



# Application and Renewals Support for MassHealth Members Aged 65+

Provided by: The Massachusetts Executive Office of Elder Affairs



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## Background on MassHealth Redetermination

Due to the federal government ending the continuous coverage requirements on April 1, 2023, MassHealth has returned to their regular [renewal processes](#). MassHealth now needs to renew all members' health coverage to ensure they still qualify for their current benefit. These renewals will take place over 12 months, from April 2023 to April 2024. This means that members could get their renewal forms in the mail at any time during this one-year period.

MassHealth will be [renewing](#) all members' health coverage benefits including those of members ages 65 and older.

Any MassHealth member can make an appointment at a [MassHealth Enrollment Center](#), call MassHealth Customer Service Center at (800) 841-2900 (TDD/TTY: 711), or reach out to an [Enrollment Assister](#) for help.

If a MassHealth Member is enrolled in a [Senior Care Option \(SCO\)](#) or [Program for All Inclusive for the Elderly \(PACE\)](#) MassHealth plan, they should contact their case manager for help.

Learn more about MassHealth Redetermination at [mass.gov/masshealthrenew](https://mass.gov/masshealthrenew).

## How to Use this Guide

There are local organizations that are able and willing to support MassHealth members ages 65 and older with their renewal and applications throughout Massachusetts. Review the below list to find a local organization who may be able to help. *When accessing online, press ctrl + "F" to and type your city/town name to search for your local organization.*

**Please Note:** This list is subject to change, and that more organizations may be added and taken off the list as their capacity fluctuates. This list is current as of August 2023.

# Statewide Organizations Supporting MassHealth Members 65+

## Statewide Organizations

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### **Agencia ALPHA\***

Phone: (617) 522-6382

Website: [www.agenciaalpha.org/](http://www.agenciaalpha.org/)

Address: 62 Northampton Street, Boston

Hours of Operation:

Monday - Friday 9:00 AM - 5:00 PM

Languages: English, Spanish

### **Brazilian Women's Group\***

Phone: (617) 202-5775

Website: [www.verdeamarelo.org/bwg/](http://www.verdeamarelo.org/bwg/)

Address: 697 Cambridge Street, Suite 106, Brighton

Hours of Operation:

Monday - Friday 9:00 AM - 4:00 PM

Languages: English

### **Federation for Children with Special Needs\***

Phone: (800) 331-0688

Website: [www.fcsn.org/](http://www.fcsn.org/)

Address: 529 Main Street, Suite 1M3, Boston

Hours of Operation:

Monday - Friday 9:00 AM - 5:00 PM

Languages: English

### **Massachusetts Senior Action Council (MSAC)\***

Phone: (617) 248-1275

Website: [www.masssenioraction.org/](http://www.masssenioraction.org/)

Address: 108 Myrtle Street, Suite 112, Quincy

Hours of Operation:

Monday - Friday 9:00 AM - 5:00 PM

Languages: English, Spanish

# Organizations Supporting MassHealth Members 65+ By Area

## Boston

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### **African Community Economic Development of New England (ACEDONE)\***

Areas Served: Boston

Phone: (617) 708-0754

Website: [www.acedone.org/](http://www.acedone.org/)

Address: 89 South Street, Suite 203, Boston

Hours of Operation: Call for Hours

Languages: Arabic, English, Somali

### **Age Strong Commission**

Areas Served: Boston

Phone: (617) 635-4366

Website: [www.boston.gov/agestrong](http://www.boston.gov/agestrong)

Address: 1 City Hall Square, Room 271, Boston

Hours of Operation:

Monday - Friday 9:00 AM - 5:00 PM

Languages: English, Translation available upon request

### **Boston Senior Home Care\***

Areas Served: East Boston, Downtown Boston, Charlestown, North End, Chinatown/South Cove, Beacon Hill, West End, South Boston, Dorchester, Mattapan

Phone: (617) 451-6400

Website: [www.bshcinfo.org](http://www.bshcinfo.org)

Address: 89 South Street, Suite 501, Boston

Hours of Operation:

Monday - Friday 8:30 AM - 5:00 PM

Languages: Arabic, Cantonese, Cape Verdean Creole, French Haitian Creole, Croatian, Greek, Hebrew, Hokkein, Taiwanese, Igbo, Indonesian, Japanese, Khmer, Malay, Mandarin, Portuguese, Russian, Singala, Spanish, Thai, Toisanese, Turkish, Vietnamese

### **Central Boston Elder Services**

Areas Served: Boston

Phone: (617) 277-7416

Website: [www.centralboston.org/](http://www.centralboston.org/)

Address: 2315 Washington Street, Boston

Hours of Operation:

Monday - Friday 9:00 AM - 5:00 PM

Languages: English

### **Chelsea Elder Services**

Areas Served: Chelsea

Phone: (617) 466-4370

Website:

[www.chelseama.gov/departments/elder\\_services](http://www.chelseama.gov/departments/elder_services)

Address: 10 Riley Way, Chelsea

Hours of Operation:

Monday - Friday 8:00 AM - 4:00 PM

Languages: English, Spanish

### **ETHOS– Boston SHINE**

Areas Served: Boston

Phone: (617) 522-9270

Website: [www.ethocare.org](http://www.ethocare.org)

