

Need to renew your Vehicle's Registration?

You may be able skip a trip to the RMV by renewing online

You may be able to renew your vehicle's registration online for a passenger plate within 6 months of the current expiration date if you:

- ☒ Have an email account or a mobile phone that receives text messages
- ☒ Have a credit/debit card or checking account
- ☒ Have no unpaid tickets, excise tax, or EZ-Pass violations
- ☒ Have an active insurance policy
- ☒ Know your plate number

You will also need the following information to access you online MyRMV account:

- ☒ Your MA License/Permit/ID number
- ☒ Your Date of Birth
- ☒ The last four digits of your Social Security Number (SSN)

Please Note: If you do not know your license, permit, or ID Number you will be required to provide your Social Security Number.

Key Information

To renew your vehicle registration, you must have an active insurance policy for your vehicle. Your registration renewal application that is mailed to you will tell you whether you have an active insurance policy on file with the RMV. If you don't have an active policy, you must get your application stamped by your insurance agent to show proof of insurance.

- **Ins Stamp Not Needed-** You can renew your registration online without additional steps.
- **Ins Stamp Required-** You will need to contact your insurance company before renewing your registration online so they can update your policy on file with the RMV.
 - You can also choose to renew your registration through the mail by mailing an insurance stamped Registration Renewal Application (RMV-2 form), or insurance stamped Registration and Title Application (RTA) to:

**Registry of Motor Vehicles
P.O. Box 55891
Boston, MA 02205-5891**

If you have questions about your insurance status, please contact your insurance company.

Follow the steps below to your renew vehicle registration online.

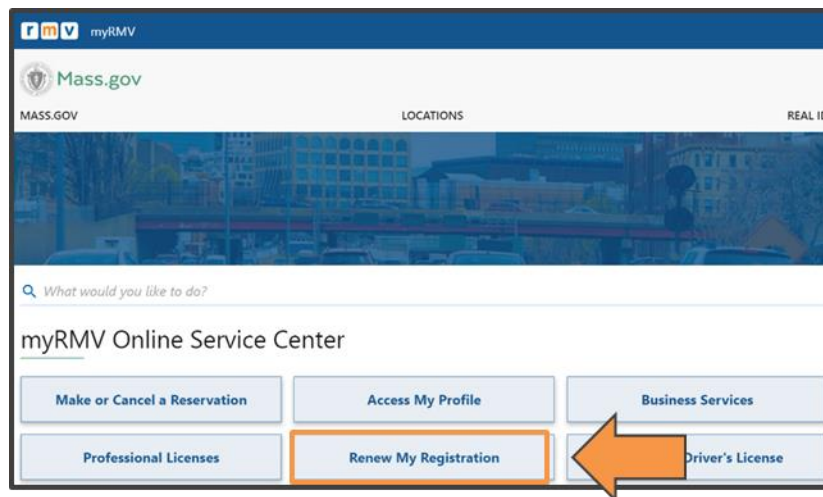
1. Type mass.gov/myRMV into the address bar of your browser.

mass.gov/myRMV

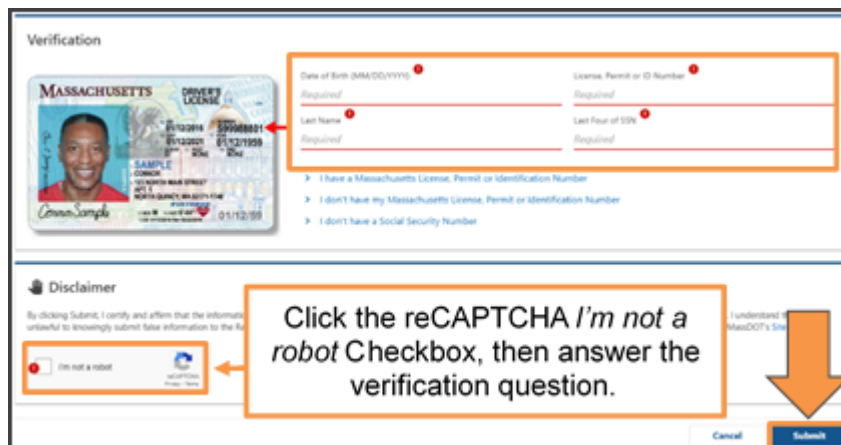
Then press the **[Enter]** key on your keyboard to visit the **myRMV Online Service Center** webpage.

