# Meeting: One Care Implementation Council Date: Tuesday, December 12, 2023

Start/End Time, location**:** 10:00 AM – 12:00 PM via Zoom videoconferencing. <https://umassmed.zoom.us/j/824379753?pwd=TGp5RUpRRzFmZ0g4Vm9BWFhtam45dz09> **Password:** 273263

# Purpose of Meeting:

* Review and vote on November 14, 2023 Meeting Minutes
* MassHealth presentation on contracting guidance for the appeals process
* Board of Hearings presentation
* Presentation on the Communication Access Coordinator role by Advocates

Anticipated Attendees: Suzann Bedrosian, Crystal Evans (Vice-Chair), Dennis Heaphy (Chair), Jeff Keilson, David Matteodo, Dan McHale, Kestrell Verlager, Chris White, Sara Willig, Darrell Wright

Meeting Materials: Agenda, November Meeting Minutes, MassHealth presentation, and Board of Hearings presentation, Advocates presentation

[Documents will be available online](https://www.mass.gov/service-details/one-care-implementation-council-0) after the meeting.

# Agenda

**Housekeeping** (UMass Chan) **10:00 – 10:05**

**Welcome / Approve Meeting Minutes** (Crystal Evans) **10:05 – 10:10**

**MassHealth Update** (MassHealth) **10:10 – 10:25**

**Board of Hearings** (Macy Lee) **10:25 – 11:15**

**Advocates, Director of Communication Access** (Sharon Hirt) **11:15 – 11:55**

**Next Steps** (Dennis Heaphy) **11:55 – 12:00**

# Upcoming Meetings:

**Full Council Meeting**

**Tuesday, January 9, 2024**

10:00 am - 12:00 pm