

One Care: Implementation Council Meeting

Executive Office of Health & Human Services

MassHealth Demonstration to
Integrate Care for Dual Eligibles

June 14, 2022, 10:00 AM – 12:00 PM
Virtual Meeting via Zoom



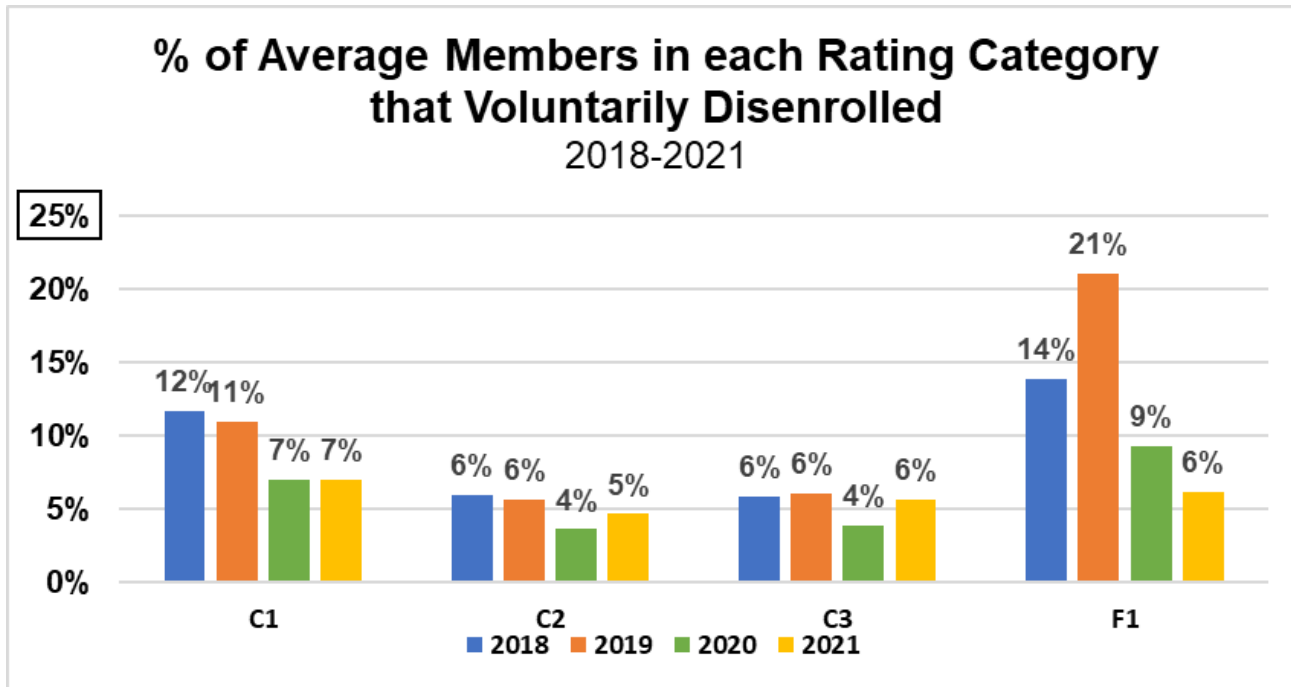
Additional 2018-2021 Voluntary Disenrollment Data

- 1. By Rating Category**
- 2. By Enrollment Length**
- 3. By County**



One Care Voluntary Disenrollment By Rating Category 2018-2021

- Voluntary disenrollment rates are highest in F1 and lowest in C2 and C3.



Average Enrollment by Rating Category				
Year	C1	C2	C3	F1
2018	3,675	7,260	9,649	101
2019	3,826	8,309	11,906	166
2020	4,300	9,470	14,230	204
2021	4,967	10,334	16,390	258

