

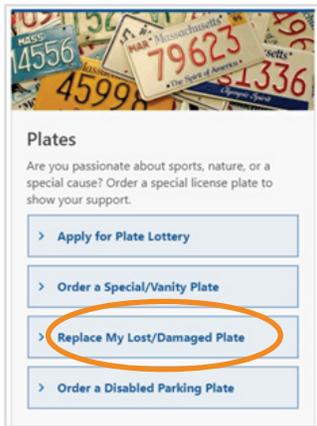
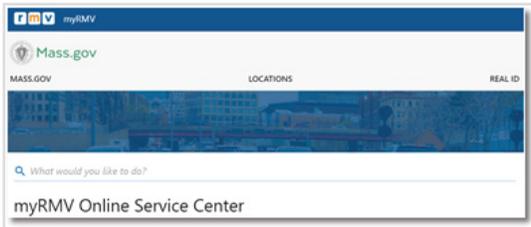


REGISTRY OF MOTOR VEHICLES

Replacing a Lost or Damaged Plate

Please follow the instructions below to request a replacement plate online.

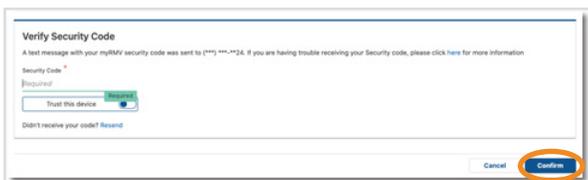
1. Go to [Mass.Gov/myRMV](https://www.mass.gov/myRMV). Scroll down the page to the Plates menu. Select Replace My Lost/Damaged Plate



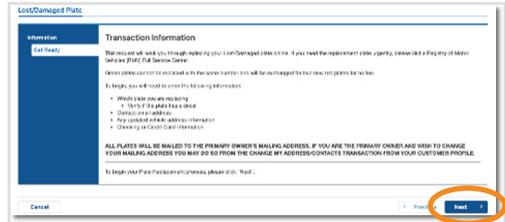
2. Verify your account by entering your required information.



3. You must "authenticate" your identity via email, text message, and/or a third-party authentication app. The RMV will send an authentication code.



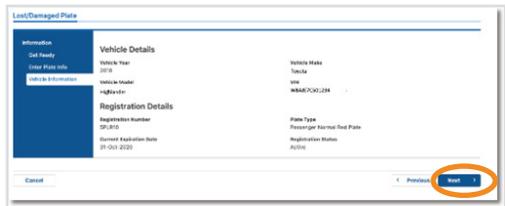
4. Review the Transaction Information to confirm you have the correct information. Select **Next**.



5. Complete the Registration Information. Registration Number is the Plate Number. Select the arrow to review Plate Types and choose the appropriate response. Select **Next** when the information is complete.



6. Review the Vehicle Details to confirm information is correct. Select Previous if information needs to be corrected. If the Details are correct, select **Next**.



7. Review the Garaged Address. Select **NO** if the address is accurate. Select **YES** if the address needs to be updated and follow the instructions. Select **Next**.
For security, the first number of your address is visible only.





REGISTRY OF MOTOR VEHICLES

Replacing a Lost or Damaged Plate (continued)

- 8.** Review and Update Contact Information as needed by selecting applicable links. Select **Next**.

- 9.** Select Reason for Replacement - **Damaged** or **Lost**.

- 10.** Identify if the replacement is for the **Front** or **Back** plate. Select **Next**.

- 11.** Review the fees to pay. Select **Next**.

- 12.** Select Payment Method. Select **Next**.

- 13.** Review the Summary details. Select the button to acknowledge the information is accurate. Select **Submit**. The transaction will be complete when payment is finalized.

- 14.** An email will be sent with the payment receipt attached which can be used as proof for a vehicle inspection, either as a hard copy or via a cell phone.

Transaction Type	Amount
Plate Replacement: X743	10.00
Total	10.00
Total Paid	\$10.00

Payment Method: Credit/Debit Card

- 15.** A Number Plate Permit will be mailed to address on record, usually in 5-7 business days. Please keep permit in your vehicle until plate arrives; permit may also be used as proof for a vehicle inspection.

Notes:

- The replacement plate will have the same number and be the same type as your current plate.
- The RMV will mail the new plate to your address on record usually in 12 weeks; however, due to COVID-19, there may be manufacturing and delivery delays.
- The Payment Receipt and the Number Plate Permit both may be used as proof for vehicle inspection.

Go to [Mass.Gov/myRMV](https://www.mass.gov/myRMV) for more than 40 online transactions.