

# One Care: Shared Learning

## Webinar & Online Module Topics FY 2016

The following list of topics for webinars and online modules were prioritized with the One Care Project Team for FY2016 based on our assessment of the interests and needs of One Care plans and providers based on:

- Feedback from participant evaluations of face to face conferences, live webinars, recorded webinars and online modules
- Input from the Implementation Council via meeting notes and 2015-2016 Work Plan
- Discussions of priorities with MassHeath One Care Project Team over project term
- Recommendations from the Early Indicators Project (EIP) May 2015 report

**Webinars** are used in One Care as a way for key experts/stakeholders in the field to provide subject matter expertise and recommendations and answer questions on specific topics relevant to One Care implementation. Webinars are typically one hour long and can be viewed live or later through a recording.

**Online Modules** are used to provide a brief, targeted, engaging learning session focused on a specific question/issue. Modules typically last 15 minutes or less and include video clips and interactive components.

Topic	Purpose	Possible presenters or subject matter experts
<b>Behavioral Health (BH) Privacy</b>	To increase confidence of providers and plan staff to talk to enrollees about what information they want to share based on the recommendations of BH Privacy workgroup	<ul style="list-style-type: none"> <li>• BH Privacy Workgroup members</li> <li>• Substance Use expert – DPH BSAS or MBHP</li> <li>• Expert from UMMS Center for Integrated Primary Care</li> </ul>
<b>Health Activation</b>	To improve use of health activation best practices for engaging enrollees in assessment, care planning, and communicating with One Care enrollees regarding available services including the use of Certified Peer Specialists	<ul style="list-style-type: none"> <li>• IC member</li> <li>• Person-centered care planning expert</li> <li>• Recovery Learning Communities</li> </ul>
<b>Disability Etiquette: Cultural Competence &amp; Disability</b>	To enhance effective communication and interaction in working with individuals with disabilities and to raise awareness of common assumptions experienced by people with disabilities.	<ul style="list-style-type: none"> <li>• UMMS experts – Linda Long-Bellil</li> <li>• IC member or consumer/peer</li> </ul>