

# ESP STATEWIDE DIRECTORY

MassHealth Emergency Services Programs (ESPs) Provider List

| <b>BOSTON</b>                                                                                                                                        |                                                                      |                                                                                                                                                                                                     |
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| <b>Area: Boston</b>                                                                                                                                  |                                                                      | <b>24-hour access number: (800) 981-4357</b>                                                                                                                                                        |
| Centralized fax number: (617) 414-8306                                                                                                               |                                                                      |                                                                                                                                                                                                     |
| ESP Provider: Boston Medical Center/Boston Emergency Services Team (B.E.S.T.)                                                                        |                                                                      |                                                                                                                                                                                                     |
| ESP Director: Andrea Hall (617) 414-8307 andrea.hall@bmc.org                                                                                         |                                                                      |                                                                                                                                                                                                     |
| Mobile Crisis Intervention Manager: Deborah Fauntleroy (617) 414-8379 deborah.fauntleroy@bmc.org                                                     |                                                                      |                                                                                                                                                                                                     |
| Service Locations                                                                                                                                    | Operating Hours                                                      | Cities/Towns in Area                                                                                                                                                                                |
| <b>BEST Community-Based Location</b><br>85 E. Newton Street<br>Boston, MA 02118 (800) 981-4357<br>(617) 414-8336<br>Fax (617) 414-8333               | <b>7 a.m. - 11 p.m. weekdays</b><br><b>9 a.m. - 5 p.m. weekends</b>  | Boston (Dorchester, South Boston, Roxbury, West Roxbury, Jamaica Plain, Mattapan, Roslindale, Hyde Park, Lower Mills), Brighton, Brookline, Charlestown, Chelsea, East Boston, Revere, and Winthrop |
| <b>BEST Community-Based Location</b><br>25 Staniford Street<br>Boston, MA 02114 (800) 981-4357<br>(617) 523-1529<br>Fax (617) 523-1207               | <b>7 a.m. - 5 p.m. weekdays</b>                                      |                                                                                                                                                                                                     |
| <b>BEST/Boston Medical Center</b><br>818 Harrison Ave<br>Boston, MA 02118 (800) 981-4357<br>(617) 414-7612<br>Fax (617) 414-4209                     | <b>24/7</b>                                                          |                                                                                                                                                                                                     |
| <b>BEST/Mass General Hospital</b><br>55 Fruit Street<br>Boston, MA 02114 (800) 981-4357<br>(617) 726-2994<br>Fax (617) 724-3727                      | <b>24/7</b>                                                          |                                                                                                                                                                                                     |
| <b>BEST Community Crisis Stabilization Program</b><br>20 Vining St.<br>Boston, MA 02118 (800) 981-4357<br>(617) 371-3000<br>Fax (617) 516-5070       | <b>24/7</b>                                                          |                                                                                                                                                                                                     |
| <b>BEST Community Crisis Stabilization Program</b><br>85 E. Newton Street<br>Boston, MA 02118 (800) 981-4357<br>(617) 371-3000<br>Fax (617) 414-8319 | <b>24/7</b>                                                          |                                                                                                                                                                                                     |
| <b>METRO BOSTON</b>                                                                                                                                  |                                                                      |                                                                                                                                                                                                     |
| <b>Area: Cambridge Somerville</b>                                                                                                                    |                                                                      | <b>24-hour access number: (800) 981-4357</b>                                                                                                                                                        |
| Provider: Boston Medical Center/Cambridge Somerville Emergency Services Team (C.S.E.S.T.)                                                            |                                                                      |                                                                                                                                                                                                     |
| ESP Director: Tasha Ferguson (617) 414-8379 tasha.ferguson@bmc.org Direct Fax: (617) 414-4769                                                        |                                                                      |                                                                                                                                                                                                     |
| Assistant ESP Director: Elizabeth Lindblad (617) 414-8307 elizabeth.piper@bmc.org                                                                    |                                                                      |                                                                                                                                                                                                     |
| Mobile Crisis Intervention Manager: TBD                                                                                                              |                                                                      |                                                                                                                                                                                                     |
| Service Locations                                                                                                                                    | Operating Hours                                                      | Cities/Towns in Area                                                                                                                                                                                |
