

TITLE SHEET
PARADISE MOVING & STORAGE INC.
TARIFF №1

This tariff contains the description, regulations, and rates applicable to the furnishing of services and facilities for household goods services provided by Paradise moving & storage Inc with principal office at 1186 Worcester Rd, apt 321, Framingham, MA, 01702. This tariff is on file with the Commonwealth of Massachusetts Department of Public Utilities, and copies may be inspected during normal business hours at the Company's principal place of business.

The company's telephone numbers are: 617 602 8112 and 617 602 8113

Bussiness hours:

Mon-Fri - (9am-5pm)

Sat - (9am-2pm)

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1.LOCAL (INTRASTATE) MOVING

1.1. All local moves are based on hourly rates with 15 minute increment charge policy and depending on crew size and calendar date.

1.2. **Hourly rates** per mover per hour:

Regural (Mon-Thr) - 55\$

Sub peak (Fri – Sun) - 65\$

Peak (30, 31 , 1, date of each month) - 90\$

Additional mover – 60\$

1.3. The final cost of the move will be determined by multiplying the actual number of hours our moving crew worked by the hourly rate indicated on the bill of landing. Travel time, the amount of packing materials used, the amount of valuation coverage and any will be added to the final cost of the move. All jobs are subject to 3 hours minimum + travel time.

1.4. **Labor time** start upon the arrival of our crew at the client's location and ends when job is done, all tools and equipment are back in the truck, and client inspected all the goods. Travel between the origin and the destination is considered labor time.

1.5. **Travel time** – is the driving time from Paradise moving & storage parking location (**99 Rivermoor St, West Roxbury, MA 02132**) to client's origin, and driving time from his final destination back to our parking lot. Those charges will be counted in 15 minute increments, which calculated based on traffic data of GPS or Google Maps.

1.6. **Arrival time frame.** Please note that Paradise moving & storage often provides one-two hour arrival windows. These windows may be approximate. As drivers are using public roadways that may effect schedule, carrier cannot guarantee arrival window. Typical starting windows range from an 8am to 9am, to 1pm to 3pm.

1.7. **Customer precense.** The customer or his representative must be present during all the move at all times. It is customer's responsobillity to do a final "walk-through" of the premises to ensure movers have taken everything.

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1.8. Parking arrangements. Customer is responsible for requesting moving permits if ones may be required. Paradise moving & storage can only recommend getting permits for all moves as they guarantee parking the moving truck as close as possible to your doorway. In most cases we require 20-40 feet to park the truck. If there is nowhere to park at the time of mover's arrival, the crew will start customer's moving clock while they will be searching for parking. Driver reserves the right to park anywhere at his discretion to better perform services. Customer agrees to pay any parking fees or tickets assessed to the Paradise moving & storage for any vehicle under hire by the customer at the time of the charge.

1.9. Waiting time. In case if Paradise moving & storage crew arrives at customer's location as agreed, but client is not ready for us to start the job, client will be billed for our waiting time. Those charges will be counted in 15 minute increments.

2.0. Payment for local move. For local moves, customer must pay in full at completion of the job. Unless otherwise arranged, payment for local moves is due at the end of the job by cash, check, or VISA/MC/DISCOVER/AMEX. If client wish to pay by credit card, Paradise moving & storage charge 3% convenience fee. Payment for loading rental trucks and/or self-moving containers is by cash or credit card, no personal checks.

2.1. Damage claims. Goods must be inspected by the owner upon the delivery. All claims must be submitted within 90 days from the delivery.

2.2. Crew size. Paradise moving & storage reserves the right to choose number of movers for each job, depending on our current schedule, availability, weather conditions etc. Paradise moving & storage reserves the right to send extra men and/or truck during the day to complete a job in 8 hours on the clock (time of day, not man hours) or if a job is running past 5 p.m. The customer will be charged accordingly. Please note, that additional movers will not significantly change your final bill, as the move itself goes more efficient with more number of movers.

2.3. Weather conditions. Paradise moving & storage reserves the right to reschedule the move at an agreed upon time, without liability if there is inclement weather, including, but not limited to heavy/freezing rain, snow emergency, hurricane warning, weather travel ban etc.

2. LONG DISTANCE (INTERSTATE) MOVING

2.1. Moving Cost. All charges for the interstate moving are flat. Those charges will be determined by multiplying the number of hours on the estimate (which is based on client's inventory) to load the truck at origin and unload the truck at destination and travel hours between origin and destination. Amount of packing materials used, gas surcharge and amount of valuation coverage. All estimates will be based on customer's inventory list provided to Paradise moving & storage.