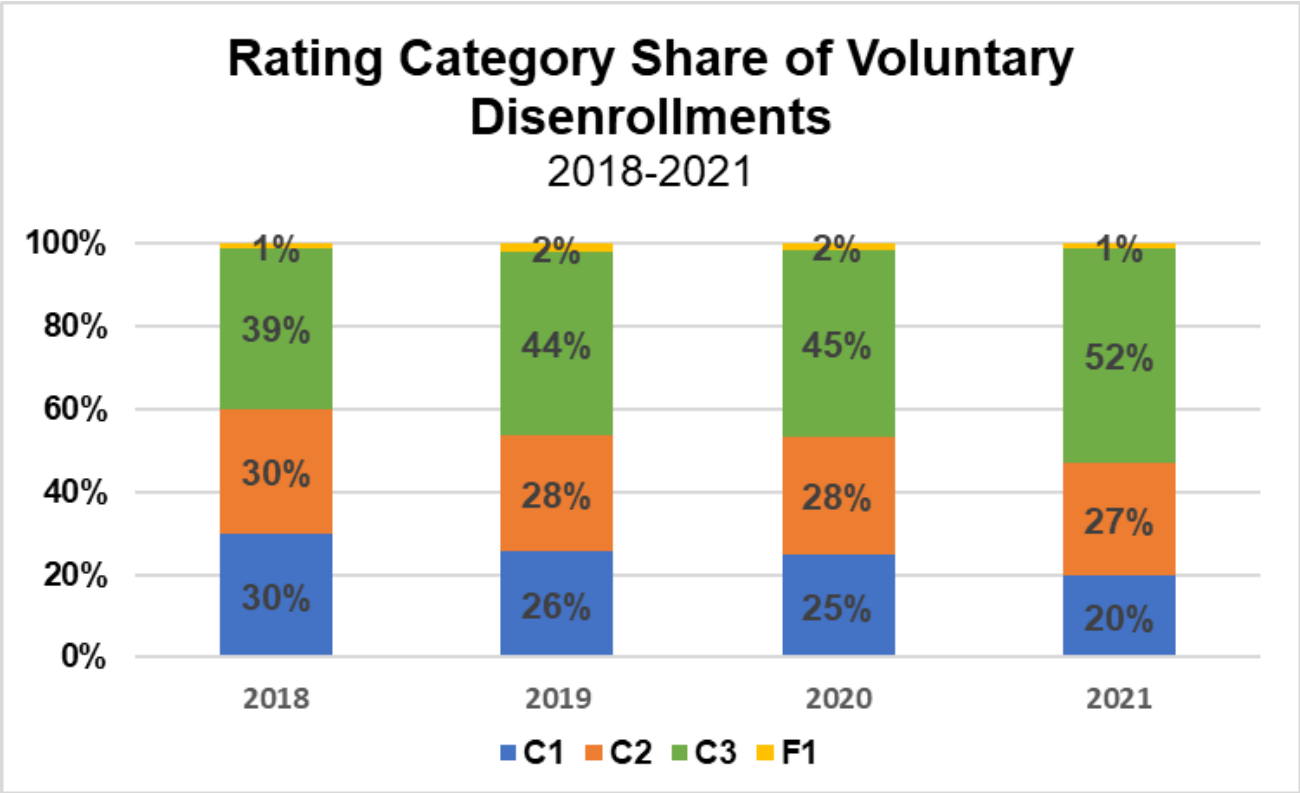
¹Members without an available rating category were grouped in C1. C2 includes C2A and C2B; C3 includes C3A and C3B.

²Maintenance of Effort (MOE) protections from the federal Public Health Emergency significantly reduced involuntary disenrollments in 2020 and 2021. Voluntary disenrollment numbers may include some individuals who would have been subject to involuntary disenrollment if enrollments were not protected during these periods.



One Care Voluntary Disenrollment By Rating Category 2018-2021

- Most voluntary disenrollments come from C3 and C2 despite their lower disenrollment rates, because of their larger enrollment share.