| <b>CSESP Community-Based Location</b><br>660 Broadway<br>Somerville, MA 02145 (800) 981-4357<br>(617) 616-5111<br>Fax (617) 623-1817                 | <b>7 a.m. - 11 p.m. weekdays</b><br><b>11 a.m. - 7 p.m. weekends</b> | Cambridge and Somerville                                                                                                                                                                            |
| <b>CSESP/Cambridge Hospital</b><br>1493 Cambridge Street<br>Cambridge, MA 02139 (800) 981-4357<br>(617) 665-1560<br>Fax (617) 616-5410               | <b>24/7</b>                                                          |                                                                                                                                                                                                     |

# ESP STATEWIDE DIRECTORY

| Area: Norwood 24-hour access number: (800) 529-5077                                                                                                                                                                                            |                                               |                                                                                                                                                                                                                                                                                                                                                                  |
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| ESP Provider: Riverside Community Care                                                                                                                                                                                                         |                                               |                                                                                                                                                                                                                                                                                                                                                                  |
| ESP Director: Chris Lauzon (800) 529-5077 clauzon@riversidecc.org<br>Assistant ESP Director: Caitlyn Collins (781) 769-8674 ccollins@riversidecc.org<br>Mobile Crisis Intervention Manager: Evan Marcus (781) 769-8674 emarcus@riversidecc.org |                                               |                                                                                                                                                                                                                                                                                                                                                                  |
| Service Locations                                                                                                                                                                                                                              | Operating Hours                               | Cities/Towns in Area                                                                                                                                                                                                                                                                                                                                             |
| <b>Riverside Community-Based Location</b><br>190 Lenox Street<br>Norwood, MA 02062 (800) 529-5077<br>(781) 769-8674<br>Fax (781) 440-0740                                                                                                      | 8 a.m. - 8 p.m. weekdays                      | Canton, Dedham, Dover, Foxboro, Medfield, Millis, Needham, Newton, Norfolk, Norwood, Plainville, Sharon, Walpole, Wellesley, Weston, Westwood, and Wrentham                                                                                                                                                                                                      |
| <b>Riverside Community-Based Location</b><br>15 Beacon Ave<br>Norwood, MA 02062 (800) 529-5077<br>(781) 769-8674<br>Fax (781) 769-6072                                                                                                         | 8 p.m. - 8 a.m. weekdays<br>24 hours weekends |                                                                                                                                                                                                                                                                                                                                                                  |
| <b>Riverside Community Crisis Stabilization Program</b><br>15 Beacon Ave<br>Norwood, MA 02062 (800) 529-5077<br>(781) 769-1342<br>Fax (781) 769-0197                                                                                           | 24/7                                          |                                                                                                                                                                                                                                                                                                                                                                  |
| Area: South Shore 24-hour access number: (800) 528-4890                                                                                                                                                                                        |                                               |                                                                                                                                                                                                                                                                                                                                                                  |
| ESP Provider: South Shore Mental Health (SSMH)                                                                                                                                                                                                 |                                               |                                                                                                                                                                                                                                                                                                                                                                  |
| ESP Director: Colleen Babson (617) 774-6036 cbabson@ssmh.org<br>Mobile Crisis Intervention Manager: Nathalie Bailey (617) 774-6036 nbailey@ssmh.org                                                                                            |                                               |                                                                                                                                                                                                                                                                                                                                                                  |
| Service Locations                                                                                                                                                                                                                              | Operating Hours                               | Cities/Towns in Area                                                                                                                                                                                                                                                                                                                                             |
| <b>SSMH Community-Based Location</b><br>460 Quincy Ave<br>Quincy, MA 02169 (800) 528-4890<br>(617) 774-6036<br>Fax (617) 479-0356                                                                                                              | 24/7                                          | Braintree, Cohasset, Hingham, Hull, Milton, Norwell, Quincy, Randolph, Scituate, and Weymouth                                                                                                                                                                                                                                                                    |
