

## **Meeting: One Care Implementation Council**

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**Date: Tuesday, October 8, 2024**

**Start/End Time, location:**

10:00 AM – 12:00 PM via Zoom videoconferencing.

<https://umassmed.zoom.us/j/824379753?pwd=TGp5RUprRzFmZ0g4Vm9BWFhtam45dz09> **Password:** 273263

**Purpose of Meeting:**

- Review and vote on September 10, 2024 Meeting Minutes
- MassHealth updates on Critical Incident Reporting and My Ombudsman
- IC presentations on the 2024 Town Hall

**Anticipated Attendees:**

Karen Bureau, Crystal Evans (Vice-Chair), Maureen Glynn, Lisa Goldsmith, Dennis Heaphy (Chair), Jeff Keilson, Gary Peters, Jason Rodney, Bella Rose, Chris White, Sara Willig, Jonathan Yunker

**Meeting Materials:**

Agenda, September Meeting Minutes, MassHealth presentations, IC presentation on the Town Hall

[Documents will be available online after the meeting.](#)

## **Agenda**

**Housekeeping** (UMass Chan)  
**10:00 – 10:02**

**Welcome / Approve Meeting Minutes** (Crystal Evans)  
**10:02 – 10:05**

**MassHealth Updates** (MassHealth)  
**10:05 – 10:45**

**2024 Town Hall Overview** (Dennis Heaphy)  
**10:45 – 11:55**

**Next Steps** (Dennis Heaphy)  
**11:55 – 12:00**

### **Upcoming Meetings**

Full Council Engagement Meeting

Thursday, October 24, 2024

2:00 pm

Full Council Meeting

Tuesday, November 12, 2024

10:00 am