

Need to renew your driver's license?

You may be able skip a trip to the RMV by renewing online

You may be able to renew your driver's license online if you:

- Are 74 years of age or younger
- Have an email account or a mobile phone that receives text messages
- Have a credit card or checking account
- Ensure your driver's license is not suspended or revoked
- Have no unpaid tickets, excise tax, or EZ-Pass violations
- Provide proof of your citizenship/lawful presence
 - To view the RMV's Acceptable Documents Checklist please visit: <https://www.mass.gov/doc/acceptable-forms-of-identification/download>

MA RMV – COVID-19 Information

The Massachusetts RMV is taking important steps to keep residents safe and healthy by reducing customer visits in our Service Centers, and have extended upcoming deadlines for license renewals. Please note the following extensions:

Driver's license and ID cards that expire in...	...have been extended until...
March, April, and May 2020	September 2020
June 2020	October 2020
July 2020	November 2020
August 2020	December 2020

Even though the card in your possession displays your expiration date that has passed or is soon to pass, the RMV system has been updated to reflect the new expiration date.

The RMV is only allowing renewals online. You have the choice to:

- Obtain a Standard license or Mass ID card online now, or
- Wait until after September 2020 to renew and obtain a REAL ID

Customers who renew for a 'standard' Massachusetts driver's license or ID card online between June 12 and August 12, 2020, will be able to upgrade to a REAL ID if they need it in 2021 at no additional charge. The cost of a license renewal is \$50 and an ID renewal is \$25 for a 'standard' or REAL ID, while the amendment or upgrade fee waived by an Executive Order is \$25.

In addition, the federal government announced a revised REAL ID compliance deadline of October 1, 2021. Because applying for a REAL ID at one of the RMV Service Centers requires an in-person visit, the RMV has suspended the issuance of REAL IDs until September 2020.

If you are a AAA member, you can make a reservation to renew your driver's license/ID at a AAA location. Visit www.aaa.com/appointments to schedule your visit.

How to complete a License Renewal Online

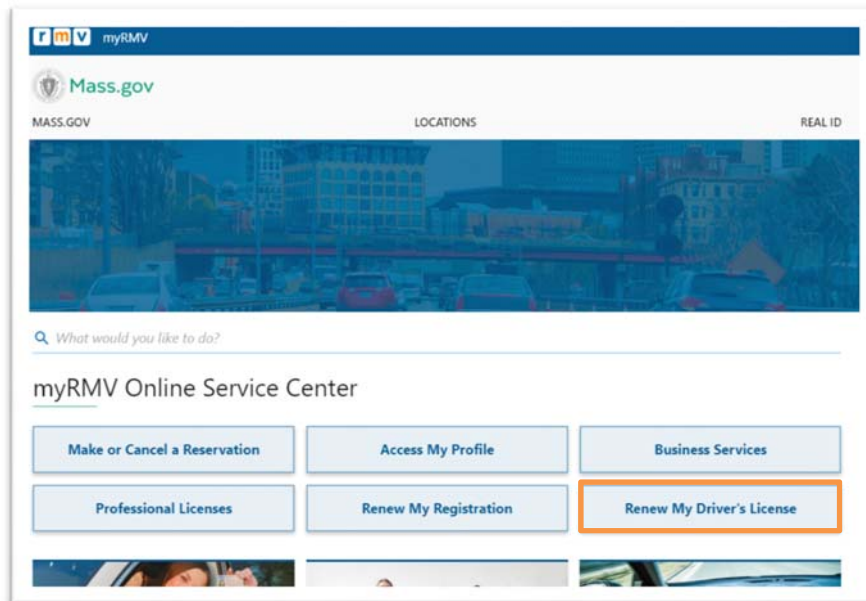
**Follow the steps below to complete your Standard driver's license/
Mass ID renewal online.**

1. Type this in the address bar of your browser.

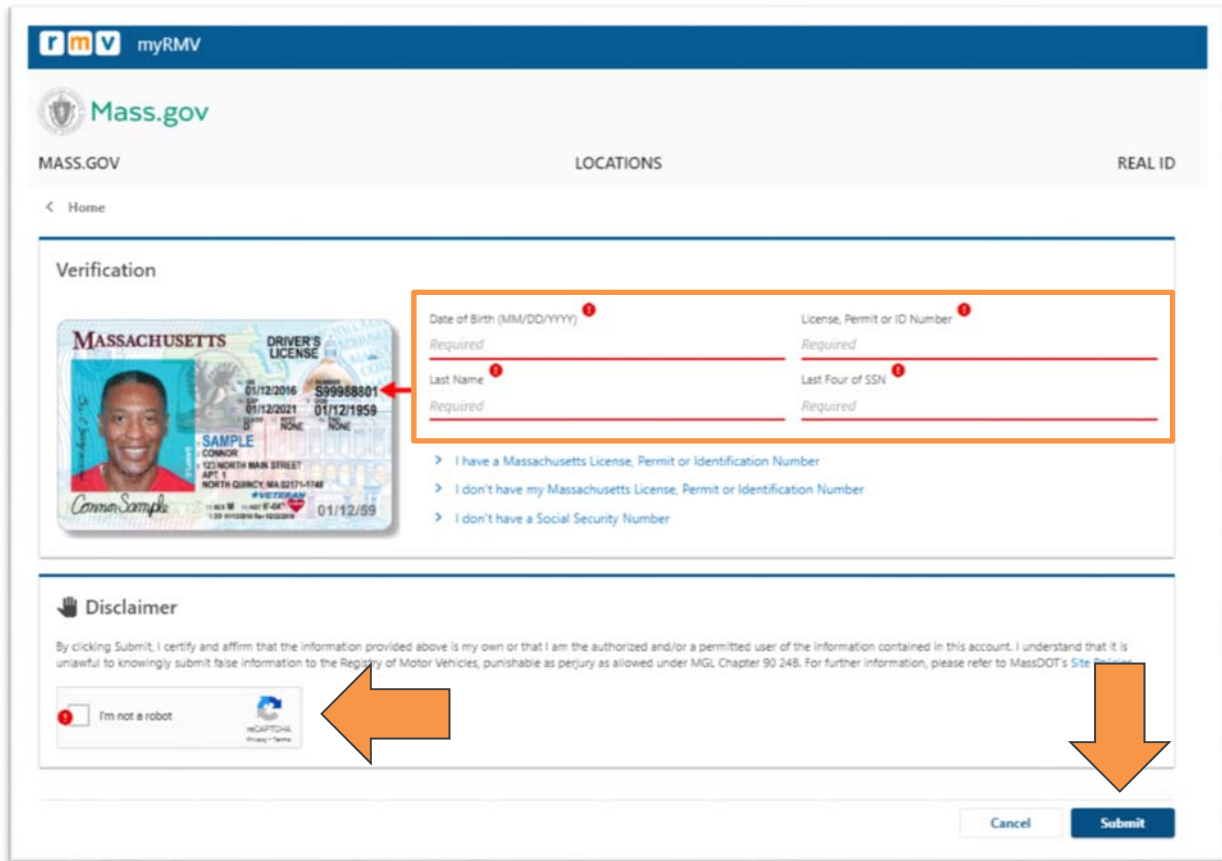
Then press the **[Enter]** key to visit the **myRMV Online Service Center** webpage.

