Completing a HW Recycling Permit Application in ePLACE

MassDEP, Bureau of Air & Waste





Overview

- This presentation is to assist anyone who wants or needs to complete an application for a permit, license or plan approval though EEA's ePLACE on-line permitting portal.
- This presentation shows the components and functions of the online permit system regardless of what type of permit application you are trying to complete. That said, some of the components shown here may not appear in all application types/
- This presentation will take you screen by screen through the ePLACE online permitting application process.
- If starting a NEW Application start at the next screen.
- If RENEWING or MODIFYING and Existing Permit, please see page 8 before starting.



EEA ePLACE Portal

How to Apply: Lets Get Started

- Create or log into your account in ePlace
- First time users click here
- Be sure to provide full name, address and contact information when you set up your account.
- See <u>https://permitting.state.ma.us/CitizenA</u> <u>ccess/</u>

for detailed instructions on setting up an account





Click here to start

Fore

Dashboard
My Records
My Account
Advanced Search

Contemee

Velcome

Vou are now logged in to the Commonwealth's eLicensing and ePlace Portal.

Myta would you like to do?

- File an Online Application

Renew a License, Permit or Certificate
Amend License, Permit or Certificate Information

NOTE: If Renewing or Modifying an existing Permit, jump to Page #8 of this presentation



- Read and accept the Terms and Conditions
- Click the checkbox and click "Continue"

File an Online Application

Online Applications and Record Authorization Form

Welcome to the Commonwealth of Massachusetts eLicensing and ePermitting portal. In order to continue, you must review and accept the terms outlined as set forth below. Click the "Continue" button in order to proceed with the online submission process.

In order to perform licensing and permitting transactions online, you were required to register for the eLicensing and ePermitting Portal. All registered users of the eLicensing and ePermitting Portal are required to agree to the following:

1. Use of the Commonwealth of Massachusetts eLicensing and ePermitting Portal is subject to federal and state laws, which may be amended from time to time, including laws governing unauthorized access to computer systems. Online inquiries and transactions create electronic records that in some instances might

I have read and accepted the above terms.

Continue »



 Click on "Energy and Environmental Affairs" and "Apply for a DEP Authorization"

Home

File an Online Application

eLicensing and ePermitting Online Services

New Applicants and Consumers

The Commonwealth of Massachusetts eLicensing and ePermitting portal provides the ability to file applications for licensure & permits and submit complaints. From the listing below, please select the service you would like to use and click the continue button.

Existing Licensees or Permit Holders:

Click Home and use the "My Records" tab to renew or amend a license or permit. If your license or permit is not listed under the "My Records" tab, please select the "Link your account" option found in section below. You will be prompted for a "record identification code" and "authorization code." from the Account Link notification you received. If you have not received a notification letter, please contact the ePLACE Help Desk Team at (844) 733-7522 or (844) 73-ePLACE between the hours of 7:30 AM - 5:00 PM Monday-Friday.



Energy and Environmental Affairs (DEP, MDAR, DCR)

Apply for a DEP Authorization
 Apply for a MDAR Authorization
 Apply for a DCR Authorization

Link Your Account





- Select the Media (Air, Hazardous Waste, Solid Waste, • Select a Record Type Toxics Use Reduction)
- Select the specific permit application
- Click "Continue Application"



Choose one of the following available record types. For assistance or to apply for a record type not listed below please contact us.