Address: 555 Amory Street, Jamaica Plain

Hours of Operation:

Monday - Friday 8:00 AM - 5:00 PM

Languages: English, Haitian Creole, Russian, Spanish

### **La Alianza Hispana\***

Areas Served: Boston

Phone: (617) 427-7175

Website: [www.laalianza.org/](http://www.laalianza.org/)

Address: 1000 Massachusetts Avenue, #101, Boston

Hours of Operation:

Monday - Sunday 8:00 AM - 5:00 PM

Languages: English, Spanish

### **Next Leadership Development\***

Areas Served: Boston

Phone: (844) 677-2687

Website: [www.nextleads.org/](http://www.nextleads.org/)

Address: 120 Brookside Avenue, Suite C2, Boston

Hours of Operation:

Monday - Friday 9:00 AM - 5:00 PM

Languages: English

### **True Alliance Center\***

Areas Served: Boston

Phone: (617) 749-6947

Website: [www.truealliancecenter.org/](http://www.truealliancecenter.org/)

Address: 1550 Blue Hill Avenue, Mattapan

Hours of Operation:

Monday - Friday 10:00 AM - 6:00 PM

Languages: English, Haitian Creole

## Central Massachusetts

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### **Aging Services of North Central Massachusetts**

Areas Served: Ashburnham, Ashby, Ayer, Berlin, Bolton, Clinton, Fitchburg, Gardner, Groton, Hubbardston, Lancaster, Leominster, Lunenburg, Pepperell, Princeton, Shirley, Sterling, Templeton, Townsend, Westminster, Winchendon  
Phone: (978) 537-7411

Website: [www.agingervicesma.org](http://www.agingervicesma.org)

Address: 680 Mechanic Street, Leominster

Hours of Operation:

Monday - Friday 9:00 AM - 5:00 PM

Languages: English, Portuguese, Spanish

### **Berlin Council on Aging**

Areas Served: Berlin

Phone: (978) 838-2750

Website: [www.townofberlin.com/council-aging](http://www.townofberlin.com/council-aging)

Address: 23 Linden Street, Berlin

Hours of Operation:

Monday - Friday 8:00 AM - 4:30 PM

Languages: English

### **Braintree Department of Elder Affairs**

Areas Served: Braintree

Phone: (781) 348-1058

Website: [www.braintreema.gov/154/Elder-Affairs](http://www.braintreema.gov/154/Elder-Affairs)

Address: 71 Cleveland Avenue, Braintree

Hours of Operation:

Monday - Friday 8:30 AM - 4:30 PM

Languages: English

### **Brimfield Senior Center**

Areas Served: Brimfield

Phone: (413) 245-7253

Website: [www.brimfieldma.org/council-aging](http://www.brimfieldma.org/council-aging)

Address: 20 Main Street, Brimfield

Hours of Operation:

Monday - Friday 9:00 AM - 1:00 PM

Languages: English

### **Charlton Senior Center**

Areas Served: Charlton

Phone: (508) 248-2231

Website: [www.townofcharlton.net/297/Council-on-Aging-Senior-Center](http://www.townofcharlton.net/297/Council-on-Aging-Senior-Center)

Address: 37 Main Street, Charlton

Hours of Operation:

Monday - Thursday 7:30 AM - 4:30 PM

Languages: English

### **Community Health Access Network (CHAN)\***

Areas Served: Worcester County

Phone: (774) 253-0534

Website: [www.changlobal1.org/](http://www.changlobal1.org/)

Address: 46 Honeysuckle Road, Worcester

Hours of Operation: Call for Hours

Languages: English, Haitian Creole, Haitian French, Kinyarwanda, Kirundi, Swahili

### **Elder Services of Worcester Area, Inc.\***

Areas Served: Auburn, Barre, Boylston, Grafton, Hardwick, Holden, Leicester, Millbury, New Braintree, Oakham, Paxton, Rutland, Shrewsbury, West Boylston, Worcester

Phone: (508) 756-1545

Website: [www.eswa.org](http://www.eswa.org)

Address: 67 Millbrook Street, Suite 100, Worcester

Hours of Operation:

Monday - Friday 8:00 AM - 5:00 PM

Languages: English, Access to Language Line

### **Franklin Senior Center**

Areas Served: Franklin

Phone: (508) 520-4945

Website: [www.franklinma.gov/fsc](http://www.franklinma.gov/fsc)

Address: 10 Daniel McCahill Street, Franklin

Hours of Operation:

Monday - Friday 8:30 AM - 4:00 PM

Languages: English

**Gardner Senior Center**

Areas Served: Gardner

Phone: (978) 630-4067

Website: [www.gardner-ma.gov/317/Council-on-Aging](http://www.gardner-ma.gov/317/Council-on-Aging)

Address: 294 Pleasant Street, Gardner

Hours of Operation:

Monday - Thursday 7:30 AM - 3:30 PM,

Friday 7:30 AM - 12:30 PM

Languages: English

**Groton Council on Aging**

Areas Served: Groton

Phone: (978) 448-1170

Website: [www.thegrotoncenter.org](http://www.thegrotoncenter.org)

Address: 163 West Main Street, Groton

Hours of Operation:

Monday - Friday 8:00 AM - 4:00 PM

Languages: English

**Mendon Senior Center\***

Areas Served: Mendon

Phone: (508) 478-6175

Website: [www.mendonma.gov/council-on-aging](http://www.mendonma.gov/council-on-aging)

62 Providence Street, Mendon

Hours of Operation:

Monday - Thursday 9:30 AM - 3:30 PM

Languages: English

**Spencer Senior Center\***

Areas Served: Spencer, East Brookfield

Phone: (508) 885-7546

Website: [www.spencerma.gov/senior-center-council-aging](http://www.spencerma.gov/senior-center-council-aging)

Address: 68 Maple Street, Spencer

Hours of Operation:

Monday - Friday 9:00 AM - 4:00 PM

Languages: English

**Sterling Senior Center**

Areas Served: Sterling

Phone: (978) 422-3032

Website: [www.sterling-ma.gov/senior-center](http://www.sterling-ma.gov/senior-center)

Address: 36 Muddy Pond Rd, Sterling

Hours of Operation:

Monday - Thursday 8:00 AM - 4:00 PM,

Friday 8:00 AM - 2:00 PM

Languages: English

**Sutton Senior Center**

Areas Served: Douglas, Millbury, Northbridge, Sutton

Phone: (508) 234-0703

Website: [www.suttonma.org](http://www.suttonma.org)

Address: 19 Hough Road, Sutton

Hours of Operation:

Monday - Friday 8:00 AM - 3:00 PM

Languages: English

**Templeton Senior Community Center**

Areas Served: Templeton, Phillipston

Phone: (978) 894-2780

Website: [www.templetonma.gov/senior-services/pages/templeton-senior-community-center-services](http://www.templetonma.gov/senior-services/pages/templeton-senior-community-center-services)

Address: 16 Senior Drive, Baldwinville

Hours of Operation:

Monday - Thursday 10:00 AM - 3:00 PM

Languages: English

**Tri-Valley, Inc.\***

Areas Served: Bellingham, Blackstone, Brookfield, Charlton, Douglas, Dudley, East Brookfield, Franklin, Hopedale, Medway, Mendon, Milford, Millville, Northbridge, North Brookfield, Oxford, Southbridge, Spencer, Sturbridge, Sutton, Upton, Uxbridge, Warren, Webster, West Brookfield

Phone: (508) 949-6640

Website: [www.trivalleyinc.org](http://www.trivalleyinc.org)

Address: 10 Mill Street, Dudley

Hours of Operation:

Monday - Friday 8:30 AM - 5:00 PM

Languages: Arabic, English, Spanish, Access to Language Line

**Uxbridge Council on Aging and Senior Center**

Areas Served: Uxbridge

Phone: (508) 278-8622

Website: [www.uxbridge-ma.gov/Council-Aging](http://www.uxbridge-ma.gov/Council-Aging)

Address: 36 South Main Street, Uxbridge

Hours of Operation:

Monday - Friday 8:00 AM - 4:00 PM

Languages: English

## MetroWest Massachusetts

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### **Belmont Council on Aging**

Areas Served: Belmont

Phone: (617) 993-2970

Website: [www.beechstreetcenter.org](http://www.beechstreetcenter.org)

Address: 266 Beech Street, Belmont

Hours of Operation:

Monday - Friday 8:00 AM - 4:00 PM,

Tuesday 8:00 AM - 7:00 PM

Languages: English

### **Brazilian American Center (BRACE)\***

Areas Served: MetroWest Area

Phone: (508) 628-3721

Website: [www.brazilianamericancenter.org/](http://www.brazilianamericancenter.org/)

Address: 560 Waverly Street, Framingham

Hours of Operation:

Monday - Friday 9:00 AM - 5:00 PM

Languages: English, Portuguese, Spanish

### **Cambridge Council on Aging**

Areas Served: Cambridge

Phone: (617) 349-6220

Website: [www.cambridgema.gov/CouncilOnAging](http://www.cambridgema.gov/CouncilOnAging)

Address: 806 Massachusetts Avenue, Cambridge

Hours of Operation:

Monday 8:30 AM - 8:00 PM,

Tuesday -Thursday 8:30 AM - 5:00 PM,

Friday 8:30 AM - 12:00 PM

Languages: English

### **Greater Framingham Community Church (GFCC)\***

Areas Served: Ashland, Framingham, Hopkinton, Hudson, Marlboro, Natick

Phone: (508) 626-2118

Website: [www.gfccnet.org/web/](http://www.gfccnet.org/web/)

Address: 44 Franklin Street, Framingham

Hours of Operation:

Monday - Friday 8:00 AM - 5:00 PM

Languages: English

### **HESSCO\***

Areas Served: Canton, Dedham, Foxboro, Medfield, Millis, Norfolk, Norwood, Plainville, Sharon, Walpole, Westwood, Wrentham

Phone: (781) 784-4944

Website: [www.HESSCO.org](http://www.HESSCO.org)

Address: 545 South Street, Suite 300, Walpole

Hours of Operation:

Monday - Friday 9:00 AM - 5:00 PM

Languages: English, Spanish, Access to Translation Providers and Language Line

### **Hudson Senior Center**

Areas Served: Hudson, Marlborough, Stow

Phone: (978) 568-9638

Website: [www.townofhudson.org/senior-center](http://www.townofhudson.org/senior-center)