- For the Massachusetts Registry of Motor Vehicles main webpage visit www.mass.gov/RMV

2. Select the **Renew My Registration** button.



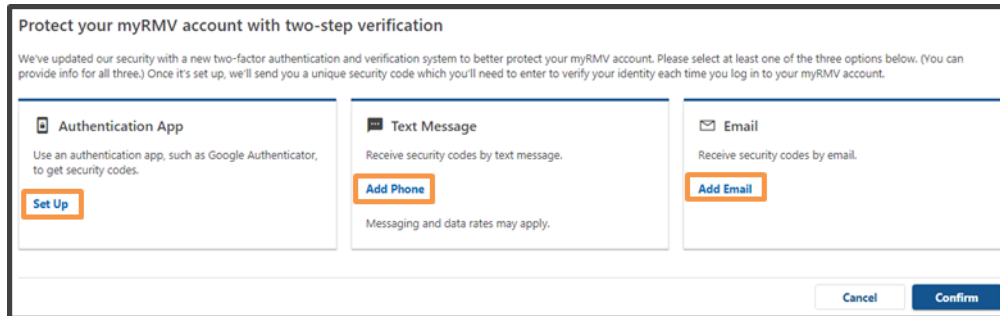
3. Complete the **Verification** page by following the on-screen instructions and filling in the appropriate fields. All required fields are marked in red.

The image shows the Verification page. On the left, there's a sample Massachusetts Driver's License. To the right, there are four required fields: "Date of Birth (MM/DD/YYYY)", "License, Permit or ID Number", "Last Name", and "Last Four of SSN". Below these fields are three radio button options: "I have a Massachusetts License, Permit or Identification Number", "I don't have my Massachusetts License, Permit or Identification Number", and "I don't have a Social Security Number". At the bottom, there's a Disclaimer section with a reCAPTCHA "I'm not a robot" checkbox and a text box that says "Click the reCAPTCHA I'm not a robot Checkbox, then answer the verification question." The Submit button is highlighted with an orange arrow.

Click the **Submit** button to continue.

4. If this is your first time accessing your MyRMV account you will need to select a method for dual factor authentication, which is an added security feature to ensure you are the one accessing your profile.

To complete this you will need an **email address**, a **mobile number**, or an **authentication app**. Select the hyperlink for your preferred method.



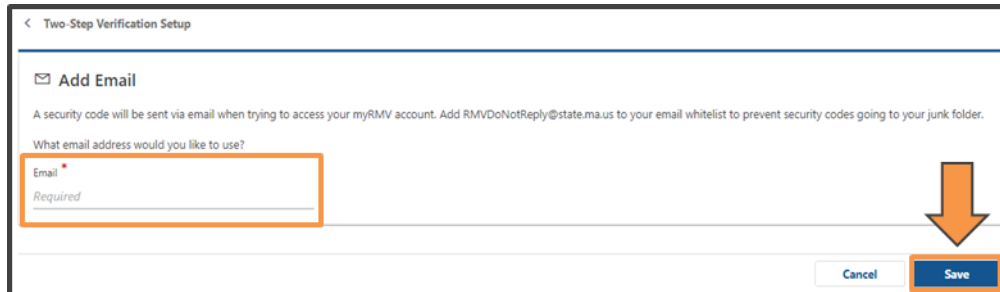
Protect your myRMV account with two-step verification

We've updated our security with a new two-factor authentication and verification system to better protect your myRMV account. Please select at least one of the three options below. (You can provide info for all three.) Once it's set up, we'll send you a unique security code which you'll need to enter to verify your identity each time you log in to your myRMV account.

<p>Authentication App</p> <p>Use an authentication app, such as Google Authenticator, to get security codes.</p> <p>Set Up</p>	<p>Text Message</p> <p>Receive security codes by text message.</p> <p>Add Phone</p> <p>Messaging and data rates may apply.</p>	<p>Email</p> <p>Receive security codes by email.</p> <p>Add Email</p>
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Cancel Confirm

For example, if you select **Add Email** hyperlink, you will need to enter your email address and click the **Save** button.



< Two-Step Verification Setup

Add Email

A security code will be sent via email when trying to access your myRMV account. Add RMVDoNotReply@state.ma.us to your email whitelist to prevent security codes going to your junk folder.

