Operation, Maintenance and Monitoring of Comprehensive Remedial Actions

December 14, 2010

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DEP Western Region Office Springfield, MA



	Regulatory Milestone			
Criteria	Phase V	Remedy Operation Status	Class C-1 RAO	Class C-2 RAO
Permanent Solution Feasible?	Yes	Yes	No	Yes
Timeline	5 years from Tier Class to achieve RAO	No specific requirement	Re-evaluate every 5 years	No specific requirement
Applicability	Following Phase IV	Following Phase IVActive OMM	Following Phase III, IV, or V	Following Phase III, IV, or V
Performance Standards	 Follow/revise OMM Plan Submit Status Reports Progress toward a Permanent Solution Rebound Monitoring 	 Follow/revise OMM Plan Submit Status Reports Adequately designed to achieve Permanent Solution Eliminate or control each source of OHM Eliminate any Substantial Hazard Rebound Monitoring 	 OMM and Status Reports, if necessary Five year periodic review Eliminate, control, or mitigate any source to extent feasible Eliminate any Substantial Hazard Plan of definitive and enterprising steps 	 Follow/revise OMM Plan Submit Status Reports Progress toward a Permanent Solution Eliminate, control, or mitigate any source to extent feasible Eliminate any Substantial Hazard Rebound Monitoring
Fees	\$800	\$800	\$800	\$800
Permit Required?	Yes	No	No	Yes



Class C-1 RAO Phase V

Class C-2 RAO

ROS

0 %

100 %

Certainty of Achieving a Permanent Solution



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Permit Required?	Yes	No	No	Yes



Active OMM

310 CMR 40.0006

- Active Remedial System
 - Continual or periodic use of on-site or in-situ mechanical or electro-mechanical system
 - RMR
 - Vac truck use?
- Active Remedial Monitoring Program
 - Systematically designed and monitored program of sampling and analyzing environmental media
 - Remedial additives, MNA, Reactive wall (RMR)



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Permit Required?	Yes	No	No	Yes



C-1 OMM Required

310 CMR 40.0881(1)(c)

Upon completion of Phase IV activities, the requirements of a Class C RAO have been met and Post-Class C operation, maintenance and/or monitoring of the remedial action is necessary to ensure that the conditions upon which the Class C RAO is based are maintained.



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Permit Required?	Yes	No	No	Yes



OMM Documentation

310 CMR 40.0892

- Status Reports
 - Describe type and frequency of OMM activities
 - Describe significant modifications to OMM Plan
 - Document and evaluate performance of remedial action since prior Status Report
 - Document problems and measures to correct
 - Are remedial goals being achieved?
 - Include RMR for "active" O & M of CRA
 - Six months from Phase IV Completion Report
 - Exceptions at 310 CMR 40.0892(3)



Rebound Monitoring

310 CMR 40.0893(6)(d)

Rebound Monitoring is specified under ROS and should be done to evaluate all remedial systems or programs.

- Assess remedy should have met remedial goals
- Notify the Department (ROS)
 - In next required Status Report
 - Continue to submit Status Reports
 - If system/program resumed, notify us in next Status Report
- Duration to support RAO



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Permit Required?	Yes	No	Yes	Yes



Which Milestone is the Best?

- It Depends
 - Is a Permanent Solution feasible?
 - How long has the system operated?
 - Is the time to achieve RAO approaching?
 - Is progress measurable and certain?



Auditing OMM

- Level 2 audits of sites in Phase V, ROS, Class C-1 & C-2 RAOs
- Originally called Remedial System Inspection (RSI) Audits – the focus early on
- Not just sites with "active" remedial actions
 - Passive skimmers, HIT events
 - Post-Class C-1 RAO, monitoring only
- Audited on periodic basis
- Not comprehensive



OMM Audit File Review Scope

- Current Status Report
- Phase IV RIP and Completion Statement
- OMM Plan search in Phase IV submittals?
- Earlier Status Reports if changes noted
- Remedial Monitoring Report
- Phase III Remedial Action Plan?
- Phase II Report?



OMM Audit File Review Goals

- Identify remedial goals
- Understand how remedial system/program is constructed/designed
- Evaluate if remedial action (RA) is performing as designed – effectively achieving remedial goals
- Determine whether all data/information needed to assess RA effectiveness is being obtained/provided



OMM Audits Process Audit Notification

The RP and LSP-of-Record are only given *24 hours notice* that an OMM Audit will be conducted

Why?