2.2. Interstate moving travel time calculation. Client will be billed for travel time from his origin to his destination. Those charges are prorated based on 15 minute increments and are calculated by the reading of the gps or google maps. Those charges are flat, that means in case if our truck is beign delayed by the traffic, inclement weather, any breakdowns, DOT inspections, the additional time incurred will not be added to the bill.

2.3. Interstate moving rates. All interstate moves are based on flat hourly rates with 15 minunte increment charge policy and depending on crew size.

Interstate hourly rates per mover per hour:

- \$70 per hour per mover

For example: our team member estimates that move a 2 bedroom apartment from Boston MA to Miami FL will take 32 hours (5.5 hours to load, 4.5 hours to unload and 24 hours to drive between the destinations) for a 2-movers crew. Consequently cost of the move will be 32×140 (charge for 2 movers) = \$4480.00, plus fuel surcharge, packing supplies etc.

2.4. Payment Forms. Paradise moving & storage requires cash or money order/cashier's check at the time of delivery for any balance due on long-distance moves. If customer wish to pay using a credit or debit card Paradise moving & storage charge 3% convenience fee for this service. The delivery drivers for long-distance moves cannot process/accept any forms of payment other than cash, money order or cashier's check. For all interstate moves Paradise moving & storage require 10% deposit to secure crew and truck for the move, another 40% due at the pick up time and 50% balance due at the delivery before unloading.

2.5. Pick up and drop off. Paradise moving & storage can guarantee a pick-up date. Due to the nature of inter-state transportation Paradise moving & storage cannot guarantee accurate delivery date, only approximate date. Many factors can effect delivery dates; weather, DOT checkpoints, break-downs, traffic, scheduling conflicts, etc. Paradise moving & storage cannot be liable for any expenses associated with missed delivery dates including but not limited to food, hotels, etc

2.6. Driving hours and mileage. Due to DOT regulations, Paradise moving & storage is obligated to stop driving after 600 miles or 10 hours of driving, whichever occurs first. In case of traffic or bad weather conditions, we would be forced to postpone your delivery.

2.7. Additional services. In the event unknown additional services are required to perform the move, these costs will be in addition to the amount stated in the moving estimate. Such services and applicable charges will be based upon the prices and rates in effect on the date of issue of your quote.

2.8. Waiting Time. In case if our crew arrives at client's location as agreed, but he is not ready for movers to start the job, client will be billed for our waiting time.

3. ADDITIONAL SERVICES AND CHARGES

3.1. Packing & unpacking. Paradise moving & storage carry a full line of packing materials, offer packing and unpacking service. But this services should be implicitly agreed upon between the Paradise moving & storage and the client, and packers should be scheduled to come prior to moving day. Client should remove from home (example: place in car), any valuables including cash, jewelry, firearms, alcohol, medications, etc. prior to the movers arriving. Client is solely responsible for transporting this items. Paradise moving & storage is not liable in any way for the transport, damage, loss or theft of these items.

3.2. Packing materials costs.

- Roll of tape - \$3
- Smal box (1.5. cubic feet) - \$2.5
- Medium box (3.0. cubic feet) - \$3
- Large box (4.5. cubic feet) - \$4
- Dish box - \$6
- Wardrobe box 18" - \$20
- Picture box (1 piece) - \$2
- Moving blanket - \$16
- Packing paper 25lbs - \$30
- Picture paperpad - \$3
- Shrink wrap - \$30
- Mattress bag - \$8

3.3. Moving of a refrigerator. Paradise moving & storage only move empty freezers/refrigerators. Please empty the contents for safe moving. Paradise moving & storage will not take responsibility for the mechanical condition of the item, unless visible physical damage was caused in the process of moving.

3.4. Moving of a grandfather clock. Client have to take down the pendulum and weights. Weights and pendulum will also accurately and individually pack. Clock itself will be blanket wrapped and crated around with double-walled cardboard. Upon the delivery everything will be unpacked and reinstalled. Clock mechanism has to be stopped by the owner. Paradise moving & storage will not be able to do that. Paradise moving & storage will also not be able to set up the time, start the mechanism or perform any adjustments to the mechanism upon the delivery.

3.5. Moving of an aquarium. Paradise moving & storage will only move empty aquariums. This means empty of water, and also empty of all living creatures. Paradise moving & storage will not disassemble, reassemble or install any aquarium.

3.6. Moving of piano. Piano moves have to be confirmed in details with Paradise moving & storage staff prior to the move. Paradise moving & storage do not move large upright pianos up or down flights of stairs inside the house (Exterior stairs are fine). Piano moving services are subject to additional charges:

- \$120.00 Upright Piano
- \$240.00 Baby Grand Piano
- \$360.00 Grand Piano

3.7. Appliances. Paradise moving & storage. is not responsible for damage to plumbing, electrical systems, or for water damage associated with the connection or disconnection of washers dryers, dishwashers and fridges.

