

MASSACHUSETTS WORKFORCE DEVELOPMENT SYSTEM

Mass Workforce Issuance

100 DCS 14.172

☐ Policy

☒ Information

To: Chief Elected Officials
Workforce Development Board Chairs
Workforce Development Board Directors
Title I Administrators
Career Center Directors
Title I Fiscal Officers
DCS Operations Managers

cc: WIOA State Partners

From: Alice Sweeney, Director
Department of Career Services

Date: February 1, 2017

Subject: **One-Stop Delivery System Overview Webinar**

Purpose: To notify Local Workforce Development Boards, One-Stop Career Center Operators and other local workforce partners of the WorkforceGPS webinar: [“One-Stop Delivery System Overview”](#), on Wednesday, February 15th from 3:00pm - 4:00pm.

Background: The newly released joint guidance provides direction for the implementation of operational requirements under the Workforce Innovation and Opportunity Act (WIOA) pertaining to the one-stop delivery system. Under WIOA, workforce development, education, and human services partners are encouraged to provide streamlined and efficient career services for all customers through the American Job Center Network.

This webinar is the first in a series of technical assistance resources being provided to the workforce system. Staff from the Department of Labor, Department of Education, and Department of Health and Human Services will provide a high level review of key components of the joint guidance to include: characteristics of the American Job Center Network and benefits of participating in the American Job Center Network. A review of upcoming one-stop technical assistance events will also be provided during this event.

A WorkforceGPS account is required for registration. WorkforceGPS is the next generation, device-friendly website for peer-to-peer connection and resources. Click [here](#) to create a free account.

Action

Requested: Please share the information with staff and partners as appropriate.