- For more general Massachusetts Registry of Motor Vehicles information, visit the main website by entering www.mass.gov/RMV into the browser.

2. Select **Renew My Driver's License**:

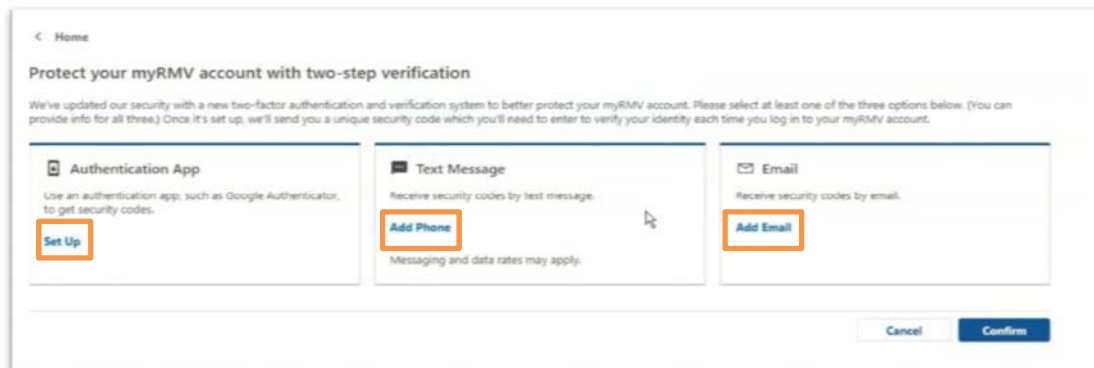


- 3. Complete the Verification form, following the on-screen instructions and filling in the fields on this screen. **Note:** all required fields are marked in red.

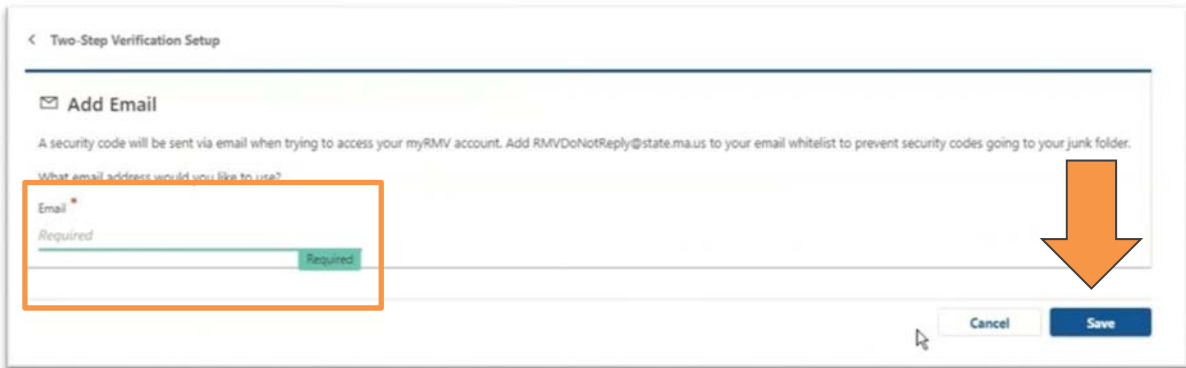


Click **Submit**.

- 4. You may need to select a method for dual factor authentication, which is an added security feature to ensure you are the one accessing your profile. You will need an email address, a mobile number, or an authentication app. Select the hyperlink for your preferred method.

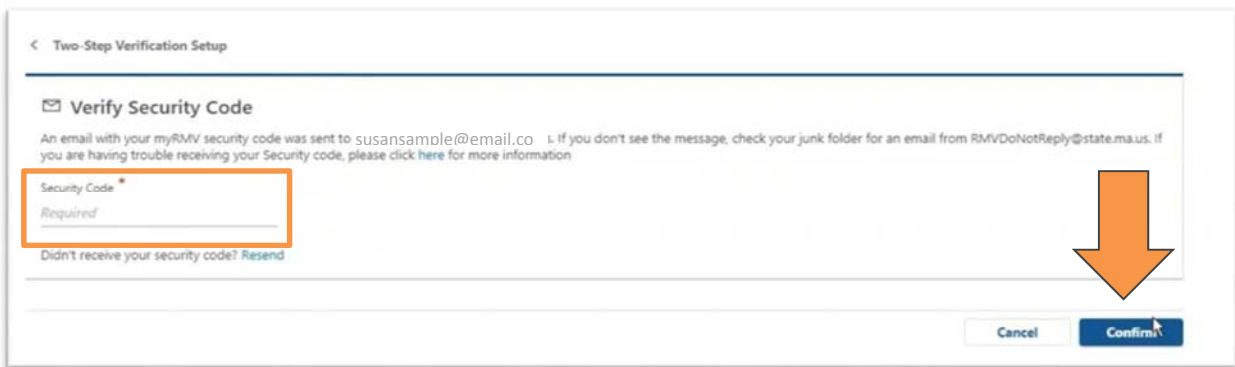


For example, if you select **Add Email**, you will need to enter your email address and click **Save**.