3.8. Hoists. Some items may be required to come through a window because they are too large to put through a staircase. Please note that it is a good idea to notify the Paradise moving & storage of this requirement prior to commencement of a move. Please note that Paradise moving & storage may make last minute accommodations if we encounter this requirement during a shipment, at full expense and liability to the client. Please note that there is a natural risk of damage to real property or the item being hoisted and client is solely liable for this risk. Hoists require special equipment and 3 movers minimum to service. Hoist service is subject to additional charges:

- \$20 per each flight of stairs per item.

3.9. All disposal services are subject to additional charges (unless otherwise specified on the estimate). Charges will be applied as follows:

- a) \$20.00 per article – Small items (chairs, end tables, small bookshelves, boxes, etc.).
- b) \$40.00 per article – Medium items (tables, recliners, rockers, cribs, etc.).
- c) \$60.00 per article – Large items (desks, dressers, bed frames,).
- d) \$100.00 per article – Oversized items (i.e. mattress, armoire, love seat, sofa, etc.).

Paradise moving & storage reserves the right to decline any requests on disposal services without any further explanations.

4. STORAGE SERVICES

4.1. Paradise moving & storage maintains warehouse space at **99 Rivermoor street West Roxbury MA 02132** Paradise moving & storage maintains right at all times to utilize available storage space and makes no guarantees to availability.

4.2. **Rate** is \$300 per "10 foot by 10 foot storage space with an 8 foot ceiling" or equivalent.

4.3. All storage services to be paid for in advance on the 1st day of each month, unless the payments are scheduled to be done via online invoice. FOR EXAMPLE: storage services for the month of April must be paid on April 1st.

4.4. Client fully responsible for moving labor required to put goods into and out of warehouse or storage trailers in association with rates found in this document.

4.5. Please note that any storage unit account that remains unpaid for 60 days will be considered a default on said storage space. Please note that the Paradise moving & storage retains the right to seize, dispose or auction any goods contained within a defaulted storage space. Please note that seizure, disposal or auction of goods contained within a storage space does not release the client from their financial obligations for services rendered through a storage space. Client shall be responsible for any legal costs associated with collection of unpaid balances on a defaulted storage space.

4.6. Late fee of \$25 will posted to the account in case of a late/declined payment. It is customers responsibility to make sure that the payment method is updated and that all invoices are paid on time

4.7. **Hold Over Charges.** Cost of holding a straight truck (24ft or 26ft) is \$300 per night. Please note that Paradise moving & storage may be unable to hold straight trucks for an extended period of time and may have to offload straight trucks into warehouse or a storage trailer after one night at full expense of the client.

5. Cancellation and Rescheduling

5.1. **For a full deposit refund** client must cancel within 48 hours after confirming his reservation and 5 business days prior to the actual move. Please note: if client is canceling a move that is less than 5 business day out his deposit will not be refunded. Any cancellations after 48 hours after the booking will result in a total loss of shipper's deposit.

5.2. **Any reschedules** have to be confirmed with Paradise moving & storage sales representative at least 5 business days prior to the move. Please note that rates are subject to change based on the availability and dates.

5.3. **Rescheduling** of the move will be accompanied by a \$30.00 service fee.

6. INSURANCE & LIABILITY

6.1. Paradise moving & storage is a licensed and insured moving company. Paradise moving & storage does not provide insurance to the client. In the event of an accident, Paradise moving & storage liability is limited to the client's declaration of value of shipment on the bill of lading. Client must secure their own insurance.

6.2. **Option A - Default Valuation \$0.60/lb/item.** Default client's declaration of value is \$0.60/lb/item. This valuation is provided free of charge in any rate or estimate of services provided to client by Paradise moving & storage. The liability to the Paradise moving & storage is limited to \$0.60/lb(pound)/item.

Example: 50lb desk x \$0.60/lb = \$30 Paradise moving & storage liability

6.3. Option B

Full Replacement Value Coverage, with deductible: Paradise moving & storage will repair the damage to client's satisfaction, pay him for the lost or damaged articles (less the \$500 deductible), or replace the lost or damaged article for any amount over the \$500 deductible. The \$500 deductible applies to the entire shipment rather than each individual article. This level of coverage costs \$40.00 per \$1,000 of declared value. The minimum of **\$5,000** declared value is required for this option. **Option B applies only to a full replacement valuation under \$25,000.00.**

Examples:

\$5000 coverage – \$200, \$7500 coverage – \$300, \$10000 coverage – \$400,

\$20000 coverage – \$800

6.4. Option C

Full Replacement Value Coverage, with no deductible: Paradise moving & storage will repair damage to client's satisfaction, reimburse him for the replacement cost, replace lost or damaged articles. This level of protection costs \$50.00 per \$1,000 of client's declared value of the entire shipment. The minimum of **\$5,000** declared value is required for this option. **Option C applies only to a full replacement valuation under \$25,000.00.**

