

# **Meeting: One Care Implementation Council**

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**Date: Tuesday, November 12, 2024**

**Start/End Time, location:**

10:00 AM – 12:00 PM via Zoom videoconferencing.

<https://umassmed.zoom.us/j/824379753?pwd=TGp5RUpRRzFmZ0g4Vm9BWfhtam45dz09>

**Password: 273263**

**Purpose of Meeting:**

- Review and vote on October 8, 2024 Meeting Minutes
- MassHealth updates on the 1115 Waiver Amendment and Key Performance Indicators (KPIs)
- My Ombudsman 2024 Q2 and Q3 data presentation

**Anticipated Attendees:**

Karen Bureau, Crystal Evans (Vice-Chair), Paloma Fernandes, Maureen Glynn, Lisa Goldsmith, Dennis Heaphy (Chair), Jeff Keilson, Gary Peters, Jason Rodney, Bella Rose, Chris White, Sara Willig, Jonathan Yunker

**Meeting Materials:**

Agenda, October Meeting Minutes, 1115 Waiver Amendment presentation, KPI presentation, My Ombudsman presentation  
[Documents will be available online after the meeting.](#)

## **Agenda**

<b>Housekeeping</b>	(UMass Chan) <b>10:00 – 10:02</b>
<b>Welcome / Approve Meeting Minutes</b>	(Crystal Evans) <b>10:02 – 10:05</b>

<b>Council Updates</b>	(Dennis Heaphy) <b>10:05 – 10:10</b>
<b>MassHealth Updates</b>	(MassHealth) <b>10:10 – 10:50</b>
<b>My Ombudsman</b>	(Sabrina Felteau and Jerry Marcel) <b>10:50 – 11:58</b>
<b>Next Steps</b>	(Dennis Heaphy) <b>11:58 – 12:00</b>

### **Upcoming Meetings**

Full Council Meeting

Tuesday, December 10, 2024

10:00 am