| <b>SSMH Community Crisis Stabilization Program</b><br>460 Quincy Ave<br>Quincy, MA 02169 (800) 528-4890<br>(617) 774-6036<br>Fax (617) 479-0356                                                                                                | 24/7                                          |                                                                                                                                                                                                                                                                                                                                                                  |
| WESTERN MASSACHUSETTS                                                                                                                                                                                                                          |                                               |                                                                                                                                                                                                                                                                                                                                                                  |
| Area: The Berkshires 24-hour access number: (800) 252-0227                                                                                                                                                                                     |                                               |                                                                                                                                                                                                                                                                                                                                                                  |
| ESP Provider: The Brien Center for Mental Health and Substance Abuse                                                                                                                                                                           |                                               |                                                                                                                                                                                                                                                                                                                                                                  |
| ESP Director: Rebecca Phelps (413) 629-1062 rebecca.phelps@briencenter.org<br>Mobile Crisis Intervention Manager: April Gardner (413) 447-2024 april.gardner@briencenter.org                                                                   |                                               |                                                                                                                                                                                                                                                                                                                                                                  |
| Service Locations                                                                                                                                                                                                                              | Operating Hours                               | Cities/Towns in Area                                                                                                                                                                                                                                                                                                                                             |
| <b>The Brien Center Community-Based Location</b><br>34 Pomeroy Ave<br>Pittsfield, MA 01201 (800) 252-0227<br>(413) 499-0412<br>Fax (413) 499-0995                                                                                              | 24/7                                          | Adams, Alford, Becket, Cheshire, Clarksburg, Dalton, Egremont, Florida, Great Barrington, Hancock, Hinsdale, Lanesboro, Lee, Lenox, Monroe, Monterey, Mount Washington, New Ashford, New Marlboro, North Adams, Otis, Peru, Pittsfield, Richmond, Sandisfield, Savoy, Sheffield, Stockbridge, Tyringham, Washington, West Stockbridge, Williamstown, and Windsor |
| <b>The Brien Center Community-Based Location</b><br>66 West Street<br>Pittsfield, MA 01201 (800) 252-0227<br>(413) 499-0412<br>Fax (413) 447-3245                                                                                              | 8 a.m. - 12 a.m.<br>7 days/week               |                                                                                                                                                                                                                                                                                                                                                                  |
| <b>The Brien Center Community-Based Location</b><br>124 American Legion Drive<br>North Adams, MA 01247 (800) 252-0227<br>(413) 664-4541<br>Fax (413) 662-3311                                                                                  | 9 a.m. - 5 p.m. weekdays                      |                                                                                                                                                                                                                                                                                                                                                                  |
| <b>The Brien Center Community-Based Location</b><br>60 Cottage Street<br>Great Barrington, MA 01230 (800) 252-0227<br>(413) 664-4541<br>Fax (413) 528-8187                                                                                     | 9 a.m. - 5 p.m. weekdays                      |                                                                                                                                                                                                                                                                                                                                                                  |

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| <b>The Brien Center Community Crisis Stabilization Program</b><br>34 Pomeroy Ave<br>Pittsfield, MA 01201 (800) 252-0227<br>(413) 499-0412<br>Fax (413) 499-0995                          |                          | 24/7                                                                                                                                                                                                                                                                                                                                            |
| <b>Area: Greenfield 24-hour access number: (800) 562-0112</b>                                                                                                                            |                          |                                                                                                                                                                                                                                                                                                                                                 |
| <b>ESP Provider: Clinical &amp; Support Options</b>                                                                                                                                      |                          |                                                                                                                                                                                                                                                                                                                                                 |
| <b>ESP Director:</b> Dan Sontag (413) 774-5411 dsontag@csoinc.org Fax: (413) 773-8429                                                                                                    |                          |                                                                                                                                                                                                                                                                                                                                                 |
| <b>Assistant Program Director:</b> Kristin Smith (413) 774-5411 kristinsmith@csoinc.org                                                                                                  |                          |                                                                                                                                                                                                                                                                                                                                                 |