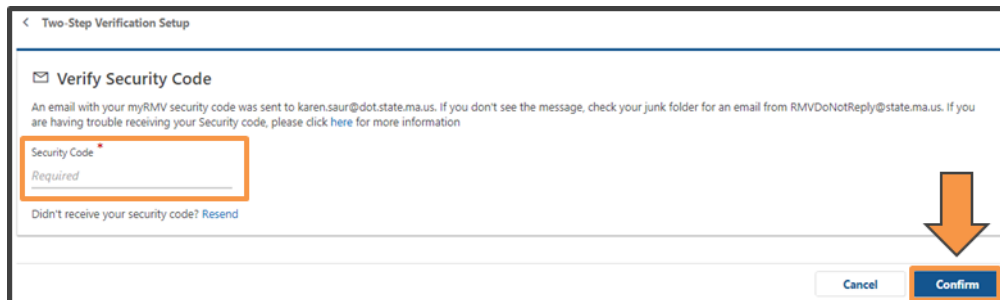
What email address would you like to use?

Email *

Required

Cancel Save

Then, you will need to enter the **Security Code** sent to you by the method selected.



< Two-Step Verification Setup

Verify Security Code

An email with your myRMV security code was sent to karen.saur@dot.state.ma.us. If you don't see the message, check your junk folder for an email from RMVDoNotReply@state.ma.us. If you are having trouble receiving your Security code, please click [here](#) for more information

Security Code *

Required

Didn't receive your security code? [Resend](#)

Cancel Confirm

Click the **Confirm** button to continue.

5. The **Transaction Information** screen lets you know that you will be guided through your registration renewal process.

The screenshot shows the 'Transaction Information' screen within the 'Registration Renewal' process. On the left, a sidebar has 'Get Ready' selected. The main content area contains the following text: 'This transaction will guide you through the Registration Renewal process.', 'The questionnaire will determine if you can complete your Registration Renewal online or if you need to visit a Registry of Motor Vehicles (RMV) Full Service Center. If you do need to visit a service center, it will help you complete the application form and create a list of required documents that you will need to bring with you.', 'You may pay by credit card or using your bank account information.', and 'To begin your Registration Renewal process, please click "Next".' At the bottom right, there is a 'Next' button highlighted with an orange box and an orange arrow pointing to it. A 'Cancel' button is on the bottom left, and 'Previous' and 'Next' navigation links are at the bottom center.

Click the **Next** button to begin this process.

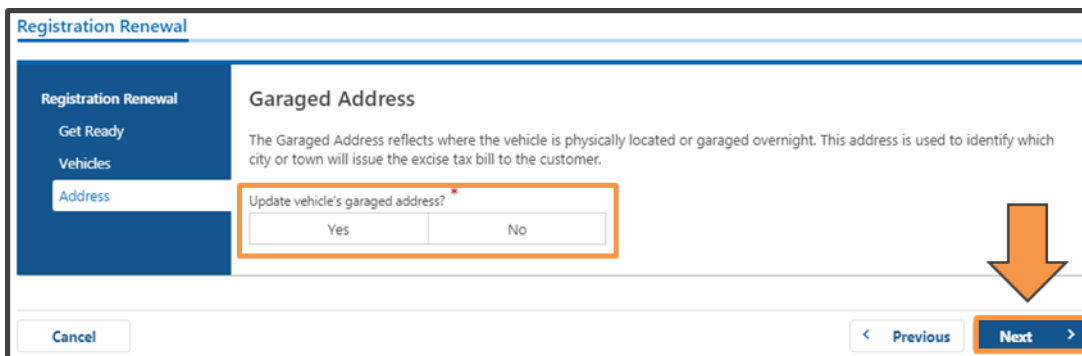
6. The **My Vehicles** screen lists all of the vehicles you own/have owned. Click the **Renew** toggle button for the vehicle you want to renew.
- Click the **Select All** hyperlink to renew all eligible vehicles.

The screenshot shows the 'My Vehicles' screen. The sidebar has 'Vehicles' selected. The main content area displays details for a '2016 CHEV' vehicle, including 'Registration: 01234', 'Expires On: 11/30/2020', 'VIN 12345678123456789', 'Color: GRAY', 'Number of Seats: 0', 'Garaged Address: 2***** QUINCY, MA 02171', and 'Will Mail To: 2***** QUINCY, MA 02171'. A 'Renew' toggle button is shown in an orange box with a green checkmark, indicating it is selected. An orange arrow points from a text box to this button. The text box contains the text: 'You will know the vehicle is selected when the Toggle button is green with a checkmark.' At the bottom right, there is a 'Next' button highlighted with an orange box and an orange arrow pointing to it. A 'Cancel' button is on the bottom left, and 'Previous' and 'Next' navigation links are at the bottom center.

Click the **Next** button to continue.