The screenshot shows the 'Two-Step Verification Setup' screen with the 'Add Email' option selected. The text reads: 'A security code will be sent via email when trying to access your myRMV account. Add RMVDoNotReply@state.ma.us to your email whitelist to prevent security codes going to your junk folder. What email address would you like to use?'. There is a text input field labeled 'Email' with a red asterisk and the word 'Required' below it. A green 'Required' label is also present in the input field. At the bottom right, there are 'Cancel' and 'Save' buttons. A large orange arrow points down from the top right of the form.

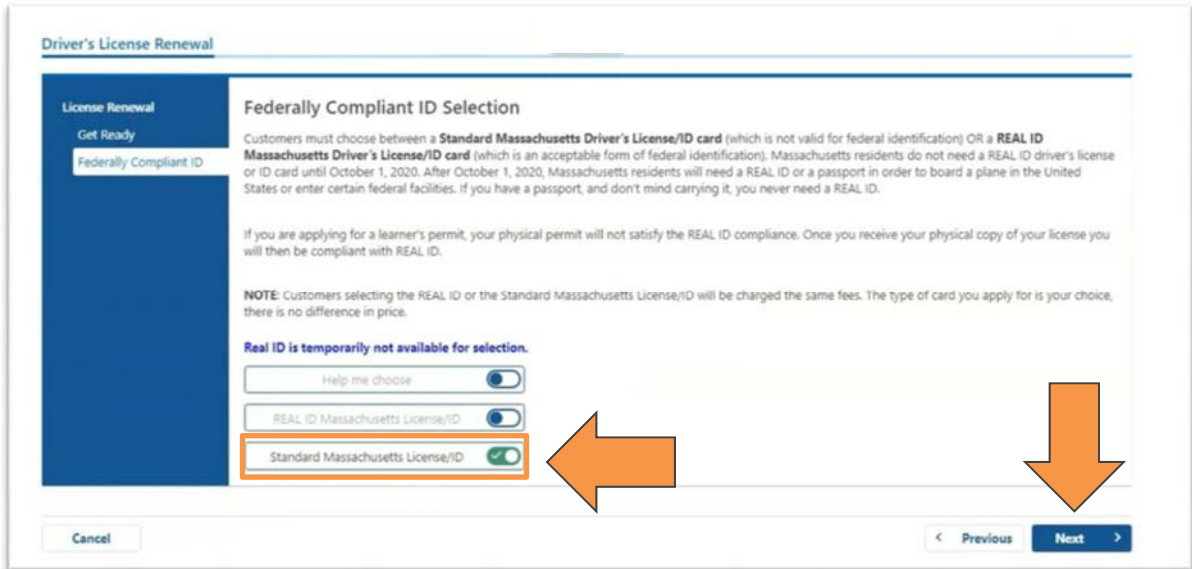
Then, you will need to enter the security code sent to you by the method selected. Click **Confirm** to continue.



The screenshot shows the 'Two-Step Verification Setup' screen with the 'Verify Security Code' option selected. The text reads: 'An email with your myRMV security code was sent to susansample@email.co. If you don't see the message, check your junk folder for an email from RMVDoNotReply@state.ma.us. If you are having trouble receiving your Security code, please click here for more information'. There is a text input field labeled 'Security Code' with a red asterisk and the word 'Required' below it. Below the input field is a link that says 'Didn't receive your security code? Resend'. At the bottom right, there are 'Cancel' and 'Confirm' buttons. A large orange arrow points down from the top right of the form.

5. Review the **Transaction Information** before beginning your transaction. Click **Next** to proceed.

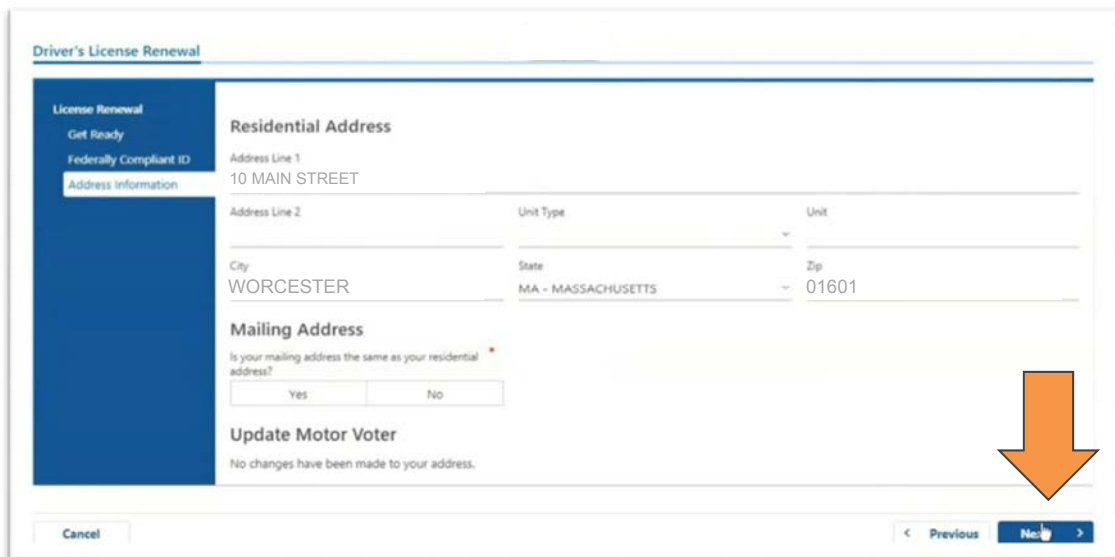
6. Ensure **Standard Massachusetts License/ID** is selected on the **Federally Compliant ID Selection**. Click **Next** to proceed.