| <b>Mobile Crisis Intervention Manager:</b> Ashley Adam (413) 774-5411 ashley.adam@csoinc.org                                                                                             |                          |                                                                                                                                                                                                                                                                                                                                                 |
| <b>Service Locations</b>                                                                                                                                                                 | <b>Operating Hours</b>   | <b>Cities/Towns in Area</b>                                                                                                                                                                                                                                                                                                                     |
| <b>Clinical &amp; Support Options Community-Based Location</b><br>298 Federal St., Condo B3<br>Greenfield, MA 01301 (800) 562-0112<br>(413) 774-5411<br>Fax (413) 773-8429               | 24/7                     | Ashfield, Athol, Bernardston, Buckland, Charlemont, Colrain, Conway, Deerfield, Erving, Gill, Greenfield, Hawley, Heath, Leverett, Leyden, Millers Falls, Montague, New Salem, Northfield, Orange, Petersham, Phillipston, Rowe, Royalston, Shelburne, Shutebury, Sunderland, Turners Falls, Warwick, Wendell, and Whately                      |
| <b>Clinical &amp; Support Options Community-Based Location</b><br>491 Main Street<br>Athol, MA 01331 (800) 562-0112<br>(978) 249-9490<br>Fax (978) 249-3139                              | 8 a.m. - 8 p.m. weekdays |                                                                                                                                                                                                                                                                                                                                                 |
| <b>Clinical &amp; Support Options Community Crisis Stabilization Program</b><br>298 Federal St., Condo B3<br>Greenfield, MA 01301 (800) 562-0112<br>(413) 774-5411<br>Fax (413) 773-8429 | 24/7                     |                                                                                                                                                                                                                                                                                                                                                 |
| <b>WESTERN MASSACHUSETTS (continued)</b>                                                                                                                                                 |                          |                                                                                                                                                                                                                                                                                                                                                 |
| <b>Area: Northampton 24-hour access number: (800) 562-0112</b>                                                                                                                           |                          |                                                                                                                                                                                                                                                                                                                                                 |
| <b>ESP Provider: Clinical &amp; Support Options</b>                                                                                                                                      |                          |                                                                                                                                                                                                                                                                                                                                                 |
| <b>ESP Director:</b> Debra DeMuth (413) 586-5382, Ext. 3501 ddemuth@csoinc.org                                                                                                           |                          |                                                                                                                                                                                                                                                                                                                                                 |
| <b>Mobile Crisis Intervention Manager:</b> Amber Gahn (413) 586-5555 agahn@csoinc.org                                                                                                    |                          |                                                                                                                                                                                                                                                                                                                                                 |
| <b>Service Locations</b>                                                                                                                                                                 | <b>Operating Hours</b>   | <b>Cities/Towns in Area</b>                                                                                                                                                                                                                                                                                                                     |
| <b>Clinical &amp; Support Options Community-Based Location</b><br>29 North Main Street<br>Florence, MA 01062 (800) 562-0112<br>(413) 586-5555<br>Fax (413) 586-2723                      | 24/7                     | Amherst, Chesterfield, Cumminton, Easthampton, Florence, Goshen, Hadley, Hatfield, Middlefield, Northampton, Pelham, Plainfield, Westhampton, Williamsburg, and Worthington                                                                                                                                                                     |
| <b>Clinical &amp; Support Options Community Crisis Stabilization Program</b><br>29 North Main Street<br>Florence, MA 01062 (800) 562-0112<br>(413) 586-2973<br>Fax (413) 582-6893        | 24/7                     |                                                                                                                                                                                                                                                                                                                                                 |
| <b>Area: Southern Pioneer Valley 24-hour access number: (800) 437-5922</b>                                                                                                               |                          |                                                                                                                                                                                                                                                                                                                                                 |
| <b>ESP Provider: Behavioral Health Network</b>                                                                                                                                           |                          |                                                                                                                                                                                                                                                                                                                                                 |
| <b>ESP Director:</b> TBD                                                                                                                                                                 |                          |                                                                                                                                                                                                                                                                                                                                                 |