7. The **Garaged Address** screen asks if you wish to update your vehicle's garaged address. This is where the vehicle is physically located overnight and is used to identify which city or town will issue the excise tax bill to the customer.

Select **Yes** or **No**, then complete the **Garaged Address** field if you selected Yes.

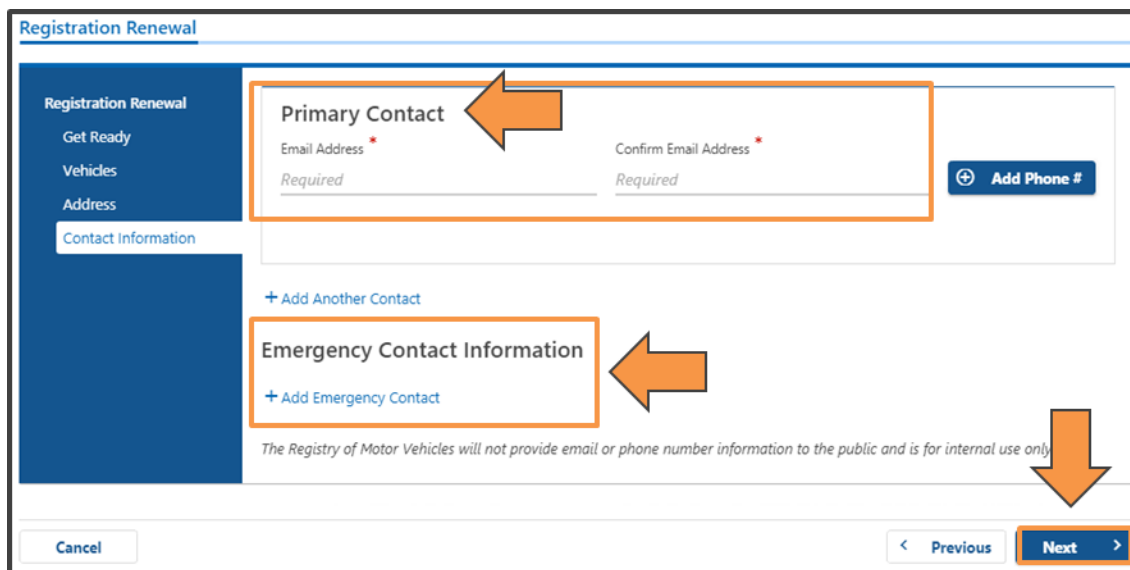


Click the **Next** button to continue.

8. The **Contact Information** screen asks you to enter your **Email Address** into the required open field.

You have the option to enter **Emergency Contact Information** by clicking the **Add Emergency Contact** hyperlink, then completing the open fields.

Optional: You can choose to add a **Phone Number** and **Additional Contact Information**.



Click the **Next** button to continue.

9. **You are almost done!** Your total fees will display on the **Fee Summary** screen

Registration Renewal

- Registration Renewal
- Get Ready
- Vehicles
- Address
- Contact Information
- Fee Summary

Fees Due Today

Fee Type	Total Amount
Passenger Normal Registration - Renew	60.00
Total Fees	60.00

Cancel Next >

Click the **Next** button to continue.

10. Select your payment method on the **Payment Selection** screen by clicking either **Bank Account** or **Credit/Debit Card**, then click the **Next** button to continue.

Registration Renewal

- Registration Renewal
- Get Ready
- Vehicles
- Address
- Contact Information
- Fee Summary
- Payment Selection

Select Payment Method

How would you like to pay? *

Bank Account Credit/Debit Card

Cancel < Previous **Next** >

The **Bank Account** option allows you to use your personal bank account to pay the fee. You will need your bank's **Routing Number** and your **Account Number**.

Registration Renewal

- Registration Renewal
- Get Ready
- Vehicles
- Address
- Contact Information
- Fee Summary
- Payment Selection
- Bank Account

Bank Information

Name on Account *
Required

Routing Number *
Required

Populate Routing Number

Account Number *
Required

Confirm Account Number *
Required

Payment

Payment Date
Aug-12-2020

Amount
70.00





Cancel < Previous **Next** >

The **Credit Card** option allows you to use a major credit card to pay the fee.

Process Payment

All fields are required

Please enter the information as it appears on the credit card. If you are using a Pre-Paid credit card, please make sure it is registered using the website provided on the back of the card.



Card number

Card Expiration Date

December / 2025





Security code

 [What's this?](#)

Process Payment

Please enter the billing information associated with the credit card.