- O SW Landfill MOD SW11BD Major Modification of Landfill w/Variance Application
- O SW Landfill MOD SW22 Minor Modification of Landfill Application
- O SW Landfill MOD SW22B Minor Modification of Landfill w/ Variance Application
- O SW Operating ATO SW08 Auth To Operate/Renew C&D Transfer Or Large Handling Facility Application
- O SW Operating ATO SW10 Authorization to operate a Landfill Application
- O SW Operating ATO SW18 Operate/ Modify Combustion Facility Application
- O SW Operating ATO SW16B Operate/ Modify Combustion Facility w/ Variance Application O SW Operating - ATO SW20 Authorization To Operate/Renew Small Handling Facility Application
- SW Special Waste SW14 Listed Special Waste Determination Application
- O SW48 Third-Party Inspector Qualifications Statement Application

Toxic Use Reduction (TUR)

Continue Application »

Renewal or Modification-Link Account

- If you are renewing or modifying (amendment) an existing Permit, you need to link the permit to your account.
- You will receive an email with a PIN Number
- Once you log in, click "Link " your Account"
- Enter the Record code and PIN Number and click — Continue
- You only need to do this once.



EEA ePLACE Portal

•	Energy and Env	vironmental	Search Affairs (DE		DCR)
	Link Your Acco				
7	Continue »				
Rec	cord Autho	orizatio	n Form		
	ORD LINK	orizatio	n Form		
	ORD LINK	eea	n Form	•	
RECO * Age * Rec	ORD LINK	EEA	n Form	•	
RECO * Age * Reco Ident	ORD LINK ency:	EEA	n Form	•	

Continue »

Renewal or Modification

- Start a renewal or modification of an existing permit from your "My Records" list.
- Click on the blue link on the right of the authorization record to Amend or Renew.





General Navigation

Always Click

Continue Application »

to move to the next page.

- Do NOT use the Browser Back Button as this will take you out of the system
- Any field with a red asterisk is required before you can move off the page.
- Click Save and resume later to save your work but also to create a PIN letter that can be shared with another user. This is important if the application is being prepared by a consultant. See the ePLACE Quick Guide at: https://permitting.state.ma.us/CitizenAccess/ for instruction on how to share a PIN and allow other people to access the draft application while in development.



Start the Application: Application Information

- Across the top of each page in a permit application will be a "bread crumb" trail to show you how the application is organized.
- You can view the Instructions specific to the application by clicking on the blue Instruction button.
- The button below will link you to the RCRAINfo system in case you do not yet have an EPA Generator ID





Start the Application – Facility Info

- For an Application that is associated with a Facility, the first step is to identify the facility. Search for an existing facility by entering the name or address and click on "Search".
- If not found, click on "Clear" and search different or fewer criteria (such as address only)
- Search results will be provided in a list (see next screen)

1 Facility Information	2 Application Information	3 Documents	4 Special Fee Provision	5 Applicant and Contributors	6
Step 1: Facility	Information > Facil	lity Information		* indicates	a require
Facility Informat	ion				
the second s		are completing this app d click on "Search". Your		A 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	
portion of the nam and addresses that to the left of the n	ne, in the "Name" box an t meet your search criter ame. If your facility is no	d click on "Search". Your ria. If your facility is on th t on the list, you may see	search will return a list is list, select it by clickin arch again, by pressing "	of facilities ig the button Clear" and	
portion of the nam and addresses that to the left of the n using different crit ID, you may enter	ne, in the "Name" box an t meet your search criter ame. If your facility is no eria. For example, try a r it in the applicable box a	d click on "Search". Your ria. If your facility is on th	search will return a list is list, select it by clickin arch again, by pressing address. If you know you e facility information wil	of facilities ig the button Clear" and ir DEP Facility Il populate the	

SW All - SW49 - Transfer of a Permit Application

Street #	*Street Name	¢)		Street M	lame 2	
City:	Ø	• State: MA	0.	*Zip:	0	
atitude		ongitude				
EP Facility ID:						
Li rocisty io.						



