

MASSACHUSETTS WORKFORCE DEVELOPMENT SYSTEM

Mass Workforce Issuance

100 DCS 14.177

☐ Policy

☒ Information

To: Chief Elected Officials
Workforce Development Board Chairs
Workforce Development Board Directors
Title I Administrators
Career Center Directors
Title I Fiscal Officers
DCS Operations Managers

cc: WIOA State Partners

From: Alice Sweeney, Director
Department of Career Services

Date: March 6, 2017

Subject: **One-Stop Operator Competition – ‘The Basics’ Webinar**

Purpose: To notify Local Workforce Development Boards, One-Stop Career Center Operators and other local workforce partners of the WorkforceGPS webinar: [One-Stop Operator Competition: ‘The Basics’](#) on Wednesday, March 8th from 3:00pm - 4:30pm.

Background: Section 121(d)(2)(A) of the Workforce Innovation Opportunity Act (WIOA) requires one-stop operators to be designated or certified through a competitive process. Competition provides the best method of ensuring that local workforce development boards examine operator effectiveness on a periodic basis.

Regular competition allows local boards to make improvements based on their one-stop certification processes, particularly in regards to the role of the operator and other service delivery performance and performance metrics that may shift as one-stop partners and local boards update their memorandum of understandings (MOUs).

This is the first of two technical assistance webinars on the topic of competitive selection of a one-stop operator. There is an accompanying webcast series with short and easy to follow individual modules that explore the details of the new provisions.

In this webinar, the audience will be engaged in an interactive dialogue regarding “The Basics”, i.e., the topics covered in parts 1 – 3 of the webcast series:

- Part I: Background, Roles, and Functions
- Part II: Eligible Entities
- Part III: Procurement Standards

Note: The webcast content will not be presented in its entirety during this session. Participants are strongly encouraged to watch the pre-recorded webcast series ahead of time to be able to actively participate in the discussion. For more information, refer to [TEGL 15-16, Competitive Selection of One-Stop Operators](#).

A WorkforceGPS account is required for registration. WorkforceGPS is the next generation, device-friendly website for peer-to-peer connection and resources. Click [here](#) to create a free account.

Action

Requested: Please share the information with staff and partners as appropriate.