Replacing a Lost or Damaged Plate

Please follow the instructions below to request a replacement plate online.

1. Go to Mass.Gov/myRMV. Scroll down the page to the Plates menu. Select Replace My Lost/Damaged Plate

2. Verify your account by entering your required information.

3. You must “authenticate” your identity via email, text message, and/or a third-party authentication app. The RMV will send an authentication code.

4. Review the Transaction Information to confirm you have the correct information. Select Next.

5. Complete the Registration Information. Registration Number is the Plate Number. Select the arrow to review Plate Types and choose the appropriate response. Select Next when the information is complete.

6. Review the Vehicle Details to confirm information is correct. Select Previous if information needs to be corrected. If the Details are correct, select Next.

7. Review the Garaged Address. Select NO if the address is accurate. Select YES if the address needs to be updated and follow the instructions. Select Next.

For security, the first number of your address is visible only.
Replacing a Lost or Damaged Plate (continued)

8. Review and Update Contact Information as needed by selecting applicable links. Select Next.

9. Select Reason for Replacement - Damaged or Lost.

10. Identify if the replacement is for the Front or Back plate. Select Next.

11. Review the fees to pay. Select Next.


13. Review the Summary details. Select the button to acknowledge the information is accurate. Select Submit. The transaction will be complete when payment is finalized.

14. An email will be sent with the payment receipt attached which can be used as proof for a vehicle inspection, either as a hard copy or via a cell phone.

15. A Number Plate Permit will be mailed to address on record, usually in 5-7 business days. Please keep permit in your vehicle until plate arrives; permit may also be used as proof for a vehicle inspection.

Notes:
- The replacement plate will have the same number and be the same type as your current plate.
- The RMV will mail the new plate to your address on record usually in 12 weeks; however, due to COVID-19, there may be manufacturing and delivery delays.
- The Payment Receipt and the Number Plate Permit both may be used as proof for vehicle inspection.

Go to Mass.Gov/myRMV for more than 40 online transactions.