English Mama

Facility Information Search

- Based on what you have searched for, a list will be returned with all possible matches.
- Click on the button to the right of the facility you are seeking and click "Select" or
- Click "Cancel and search again
- Some permit applications will allow you to add a new facility but we suggest you SEARCH first just to be sure that the facility does not already
 exist in the system



EEA ePLACE Portal

Facility(s)

Showing 1-8 of 8

Facility Name | Address

- NATIONAL GRID TRAINING CTR | 449 SOUTHWEST CUTOFF MILLBURY MA 01527
- NATIONAL GRID | 0 BERRY ST PLAINVILLE MA 02762
- NATIONAL GRID | 127 WHITES PATH YARMOUTH MA 02664
- NATIONAL GRID | 39 QUINCY AVE BRAINTREE MA 02184
- NATIONAL GRID LEOMINSTER MGP | 36 MILL ST LEOMINSTER MA 01453
- NATIONAL GRID NORWOOD | 127 DEAN ST NORWOOD MA 02062
- NATIONAL GRID USA SERVICE COMPANY INC | 40 SYLVAN RD WALTHAM MA 02451
- NATIONAL GRID WEBSTER MGP | 21 MAIN ST WEBSTER MA 01570

elect Cancel

Owner Information

- Next- Add Owner Information
- Click "Add New" and type in the required information. The owner in most cases is the owner of the permit otherwise known as the Applicant.

Owner Information

To add an owner, click the "Add New" button. You will have the option of using your login information, if applicable. You can also "Look Up" a previously entered contact, and select as the owner. If an owner is incorrect or has changed, you need to add the new/correct owner first, and then you can remove the incorrect/previous owner. Note that at least one owner is required to be entered.



EEA ePLACE Portal

Add Owner

- If you clicked "Add Owner"
 - If the owner information matches your login information, check the "Use Login Information" box
 - Indicate if the owner is an individual or an organization
 - Provide all information in the new window that opens
 - Click "Continue" when done



Please fill the below In	formation:			×
Use Login Information Individual/Organization: Select				^
First Name:	Middle Name:	Last Name:		
Suffix:				
•Telephone #:	Ext #:			
3007-3007-30007				
•E-mail:				
*P.O. Box / Address Line:			Ø	
Country:				
United States	*			
	itate: -Select	Zip: 🕐		

Owner Information

- You will see a message saying "Contact added successfully"
- Click "Continue Application" to go to the next section.

Owner Information

To add an owner, click the "Add New" button. You will have the option of using your login information, if applicable. You can also "Look Up" a previously entered contact, and select as the owner. If an owner is incorrect or has changed, you need to add the new/correct owner first, and then you can remove the incorrect/previous owner. Note that at least one owner is required to be entered.

	Add New	Look Up		
	Contact ad	ded successfully.		
1	Showing 1-1 of	1		
	Name	Organization	Contact	

	Name	Organization Name	Contact Person	Telephone #	E-mail	Action
	Erin Swallow			617-292-5787	erin.swallow@state.ma.us	Edit/View Delete
,						



Continue Application »

Save and resume later

Application Information: The Basics

- The application will ask a series of questions. Most require a short text response.
- Some questions will have Yes/ No answers or you will be required to select a value from a drop down list.
- If "Other is selected as a response to a question, a new box will open that will allow you to describe what "other means.

Owner Type		 indicates a required held
•Owner Type:		
Private		
General Infor	nation	
EPA ID:	Ø	
• EPA ID: MAD222333444	0	



Application Information: Tables

- Some information is collected in Tables
- Start a table by clicking on "Add a Row". A separate box will open to allow you to enter the required information. If you click on the down arrow, you can add more than one row at a time.
- You can edit or delete a row by clicking on the box to the left of the line item and clicking Edit or Delete.
- Click "Submit" when done



Hazardous Waste Mgmt Personnel

	US WASTE A			act Information for Personnel who manage Hazardous Waste at the facility.
Showing 0	-0 of 0			
	Name	Title	Email	Primary Phone Number (no hyphens or parentheses)
No recor	rds found.			
Add a Ro	w •	Edit Selecte	d Dela	the Selected
Contin	ue Applica	ition »		Save and resume later

*Title:	lame:
0	
0	Primary Phone Number (r hyphens or parentheses):

Application Information- Tables

- If Modifying or Renewing a Permit, you will be required to complete a table to identify where the modifications have been made.
- Click "Add a row" to start and enter required information in the pop up box
- The documents that you indicate have been modified will be a required attachment

	Application Informatio	on>Page 5 of 5		*indicates a required fie
PROPOSED	OMODIFICATIONS of the proposed modifications ar	nd attach an updated document	t in redline/ strike out	
Showing 0-	Description of Modification	Reason for Modification	Which document has been modified?	Page(s) updated
	is found.			