OMM Audits Site Inspection

With active remedial systems, the auditor will want to:

- 1. Understand how the system works, firsthand if complicated, have someone present who's familiar with the system
- 2. Confirm key operating parameters by taking measurements
 - Discuss who does this beforehand

With other RAs: observe conditions of site, monitoring wells, etc.



OMM Audits Post-inspection

- Decisions are finalized <u>after</u> the inspection
- Site observations / LSP comments discussed with supervisor / Section Chief
- Preliminary audit findings may be modified
- Multiple layers of review occur before NOAF is issued.



OMM Audit Process Documentation

- L2 Audit Pre-Inspection Screening Checklist
 used for all RSI audits.
- Remedial System Information Sheet

 used for sites with active remedial systems (less "active" technologies also)
- Monitored Natural Attenuation (MNA)
 Information Sheet used for sites where MNA is clearly relied on to achieve a Permanent Solution.

* Use recommended *



OMM Audit Forms

- Sent to all stakeholders as NOAF attachments
- They are essential tools used by auditors to identify compliance issues
- Key OMM issues discussed with LSPs, not cited in NOAF, are typically memorialized on them
- Obtain them from us or develop your own.



L2 AUDIT - PRE-INSPECTION SCREENING CHECKLIST

Lead RTN: 1-12345	Town: Anywhere	Action Insp	pected: ☐ Phase V ☐ Class C ☒ RO\$	
PRP/OP: Vehicle Maintenance Business (VMB)		Site Name: Business Maintenance Facility		
Owner: VMB		LSP/Cons	sultant: New Consultant	
Occupant: VMB		Site Conta	ct / Phone : [property manager], [phone#]	
Condition		Yes/No	Comments	
Public Health Concerns				
> 0.5" NAPL within 15 feet of g	round surface	Yes	0.00 to 0.50 ft. of LNAPL encountered in two wells	
> 5 mg/l total VOCs < 15 ft bgs	& w/in 30 ft of school/residence	No		
OHM in surficial soil in S-1 area	a (school/residence/park)	No		
Private wells located < 500 feet, or site in Zone II or IWPA		No		
Other potential impacts to nearby receptors		No	Potential indoor air impacts identified in Ph. II Report	
Environment and Release Cl	haracteristics			
Within 500 feet of surface wate	er, ACEC, and/or wetlands	Yes	Small brook present ~120 feet S and W of site	
Confirmed contamination of su	rface water and/or wetlands	No		
Multiple sources of contamination		Yes	Leaking diesel fuel and heating oil USTs	
Media other than soil or groundwater are affected		No	Indoor air impacts (modeled, not measured) & surf. water	
Remediation Waste (310 CMR 40.0030)				
Remediation Waste removed within 120 days		Yes	Recovered LNAPL is placed in 5 gal. buckets during I&M	
Remediation Waste has been	properly managed	Yes	event and removed (i.e., it is not stored on-site).	



Operation, Monitoring and Maintenance				
Phase V / Class C OMM Requirements (310 CMR 40.0890)				
Yes	Last updated in the initial ROS I&M report on 3/30/07			
Yes				
No	Sampling frequency is variable/decreasing			
No	Plan not updated to justify reduced sampling frequency			
No	Submittal dates are variable, both early and late. No reports have been received to date during 2010.			
Yes				
Additional ROS Requirements (310 CMR 40.0893)				
Yes				
Unknown	Wells with prior LNAPL and/or GW-1 exceedances are not monitored. Additional ISCO applications may be needed.			
Yes				
	Yes Yes No No No Yes Yes Unknown Yes Yes Yes Yes			

Remedial Action Summary: In-situ chemical oxidation and periodic LNAPL recovery were selected at this site as a Comprehensive Response Action (CRA) to address a release of diesel fuel and No. 2 fuel oil to soil, groundwater, and (originally) surface water. Following the sole injection of PermeOx™ in July 2005, the remedial action, as designed, consists of quarterly gauging and, if warranted, recovery of LNAPL (using a peristaltic pump), and monitoring of VPH and EPH, plus field measurements of DO & ORP. However, based on the information presented in the most recent I&M Report, I&M events appear to have only been conducted on a biannual basis during 2008 and 2009. To date, the OMM Plan has not been updated to justify this change in monitoring frequency.



