



One Care: Implementation Council Meeting

Executive Office of Health & Human Services

MassHealth Demonstration to
Integrate Care for Dual Eligibles

March 8, 2022, 10:00 AM – 12:00 PM
Virtual Meeting via Zoom



One Care Deemed Eligibility

- As of April 2022, One Care enrollees who lose MassHealth Standard or CommonHealth for reasons that may be resolved will remain enrolled in their One Care plan for 2 (two) extra calendar months.
- Loss of eligibility due to: changes in age or disability status, downgrades, financial and household issues, system transfers, and missing information would trigger a deemed period
- Reasons such as: out of state moves, death, and voluntary disenrollment would continue to end enrollment in One Care at the end of the month eligibility closes.
- One Care enrollees in a deemed period will continue to receive their One Care benefits through their plan
- One Care enrollees would be disenrolled from their One Care plan if MassHealth eligibility is not restored by the end of the two-month deemed period
- MassHealth and CMS expect to add language about Deemed Eligibility to the upcoming One Care contract amendment for 2022



Member Notices and Plan Support

Member Notices

- MassHealth will send One Care enrollees who lose MassHealth eligibility and will have Deemed Eligibility a notice with the following information:
 - Date eligibility ended
 - End date of their deemed period
 - Contact information for their One Care plan, MassHealth Customer Service Center, and Medicare Customer Service Center
 - Medicare coverage options (if eligibility is not restored)
- MassHealth will share data with One Care plans to identify members that have lost their MassHealth eligibility and are in a deemed period

Plan Support

- One Care plans must support enrollees with redeterminations and resolving eligibility gaps.
- While plans should work with members to prevent eligibility disruptions, Deemed Eligibility will also provide extra time for enrollees to restore eligibility when it is lost for a resolvable reason.



One Care

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www.mass.gov/one-care

EMAIL US

OneCare@mass.gov