			×
PROPOSED MODIFICA	TIONS		
Please list all of the prop	osed modifications and attack	h an updated document in redline/ strike out	
*Description of	* Reason for	* Which document has been modified?:	
Modification:	Modification:	Select	•
*Page(s) updated:			
Submit	cel		



- Be Prepared!
 - The system will list the documents that are required as attachments.
 - Each of those required documents must be attached separately in order to pass validation.
 - This means uploading each required document as a discrete file.
 - Prepare your files in advance and save time during the upload.
 - The Recycling Applications require that you download Recycling Data Sheets from our website, complete them then upload them as attachments.
- There are additional document types available in the list that you can optionally attach as needed.



- Upload all required documents for your application.
 - Download forms
 - The required documents will be listed on the application
- To begin attaching documents, click
 "Browse".

applicat
ndicates a
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v process



- A "File Upload" window opens
- Click "Browse"
- Choose the file(s) you want to attach
- When all files reach 100%, click "Continue"

File Upload				
When uploading file document(s) the maximum The 'File Name' (including file extension) MUS The document 'Description' MUST NOT exceed Documents that exceed any of these limits with retrieved, which may delay the review process	T NOT exceed 75 characters in ed 50 characters in length. Il be removed by the system, a	-		
Blank Upload 1.docx	100%			
Blank Upload 2.docx	100%			
Blank Upload 3.docx	100%			
Continue Browse	Remove All	Cancel		



- Indicate the document type
- Provide a description of each document that you uploaded
- Click "Browse" to add more documents
- When all documents are uploaded and described, click "Save"
- Click "Continue Application"
- You must attach the required documents as listed before moving on.





- You should see a message that you have successfully attached documents.
- Review the list of attached documents.
- When ready, click
 "Continue Application".





Special Fee Provision

- Special Fees are defined in 310 CMR 4.0
- Leave this page blank and click "Continue Application" if special fees do not apply to your situation.
- If you have a Special Fee Provision (e.g., the applicant is a municipality), check the appropriate box and provide requested information.
- Click "Continue Application"

Step 4: Special Fee Provisions > Page 1 of 1	*indicates a required field.
Special Fee Provisions	
Check if applicable:	
Exemption: (2)	
Exclusion (special agreement or policy):	
Substitution (ASP/IRP): (2)	
Double Fee for Enforcement: 🕖	
Hardship payment extension request: 🕖	
0	
Continue Application >	Save and resume later



Applicant Contributors

- This page shows the list of individuals who have viewed, or edited this application.
- This is also where the applicant identifies the type of authority under which they can sign the application as the Responsible Official.
 - Input the Organization Name
 - Select Type of Organization
 - Select Title of person who will be submitting the applicant





Applicant Contributors

- Whoever is logged in will see • their name in the "Applicant Information"
- If you are NOT the applicant, • please share this application with the responsible official for the Applicant.
- Once the Responsible Official • logs in, their name will be in the applicant information box.

Applicant Information To View your contact, click the View link Applicant Information: Laurel Carlson 1 Winter St. Boston, MA, 02108 Telephone #: 111-111-1111 Email: Laurel.Carlson@massmail.state.ma.us



Continue Application »

Save and resume later



Review the Certification

- The entire application is shown on a single page for your review
- If you note something you want to change, click "Edit Application"
- Otherwise, continue to the bottom of the page.
- If you are NOT the applicant, click "Save and Resume Later"

EA ePLACE Portal

SW Special Waste - SW14 Listed Special Waste Determination Application

1	2 Documents	3 Special Fee Provision	4 Applicant and Contributors	5 Review	6 Application Submitted
Step	5:Review				
Со	ntinue Application »				Save and resume later
Please review all information below. Click the "Edit Application" button to make changes, if needed.					