REMEDIAL SYSTEM INFORMATION SHEET (RSIS)

Site Name/Location: [RP], 1 Main St., Anywhere	RIN: <u>1-10101</u>		
Inspector Name: _[Auditor], BWSC-ASM	Date: _6/7/08		
SYSTEM INFORMATION			
Indicate all that apply: ☐ GW Recovery/Treatment ☐ NAPL Recovery ☐ Oil/H2O Separator ☐ Liq. Ph. GAC ☐ Air Strip ☐ GW Discharge ☐ Remedial Additives ☐ Air/Oxy Sparge ☐ SVE ☐ CATOX ☐ Vap. Ph. GAC			
System operating: XYES NO System operating as designed and at propose	d levels: ☑ YES ☐ NO		

O&M IN STRUMENTATION AND DOCUMENTATION *

System Specifics	Applicable	Present & Working	Comment if not present, not working, or not done.
Logbook present, information current	No	Yes	LastInspection: 4/22/08 (5/10/08 ())
Overflow/high water shut-off switch	Yes	Yes	Full drum sensors installed on each drum
Pressure shut-off switch	No	N/A	
Data collection devices (flow meter, etc.)	No	Yes	Oil level in drum gauged by stick or interface probe
Process & Instrumentation Diagram	No	N/A	
System secured	Yes	Yes	Each remedial shed is padlocked
Posting the name & telephone number of contact in case of system malfunction	Yes	Yes	
Wastewater Treatment Plant Operator inspections at regular intervals	No	N/A	
Precautions taken to prevent damage by freezing, heat, vehicles & vandals	Yes	Yes	System enclosed; not operated during winter months

^{*} Possible violations of 310 CMR 40.0041 if not present & working for remedial wastewater generation.



OPERATION INFORMATION (October 2007 through March 2008)

periodically monitor dissolved OHM concentrations in groundwater.

Groundwater Treatment	N/A			
OHM Concentrations (µg/L):	Influent:	Mid-point:	Effluent:	
System flow rates (gpm):	Design:	Observed:	Average:	
Total volume NAPL recovered (g	gal):	Total volume water recovere	d (gal):	
Discharge meets permit limits?	YES NO NA	Recent downtime? ☐YES	NO (If yes, describe below)	
Remedial Additives: Are down	gradient monitoring wells presen	t and in satisfactory condition:	☐YES ☐ NO ☑ N/A	
LNAPL Levels in Recovery Dru	ıms	SVE System Flow Rate (cfm	j): N/A	
Levels observed at inspection: 1. MW-601 2. MW-104 3. MW-101	Readings: 1. 1.5 inches 2. 6.0 inches 3. 2.0 inches	Notes:		
Air (Off-Gas) Treatment N/A	Influent	Mid-Point	Effluent	
From file review (ppmv): [date]	N/A			
Field PID reading (ppmv):				
Stripper influent pressure (units):	Recent downtime?	■ NO (If yes, describe below)*	
Off-gas treatment devices achieving 95% reduction? ■ YES ■ NO ■ N/A Percent reduction if < 95%:				
Inspection Summary/Highlights: Mark, the Sr. Project Manager for this site, was also present during the inspection. The concrete cap appeared to be in good condition, with no significant cracks observed. All three remediation sheds were opened and the product recovery units and drums at each location appeared in good condition. Mark stated that the recovered oil is consolidated into one drum at season's end and a sample of the oil is analyzed for PCBs prior to shipment under a hazardous waste manifest. I discussed the need to replace well MW-104, including a follow-up call to [the RP] the following day, where > 0.5 of LNAPL has historically been				

* The product recovery unit & structure at well MW-101 were found damaged on 8/9/07 and subsequently repaired by late Sept. 2007.

measured. John also stated that his company is evaluating whether ROS is still applicable at this site. I also discussed the need to



