# Slide 1: One Care Implementation Council Planning Committee for Fall 2019

September 10, 2019

# Slide 2: Priorities for the IC for Fall 2019

The IC is looking forward to working with MassHealth to develop strategies to promote One Care as it grows to scale

Strategies include:

* contract language
* developing quality measures
* IC presentations

# Slide 3: First IC Priority: Care Coordination

During the September 3rd IC member zoom planning call Council Members identified **Care Coordination** as the first priority.

**Specific areas of interest include understanding:**

* How plans are using flexibility provided under the global payment to reduce:
  + High cost ED utilization and hospitalization rates.
  + Barriers to meaningful community engagement.
* Care Coordinator authority and autonomy in authorizing services (type of service, frequency, duration).
* How backroom functions (utilization management, medical necessity guidelines) effect care team decision-making.

# Slide 4: Care Coordination

IC members identified the additional Care Coordination priorities:

* Ensuring the Care Coordinator work force has appropriate training, professional development opportunities, appropriate caseloads, and professional support
* Improving transportation including non-medical transportation
* Including Peer Support in the Integrated Care Plan
* Providing appropriate home care, discharge planning and preventive measures to reduce inpatient hospital re-admissions
* Addressing isolation
* Ensuring needs of lower cost (less medically complex) members are being met
* Addressing unique women’s health needs.