Review and Certification

If you arrive at this Review page after selecting 'Resume Application' from your dashboard, (and then select 'Pick up where I left off'), you will need to click on the 'Applicant and Contributors' tab at the top of this page, and then click 'Continue' to finish submitting this application.

Edit Application

Type Of Waste

General Description of the Waste:	hghghgh
Estimated quantity of waste material handled annually:	23
Unit of measure:	Tons per year

Generator Information

GENERATOR INFORMATION				
Name of the Generator	Generator Address Line 1	Generator Address Line 2	Generator City	Description of the Industrial Process which produces the waste
htth	trhtrh	trhwrthh	tttt	gthrthrhryheryhwh

Waste Disposal

Certification Form

- When the applicant is logged in, the applicants name will appear in the "Applicant Information" box.
- Read the Certification Statement.
- When you click the box to the left of "I Agree to the above Certification"- the date will be inserted.
- Click on Continue to pay the application fee.



EEA ePLACE Portal

Individual Telephone #:111-111-1111 Laurel Carlson E-mail:Laurel.Carlson@massmail.state.ma.us 1 Winter St. Boston, MA, 02108 United States I certify under penalty of law that I have personally examined and am familiar with the information submitted in this document and all attachments and that based on my inquiry of those individuals immediately responsible for obtaining the information, I believe the information to be true, accurate and complete. I am aware that there are significant penalties for submitting false information, including possible fines and imprisonment. In addition, I understand that any materials supplied with this application will not be considered confidential unless I have specifically requested that such material be kept confidential and the Department has made a determination of confidentiality in accordance with 310 CMR 3.00- Regulations Governing Access for and Confidentiality of Department Records and Files. Date: By checking this box, I agree to the above certification **Continue Application** » Save and resume later

contractantly prim the corporation

Applicant Information

Application Fee

- Both online payment and pay by mail are available.
- Online payment will require a service charge.
- Click the appropriate box to begin.

Step 7: Pay Fees

Listed below is the fee for the authorization that you are applying for. The following screen will display your total fees.

Payment may be made by electronic check or credit card for a nominal processing fee. The electronic check fee is \$0.35 per transaction. Credit card payments are 2.35% per transaction. Clicking on the PAY ONLINE button will bring you to the secure online payments portal. Once you have made payment, you will be returned to your application for submittal.

Payment may also be made by mail. However, review of your permit will not begin until payment is received. By clicking on the Pay by Mail button, you will have submitted your application. You will receive a notification email with the location and address to send your payment. That information is also available in the instructions for this authorization.

Application Fees

Pay Online »

Fees	Qty.	Amount
HW Application Fee		\$1,235.00

Pay by Mail »

\$1,235.00



Pay Online

- If you choose "Pay Online", you will be brought to this screen.
- Provide all payment and billing information.
- Accept the terms and conditions.
- You will be e-mailed a receipt.

Description	Reference ID Amoun
DEP/AQ/Restricted Emission Status/Application	17TMP-004180 \$1,900.0
	\$1,900.0
	Total Convenience Fee Due: \$44 Total Amount Due: \$1,944.
	Provide the formation
Billing Information	Payment Information To pay by electronic check, click the ACH tab.
Enter Company AND/OR First and Last Name below. Company Name	Credit/Debit Card ACH
Enter Company Name	Card Type
First Name	Select Card Type
Enter First Name	Card Number
	Enter Card Number
Last Name	CVV Code
	Enter CVV Code
Street	
Enter Street	Expiration
City	01 2017
Enter City	
State/Territory	Check to accept both the Commonwealth of Massachusetts
Select State	and nCourt Terms Agreements.
	Commonwealth of Massachusetts Terms
Zip	Agreement
Enter Zip	
Phone Number	I authorize the charge to my credit card for the amount shown above. I agree to pay the total amount above
()	according to the card issuer agreement. By checking the box below, I certify that I am an authorized user for the
Email	above referenced credit card account.
Enter Email Address	
	nCourt Terms Agreement
Confirm Email	
Enter Email Address	





If you chose pay by mail, check your e-mail for instructions

NOTICE DATE: 9/24/2019

Thank you for submitting your online authorization application form for authorization type: HW23 - Recycling Level 2 Permit Amendment. Your Application Number is: 19-HW23-000012-AMD.