Examples:

\$5000 coverage – \$250, \$7500 coverage – \$375, \$10000 coverage – \$500,

\$20000 coverage – \$1000

6.5. Real Property Damage. When moving furniture, real property may become damaged. Floors may be scratched, rugs may be dirtied. Hinges on doors may be damaged. There may be weather related damages. Moving trucks are heavy equipment. Operation of this equipment on residential property poses a natural risk to the property. Driveways may be damaged under the immense weight of a moving truck. Lawns, lamp fixtures, etc. may be damaged when trying to maneuver truck into a proper loading or offloading position.

Paradise moving & storage does not assume liability for real property damage as it is considered high risk due to the nature of moving. Repair of any damage incurred due to a moving operation becomes a cost of moving at sole liability to the client. Please note that tree branches, live wires, etc on the public roadways leading to the client's origin or destination and/or over any drive way on the client's origin or destination property should be no less than 15 feet off the ground so that they do not block the driving path of our legal height vehicles which may be as high as 13'6. Please note that wires or tree branches hanging lower than 15 feet may pose a dangerous hazard to our vehicle, real property or individuals. Please note that it is the responsibility of the shipper to ensure that tree branches and wires maintain proper height requirements and carrier is not liable in any way for damage to equipment, property or individuals as a result of the client not maintaining proper height of wires, trees, and/or other overhangs.

6.6.Liability Exceptions

- Paradise moving & storage is not liable for any lost or damaged goods and/or boxes packed by client. No exceptions.
- Paradise moving & storage is not liable for pre-wrapped (blanketed, shrink-wrapped, packaged, etc) furniture. Example: accepting goods from another carrier or third party storage.
- Paradise moving & storage is not liable for goods made of particle-board. No exceptions. Particle-board furniture does not transport well and breakage is very possible/likely.
- Paradise moving & storage is not liable for loss, theft, or damage of prohibited items (listed below in Section 6.8). Please note that prohibited items are prohibited for a reason. Inclusion of prohibited items may result in fines, seizure of shipment, or damage to shipment. Paradise moving & storage retains right to eject or dispose of any prohibited items that may be found on shipment. Paradise moving & storage retains right to open and inspect any boxes/cartons packed by owner.
- Paradise moving & storage is not liable for costs or procurement of specialists (pool table specialists, hot tub specialists, safe specialists, etc) that may be required or found to be required either pre-start of move or while move is already in progress to complete shipment or part(s) of shipment.

- Paradise moving & storage not liable to transport any one particular item whether on any inventory report or not if movers deem transport is not possible and/or dangerous/unsafe. Paradise moving & storage not liable for any specialists or "other movers" brought in after move to complete transport.
- Paradise moving & storage not liable for malfunction of electronic equipment, please note that a short circuit or mishandling of electronic equipment when packing can cause electronics to no longer work. All electronics should be properly packaged before moving. Paradise moving & storage not liable for mis-packed goods. Paradise moving & storage not liable for goods packed by shipper.
- Paradise moving & storage not liable for malfunction of appliances such as refrigerators, dishwashers, washing machines and dryers.
- Paradise moving & storage not liable for any dis-connection and/or re-connection of appliances. Movers may assist shipper with dis-connections and re-connections but Paradise moving & storage is not liable for said disconnections and re-connections and/or any damages internal or external that may result from such dis-connection or re-connection even in the event of alleged negligence.
- Paradise moving & storage is not liable for high value items such as glass, jewelry, antiques, artwork, etc. or items worth \$100/lb or more. All jewelry, cash, medications, etc should be removed prior to the movers arriving. Paradise moving & storage crew is entering client's home and do not want to be liable for any loss or alleged theft. This is advance warning to the client, if you leave your valuables laying about the Paradise moving & storage cannot be liable in any way for loss or theft.
- Paradise moving & storage not liable for any part (damage, loss, etc) of shipment in storage that client has had access to during storage term.

6.7. Damage Claims. Goods must be inspected by the client upon the delivery. All claims must be submitted within 90 days from the delivery.

6.8. Please note that following items are not allowed on the truck for safety reasons:

Aerosol cans Alcohol Ammonia Ammunition Car batteries Charcoal Charged scuba tanks
Chemicals / Chemistry sets Cleaning solvents

Fertilizer Flammables Fire extinguishers Household batteries Liquids in any Loaded guns
Matches Nail polish / remover Paint thinners

Paints / varnishes Pesticides Poisons Pool chemicals Propane tanks Rubbing alcohol Sterno
fuel