The screenshot shows the 'Federally Compliant ID Selection' screen. On the left, a navigation menu includes 'Get Ready', 'Federally Compliant ID', and 'Address Information'. The main content area explains the choice between a 'Standard Massachusetts Driver's License/ID card' and a 'REAL ID Massachusetts Driver's License/ID card'. It notes that REAL ID is temporarily unavailable. Three radio button options are shown: 'Help me choose', 'REAL ID Massachusetts License/ID', and 'Standard Massachusetts License/ID'. The 'Standard Massachusetts License/ID' option is selected and highlighted with an orange box and an arrow. At the bottom right, the 'Next' button is highlighted with an orange arrow.

Note: The Massachusetts RMV is taking important steps to keep residents safe and healthy by reducing customer visits in our Service Centers. Because a REAL ID requires an in-person visit to an RMV Service Center, the RMV has suspended the issuance of REAL IDs until September 2020.

7. Review your **Address Information**. Select **Yes** or **No** to indicate if your mailing address is the same as your residential address. Click **Next** to proceed.

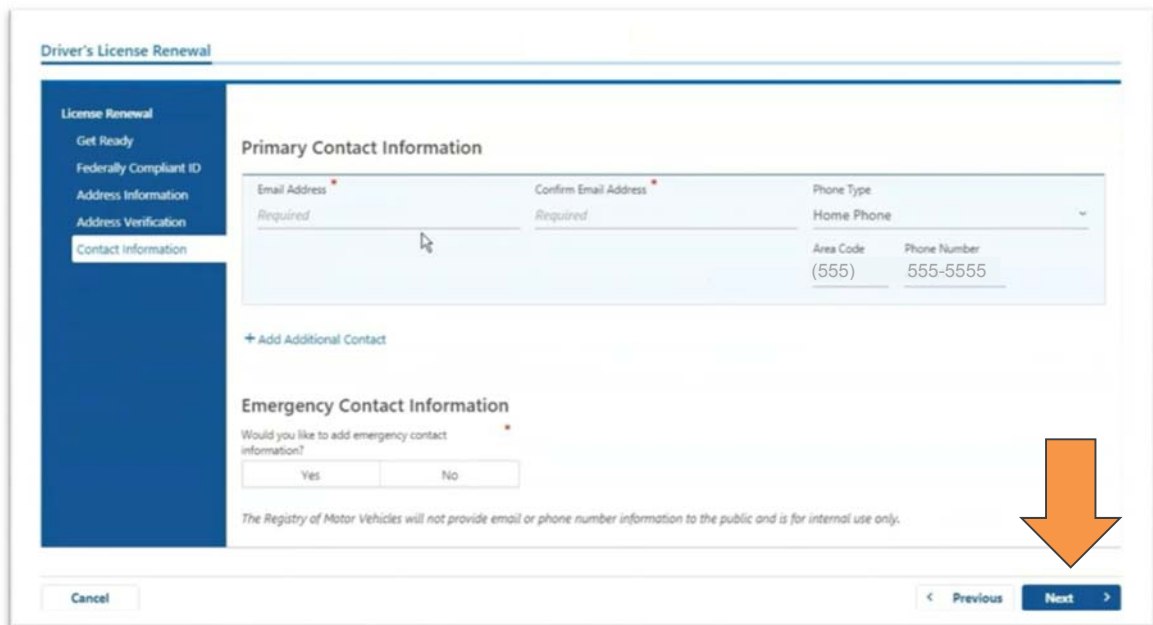


The screenshot shows the 'Residential Address' screen. The left navigation menu includes 'Get Ready', 'Federally Compliant ID', and 'Address Information'. The 'Address Information' section is highlighted with an orange arrow. The form contains fields for 'Address Line 1' (10 MAIN STREET), 'Address Line 2', 'Unit Type', 'Unit', 'City' (WORCESTER), 'State' (MA - MASSACHUSETTS), and 'Zip' (01601). Below this is the 'Mailing Address' section with the question 'Is your mailing address the same as your residential address?' and 'Yes'/'No' radio buttons. At the bottom, there is an 'Update Motor Voter' section with the text 'No changes have been made to your address.' The 'Next' button at the bottom right is highlighted with an orange arrow.

myRMV validates the address entered with the US Postal Service to decrease the possibility of returned mail. Verify the address and click **Next** to proceed.

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8. Enter your **Contact Information**. You have the option to enter in **Emergency Contact Information** by selecting **Yes** or **No**. Click **Next** to proceed.



Driver's License Renewal

License Renewal

- Get Ready
- Federally Compliant ID
- Address Information
- Address Verification
- Contact Information