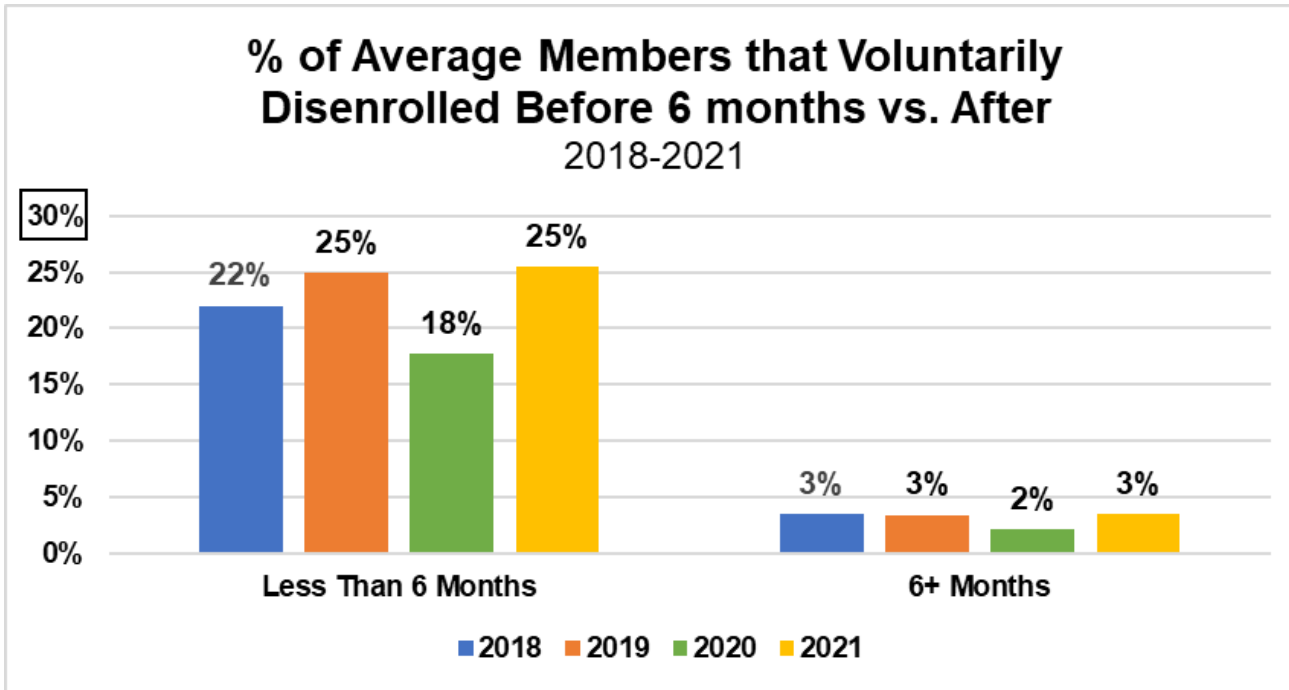
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One Care Voluntary Disenrollment By Length of Enrollment 2018-2021



- The voluntary disenrollment rate is much higher in the first six months than after six months of enrollment.



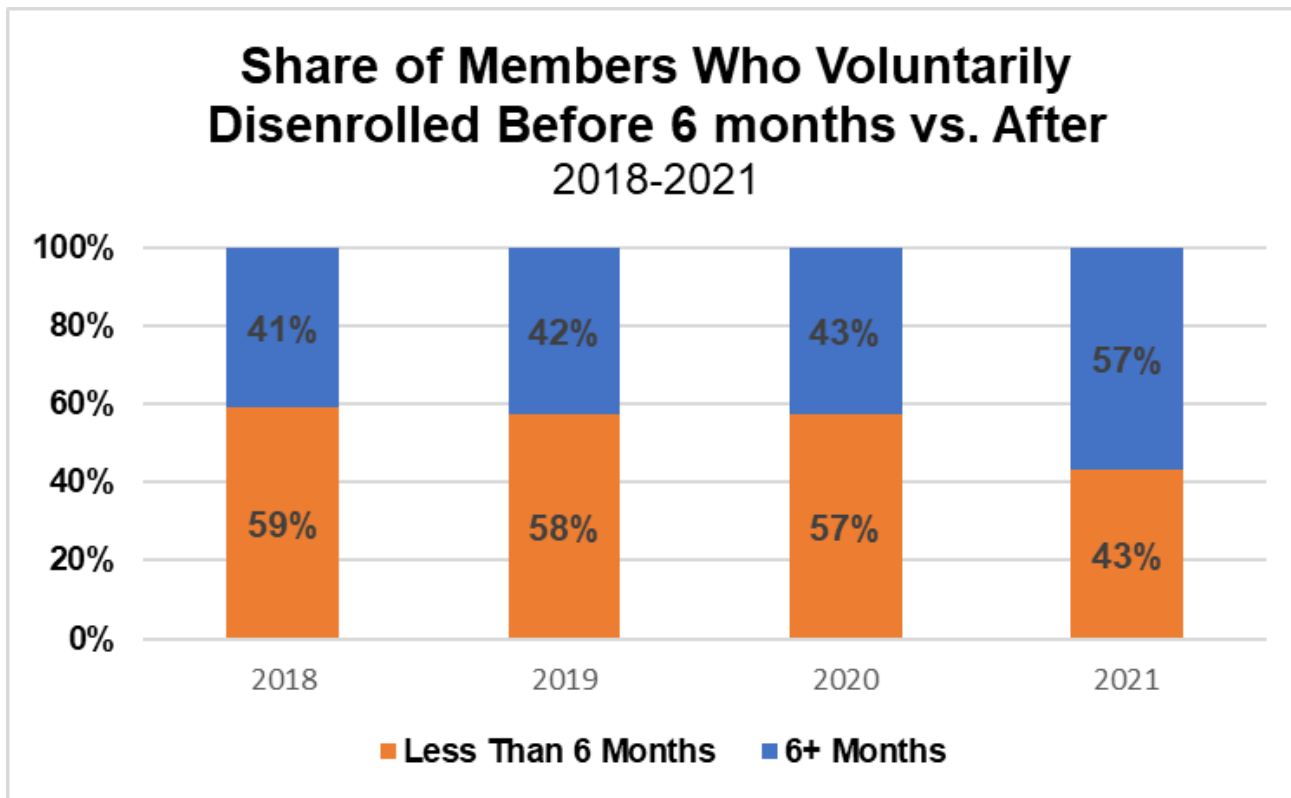
Average Enrollment by Length of Enrollment		
Year	Less than 6 Months	6+ Months
2018	3,881	16,803
2019	3,793	20,414
2020	3,936	24,268
2021	2,994	28,955

