

Massachusetts Office on Disability

Disability Summit:

Accessibility

in a Digital World

Thursday, October 27 | 10 AM - 1 PM

Mass General Brigham at Assembly Row

mass.gov/mod



Welcoming remarks

❖ **Mary Mahon McCauley**

Executive Director

Massachusetts Office on Disability

❖ **Michael J. Heffernan**

Secretary

Executive Office for Administration and Finance

❖ **Curtis M. Wood**

Secretary and Chief Information Officer

Executive Office of Technology Services and Security

Accessibility at MGB

❖ **Carla Carten**

Interim Chief Diversity Officer and Senior Vice President
Mass General Brigham

❖ **Jane Moran**

Chief Digital and Information Officer
Mass General Brigham

Keynote Speaker



Lainey Feingold

Disability Rights Lawyer
& Author

Remembering Tom Hopkins



1954 - 2019

Thomas P. Hopkins Disability Access Award



Sarah Bourne

Former Director of IT Accessibility
Commonwealth of Massachusetts

Accessible video gaming



Andy J. Wu, PhD, OT

Senior Director of Peer Counseling

[The AbleGamers Charity](#)

Virtual meeting technology panel

❖ Microsoft:

- **Joshua Bonn**, Customer Success Trainer
- **Will Schriever**, Modern Work Customer Success Manager, State and Local Government Northeast

❖ Webex:

- **Willette Harris**, Engineering Product Manager

❖ Zoom:

- **Jon Davies**, Account Executive, New England State and Local Government
- **Alex Mooc**, Head of Accessibility

Quarterly Tea with MOD

Quarterly Tea with MOD

A quarterly, virtual meeting
addressing your most
frequently asked questions
about hot topics in the
disability community



Wednesday, November 16
1 – 2 PM

Topic: Digital Accessibility
mass.gov/mod

Resource Tables

At Mass General Brigham Diversity, equity, and inclusion are central to every aspect of our organization. When our workforce is more diverse, equitable and inclusive, we can be more innovative, creative, and on the cutting edge of advancement. Leveraging diverse perspectives allows us to develop better overall solutions to the problems we face.

NEADA – New England ADA Center

Grant funded project of the Institute for Human Centered Design

Providing ADA information and training

All calls are **free** and **confidential**

New England  Center



A project of the
Institute for Human Centered Design

MCDHH – Mass Commission for the Deaf & Hard of Hearing



- Providing accessible communication, education, advocacy, and case management on behalf of Deaf and Hard of Hearing communities
- Ensuring quality assurance among communication specialists to meet the needs of Deaf and Hard of Hearing communities
- Services include:
 - Case Management Services
 - Education Services
 - Independent Living Services

MCB – Mass Commission for the Blind



Serving individuals in Massachusetts who are legally blind by providing access to employment opportunities and social rehabilitation with the goal of increasing independence and self-determination

MassMATCH



a program of the Massachusetts Rehabilitation Commission (MRC)

- ***DME Reuse Program*** allows individuals in Massachusetts to obtain donated and refurbished Durable Medical Equipment (DME) free of charge or a place to donate used and unwanted DME items
- ***Assistive Technology Devices Loan Program*** allows individuals in Massachusetts to borrow one or several devices for 30 days to find a device that will work for them
- ***Assistive Technology Device Demo Program*** allows individuals to see demonstration of different assistive technology devices to see how they work

MassEDP - **Mass Equipment Distribution Program**

Mass EDP provides adaptive
telephone equipment to
Massachusetts residents with a
permanent disability



Disability Resource Center

- Information and Referral
- Options Counseling
- Skills training



DISABILITY RESOURCE
CENTER

Easterseals



- **Employment and Transition** Services: College Navigator, Vocational and Transition Assessments, and Job Development Services

- **Youth and Recreation** Services: Youth Leadership Network, Mentoring Programs, and Accessible Martial Arts

- **Assistive Technology** Services: Assistive Technology Evaluations and Training, Assistive Technology Regional Centers, and Alternative Financing Programs

BCIL – Boston Center for Independent Living

BCIL provides free, individualized services & systemic advocacy to address areas critical to people with disabilities including housing, healthcare, employment, transportation, adaptive technology, communications, benefits, & education.

- Peer mentoring (youth & adult)
- PCA services
- Information & Referral
- Advocacy
- Community Living



Work Without Limits

- Builds capacity of employers, employment service providers, state agencies and educational institutions to advance employment of people with disabilities.
- Assists individuals with disabilities to connect with disability inclusive employers, and to understand how work earnings affects eligibility for public benefits.
- Creates programs and services geared to inform, connect and inspire individuals with disabilities who are seeking jobs, businesses that actively recruit people with disabilities; and employment providers that serve individuals with disabilities.

MDDC – Mass Developmental Disabilities Council

The Mass. Developmental Disabilities Council (MDDC) is an independent state agency that works to better support people with developmental disabilities & their families through:

- Leadership, Self-Direction, and Advocacy
- Policy and Systems Change
- Community Inclusion, Choice, and Civic Engagement



My Ombudsman

operated by the Disability Policy Consortium

- **A non-profit program helping Mass Health members navigate their MassHealth Services**
- Free resource for all MassHealth members committed to promoting health equity to all communities by helping MassHealth members access their benefits
- Helping MassHealth members with coverage, filing grievances and appeals, locating providers, and much more!



MA Dept of Veterans' Services

Advocating on behalf of all the Commonwealth's veterans to provide them with quality support services and to direct an emergency financial assistance program for those veterans and their dependents who are in need

Connect veterans and their families with:

- Financial resources
- Supports and networks



DDS – Dept. Of Developmental Services



- **Assistive technology (AT) consultation/evaluation:** review of your wants and needs to identify what AT you could use. Completed by one or all of the following in your home, workplace, or other environment where you'd use the AT:
 - A licensed professional including OT, PT, SLP
 - A certified AT Professional (ATP)
- **Assistive technology devices** are the equipment or devices recommended through the AT evaluation. DDS covers the cost if you cannot afford them, or if the item is not insurance billable.
- **Assistive technology support** is the set-up of AT equipment, education, and training to help you use assistive technology

SDO – **Supplier Diversity Office**



The SDO's mission is to promote diversity, equity, and inclusion in state contracting for businesses owned by minorities, women, Portuguese, veterans, service-disabled veterans, those with a disability, and LGBT individuals, as well as small Massachusetts businesses. The SDO certifies these businesses and manages several programs that help them enhance their marketability when bidding on public contracts.

MOD – Mass Office on Disability

- Statewide government agency
- Provides information, technical guidance, and training on disability-related civil rights and obligations related to:
 - Employment
 - Reasonable accommodations in housing
 - Architectural access
 - Meetings, hearings, classes, and other activities of state and local government
 - Places of public accommodation, like private businesses and nonprofits
 - Higher education