Primary Contact Information

Email Address ^{*} Required

Confirm Email Address ^{*} Required

Phone Type: Home Phone

Area Code: (555) Phone Number: 555-5555

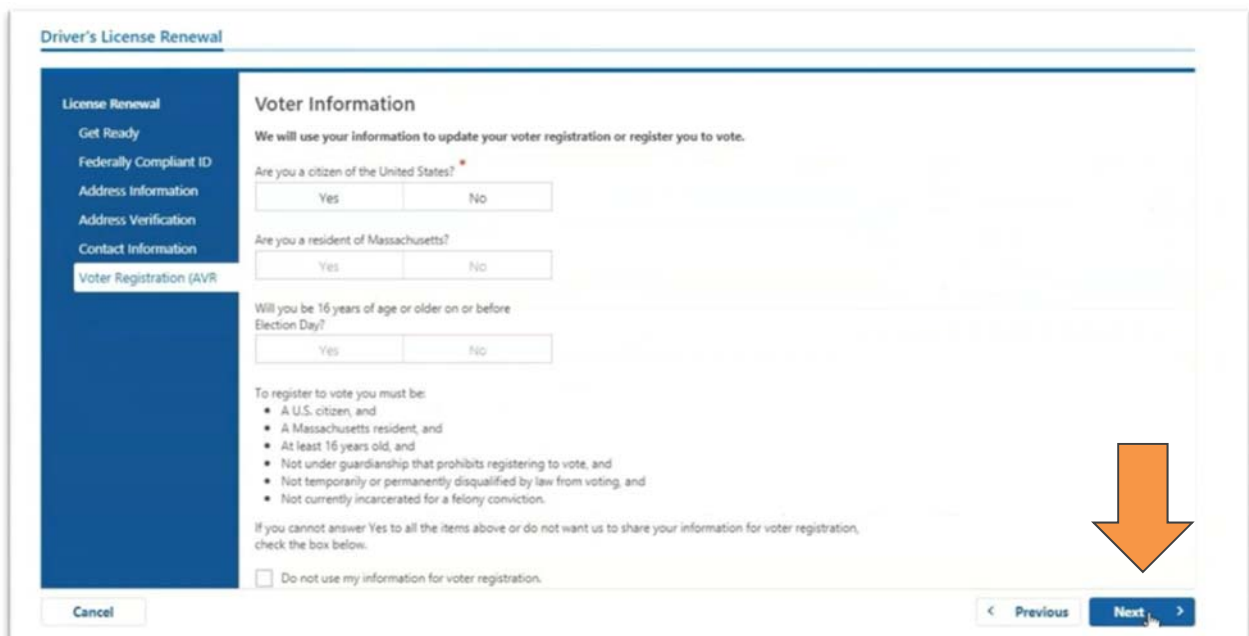
+ Add Additional Contact

Emergency Contact Information

Would you like to add emergency contact information? ^{*}

The Registry of Motor Vehicles will not provide email or phone number information to the public and is for internal use only.

9. Enter your **Voter Information**. Select the checkbox if you do not want to use your information for voter registration. Click **Next**.



Driver's License Renewal

License Renewal

- Get Ready
- Federally Compliant ID
- Address Information
- Address Verification
- Contact Information
- Voter Registration (AVR)

Voter Information

We will use your information to update your voter registration or register you to vote.

Are you a citizen of the United States? ^{*}

Are you a resident of Massachusetts?

Will you be 16 years of age or older on or before Election Day?

To register to vote you must be:

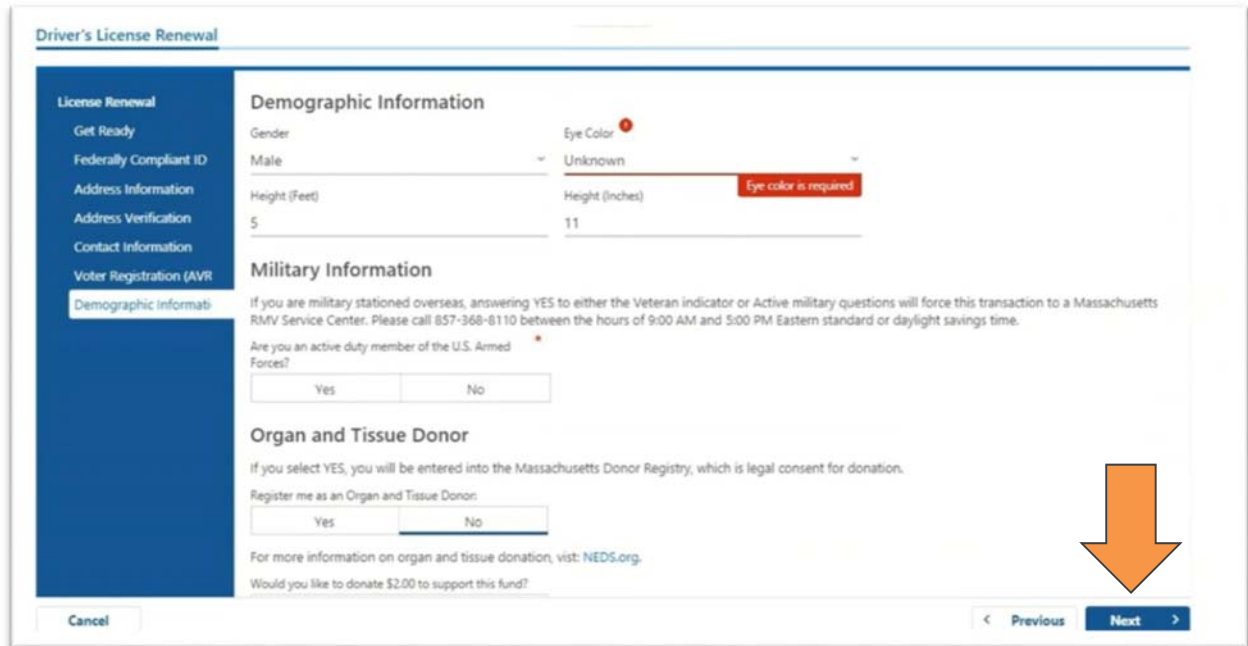
- A U.S. citizen, and
- A Massachusetts resident, and
- At least 16 years old, and
- Not under guardianship that prohibits registering to vote, and
- Not temporarily or permanently disqualified by law from voting, and
- Not currently incarcerated for a felony conviction.

If you cannot answer Yes to all the items above or do not want us to share your information for voter registration, check the box below.

Do not use my information for voter registration.

How to complete a License Renewal Online

10. Enter your **Demographic Information**. This will include: eye color (if not previously captured), Military Information, and Organ and Tissue Donor selections. You may also select to donate \$2.00 to the Organ and Tissue Donor fund on this screen. Click **Next** to proceed.



Driver's License Renewal

Demographic Information

Gender: Male
 Eye Color: Unknown (Eye color is required)
 Height (Feet): 5
 Height (Inches): 11

Military Information

If you are military stationed overseas, answering YES to either the Veteran indicator or Active military questions will force this transaction to a Massachusetts RMV Service Center. Please call 857-368-8110 between the hours of 9:00 AM and 5:00 PM Eastern standard or daylight savings time.

Are you an active duty member of the U.S. Armed Forces?
 Yes No

Organ and Tissue Donor

If you select YES, you will be entered into the Massachusetts Donor Registry, which is legal consent for donation.

