

DEPARTMENT OF DEVELOPMENTAL SERVICES
LICENSURE AND CERTIFICATION
Mid-Cycle Review Final Report

Provider Pathway to Possible, Inc. Provider Address 1301 Centre Street, Newton Centre
 Survey Team Edi-Osagie, Raymond; Cruz, Melanie; Date(s) of Review 13-NOV-23 to 15-NOV-23

Mid-Cycle Scope and results :					
Service Grouping	Licensure level and duration	# Indicators std. met/ std. rated at Mid-Cycle	Sanction status prior to Mid-Cycle	Combined Results post-Mid-Cycle;	Sanction status post Mid-Cycle
Residential and Individual Home Supports 2 Locations 6 Audits	Defer Licensure	11/14	<input checked="" type="checkbox"/> Eligible for new business <input type="checkbox"/> Ineligible for new business.	2 Year License with Mid-Cycle Review 74/77 (96.10%)	<input checked="" type="checkbox"/> Eligible for New Business (80% or more std. met; no critical std. not met) <input type="checkbox"/> Ineligible for New Business (<=80% std met and/or more critical std. not met)

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Summary of Ratings

Organizational Areas Needing Improvement on Standards not met:

Indicator #	L76
Indicator	Track trainings
Area Need Improvement	The agency had not trained all staff on two mandated topics. The agency needs to ensure that staff receive training on all DDS mandated topics.
Status at mid-cycle	The agency demonstrated the training of all staff reviewed on all DDS mandated topics.
#met /# rated at mid-cycle	13/13
Rating	MET

Residential and Individual Home Supports Areas Needing Improvement on Standards not met:

Indicator #	L12
Indicator	Smoke detectors
Area Need Improvement	At one location, an element of the fire detection system was not functional. The agency needs to ensure that all essential elements of the fire detection system remain operational.
Status at mid-cycle	At two locations all elements of the smoke and carbon monoxide detection systems were functional.
#met /# rated at mid-cycle	2/2
Rating	MET

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Indicator #	L14
Indicator	Site in good repair
Area Need Improvement	At one location the stairway leading to the basement had a handrail that did not contain balusters and was not on an enclosed wall. The agency needs to ensure that all stairways contain railings and balusters as required.
Status at mid-cycle	At two locations all handrails, balusters, and stairways were safe and in good repair.
#met /# rated at mid-cycle	2/2
Rating	MET

Indicator #	L15
Indicator	Hot water
Area Need Improvement	At one location the water temperatures measured above the established parameters. The agency needs to ensure that water temperatures measure within the required parameters.
Status at mid-cycle	At two locations, hot water temperature tested within allowable limits.
#met /# rated at mid-cycle	2/2
Rating	MET

Indicator #	L61
Indicator	Health protection in ISP
Area Need Improvement	For two individuals, the agency did not have some of the required information to support the use of supports and health related equipment. The agency needs to ensure that all supports and health related equipment is supported by the required information.

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Status at mid-cycle	For three of four individuals, supports and health-related equipment plans were in place for all devices in use.
#met /# rated at mid-cycle	3/4
Rating	MET

Indicator #	L63
Indicator	Med. treatment plan form
Area Need Improvement	Medication treatment plans for five individuals were missing some required information. The agency needs to ensure that that medication treatment plans contain all required components.
Status at mid-cycle	For four individuals, medication treatment plans which contained all required components were present.
#met /# rated at mid-cycle	4/4
Rating	MET

Indicator #	L64
Indicator	Med. treatment plan rev.
Area Need Improvement	For three of five individuals, medication treatment plans had not been submitted to the required groups for review. The agency needs to ensure that those plans are submitted to the ISP team for review.
Status at mid-cycle	For two of four individuals, medication treatment plans were not submitted to the ISP team. The agency needs to ensure that medication treatment plans are submitted to the ISP team.
#met /# rated at mid-cycle	2/4
Rating	NOT MET

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Indicator #	L69
Indicator	Expenditure tracking
Area Need Improvement	For two of five individuals with whom the agency had joint responsibility for funds management, funds were not managed in compliance with required standards. The agency needs to ensure that it manages peoples Representative Payee accounts in accordance with the limits established by the Social Security Administration.
Status at mid-cycle	For four individuals with whom the agency had joint responsibility for funds management, funds were being tracked in accordance with required standards.
#met /# rated at mid-cycle	4/4
Rating	MET

Indicator #	L71
Indicator	Charges for care appeal
Area Need Improvement	For two of six individuals for whom Pathway to Possible serves as Representative Payee, the individuals guardians were not informed of their ward's charges for care or their appeal rights relative to disputing the charges. The agency needs to ensure that all guardians are provided the opportunity to review charges for care calculations and that they are informed of their right to appeal those charges.
Status at mid-cycle	For six individuals, they/guardians were properly notified of their appeal rights for charges for care.
#met /# rated at mid-cycle	6/6
Rating	MET