Address: 29 Church Street, Hudson

Hours of Operation:

Monday - Friday 8:00 AM - 3:30 PM

Languages: English, Portuguese

### **Littleton Elder and Human Services**

Areas Served: Littleton

Phone: (978) 540-2470

Website: [www.littletonma.org/elder-and-human-services](http://www.littletonma.org/elder-and-human-services)

Address: 33 Shattuck Street, Littleton

Hours of Operation:

Monday - Friday 9:00 AM - 4:00 PM

Languages: English

### **Marlborough Council on Aging and Senior Center**

Areas Served: Marlborough

Phone: (508) 485-6492

Website: [www.marlborough-ma.gov/council-aging](http://www.marlborough-ma.gov/council-aging)

Address: 40 New Street, Marlborough

Hours of Operation:

Monday - Friday 8:00 AM - 4:00 PM

Languages: English



**MetroWest SHINE**

Areas Served: Ashland, Belmont, Brookline, Dover, Framingham, Holliston, Hopkinton, Hudson, Marlborough, Natick, Needham, Newton, Northborough, Sherborn, Southborough, Sudbury, Waltham, Watertown, Wayland, Wellesley, Westborough, Weston  
Phone: (781) 453-8076  
Address: 300 Hillside Avenue, Needham  
Hours of Operation:  
Monday - Friday 9:30 AM - 3:30 PM  
Languages: English, Access to Language Line

**Minuteman Senior Services**

Areas Served: Acton, Arlington, Bedford, Boxborough, Burlington, Carlisle, Concord, Harvard, Lexington, Lincoln, Littleton, Maynard, Stow, Wilmington, Winchester, Woburn  
Phone: (781) 221-7087  
Website: [www.minutemansenior.org](http://www.minutemansenior.org)  
Address: One Burlington Woods Drive, Suite 101 Burlington  
Hours of Operation:  
Monday - Friday 9:00 AM - 5:00 PM  
Languages: Chinese, English, Spanish

**Quincy Asian Resources, Inc.\***

Areas Served: Greater Boston, Quincy, Randolph, South Shore, Weymouth  
Phone: (617) 472-2200  
Website: [www.qariususa.org/](http://www.qariususa.org/)  
Address: 1509 Hancock Street, Suite 209, Quincy  
Hours of Operation:  
Monday - Friday 9:00 AM - 5:30 PM  
Languages: Cantonese, English, Mandarin

**Needham Council on Aging**

Areas Served: Needham  
Phone: (781) 455-7555  
Website: [www.needhamma.gov/519/Council-on-Aging](http://www.needhamma.gov/519/Council-on-Aging)  
Address: 300 Hillside Avenue, Needham  
Hours of Operation:  
Monday - Friday 8:30 AM - 4:00 PM  
Languages: English, Access to Language Line

**Paine Senior Services**

Areas Served: Cambridge  
Phone: (617) 864-2580  
Website: [www.painesenior.org](http://www.painesenior.org)  
Address: 3 Church Street, Cambridge  
Hours of Operation:  
Monday - Friday 9:00 AM - 5:00 PM  
Languages: English

**Somerville Cambridge Elder Services\***

Areas Served: Cambridge, Somerville  
Phone: (617) 628-2601  
Website: [www.eldercare.org](http://www.eldercare.org)  
Address: 61 Medford Street, Somerville  
Hours of Operation:  
Monday - Friday 9:00 AM - 5:00 PM  
Languages: English, Haitian Creole, Mandarin, Spanish, Vietnamese

**South Shore Elder Services, Inc.\***

Areas Served: Braintree, Cohasset, Hingham, Holbrook, Hull, Milton, Norwell, Quincy, Randolph, Scituate, Weymouth  
Phone: (781) 848-3910  
Website: [www.sselder.org](http://www.sselder.org)  
Address: 350 Granite Street, Suite 2303, Braintree  
Hours of Operation:  
Monday - Friday 9:00 AM - 5:00 PM  
Languages: English, Cape Verdean Creole, French Creole, Haitian Creole, Chinese, Cantonese, Mandarin, Taishanese, French, Greek, Portuguese, Polish, Spanish, Tagalog, Urdu, Hindi, Access to Language Line

**Springwell\***

Areas Served: Ashland, Belmont, Brookline, Dover, Framingham, Holliston, Hopkinton, Hudson, Marlborough, Natick, Needham, Newton, Northborough, Sherborn, Southborough, Sudbury, Waltham, Watertown, Wayland, Wellesley, Westborough, Weston  
Phone: (617) 926-4100, (508) 573-7200  
Website: [www.springwell.com](http://www.springwell.com)  
Address:  
307 Waverley Oaks Road, Suite 205, Waltham  
33 Boston Post Road West, Marlborough  
Hours of Operation:  
Monday - Friday 9:00 AM - 5:00 PM  
Languages: English, Access to Language Line

**Sudbury Senior Center**

Areas Served: Sudbury

Phone: (978) 443-3055

Website: [www.sudbury.ma.us/councilonaging](http://www.sudbury.ma.us/councilonaging)

Address: 40 Fairbank Road, Sudbury

Hours of Operation:

Monday - Friday 9:00 AM - 4:00 PM

Languages: English, Portuguese

**The Jenks Center**

Areas Served: Winchester

Phone: (781) 721-7136

Website: [www.jenkscenter.org](http://www.jenkscenter.org)

Address: 109 Skillings Road, Winchester

Hours of Operation:

Monday - Friday 9:00 AM - 4:00 PM

Languages: English

## Northeast Massachusetts

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### **AgeSpan, Inc.\***

Areas Served: Amesbury, Andover, Billerica, Boxford, Chelmsford, Danvers, Dracut, Dunstable, Georgetown, Groveland, Haverhill, Lawrence, Lowell, Marblehead, Merrimack, Methuen, Middleton, Newbury, Newburyport, North Andover, Peabody, Rowley, Salisbury, Salem, Tewksbury, Tyngsboro, Westford, West Newbury  
Phone: (800) 892-0890

Website: [www.agespan.org](http://www.agespan.org)

Address: 280 Merrimack Street, Suite 400, Lawrence

Hours of Operation:

Monday - Friday 8:00 AM - 5:00 PM

Languages: English, Khmer, Portuguese, Spanish

### **Cambodian Mutual Assistance Association of Greater Lowell, Inc. (CMAA)\***

Areas Served: Billerica, Chelmsford, Dracut, Dunstable, Pepperell, Tewksbury, Tyngsborough, Westford

Phone: (978-454-6200)

Website: [www.cmaalowell.org/wp/](http://www.cmaalowell.org/wp/)

Address: 465 School Street, Lowell

Hours of Operation:

Monday - Friday 8:00 AM - 5:00 PM

Languages: English, Khmer, Spanish

### **Everett Haitian Community Center (EHCC)**

Areas Served: Charlestown, Chelsea, East Boston, Everett, Lynn, Malden, Revere

Phone: (857) 399-5375

Website: [www.theehcc.org/](http://www.theehcc.org/)

Address: 427A Broadway, Everett

Hours of Operation: Call for Hours

Languages: English, French, Haitian Creole

### **Greater Lynn Senior Services\***

Areas Served: Lynn, Lynnfield, Nahant, Saugus, Swampscott

Phone: (781) 599-0110

Website: [www.glss.net](http://www.glss.net)

Address: 8 Silsbee Street, Lynn

Hours of Operation:

Monday - Friday 9:00 AM - 5:00 PM

Languages: English

### **Highlands Coalition\***

Areas Served: Lynn

Phone: (781) 469-5162

Website:

[www.grassrootsfund.org/groups/highlands-coalition-inc](http://www.grassrootsfund.org/groups/highlands-coalition-inc)

Address: 112 Exchange Street, Suite 302, Lynn

Hours of Operation: Call for Hours

Languages: English

### **La Colaborativa\***

Areas Served: Chelsea, Everett, East Boston, Lynn, Revere

Phone: (617) 889-6080

Website: [www.la-colaborativa.org/](http://www.la-colaborativa.org/)

Address: 318 Broadway, Chelsea

Hours of Operation:

Monday – Thursday 10:00 AM - 6:00 PM,

Friday 10:00 AM - 5:00 PM

Languages: English, Spanish

### **Lawrence Council on Aging**

Areas Served: Lawrence

Phone: (978) 620-3550

Website: [www.cityoflawrence.com/265/Council-on-Aging-Senior-Center](http://www.cityoflawrence.com/265/Council-on-Aging-Senior-Center)

Address: 155 Haverhill Street, Lawrence

Hours of Operation:

Monday - Friday 8:00 AM - 4:00 PM

Languages: English, Spanish, Vietnamese

### **Mystic Valley Elder Services**

Areas Served: Chelsea, Everett, Malden, Medford, Melrose, North Reading, Reading, Revere, Stoneham, Wakefield, Winthrop

Phone: (781) 324-7705

Website: [www.mves.org](http://www.mves.org)

Address: 300 Commercial Street, Suite 19, Malden

Hours of Operation:

Monday - Friday 7:45 AM - 5:00 PM

Languages: Arabic, Cantonese, English, French, Haitian Creole, Mandarin, Russian, Spanish, Vietnamese

**Peabody Council on Aging**

Area Served: Peabody

Phone: (978) 531-2254

Website: [www.peabodycoa.org](http://www.peabodycoa.org)

Address: 79 Central Street, Peabody

Hours of Operation:

Monday - Friday 8:00 AM - 4:00 PM

Languages: English, Portuguese, Spanish

**Salem Council on Aging**

Areas Served: Salem

Phone: (978) 744-0924

Website: [www.salemma.gov/council-aging](http://www.salemma.gov/council-aging)

Address: 401 Bridge Street, Salem

Hours of Operation:

Monday - Friday 8:00 AM - 4:00 PM

Languages: English

**SeniorCare, Inc.\***

Areas Served: Beverly, Essex, Gloucester, Hamilton, Ipswich, Manchester-by-the-Sea, Rockport, Topsfield, Wenham

Phone: (978) 281-1750

Website: [www.seniorcareinc.org](http://www.seniorcareinc.org)

Address: 49 Blackburn Center, Gloucester

Hours of Operation:

Monday - Friday 9:00 AM - 5:00 PM

Languages: English, Portuguese, Spanish, Access to Language Line

**Topsfield Council on Aging**

Areas Served: Topsfield

Phone: (978) 887-1523

Website: [www.topsfield-ma.gov/council-aging](http://www.topsfield-ma.gov/council-aging)

Address: 8 West Common Street, Topsfield

Hours of Operation:

Monday - Thursday 8:00 AM - 4:00 PM

Languages: English

**Westford Council on Aging**

Areas Served: Westford

Phone: (978) 692-5523

Website: [www.westfordma.gov/593/Council-on-Aging](http://www.westfordma.gov/593/Council-on-Aging)

Address: 20 Pleasant Street, Westford

Hours of Operation:

Monday - Friday 8:00 AM - 4:00 PM

Languages: English

## Southeast Massachusetts

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### **Barnstable Council on Aging**

Areas Served: Barnstable

Phone: (508) 862-4750

Website: [www.townofbarnstable.us/coa](http://www.townofbarnstable.us/coa)

Address: 825 Falmouth Road, Hyannis

Hours of Operation:

Monday - Friday 8:30 AM - 4:30 PM

Languages: English

### **Bristol Elder Services, Inc.\***

Areas Served: Assonet, Attleboro, Berkley, Dighton, Fall River, Freetown, Mansfield, North Attleboro, Norton, Raynham, Rehoboth, Seekonk, Somerset, Swansea, Taunton, Westport

Phone: (508) 675-2101

Website: [www.bristolelder.org](http://www.bristolelder.org)

Address:

1 Father DeValles Boulevard, Suite 8, Fall River

Hours of Operation:

Monday - Friday 9:00 AM - 5:00 PM

Languages: English, Portuguese, Spanish, Access to Language Line

### **Cape Verdean Association of Brockton\***

Areas Served: Brockton

Phone: (508) 559-0056

Website: [www.cvassociation.org/](http://www.cvassociation.org/)

Address: 575 North Montello Street, Brockton

Hours of Operation:

Monday - Friday 9:00 AM - 5:00 PM

Languages: English

### **Coastline Elderly Services, Inc.**

Areas Served: Acushnet, Dartmouth, Fairhaven, Gosnold, Mattapoisett, Marion, New Bedford, Rochester

Phone: (508) 999-6400

Website: [www.coastlinenb.org](http://www.coastlinenb.org)

Address: 863 Belleville Avenue, New Bedford

Hours of Operation:

Monday - Friday 8:00 AM - 5:00 PM

Languages: English, Portuguese, Spanish

### **Community Economic Development Center\***

Areas Served: Acushnet, Dartmouth, Fairhaven, New Bedford

Phone: (508) 979-4684

Website: [www.cedcnewbedford.org/](http://www.cedcnewbedford.org/)

Address: 1501 Acushnet Avenue, New Bedford

Hours of Operation:

Monday - Friday 10:30 AM - 6:00 PM

Languages: English, Spanish

### **Elder Services of Cape Cod & Islands**

Areas Served: Aquinnah, Barnstable, Bourne, Brewster, Chatham, Chilmark, Dennis, Edgartown, Eastham, Falmouth, Harwich, Mashpee, Oak Bluffs, Orleans, Nantucket, Provincetown, Sandwich, Tisbury (Vineyard Haven), Truro, Wellfleet, West Tisbury, Yarmouth

Phone: (508) 394-4630

Website: [www.escci.org](http://www.escci.org)

Address: 68 Route 134, South Dennis

Hours of Operation:

Monday - Friday 9:00 AM - 5:00 PM

Languages: English, Access to Language Line

### **Halifax Council on Aging**

Areas Served: Halifax

Phone: (781) 293-7313

Website: [www.halifax-ma.org/council-aging](http://www.halifax-ma.org/council-aging)

Address: 506 Plymouth Street, Halifax

Hours of Operation:

Monday - Friday 9:00 AM - 5:00 PM

Languages: English

### **Hanover Council on Aging**

Areas Served: Hanover

Phone: (781) 924-1913

Website: [www.hanover-ma.gov/council-on-aging](http://www.hanover-ma.gov/council-on-aging)

Address: 665 Center Street, Hanover

Hours of Operation:

Monday - Wednesday 8:00 AM - 8:00 PM,

Thursday - Friday 8:00 AM - 4:00 PM

Languages: English

**Haitian Community Partners Foundation\***

Areas Served: Brockton

Phone: (508) 588-0400

Website: [www.hcpfoundation.org/](http://www.hcpfoundation.org/)

Address: 71 Legion Parkway, Brockton

Hours of Operation:

Monday - Friday 10:00 AM - 4:30 PM

Languages: English, Haitian Creole

**Hanson Council on Aging\***

Areas Served: Hanson

Phone: (781) 293-2683

Website: [www.hanson-ma.gov/council-elder-affairs-senior-center](http://www.hanson-ma.gov/council-elder-affairs-senior-center)

Address: 132 Maquan Street, Hanson

Hours of Operation:

Monday - Friday 8:00 AM - 3:00 PM

Languages: English

**Immigrants Assistance Center\***

Areas Served: Dartmouth, Fall River, New Bedford, Westport

Phone: (508) 996-8113

Website: [www.immigrantsassistancecenter.org/](http://www.immigrantsassistancecenter.org/)

