Commonwealth of Massachusetts

MassHealth

Provider Manual Series

Subchapter Number and Title

Preface

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Orthotics Manual

Transmittal Letter

ORT-21

Date

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The regulations and instructions governing provider participation in MassHealth are published in the

Provider Manual Series. MassHealth publishes a separate manual for each provider type.

Manuals in the series contain administrative regulations, billing regulations, program regulations, service

codes, administrative and billing instructions, and general information. MassHealth regulations are

incorporated into the Code of Massachusetts Regulations (CMR), a collection of regulations promulgated by

state agencies within the Commonwealth and by the Secretary of State. MassHealth regulations are assigned

Title 130 of the Code. Pages that contain regulatory material have a CMR chapter number in the banner

beneath the subchapter number and title.

Administrative regulations and billing regulations apply to all providers and are contained in 130 CMR

Chapter 450.000. These regulations are reproduced as Subchapters 1, 2, and 3 in this and all other manuals.

Program regulations cover matters that apply specifically to the type of provider for which the manual was

prepared. For orthotics providers, those matters are covered in 130 CMR Chapter 442.000, reproduced as

Subchapter 4 in the Orthotics Manual.

Revisions and additions to the manual are made as needed by means of transmittal letters, which furnish

instructions for substituting, adding, or removing pages. Some transmittal letters will be directed to all

providers; others will be addressed to providers in specific provider types. In this way, a provider will

receive all those transmittal letters that affect its manual, but no others.

The Provider Manual Series is intended for the convenience of providers. Neither this nor any other manual

can or should contain every federal and state law and regulation that might affect a provider's participation in

MassHealth. The provider manuals represent instead MassHealth’s effort to give each provider a single

convenient source for the essential information providers need in their routine interaction with MassHealth

and its members.