

DEPARTMENT OF DEVELOPMENTAL SERVICES

LICENSURE AND CERTIFICATION

Mid-Cycle Review Final Report

Provider	Open Sky Community Services	Provider Address	50 Douglas Rd, Whitinsville
Survey Team	Boghoian,Mark; Bullard,David; Cruz,Melanie; Hampton,Cheryl; Hutchison,Melanie; MacPhail,Lisa; Obeng,Raymond;	Date(s) of Review	09-JAN-25 to 15-JAN-25

Mid-Cycle Scope and results :					
Service Grouping	Licensure level and duration	# Indicators std. met/ std. rated at Mid-Cycle	Sanction status prior to Mid-Cycle	Combined Results post-Mid-Cycle;	Sanction status post Mid-Cycle
Residential and Individual Home Supports 22 Locations 24 Audits	Defer Licensure	8/13	<input checked="" type="checkbox"/> Eligible for new business <input type="checkbox"/> Ineligible for new business.	2 Year License with Mid-Cycle Review 87/92 (94.57%)	<input checked="" type="checkbox"/> Eligible for New Business (80% or more std. met; no critical std. not met) <input type="checkbox"/> Ineligible for New Business (<=80% std met and/or more critical std. not met)

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Summary of Ratings

Organizational Areas Needing Improvement on Standards not met:

Indicator #	L48
Indicator	HRC
Area Need Improvement	The Human Rights Committee did not meet the mandate for requisite member meeting attendance. The agency must ensure that its Human Rights Committee operates with consistent attendance of members with mandated roles at its meetings.
Status at mid-cycle	The Human Rights Committee was found to meet the requisite meeting membership attendance.
#met /# rated at mid-cycle	1/1
Rating	MET

Indicator #	L65
Indicator	Restraint report submit
Area Need Improvement	Four of thirteen restraints were submitted and/or finalized beyond the required timelines. The agency must ensure that restraint reports are submitted and finalized within five days of the restraint.
Status at mid-cycle	Six of nineteen restraint reports were submitted and/or finalized beyond the required timelines. The agency must ensure that restraint reports are submitted and finalized in accordance with the required timelines.
#met /# rated at mid-cycle	13/19
Rating	NOT MET

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Indicator #	L76
Indicator	Track trainings
Area Need Improvement	Five of twenty agency staff reviewed did not receive DDS mandated trainings. The agency must ensure through effective staff training tracking, that staff are trained on all DDS mandated topics.
Status at mid-cycle	Five of the twenty agency staff reviewed did not receive DDS mandated trainings, or certain mandatory certifications had expired. The agency must ensure that all mandatory staff certifications are current, and that all staff are trained on DDS mandated topics.
#met /# rated at mid-cycle	15/20
Rating	NOT MET

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Residential and Individual Home Supports Areas Needing Improvement on Standards not met:

Indicator #	L38
Indicator	Physician's orders
Area Need Improvement	For four of thirteen individuals, physician's orders or treatment protocols were not implemented in line with DDS requirements and/or Physician recommendations. The agency must ensure that physician ordered medical treatment protocols are implemented as required.
Status at mid-cycle	For fifteen of sixteen individuals, physician's orders and protocols were administered according to written recommendations and DDS requirements. The agency must continue to ensure that all individual medical orders and protocols are administered properly and consistently, and that staff are trained in the implementation of orders and protocols.
#met /# rated at mid-cycle	15/16
Rating	MET

Indicator #	L43
Indicator	Health Care Record
Area Need Improvement	For seven of twenty-three individuals, health care records were not current and accurate. The agency must ensure that all health care records are current and accurate.
Status at mid-cycle	For six out of twenty-four individuals, health care records were not updated to include all current information. The agency must ensure that the healthcare records are current, accurate and updated as required; at least annually in advance of each person's ISP meeting, and within 30 days of significant changes. Significant changes include new diagnoses (including a Covid positive diagnosis), surgery, hospitalization, and immunizations.
#met /# rated at mid-cycle	18/24

