

Meeting: One Care Implementation Council

Date: Tuesday, December 12, 2023

Start/End Time, location: 10:00 AM – 12:00 PM via Zoom videoconferencing.

<https://umassmed.zoom.us/j/824379753?pwd=TGp5RUppRRzFmZ0g4Vm9BWFhtam45dz09> **Password:** 273263

Purpose of Meeting:

- Review and vote on November 14, 2023 Meeting Minutes
- MassHealth presentation on contracting guidance for the appeals process
- Board of Hearings presentation
- Presentation on the Communication Access Coordinator role by Advocates

Anticipated Attendees: Suzann Bedrosian, Crystal Evans (Vice-Chair), Dennis Heaphy (Chair), Jeff Keilson, David Matteodo, Dan McHale, Kestrell Verlager, Chris White, Sara Willig, Darrell Wright

Meeting Materials: Agenda, November Meeting Minutes, MassHealth presentation, and Board of Hearings presentation, Advocates presentation

[Documents will be available online after the meeting.](#)

Agenda

Housekeeping (UMass Chan) **10:00 – 10:05**

Welcome / Approve Meeting Minutes (Crystal Evans)
10:05 – 10:10

MassHealth Update (MassHealth) **10:10 – 10:25**

Board of Hearings

(Macy Lee) **10:25 – 11:15**

Advocates, Director of Communication Access

(Sharon Hirt)
11:15 – 11:55

Next Steps

(Dennis Heaphy) **11:55 – 12:00**

Upcoming Meetings:

Full Council Meeting

Tuesday, January 9, 2024

10:00 am - 12:00 pm