

Meeting: One Care Implementation Council

Date: Tuesday, May 14, 2024

Start/End Time, location: 10:00 AM – 12:00 PM via Zoom videoconferencing.

<https://umassmed.zoom.us/j/824379753?pwd=TGp5RUpRRzFmZ0g4Vm9BWFhtam45dz09>

Password: 273263

Purpose of Meeting:

- Review and vote on April 9, 2024 Meeting Minutes
- MassHealth update
- One Care Quality of Life Survey results presentation
- My Ombudsman (MYO) 2023 review and 2024 Q1 report

Anticipated Attendees: Suzann Bedrosian, Crystal Evans (Vice-Chair), Dennis Heaphy (Chair), Jeff Keilson, David Matteodo, Dan McHale, Kestrell Verlager, Chris White, Sara Willig, Darrell Wright

Meeting Materials: Agenda, April Meeting Minutes, MassHealth presentation, Quality of Life survey presentation, My Ombudsman presentation

[Documents will be available online after the meeting.](#)

Agenda

Housekeeping	(UMass Chan) 10:00 – 10:02
Welcome / Approve Meeting Minutes	(Crystal Evans) 10:02 – 10:05
MassHealth Updates	(MassHealth) 10:05 – 10:15
Quality of Life Survey results (Linda Long-Bellil & Yara Halasa-Rappel, UMass Chan)	10:15–11:25
My Ombudsman Presentation	(MYO) 11:25 – 11:55
Next Steps	(Dennis Heaphy) 11:55 – 12:00

Upcoming Meeting

Annual IC Town Hall
Tuesday, June 11, 2024
10:00 am