Monitored Natural Attenuation (MNA) Information Sheet

Site Name & Location: Gasoline station, Anywhere	RTN: 1-11111
Inspector Name: [Auditor]	Date: <u>1/2/2010</u>
File Review	
Primary disposal site OHM: ☑ Petroleum Hydrocarbons ☐ Solvents ☐ PCBs ☐ Metals ☐ Other Control ☐ Other Control ☐ Other Control ☐ Oth	her:
2. Source of the release: ☐ UST ☐ AST ☐ Septic ☐ Sur ☐ Source Unknown ☐ Other:	rface Spill Dry Well
3. Environmental media impacted at the disposal site: Soil ☐ Groundwater ☐ Soil Gas ☐ Other:	
4. Environmental media targeted for MNA: ☐ Soil ☐ Groundwater ☐ Soil Gas ☐ Other:	
OHM targeted for MNA: ☑ Petroleum Hydrocarbons ☐ Solvents ☐ PCBs ☐ Metals ☐ Other	er:
6. Has the source of the primary contaminant(s) targeted for MNA been removed. Yes No Not Determined Explain: USTs and the UST system 1,400 tons of petroleum impacted soil have been excavated and removed from	m have been removed from the site. Over
7. Other ongoing Remedial Action Alternatives: None □ Excavation □ P&T □ AS □ SVE □ Remedial Additives	ves Other:



8. Indicate the lines of evidence used as the basis for selecting MNA as a Remedial Action Alternative:				
Analytical data demonstrates a clear and meaningful trend of decreasing contaminant mass and/or concentration over time at appropriate monitoring points.				
Hydrogeologic and geochemical data indirectly demonstrate that natural attenuation processes are active at the site, and the rate of the attenuation processes will achieve MCP endpoints (within 5 years).				
A site-specific study of microorganisms directly demo	instrates the occurrence of natural attenuation.			
No line-of-evidence basis was presented in the inform	ation reviewed.			
Identification of nearby receptors: Location in relation to contaminants:				
Zone II area On-site				
10. Are sentinel monitoring points located between the contamination and nearby receptors? Yes No				
11. MNA monitoring points and monitoring frequency identified in OMM Plan:				
The August 2007 Revised OMM Plan identified quarterly monitoring of all on-site wells for VPH and MNA parameters.				
12. Analytical tests performed to evaluate progress of MNA:				
☑ VPH ☐ EPH ☐ VOCs ☐ SVOCs ☐ CVOC	s 🔲 PAHs 🔲 PCBs 🔯 Metals (Fe, Mn)			
\square pH \square DO \square Temp \square ORP \square CO ₂	☐ TOC ☐ NO ₃ ☐ SO ₄ ☐ Plate count			



13. Monitoring data shows that the plume is:	expanding	shrinking 🔀	static	unclear unclear	
Primary contaminant concentrations are:	increasing	decreasing	static	unclear	
Secondary contaminant concentrations are:	increasing	decreasing	static	unclear unclear	⊠ N/A

Comments: Since the excavation of the UST system, concentrations of benzene above GW-1 standards have been observed in monitoring well MW-16, located across Main Street. However, those concentrations are now decreasing and have not been observed in further downgradient monitoring wells MW-17, MW-18, MW-19, MW-20, or MW-21. Groundwater monitoring for MNA with full parameters is only occurring annually, and not quarterly as proposed in the August 2007 Revised OMM Plan. The most recent ROS Status report, received on 11/10/09, summarizes the monitoring of MNA parameters, but does not present an evaluation of these data supporting whether or not contaminant biodegradation is occurring beyond the fact that primary contaminant concentrations are decreasing.