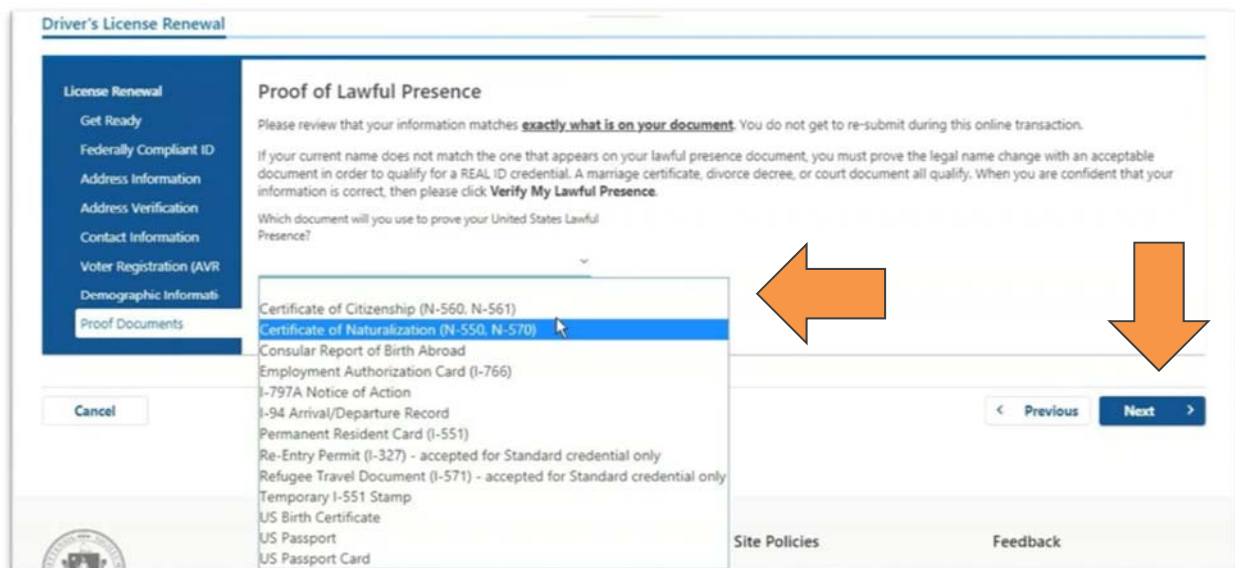
Register me as an Organ and Tissue Donor:
 Yes No

For more information on organ and tissue donation, visit: NEDS.org.

Would you like to donate \$2.00 to support this fund?

Cancel Previous **Next**

11. Select the document that you will use to prove lawful presence.
- To view the RMV's Acceptable Documents Checklist please visit: <https://www.mass.gov/doc/acceptable-forms-of-identification/download>



Driver's License Renewal

Proof of Lawful Presence

Please review that your information matches **exactly what is on your document**. You do not get to re-submit during this online transaction.

If your current name does not match the one that appears on your lawful presence document, you must prove the legal name change with an acceptable document in order to qualify for a REAL ID credential. A marriage certificate, divorce decree, or court document all qualify. When you are confident that your information is correct, then please click **Verify My Lawful Presence**.

Which document will you use to prove your United States Lawful Presence?

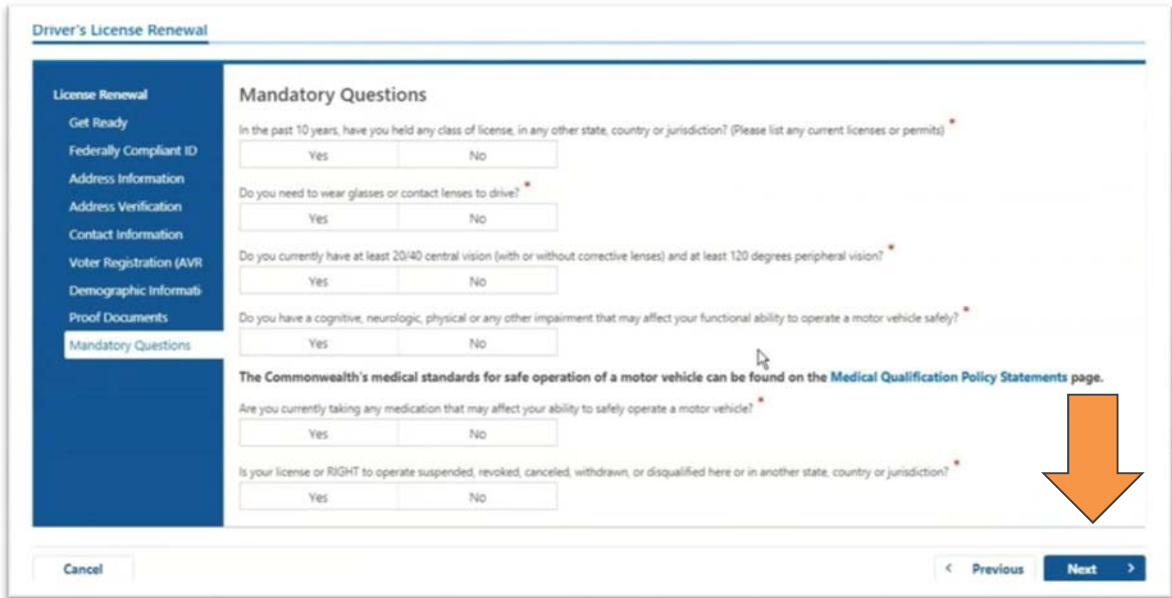
- Certificate of Citizenship (N-560, N-561)
- Certificate of Naturalization (N-550, N-570)
- Consular Report of Birth Abroad
- Employment Authorization Card (I-766)
- I-797A Notice of Action
- I-94 Arrival/Departure Record
- Permanent Resident Card (I-551)
- Re-Entry Permit (I-327) - accepted for Standard credential only
- Refugee Travel Document (I-571) - accepted for Standard credential only
- Temporary I-551 Stamp
- US Birth Certificate
- US Passport
- US Passport Card

Cancel Previous **Next**

Site Policies Feedback

Once you select the document type, additional fields will appear and you will need to enter data from the document. Be sure to enter the information **exactly as it appears on your document**.