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One Care Voluntary Disenrollment By Length of Enrollment 2018-2021

- The volume of overall voluntary disenrollments comes about evenly from these two groups, due to the much larger number of long-term enrollees.



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One Care Voluntary Disenrollment By County 2018-2021

- Voluntary disenrollment rates vary widely across year and county, from 2% to 57%.

% of Average Members that Voluntarily Disenrolled by County

County	2018	2019	2020	2021
Barnstable	N/a	N/a	32%	19%
Berkshire	N/a	N/a	N/a	38%
Bristol	17%	57%	23%	20%
Essex	9%	6%	3%	5%
Franklin	10%	19%	N/a	11%
Hampden	5%	4%	2%	3%
Hampshire	4%	8%	5%	7%
Middlesex	8%	6%	4%	5%
Norfolk	7%	9%	4%	5%
Plymouth	13%	11%	6%	6%
Suffolk	6%	7%	3%	4%
Worcester	7%	6%	6%	5%

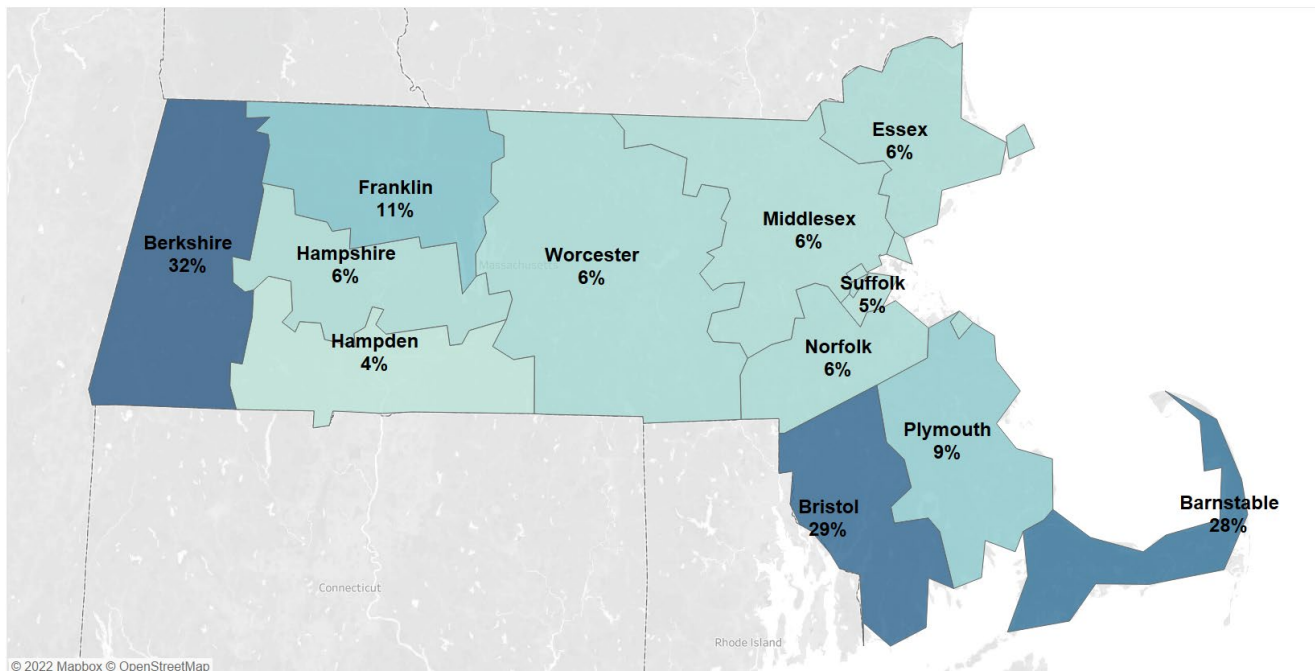
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One Care Voluntary Disenrollment By County 2018-2021