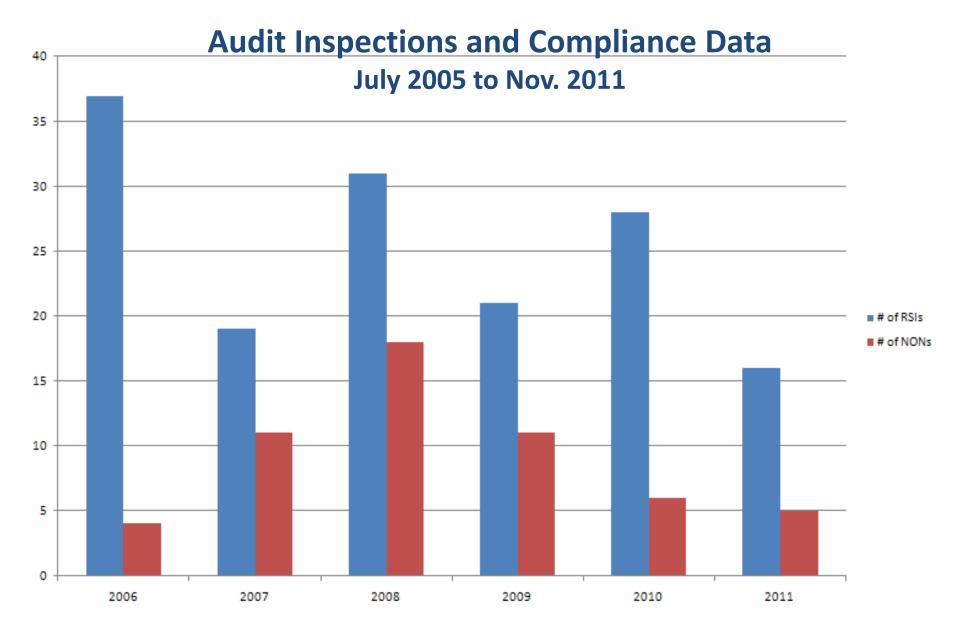


Fi	eld Inspection (indicate all that apply)
1.	Are the MNA monitoring points present and in useable condition? Yes No Comments: All site monitoring wells were located
2.	Were the receptors observed at and in the vicinity of the site during the inspection consistent with those identified during the file review? Yes No Comment:
3.	Have impermeable surfaces been added over or removed from over the plume area? Yes No Comments: The former UST area has been paved since the 2007 audit inspection.

4. Other Comments: Permission to conduct the audit inspection was granted by Allen (Property Manager) by telephone on 12/30/09. The property is currently leased by Joe's Garage and I spoke with Joe (President) during the site inspection. On [date], I had telecommunications with Pete (LSP-of-Record) and Allen (Property Manager), respectively, and recommended that the OMM Plan be revised to be reflective of the actual MNA monitoring plan, and that an evaluation of the MNA data be presented in each ROS submittal to ensure the effectiveness of the comprehensive response action.

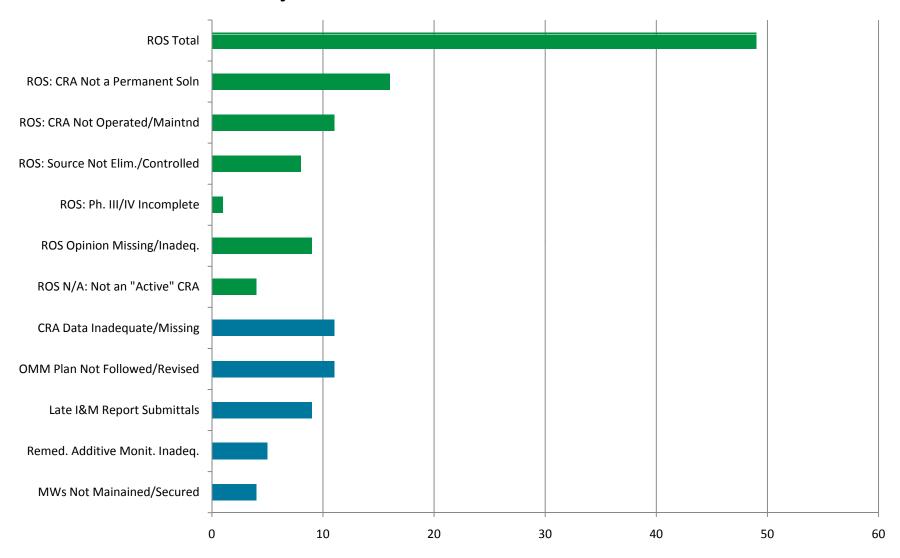
OMM Audits Findings?







Major OMM Violations - # of Times Cited





Scenario #1

Setting

- Vehicle maintenance facility in GW-1 area (no town water)
- Wetlands/small stream present w/in 120 feet
- Release observed during USTs removal in 1988
- Source of release
 - Former gasoline and diesel fuel USTs and pump island
- Nature and Extent of Contamination
 - Petroleum hydrocarbons impacting soil and groundwater (surface water initially)
 - Extensive area of LNAPL impacts (now limited to two or three well locations?) and GW-1 exceedances
 - Soil contamination will be addressed with AUL