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Rating	NOT MET
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Indicator #	L61
Indicator	Health protection in ISP
Area Need Improvement	For four of fourteen individuals, the use of supports and health-related equipment was not supported in line with DDS standards. The agency must ensure that the use of supports, and health-related equipment is supported in line with DDS standards.
Status at mid-cycle	For fifteen of eighteen individuals, the use of supports and health related equipment was compliant with DDS regulations. The agency must ensure that orders for the use of supports and health related equipment are clear and current, and that the cleaning and maintenance of these devices is documented according to recommendations and instructions.
#met /# rated at mid-cycle	15/18
Rating	MET

Indicator #	L69
Indicator	Expenditure tracking
Area Need Improvement	Seven of eighteen individuals, individual expenditure and bank balances were not properly managed. The agency must ensure that individual expenditure and bank balances are properly managed.
Status at mid-cycle	For thirteen of fifteen individuals, individual expenditures and bank balances were properly managed. The agency must ensure that the finances of all individuals are properly managed according to DDS regulation and agency policy.
#met /# rated at mid-cycle	13/15

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Rating	MET
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Indicator #	L78
Indicator	Restrictive Int. Training
Area Need Improvement	At two of three sites, staff were not trained on the safe and consistent implementation of restrictive interventions. The agency must ensure that staff are trained on the safe and consistent implementation of all restrictive practices.
Status at mid-cycle	At five of five sites, staff were trained on the safe and consistent implementation of environmental restrictive practices.
#met /# rated at mid-cycle	5/5
Rating	MET

Indicator #	L79
Indicator	Restraint training
Area Need Improvement	At one of three sites, staff were not trained on the safe and proper administration of restraints. The agency must ensure that staff who work at sites where restraints may be necessary, are trained on safe and correct restraint administration practices and procedures.
Status at mid-cycle	At three of three sites, staff had been trained on the safe and proper administration of restraints.
#met /# rated at mid-cycle	3/3
Rating	MET

Indicator #	L84
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Indicator	Health protect. Training
Area Need Improvement	For four of fourteen individuals, staff were not trained on the correct utilization of health-related protections and supports. The agency must ensure that staff who work with individuals who utilize health-related equipment and supports, are trained on the correct utilization of the devices.
Status at mid-cycle	For eighteen of eighteen individuals, staff were found to be trained in the correct utilization of health-related supports and protections.
#met /# rated at mid-cycle	18/18
Rating	MET

Indicator #	L88
Indicator	Strategies implemented
Area Need Improvement	For nine of twenty-three individuals, goals agreed upon in the ISP were not properly and consistently implemented. The agency must ensure that individual's ISP goals for which it has responsibility are properly and consistently implemented.
Status at mid-cycle	For ten of twenty-three individuals, goals agreed upon in the ISP were not properly and consistently implemented. The agency must ensure that implementation of these goals and objectives is consistent as written in the ISP, and that data collection is occurring in a clear, measurable and ongoing manner.
#met /# rated at mid-cycle	13/23
Rating	NOT MET

Indicator #	L91
Indicator	Incident management

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Area Need Improvement	At five of twenty sites, incidents were submitted and/or finalized beyond the required timelines. The agency must ensure that incidents are submitted and/or finalized within the mandated timelines.
Status at mid-cycle	At six of twenty-two sites, incidents were submitted and/or finalized beyond the required timelines. The agency must ensure that incidents are submitted and finalized within the required timeframe.
#met /# rated at mid-cycle	16/22
Rating	NOT MET

Indicator #	L99 (05/22)
Indicator	Medical monitoring devices
Area Need Improvement	For three of four individuals, medical monitoring devices needed for health and safety was either not authorized, agreed to, used, and data collected appropriately as required. The agency needs to ensure that medical monitoring devices needed for health and safety are authorized, agreed to, used and data collected appropriately.
Status at mid-cycle	For three of three individuals, medical monitoring devices needed for health and safety were properly authorized, agreed to, and data was collected appropriately.
#met /# rated at mid-cycle	3/3
Rating	MET