Payment online: If you have paid online by credit or ACH you will receive an additional notification from the epayment vendor that your payment is complete. Review of your application will begin. That notification will include a Reference ID # for your records.

Pay by Mail: If you chose the "Pay by Mail" option, please make your payment in the form of a check or money order made payable to the Commonwealth of Massachusetts. Do not send cash. You must include your Application Number 19-HW23-000012-AMD on the check or money order that must be sent to the address below.

Department of Environmental Protection PO Box 4062 Boston, MA 02211

Review of your application will not begin until after your payment has been received and processed.

Fee Exempt Status or Hardship Status Requested: If your application indicated a Fee Exempt Status, MassDEP will review your request. If your fee exempt status is not approved you will be contacted with instructions for paying the fee. If your application indicated a request for hardship status, your request will be reviewed and you will be contacted with the final determination.

You can track the progress of your submission through the review process at the following link: https://acaqa.epermitting.state.ma.us/citizenaccess/.

Please email any questions or concerns about this notification or this application to: EIPAS@massmail.state.ma.us

MassDEP will not begin review of the application until the permit fee has been paid.



EPA Electronic Signatory Verification

- USEPA requires that electronic signatures be validated. At the bottom of the email indicating a successful submission, you will see instructions on how to complete the validation process.
- Please print, sign and mail the below section of the email as instructed.

To meet Federal Reporting requirements for EPA's Cross-Media Electronic Reporting Rule (CROMERR), you are required to print this entire email, and to sign the below certifying that you have submitted the Application identified in this email.

This form must be signed and mailed to the address below. Failure to complete this step may result in delay of review of your application.

I certify that I have submitted application #19-HW23-000012-AMD

Printed Name _____ Signature _____ Date _____

Please return signed document to: MassDEP ePLACE Confirmations One Winter Street Boston, MA 02108



Submission Successful!

- When you submit your certification you will receive this notice.
- You will also received a Record ID so you can track the status of your application on line
- Go to your "My Records" page in ePLACE to see the status of an application



You will need this number to check the status of your application.



Proof of Record (POR)/ Public Viewer

• Approximately 5 minutes after submittal of the application, the Applicant will receive a POR which is a copy of the Application minus attachments.



Thank you for submitting your online application form for authorization type: Level II Recycling Renewal/Modification (DEP/HW/HW23/Amendment) Your Application Number is: 19-HW23-000012-AMD Your Proof of Record (POR) for this application is attached. The Proof of Record is a printable version of the information you entered on your permit application. Please email any questions or concerns about this notification or this application to: <u>EIPAS@massmail.state.ma.us</u>

You can track the progress of your submission through the review process at the following link: https://permitting.state.ma.us/citizenaccess/

• Also see the link below for a copy of both the application and attachments:

https://eeaonline.eea.state.ma.us/EEA/PublicApp/

EEA ePLACE

Public Access Portal Inform

An Initiative of the Massachusetts Energy and Environment Information Public Access System An Official website of the Commonwealth of Massachusetts





Questions?

- For technical assistance, contact the ePlace Help Desk Team at (844) 733-7522 or <u>ePLACE helpdesk@state.ma.us</u>
- For other questions, contact your regional office. You can lookup your regional office and their contact information at: https://www.mass.gov/service-details/massdep-regional-offices-bycommunity
- To see a copy of you application, also see <u>https://eeaonline.eea.state.ma.us/EEA/PublicApp/</u>