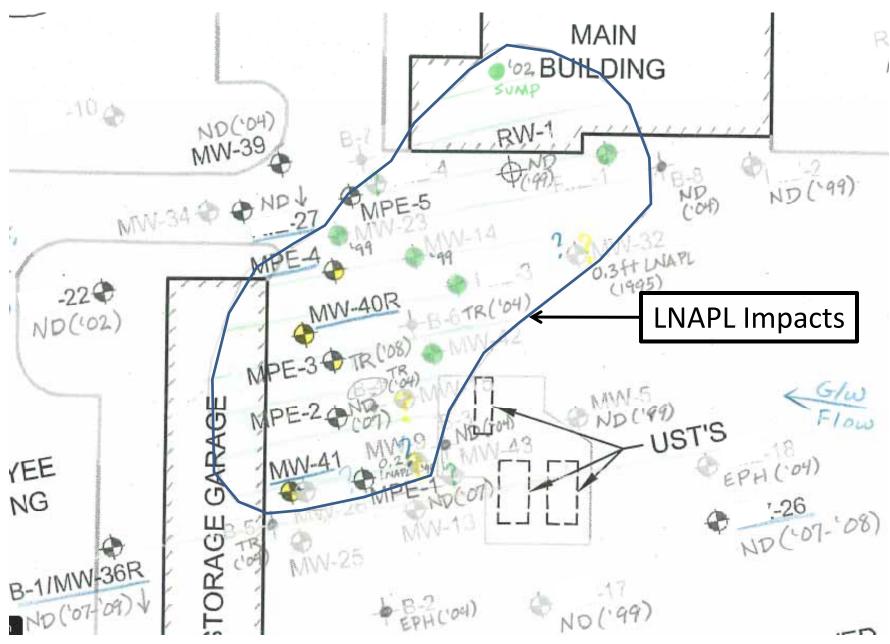


Scenario #1 (cont.)

Regulatory Status

- Remedial goal: GW-1 and GW-3 standards
- MPE/HIT events (CRA) 2001 to 2004, under ROS
- ROS terminated when CRA changed to ISCO and LNAPL bailing in 2005. ISCO done only once (2005)
- New consultant puts site back into ROS in 2007.
- LNAPL recovered (by peristaltic pump) only when encountered during monitoring events
 - Passive or active remedial action?







Scenario #1 (cont.)

- Background research not done
- CRA focus on LNAPL recovery was understandable (significant progress seen) but not comprehensive
- Achieving GW-1 standards on the back burner
- Question: The site's in ROS. Can it remain there?
 Quick fix available?



Scenario #1 (cont.)

Audit Findings

- Current OMM Plan is not adequately designed to show how a Permanent Solution will be achieved.
- (Not cited, but could have been:) Passive
 LNAPL recovery with (or without) groundwater
 monitoring does not meet the MCP definition
 of an active remedial program or monitoring;
 thus, ROS is not applicable. rationale used?



Questions

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RSI AUDIT - PRE-INSPECTION SCREENING CHECKLIST

Lead RTN: 1-(xxxxx)	Town: [Town]	Aution Inspected: Phase V Class C R03				
PRINCIP.		São Name:				
Owner:		LSP / Go	ionsultant: (ILSP Name), (Company Name)			
Occupant		Site Contact / Phone #: [Name], [#]				
Condition		Yes/No	Comments			
Public Health Concerns						
> 0.5" NAPL within 15 feet of	ground surface					
> 5 mg/l total VOCs <15 ft bg	s & win 30 t of schoolhesidence					
OHM in surficial soil in S-1 an						
Private wells located < 500 fe	et, or site in Zone II or IMPA					
Other potential impacts to nec	arby receptors					
Environment and Release	Characteristics					
Within 500 feet of surface wat	ter, ACEC, and/or wetlands					
Confirmed contamination of s	urface water and/or wetlands					
Multiple sources of contamina	ition					
Media other than soil or groun	ndwater are affected					
Remediation Waste (310 Ch	AR 40,0030)					
Remediation Waste removed	within 120 days					
Remediation Waste has been	properly managed					
Operation, Monitoring and I	Maintenance					
Phase V / Class C OMM Re	quirements (310 CMR 40.0890)					
CMM Plan is on-file, with Ph.	N RIP, per 40.0874(3)(4)					
CMM Plan identifies the type and frequency of monitoring						
OMM activities done in accord	dance with RIP goals & oriteria					
OMM Plan updated in respon	se to changes in site conditions					
Current I&M report received o	in time (due every filmos.)					
OMM results are adequately of	documented, per 40.0892					
Additional ROS Requireme	rets (310 CMR 40.0893)		<u> </u>			
Complete ROS submittal was	received, per 40.0893(3)					
CRA is designed to achieve a	Permanent Solution					
CRA is properly operated, mo	infored, and/or maintained					
Each source of CHM has bee	m eliminated or controlled					
All Substantial Hazards have	been eliminated					
CRA modified or ROS termina	ated when required					