- Average voluntary disenrollment rates are highest in Berkshire, Bristol, and Barnstable. These are all low enrollment counties, and have all been added to One Care through service area expansions.

% of Each County's Average Members that Voluntarily Disenrolled
2018-2021 Average



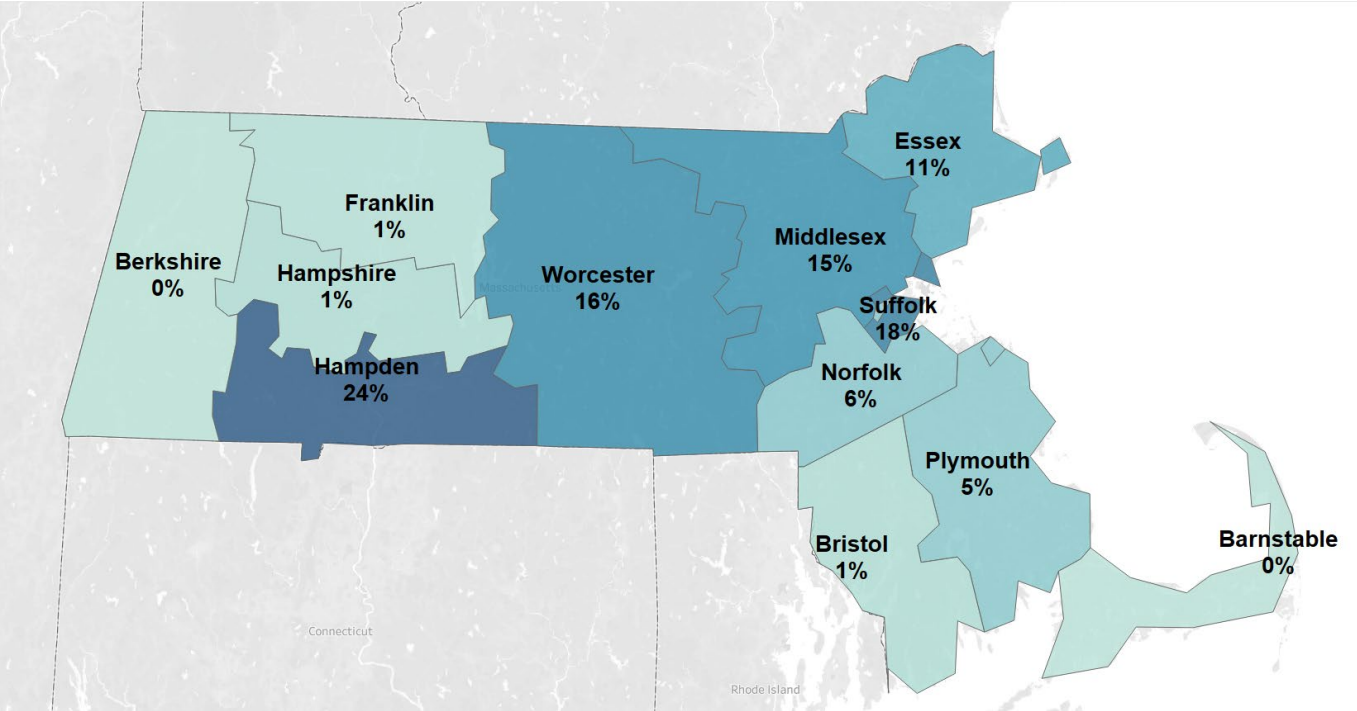
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One Care Voluntary Enrollment Distribution By County 2018-2021

- The high average voluntary disenrollment counties have a very low share of statewide enrollment.