12. Select responses to the **Mandatory Questions**. Click **Next** to proceed.



Driver's License Renewal

Mandatory Questions

In the past 10 years, have you held any class of license, in any other state, country or jurisdiction? (Please list any current licenses or permits) *

Yes No

Do you need to wear glasses or contact lenses to drive? *

Yes No

Do you currently have at least 20/40 central vision (with or without corrective lenses) and at least 120 degrees peripheral vision? *

Yes No

Do you have a cognitive, neurologic, physical or any other impairment that may affect your functional ability to operate a motor vehicle safely? *

Yes No

The Commonwealth's medical standards for safe operation of a motor vehicle can be found on the [Medical Qualification Policy Statements page](#).

Are you currently taking any medication that may affect your ability to safely operate a motor vehicle? *

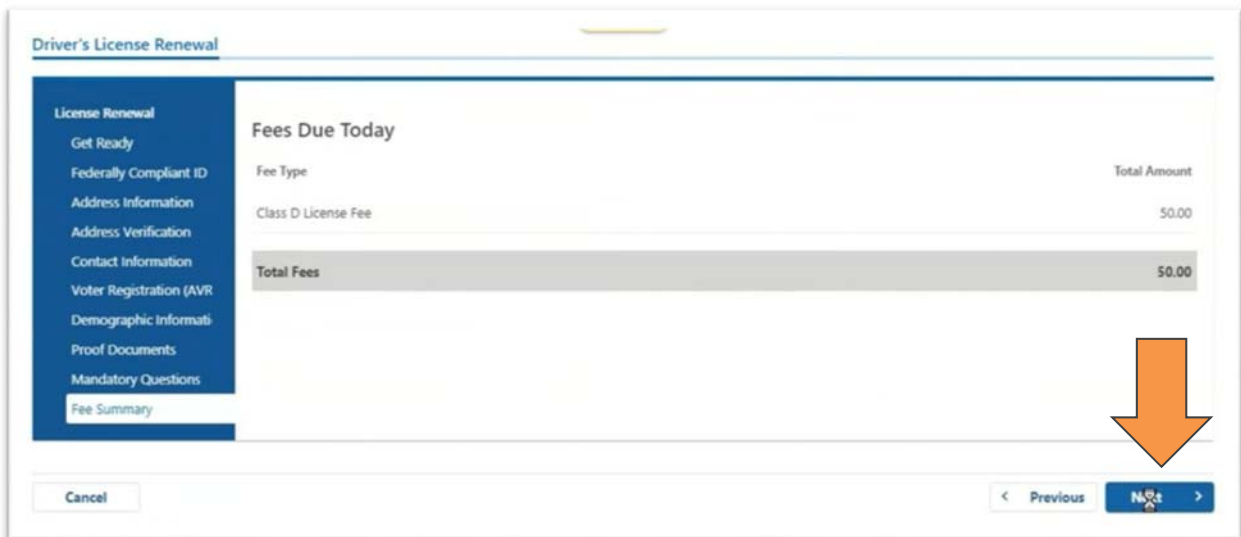
Yes No

Is your license or RIGHT to operate suspended, revoked, canceled, withdrawn, or disqualified here or in another state, country or jurisdiction? *