If you have international billing address, please check here. ☐



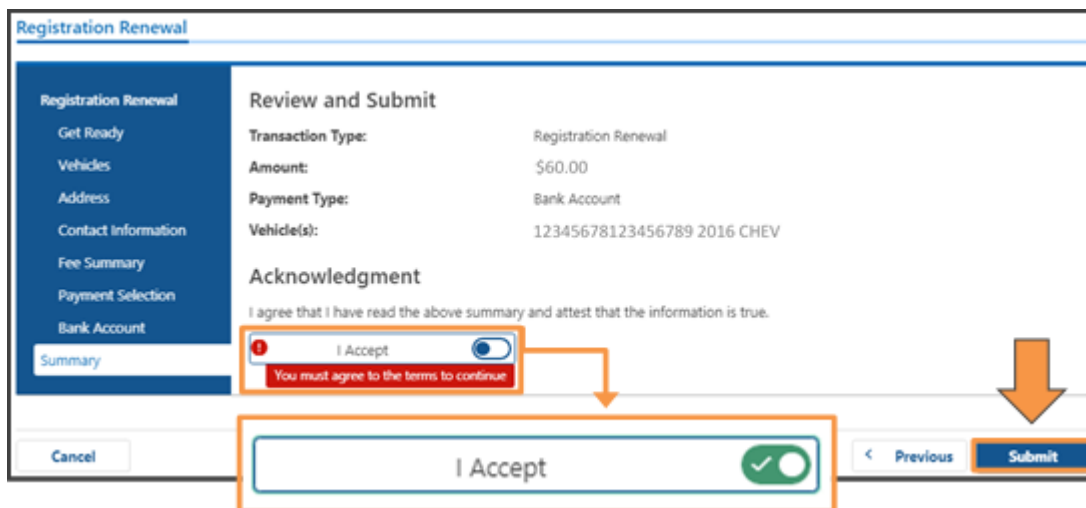
Cardholder Name

Billing Address 1

Billing Address 2

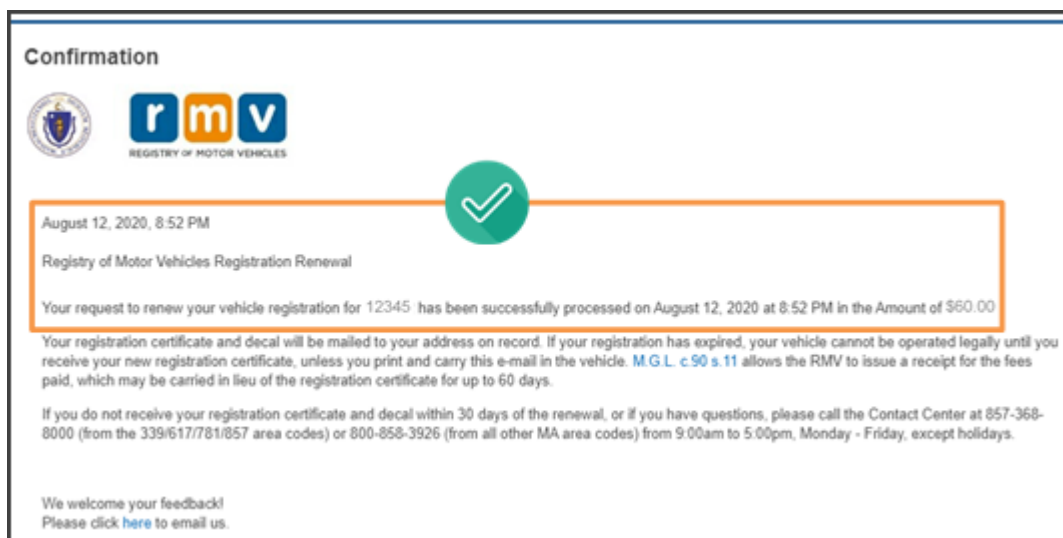
City **State** **Zip Code**

11. As part of the payment process you will be asked to review the transaction information on the **Summary** screen, then click the **I Accept** toggle button.
- **If you are using a credit/debit card** this screen will be BEFORE you enter your payment information.
 - **If you are using a bank account** this screen will be AFTER you have entered your payment information.



Click the **Submit** button to proceed.

12. If your transaction and payment are successfully completed, you will receive a **Confirmation** screen. You can print this page for your records.



Congratulations! You have successfully renewed your vehicle registration. Your new registration will be mailed to your mailing address on record with the RMV, and should arrive in 7-10 days.

- If you do not receive your registration in the mail within that timeframe you can call the **RMV's Contact Center** at 857-368-8000