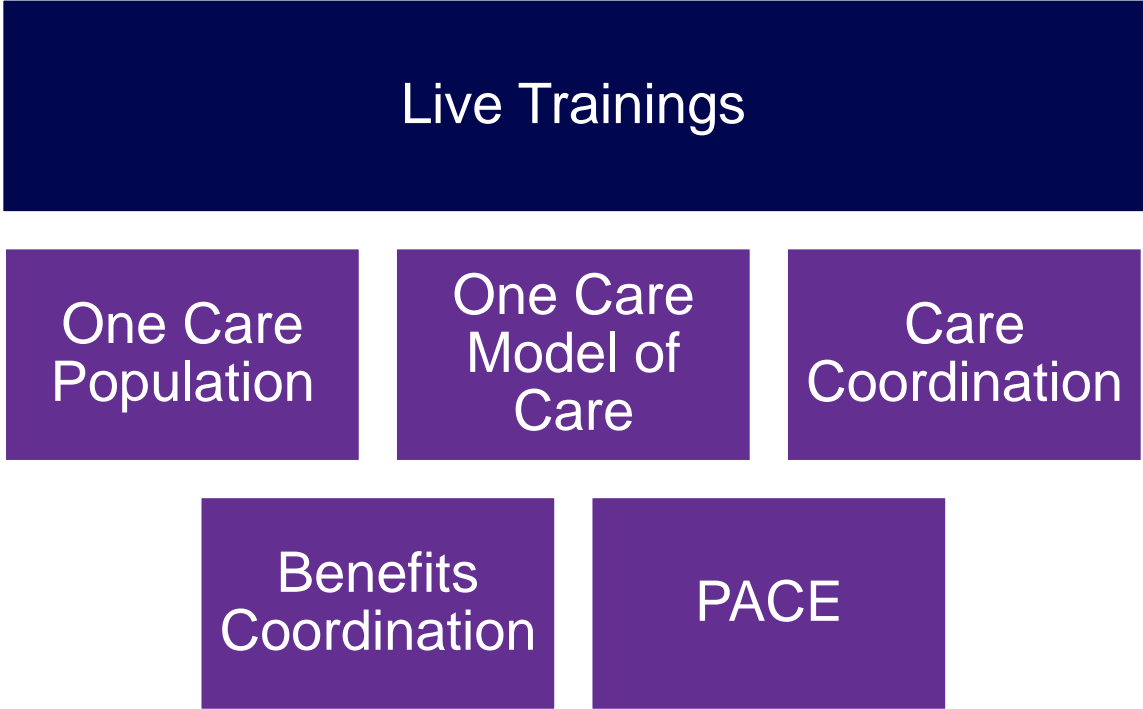
Update resources

# Training Categories

## Current Categories

-  Live Webinars
-  Online Trainings
-  Recorded Webinars
-  PACE

## Revised Categories



# Recommended Trainings by Profession



# Draft New Layout

## Shared Learning for Integrated Care Programs

[Home](#)

[My Courses](#)

[Care Coordinators](#)

[LTSCs](#)

[Providers](#)

Announcement



Live Trainings



One Care Population



One Care Model of  
Care



Care Coordination



Benefits Coordination



PACE

# Future Trainings

- One Care now as D-SNP
- Other ideas?