Yes No

Cancel < Previous **Next** >

13. You are almost done! Your total fees will display on the **Fee Summary** screen. Click **Next** to proceed.



Driver's License Renewal

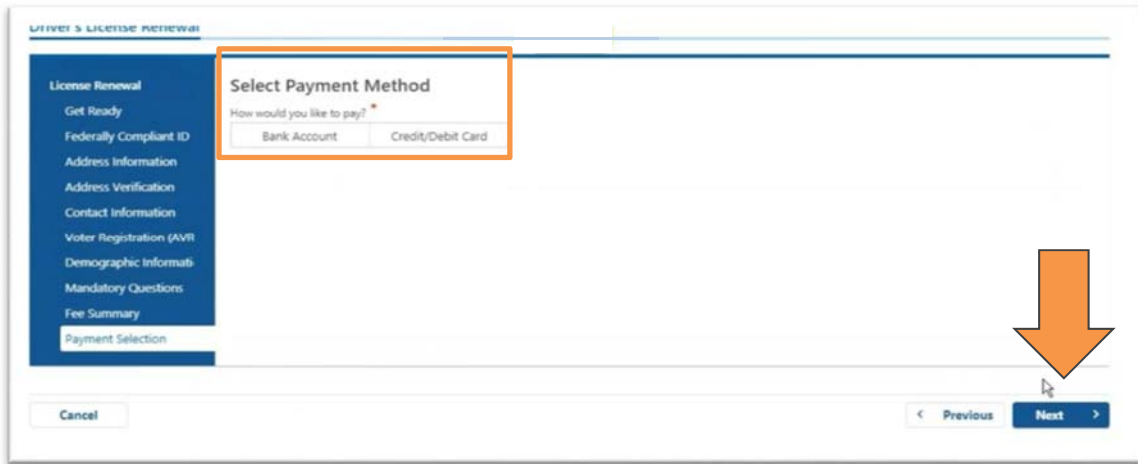
Fees Due Today

Fee Type	Total Amount
Class D License Fee	50.00
Total Fees	50.00

Cancel < Previous **Next** >

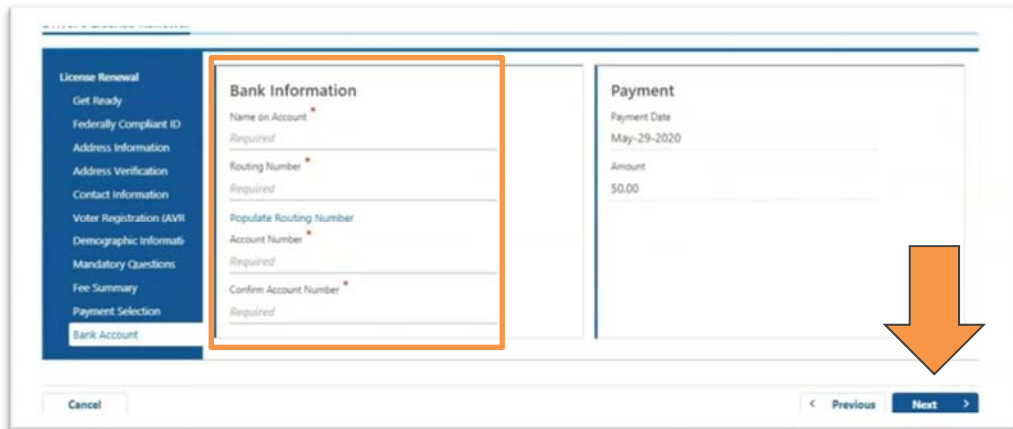
Note: If you have any outstanding obligations/payments that require you to visit a Service Center, a message will display on the next screen that lists your requirements. Click **Next** to see a **Summary** screen. Click **Submit** to ensure your information is on file with the RMV. You will then have the option to print out a **Confirmation** letter that lists your required next steps.

- 14. Select your payment method by clicking either **Bank Account** or **Credit/Debit Card**. Click **Next** to proceed.



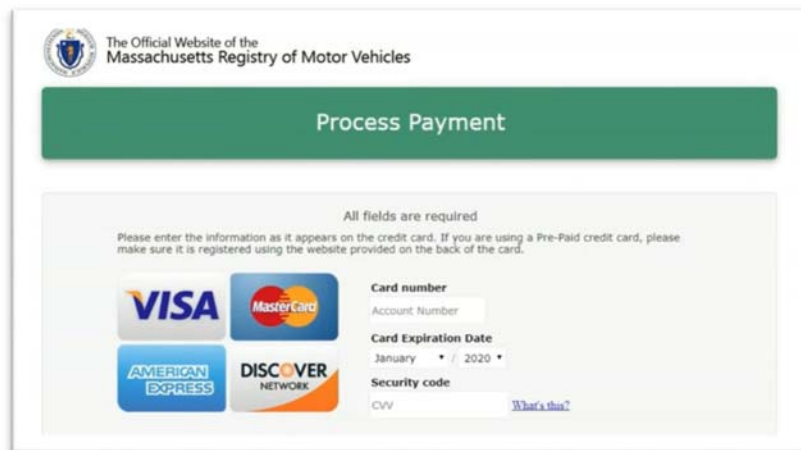
The screenshot shows the 'Select Payment Method' step in the license renewal process. A sidebar on the left lists various steps, with 'Payment Selection' highlighted. The main content area has two buttons: 'Bank Account' and 'Credit/Debit Card'. An orange box highlights these two options. At the bottom right, there are 'Previous' and 'Next' navigation buttons, with an orange arrow pointing down to the 'Next' button.

The **Bank Account** option allows you to use your personal bank account to pay the fee. You will need your bank's **Routing Number** and your **Account Number**.



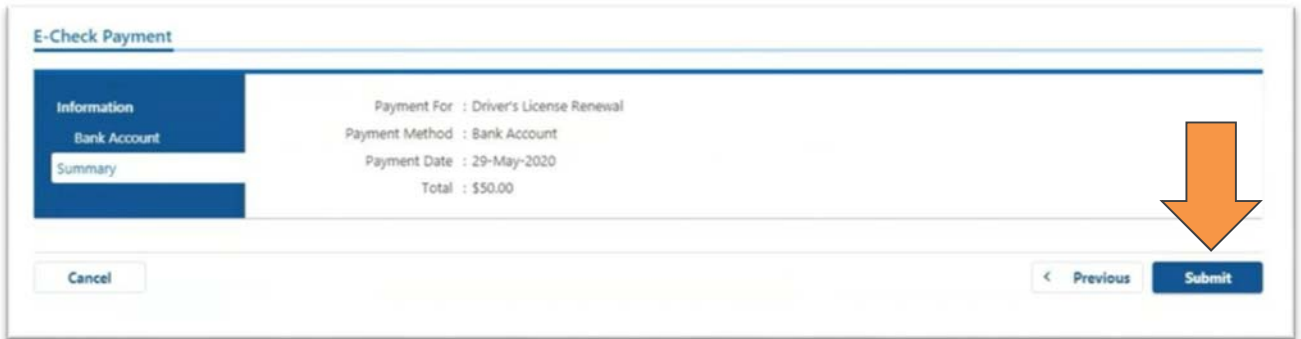
The screenshot shows the 'Bank Information' screen. The 'Bank Account' option is selected in the sidebar. The main area contains several input fields: 'Name on Account', 'Routing Number', 'Populate Routing Number', 'Account Number', and 'Confirm Account Number'. Each field is marked as 'Required'. To the right, a 'Payment' section shows 'Payment Date' as 'May-29-2020' and 'Amount' as '\$0.00'. An orange arrow points down from the 'Next' button at the bottom right.

The **Credit Card** option allows you to use a major credit card to pay the fee.



The screenshot shows the 'Process Payment' screen. At the top, it says 'The Official Website of the Massachusetts Registry of Motor Vehicles'. Below that is a large green 'Process Payment' button. A note states 'All fields are required' and provides instructions for entering credit card information. There are logos for VISA, MasterCard, AMERICAN EXPRESS, and DISCOVER NETWORK. Input fields are provided for 'Card number', 'Account Number', 'Card Expiration Date' (with a dropdown menu showing 'January' and '2020'), and 'Security code' (CVV). A link 'What's this?' is next to the security code field.

15. After entering your payment information, you will see a summary of your payment details. Click **Submit** to finalize your transaction.



16. If your transaction and payment are successfully completed, you will receive a **Confirmation**. You can print this page for your records.



Congratulations! You have successfully renewed your license. Your new license will be mailed to your mailing address on record with the RMV, and should arrive in 7-10 days.

- If you do not receive your license/ID in the mail within that timeframe you can call the **RMV's Contact Center** at 857-368-8000