

Outcome Measurement Tool (OMT) Support and Technical Assistance for MOVA Grantees

If you have technical support questions while completing the Outcome Measurement Tool, OVC TTAC support staff are available to assist.



Schedule a Virtual Session to Meet with OVC TTAC Support Staff

- OVC TTAC support staff will be available for virtual meetings to answer questions, troubleshoot issues and use screen-sharing to assist with OMT completion.
- Email <u>ttaceval@icf.com</u> with the name of your organization, a brief description of your question and three dates and times to meet. If your question pertains to your logic model, please also attach a current copy of your logic model.



Email Your Question

- If you have a question, you can email ttaceval@icf.com and an OVC
 TTAC support staff will respond to your email Monday through Friday
 between the hours of 9am-5pm EST.
- In your email please include any details pertinent to your question. If your question is related to your logic model, please also attach a copy of your logic model to your email.



Speak with an OVC TTAC Support Staff Member

- Please consult the open office hours calendar for OVC TTAC if you
 would like to join group discussions or ask a question related to the
 topical area being featured.
- Support staff will also be available to respond to questions by phone at 703-251-0368 Monday through Friday between the hours of 9am-5pm EST. If you are unable to connect to a support staff member due to the high volume of calls, please leave a voicemail with your contact information and details about your request.