Address: 58 Crapo Street, New Bedford

Hours of Operation:

Monday - Thursday 8:00 AM - 5:00 PM

Languages: English, Portuguese, Spanish

**North Attleboro Council on Aging\***

Areas Served: North Attleboro

Phone: (508) 699-0121

Website: [www.nattleboro.com/500/Council-on-Aging](http://www.nattleboro.com/500/Council-on-Aging)

Address: 204 Elm Street, North Attleborough

Hours of Operation: Call for Hours

Languages: English

**Old Colony Elder Services\***

Areas Served: Abington, Avon, Bridgewater, Brockton, Carver, Duxbury, East Bridgewater, Easton, Halifax, Hanover, Hanson, Kingston, Lakeville, Marshfield, Middleboro, Pembroke, Plymouth, Plympton, Rockland, Stoughton, Wareham, West Bridgewater, Whitman

Phone: (508) 584-1561

Website: [www.ocesma.org](http://www.ocesma.org)

Address: 144 Main Street, Brockton

Hours of Operation:

Monday - Friday 9:00 AM - 5:00 PM

Languages: English, Access to Language Line

**Plymouth Center for Active Living**

Areas Served: Plymouth

Phone: (508) 830-4230

Website: [www.plymouth-ma.gov/245/Center-for-Active-Living](http://www.plymouth-ma.gov/245/Center-for-Active-Living)

Address: 44 Nook Road, Plymouth

Hours of Operation:

Friday 8:00 AM - 4:00 PM

Languages: English

**Rehoboth Council of Aging\***

Areas Served: Rehoboth

Phone: (508) 252-3372

Website: [www.rehobothma.gov/council-aging](http://www.rehobothma.gov/council-aging)

Address: 27 Francis Farm Road, Rehoboth

Hours of Operation:

Monday - Wednesday 9:30 AM - 1:30 PM,

Thursday 9:30 AM - 1:00 PM

Languages: English, American Sign Language (ASL)

**SER Jobs for Progress\***

Areas Served: Assonet, Fall River, Assonet, Somerset, Swansea, Westport

Phone: (508) 676-1916

Website: [www.ser-jobs.org/](http://www.ser-jobs.org/)

Address: 164 Bedford Street, Fall River

Hours of Operation:

Monday - Friday 9:00 AM - 4:30 PM

Languages: Cape Verdean Creole, English, Portuguese, Spanish

**SHINE Middleborough Regional Office**

Areas Served: Abington, Acushnet, Bridgewater, Brockton, Carver, Dartmouth, Duxbury, East Bridgewater, Easton, Fairhaven, Halifax, Hanover, Hanson, Kingston, Lakeville, Marion, Marshfield, Mattapoisett, Middleborough, New Bedford, Pembroke, Plymouth, Plympton, Rochester, Rockland, Stoughton, Wareham, West Bridgewater, Whitman

Phone: (800) 231-1155

Address: 558 Plymouth Street, Middleborough

Hours of Operation:

Monday - Friday 9:00 AM - 4:00 PM

Languages: English, Portuguese, Spanish

**Taunton Council on Aging**

Areas Served: Taunton

Phone: (508) 821-1425

Website: [www.taunton-ma.gov/456/Council-on-Aging-Senior-Center](http://www.taunton-ma.gov/456/Council-on-Aging-Senior-Center)

Address: 30 Olney Street, Taunton

Hours of Operation:

Monday, Wednesday & Thursday 8:00 AM - 4:00 PM,

Tuesday 8:00 AM - 7:00 PM,

Friday 8:00 AM - 12:00 PM

Languages: English, Portuguese

## Western Massachusetts

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### **Athol Council on Aging**

Areas Served: Athol

Phone: (978) 249-8986

Website: [www.atholcouncilonaging.org](http://www.atholcouncilonaging.org)

Address: 82 Freedom Street, Athol

Hours of Operation:

Monday - Thursday 8:00 AM - 3:00 PM

Languages: English

### **Chesterfield Council on Aging**

Areas Served: Chesterfield

Phone: (413) 296-4007

Website: [www.townofchesterfieldma.com/council-aging](http://www.townofchesterfieldma.com/council-aging)

Address: 400 Main Road, Chesterfield

Hours of Operation: Call for Hours

Languages: English

### **East Longmeadow Council on Aging**

Areas Served: East Longmeadow

Phone: (413) 525-5436

Website:

[www.eastlongmeadowma.gov/223/Council-on-Aging](http://www.eastlongmeadowma.gov/223/Council-on-Aging)

Address: 328 North Main Street, East Longmeadow

Hours of Operation:

Monday - Friday 8:00 AM - 4:00 PM

Languages: English

### **Easthampton Council on Aging and Enrichment Center**

Areas Served: Easthampton

Phone: (413) 527-6151

Website: [www.easthamptonma.gov/413/Council-on-Aging](http://www.easthamptonma.gov/413/Council-on-Aging)

Address: 19 Union Street, Easthampton

Hours of Operation:

Monday - Friday 8:00 AM - 4:00 PM

Languages: English

### **Elder Services of Berkshire County, Inc.**

Areas Served: Adams, Alford, Becket, Cheshire, Clarksburg, Dalton, Egremont, Florida, Great Barrington, Hancock, Hinsdale, Lanesborough, Lee, Lenox, Monterey, Mount Washington, New Ashford, New Marlborough, North Adams, Otis, Peru, Pittsfield, Richmond, Sandisfield, Savoy, Sheffield, Stockbridge, Tyringham, Washington, West Stockbridge, Williamstown, Windsor

Phone: (413) 499-0524

Website: [www.esbci.org](http://www.esbci.org)

Address: 877 South Street, Suite 4E, Pittsfield

Hours of Operation:

Monday - Friday 8:00 AM - 5:00 PM

Languages: English, Spanish

### **Granby Council on Aging**

Areas Served: Granby

Phone: (413) 467-3239

Website: [www.GranbyCouncilonAging.org](http://www.GranbyCouncilonAging.org)

Address: 10 West State Street, Granby

Hours of Operation:

Monday - Friday 8:00 AM - 3:00 PM

Languages: English, Access to Language Line

### **Greater Springfield Senior Services, Inc.**

Areas Served: Agawam, Brimfield, East Longmeadow, Hampden, Holland, Longmeadow, Monson, Palmer, Springfield, Wales, West Springfield, Wilbraham

Phone: (413) 781-8800

Website: [www.gsssi.org](http://www.gsssi.org)

Address: 66 Industry Avenue, Suite 9, Springfield

Hours of Operation:

Monday - Friday 8:00 AM - 5:00 PM

Languages: Arabic, English, Nepalese, Russian, Spanish

### **Hampden Senior Center**

Areas Served: Hampden

Phone: (413) 566-5588

Website: [www.hampdenma.gov/council-aging](http://www.hampdenma.gov/council-aging)

Address: 104 Allen Street, Hampden

Hours of Operation:

Monday - Friday 9:00 AM - 3:00 PM

Languages: English



**Highland Valley Elder Services, Inc.\***

Area Served: Amherst, Blandford, Chester, Chesterfield, Cummington, Easthampton, Goshen, Granville, Hadley, Hatfield, Huntington, Middlefield, Montgomery, Northampton, Pelham, Plainfield, Russell, Southampton, Southwick, Tolland, Westfield, Westhampton, Williamsburg, Worthington

Phone: (413) 586-2000

Website: [www.highlandvalley.org](http://www.highlandvalley.org)

Address: 320 Riverside Drive, Suite B, Florence

Hours of Operation:

Monday - Friday 9:00 AM - 5:00 PM

Languages: English, Russian, Spanish, Ukrainian, Access to Language Line

**Holyoke Council on Aging & Senior Center**

Areas Served: Holyoke

Phone: (413) 322-5625

Website: [www.holyoke.org/departments/council-on-aging/](http://www.holyoke.org/departments/council-on-aging/)

Address: 291 Pine Street, Holyoke

Hours of Operation:

Monday - Friday 8:00 AM - 4:00 PM

Languages: English, Spanish

**LifePath\***

Ashfield, Athol, Bernardston, Buckland, Charlemont, Colrain, Conway, Deerfield, Erving, Gill, Greenfield, Hawley, Heath, Leverett, Leyden, Monroe, Montague, New Salem, Northfield, Orange, Petersham, Phillipston, Rowe, Royalston, Shelburne, Shelburne Falls, Shutesbury, Sunderland, Turner Falls, Warwick, Wendell, Whately

Phone: (413) 773-5555

Website: [www.lifepathma.org/](http://www.lifepathma.org/)

Address: 101 Munson Street, Suite 201, Greenfield

Hours of Operation:

Monday - Friday 9:00 AM - 5:00 PM

Languages: English

**Ludlow Senior Center**

Areas Served: Ludlow

Phone: (413) 583-3564

Website: [www.ludlow.ma.us/212/Council-on-AgingLudlow-Senior-Center](http://www.ludlow.ma.us/212/Council-on-AgingLudlow-Senior-Center)

Address: 228 State Street, Ludlow

Hours of Operation:

Monday - Friday 8:30 AM - 3:30 PM

Languages: English

**Orange Council on Aging**

Areas Served: Orange

Phone: (978) 544-3481

Website: [www.townoforange.org/219/Council-on-Aging](http://www.townoforange.org/219/Council-on-Aging)

Address: 62 Cheney Street, Orange

Hours of Operation:

Monday - Friday 9:00 AM - 3:00 PM

(By Appointment Only)

Languages: English

**Palmer Council on Aging**

Area Served: Palmer

Phone: (413) 283-2670

Website: [www.townofpalmer.com/coa](http://www.townofpalmer.com/coa)

Address: 1029 Central Street, Palmer

Hours of Operation:

Monday - Friday 8:30 AM - 4:00 PM

Languages: English

**WestMass ElderCare\***

Areas Served: Belchertown, Chicopee, Holyoke, Granby, Ludlow, South Hadley, and Ware

Phone: (413) 538-9020, (800) 462-2301, TTY (800) 875-0287

Website: [www.wmeldercare.org](http://www.wmeldercare.org)

Address: 4 Valley Mill Road, Holyoke

Hours of Operation:

Monday - Friday 8:00 AM - 5:00 PM

Languages: Arabic, English, French, Haitian Creole, Polish, Russian, Spanish, Ukrainian