Remedial Action Susmany: [Example:] [Permedy A] (and) Permedy B, etc.] [was][were] selected at this size as [a][an] [BRA][SAM][Comprehensive Response Action (CRA]] to address a release of general contaminant category) to [specify media.] The remedial [Paterilladized consists of played lympic yeals are subject comprehense; e.g. of encourage week, if of sparing and/or SVE wells, are stroper, e.VOAC or LOAC or LOAC inst. etc.] (Permedial action specifics; e.g., periodic HIT events, quarterly monitoring of [CRA]] and natural attenuation indication, etc.]. [ISM activities include weekly monitoring of x, monthly monitoring of y, quarterly monitoring of x, etc.].

REMEDIAL SYSTEM INFORMATION SHEET (RSIS)

hipedor Name:	Date:						
Inficate all that apply: GW Ar Strp GW Discharge					erator Liq. Ph. SAC CATOX (Vap. Ph. SAC		
System operating: YES					E CYES CNO		
DAM INSTRUMENTATION AND							
System Specifics		Applicable	Present & Working	orking or not done.			
Logbook present, information our	rent			Last Inspection:			
Overflowhigh water shut-off swit	dh						
Pressure shut-off switch							
Data collection devices (flow met	ler, etc.)						
Process & Instrumentation Diagn	am						
System secured							
Posting the name & telephone no contact in case of system mailun	ction						
Wastewater Treatment Plant Opr inspections at regular intervals.							
Precautions taken to prevent dan freezing, heat, vehicles & vandali	nage by						
Possible violations of 310 CMR (present & work	ing for remedia	i wastewater pene	ration.		
PERATION INFORMATION (In							
Groundwater Treatment							
CHM Concentrations (¿gl.)	Influent		Mid-point		Effluent		
System flow rates (gpm)	Design:	Design:		t .	Average:		
Total volume NAPL recovered (g	(A)			me water recovere	di amount gals.		
Discharge meets permit limits? ☐ YES ☐ NO ☐ NIA			Recent de	Recent downtime? YES NO (if yes, describe below)			
Remedial Additives: Are down	gradient monit	toring wells pres	sent and in sat	isfactory condition:	CYES CNO CNA		
Sparge System Flow Rate:		units	SVE Syst	em Flow Rate:	units		
Gauges observed at inspection:	Readings:		Notes:				
1.	1.	units					
2.	2.	units					
1	3.	units	_				
Air (Off-Gas) Treatment	-	Influent Mid-Point		Mid-Point	Effluent		
From file review (ppmv). [date]	-		+				
Field PID reading (ppmv):			-				
Stripper influent pressure: units: Recent downtime? YES NO (if yes, describe below)							
Off-gas treatment devices achiev	ring 95% redu	etion? TYES	NO	NA. Percent re	duction if < 95%;		
Inspection SummaryHighlight	s:						



Date Date
Surface Spill Dry Well Other:
Surface Spill Dry Well Other:
Other:
en removed, capped, or otherwise controlled?
al Additives Other:
as a Remedial Action Alternative: decreasing contaminant mass and/or concentration that natural attenuation processes are active at the Pendpoints (within 5 years). the occurrence of natural attenuation. reviewed.
relation to confaminants s, 500 ft. downgradient, etc.)

1. MOVA me	onitoring po	inti and mon	storing frequ	ency ident	fied in OMM P	te:		_
		□ voc∗	SVOCs	□cvo	о □инь	100000000000000000000000000000000000000	-	Fe, Me)
3. Monitori vinusy cont secondary co	ng data sho aminant con edaminant c	ws that the p centrations a oncentration	hame is:	expanding increasing increasing	shrinking decreasing decreasing	static	uncie	ar ar □ N/A
Are the M Comment Were the r during the	NA monitor s: neceptors ob file review	served at an	recent and in	ity of the si	ndition?	spection con	cictent with t	hose identified
					rom over the pl			
4. <u>Other</u>	Comments:							
Completed	-					de:		