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Indicator #	L85
Indicator	Supervision
Area Need Improvement	At two of two locations, the agency did not provide effective supervision, oversight and staff development. The agency needs to ensure that it provides effective supervision, oversight and Staff development at all its sites.
Status at mid-cycle	At two locations, ongoing supervision and oversight was occurring.
#met /# rated at mid-cycle	2/2
Rating	MET

Indicator #	L86
Indicator	Required assessments
Area Need Improvement	For three of four individuals, ISP assessments were not submitted in HCSIS within the required timeframe. The agency needs to ensure that ISP assessments are submitted in HCSIS within the required timeframe.
Status at mid-cycle	For one of three individuals, assessments for the ISP were not developed and submitted within the required timeframe. The agency needs to ensure that ISP assessments are developed and submitted at least 15 days prior to the scheduled ISP meeting.
#met /# rated at mid-cycle	2/3
Rating	NOT MET

Indicator #	L87
Indicator	Support strategies

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Area Need Improvement	For three of four individuals, provider support strategies were not submitted in HCSIS within the required timeframe. The agency needs to ensure that provider support strategies are submitted in HCSIS within the required timeframe.
Status at mid-cycle	For three of four individuals, support strategies for the ISP were developed and submitted within the required timeframes.
#met /# rated at mid-cycle	3/4
Rating	MET

Indicator #	L88
Indicator	Strategies implemented
Area Need Improvement	For six individuals, implementation of ISP goals that the provider had the responsibility of implementing was not occurring. The agency needs to ensure that provider support strategies relative to goal accomplishment are implemented, tracked and/or modified, when required.
Status at mid-cycle	For two of six individuals, data was not available to show whether they were being supported to accomplish their goals. The agency needs to ensure that individuals are supported to work on their goals as agreed upon in the ISP.
#met /# rated at mid-cycle	4/6
Rating	NOT MET

Indicator #	L94 (05/22)
Indicator	Assistive technology

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Area Need Improvement	For two of six individuals, individuals use of assistive technology to promote independence was not supported. The agency needs to ensure that individuals are assessed for their use of assistive technology (both high and low technology) for the purpose of maximizing their independence.
Status at mid-cycle	All six individuals were assessed for the use of assistive technology that would maximize independence; and, where needed, assistance was given to obtain and use the technologies.
#met /# rated at mid-cycle	6/6
Rating	MET

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Mid-Cycle Detail Report

For provider and area office use only. This page elaborates on all of the indicators reviewed at follow-up where the standard was not met.

Residential and Individual Home Supports

Indicator	Service Type	Location	Individual	Issue
L61	Residential Services	40 Orchard Ave Apt.A West Newton MA 02465	CB	The agency did not complete a supports and health related protections outline which would include care and safety checks for CB's use of her shower chair.
L64	Residential Services	40 Orchard Ave Apt. B Newton MA 02465	BF	BF's medication treatment plans for Adderall and Zoloft dated October 2023 were not uploaded in HCSIS or sent to the ISP team.
L64	Residential Services	40 Orchard Ave Apt. B Newton MA 02465	KB	KB's medication treatment plan for Celexa was not submitted as an optional assessment in HCSIS nor was it sent to the ISP team.
L86	Residential Services	40 Orchard Ave Apt. B Newton MA 02465	AC	The required assessments for AC's ISP were requested on 7/12/23, due on 7/11/23, and submitted on 7/19/23 for an ISP of 7/26/23. The agency was not provided 30-days notification for the submission of the assessments.
L86	Residential Services	40 Orchard Ave Apt.A West Newton MA 02465	KP	Required assessments for KP's ISP were requested on 10/6/23, due on 10/24/23, and submitted on 11/1/23 for an ISP of 11/8/23.
L87	Residential Services	40 Orchard Ave Apt.A West Newton MA 02465	KP	Support strategies for KP's ISP were due on 10/24/23 and submitted on 11/1/23 for an ISP of 11/8/23.

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L88	Residential Services	40 Orchard Ave Apt.A West Newton MA 02465	CB	Data was not available to determine whether CB was supported to work on her ISP goal; "By April 2024 CB will do physical exercise 1 time per week, 3 out of 4 weeks of the month, for 9 out of 12 months."
L88	Residential Services	40 Orchard Ave Apt.A West Newton MA 02465	HM	The support strategy identified in HM's ISP was, "By March 2023 Holly will follow her weekly schedule 3 out of 4 weeks a month for 10 out of 12 months of the year." Data was not available to show whether HM was being supported to accomplish this goal.