Share of Statewide Enrollments by County
2018-2021 Average



¹Percentages may sum to less than 100% in covered counties as enrollments in non-covered counties are excluded.

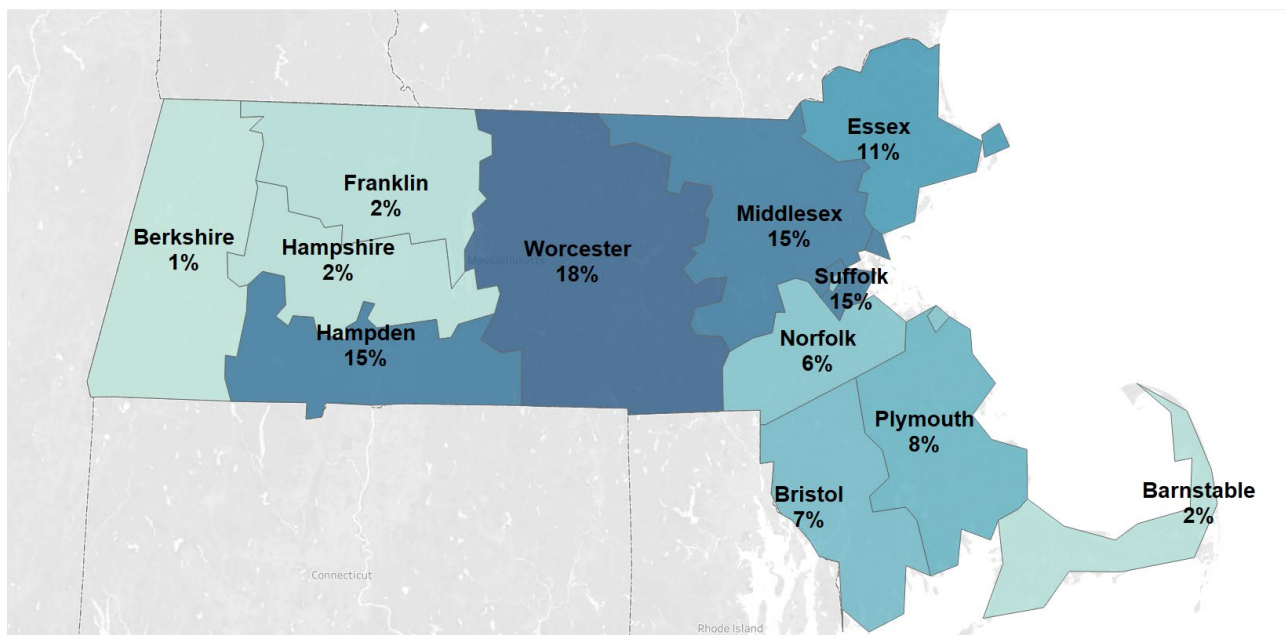
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One Care Voluntary Disenrollment By County 2018-2021



- Share of overall statewide voluntary disenrollment is spread more evenly across the state than the rates of voluntary disenrollment by county.

Share of Statewide Voluntary Disenrollments by County
2018-2021 Average



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APPENDIX



One Care Rating Category Definitions

- **F1 – Facility-based Care**
Individuals identified as having a long-term facility stay of more than 90 days
- **C3 – Community Tier 3 – High LTSS Community Need**
Individuals who have a daily skilled need; two or more Activities of Daily Living (ADL) limitations AND three days of skilled nursing need; and individuals with 4 or more ADL limitations - In CY2014, C3 split into two subsets: C3B: for C3 individuals with certain diagnoses (e.g., quadriplegia, ALS, Muscular Dystrophy and Respirator dependence) leading to costs considerably above the average for current C3 C3A: for remaining C3 individuals
- **C2 – Community Tier 2 – Community High Behavioral Health**
Individuals who have a chronic and ongoing Behavioral Health diagnosis that indicates a high level of service need - In CY2014, C2 split into two subsets C2B: for C2 individuals with co-occurring diagnoses of substance abuse and serious mental illness C2A: for remaining C2 individuals
- **C1 – Community Tier 1 – Community Other**
Individuals in the community who do not meet F1, C2 or C3 criteria



One Care

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