

MASSACHUSETTS WORKFORCE DEVELOPMENT SYSTEM

Mass Workforce Issuance

100 DCS 05.131

☐ Policy ☒ Information

To: Chief Elected Officials
Workforce Development Board Chairs
Workforce Development Board Directors
Title I Administrators
Career Center Directors
Title I Fiscal Officers
DCS Operations Managers

cc: WIOA State Partners

From: Alice Sweeney, Director
Department of Career Services

Date: September 28, 2017

Subject: Partnership on Employment & Accessible Technology (PEAT) WIOA Tools

Purpose: To notify Local Workforce Development Boards, One-Stop Career Center Operators and other workforce partners in honor of the 27th anniversary of the signing of the Americans with Disabilities Act, the Partnership on Employment & Accessible Technology (PEAT) has enhanced its suite of online resources on the technology-related aspects of the Workforce Innovation and Opportunity Act.

Background: The Workforce Innovation and Opportunity Act (WIOA) reaffirms the role of the one-stop service delivery system and enhances coordination among key employment, education, and training programs and lays out specific responsibilities for American Job Centers (AJCs) related to accessible technology such as websites and other digital applications.

Funded by the U.S. Department of Labor's Office of Disability Employment Policy, PEAT fosters collaboration and action around accessible technology in the workplace. PEAT has enhanced its suite of online resources with a fact sheet, checklist and presentation deck on the technology-related aspects of WIOA. These tools help AJCs understand their tech-related responsibilities under WIOA, along with the nuts and bolts of making their information and communications technologies (ICT) accessible to customers. To access PEAT's full suite of WIOA resources, visit <https://www.peatworks.org/content/wioa>.

Newly added resources include:

- a [fact sheet](#) on the tech-related implications of WIOA
- a [digital accessibility checklist](#) for AJCs
- a [ready-to-share presentation deck](#) to train AJC staff on WIOA and accessible technology best practices.

Action

Requested: Please share this information with staff and partners as appropriate.