

Meeting: One Care Implementation Council

Date: Tuesday, November 12, 2024

Start/End Time, location:

10:00 AM – 12:00 PM via Zoom videoconferencing.

<https://umassmed.zoom.us/j/824379753?pwd=TGp5RUprRRZFmZ0g4Vm9BWFhtam45dz09>

Password: 273263

Purpose of Meeting:

- Review and vote on October 8, 2024 Meeting Minutes
- MassHealth updates on the 1115 Waiver Amendment and Key Performance Indicators (KPIs)
- My Ombudsman 2024 Q2 and Q3 data presentation

Anticipated Attendees:

Karen Bureau, Crystal Evans (Vice-Chair), Paloma Fernandes, Maureen Glynn, Lisa Goldsmith, Dennis Heaphy (Chair), Jeff Keilson, Gary Peters, Jason Rodney, Bella Rose, Chris White, Sara Willig, Jonathan Yunker

Meeting Materials:

Agenda, October Meeting Minutes, 1115 Waiver Amendment presentation, KPI presentation, My Ombudsman presentation
[Documents will be available online after the meeting.](#)

Agenda

Housekeeping (UMass Chan) **10:00 – 10:02**

Welcome / Approve Meeting Minutes (Crystal Evans)
10:02 – 10:05

Council Updates (Dennis Heaphy) **10:05 – 10:10**

MassHealth Updates (MassHealth) **10:10 – 10:50**

My Ombudsman (Sabrina Felteau and Jerry Marcel)
10:50 – 11:58

Next Steps (Dennis Heaphy) **11:58 – 12:00**

Upcoming Meetings

Full Council Meeting

Tuesday, December 10, 2024

10:00 am