

# One Care: Shared Learning

## Webinar & Online Module Topics FY 2017

In FY 2017, Shared Learning will develop **three webinars or online modules**. The One Care Project Team has prioritized the following topics to address the interests and needs of One Care plans, providers, and enrollees based on:

- Discussions of priorities with MassHealth One Care Project Team over project term
- Input from the Implementation Council via past meeting notes and IC meetings
- Feedback from participant evaluations of live and recorded webinars and online modules

**Webinars** are used in One Care as a way for key experts/stakeholders in the field to provide subject matter expertise and recommendations and answer questions on specific topics relevant to One Care implementation. Webinars are typically one hour long and can be viewed live or later through a recording.

**Online Modules** are used to provide a brief, targeted, engaging learning session focused on a specific question/issue. Modules typically last 15 minutes or less and include video clips and interactive components.

Topic	Purpose	Possible presenters or subject matter experts	Audience
<b>Engaging Enrollees in Assessments &amp; Care Planning</b>	To share best practices in outreach and engagement with enrollees to work collaboratively in assessment and care planning processes.  To enhance the comfort and confidence of care coordinators in discussing One Care benefits, including flexible services, to ensure enrollees know their options.	<ul style="list-style-type: none"> <li>• Care Coordinators</li> <li>• LTS-Coordinators</li> <li>• Enrollees</li> </ul>	Primary audience: <ul style="list-style-type: none"> <li>• Care Coordinators</li> <li>• LTS Coordinators</li> </ul>
<b>The Role of Peers in One Care</b>	To increase the use of different types of peers with One Care enrollees. Different types of peers and how they can improve enrollee experience will be discussed.	<ul style="list-style-type: none"> <li>• Peers</li> <li>• Professionals from peer organizations</li> </ul>	<ul style="list-style-type: none"> <li>• One Care plan staff</li> <li>• One Care providers</li> </ul>
<b>How To Get The Most Out Of Your One Care</b>	To increase the participation of enrollees in care planning and decision-making through an overview of the care model, benefits, and enrollee rights and responsibilities as well as recommendations for how to lead the assessment and care planning process.	<ul style="list-style-type: none"> <li>• IC members</li> </ul>	<ul style="list-style-type: none"> <li>• One Care enrollees</li> </ul>