| <b>Assistant ESP Director:</b> Matthew Leone (413) 301-9390 matthew.leone@bhninc.org                                                                                                     |                          |                                                                                                                                                                                                                                                                                                                                                 |
| <b>Service Locations</b>                                                                                                                                                                 | <b>Operating Hours</b>   | <b>Cities/Towns in Area</b>                                                                                                                                                                                                                                                                                                                     |
| <b>Behavioral Health Network Community-Based Location</b><br>417 Liberty Street<br>Springfield, MA 01104 (800) 437-5922<br>(413) 733-6661<br>Fax (413) 733-7841                          | 24/7                     | Agawam, Belchertown, Blandford, Bondsville, Chester, Chicopee, East Longmeadow, Granby, Granville, Hampden, Holyoke, Huntington, Indian Orchard, Longmeadow, Ludlow, Monson, Montgomery, Palmer, Russell, South Hadley, Southampton, Southwick, Springfield, Thorndike, Three Rivers, Tolland, Ware, Westfield, West Springfield, and Wilbraham |
| <b>Behavioral Health Network Community-Based Location Carson Center</b><br>77 Mill Street<br>Westfield, MA 01085 (800) 437-5922<br>(413) 568-6386<br>Fax (413) 572-4144                  | 24/7                     |                                                                                                                                                                                                                                                                                                                                                 |
| <b>Behavioral Health Network Community Crisis Stabilization Program</b><br>417 Liberty Street<br>Springfield, MA 01104 (800) 437-5922<br>(413) 733-6661<br>Fax (413) 733-7841            | 24/7                     |                                                                                                                                                                                                                                                                                                                                                 |

# ESP STATEWIDE DIRECTORY

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| <b>Behavioral Health Network Community Crisis Stabilization Program</b><br><b>Carson Center</b><br>77 Mill Street<br>Westfield, MA 01085 (800) 437-5922<br>(413) 568-6386<br>Fax (413) 572-4144                                                          |                        | 24/7                                                                                                                                                                                                                                                                                                                                                  |
| <b>Behavioral Health Network Community Crisis Stabilization Program</b><br>40 Bobala Road<br>Holyoke, MA 01104 (800) 437-5922<br>(413) 532-8016<br>Fax (413) 532-8205                                                                                    |                        | 24/7                                                                                                                                                                                                                                                                                                                                                  |
| <b>CENTRAL MASSACHUSETTS</b>                                                                                                                                                                                                                             |                        |                                                                                                                                                                                                                                                                                                                                                       |
| <b>Area: Metro West      24-hour access number: (800) 640-5432</b>                                                                                                                                                                                       |                        |                                                                                                                                                                                                                                                                                                                                                       |
| ESP Provider: Advocates                                                                                                                                                                                                                                  |                        |                                                                                                                                                                                                                                                                                                                                                       |
| ESP Director: John DeRonck (508) 661-2043 jderonc@advocatesinc.org<br>ESP Director: Carla Antonellis (781) 893-2003 CAntonellis@advocatesinc.org<br>Mobile Crisis Intervention Manager: Kimberly Ward (508) 620-0010 x109 Kimberly_ward@waysideyouth.org |                        |                                                                                                                                                                                                                                                                                                                                                       |
| <b>Service Locations</b>                                                                                                                                                                                                                                 | <b>Operating Hours</b> | <b>Cities/Towns in Area</b>                                                                                                                                                                                                                                                                                                                           |
| <b>Advocates Community-Based Location</b><br>354 Waverly Street<br>Framingham, MA 01702 (800) 640-5432<br>(508) 872-3333<br>Fax (508) 875-2600                                                                                                           | 24/7                   | Acton, Ashland, Arlington, Bedford, Belmont,<br>Boxborough, Burlington, Carlisle, Concord,<br>Framingham, Holliston, Hopkinton, Hudson,<br>Lexington, Lincoln, Littleton, Maynard,<br>Marlborough, Natick, Northborough, Sherborn,<br>Southborough, Stow, Sudbury, Waltham,<br>Watertown, Wayland, Westborough, Wilmington,<br>Winchester, and Woburn |
| <b>Advocates Community-Based Location</b><br>28 Mill Street<br>Marlboro, MA 01752 (800) 640-5432<br>(508) 786-1584<br>Fax (508) 786-1585                                                                                                                 | 24/7                   |                                                                                                                                                                                                                                                                                                                                                       |
| <b>Advocates Community-Based Location</b><br>675 Main Street<br>Waltham, MA 02451 (800) 540-5806<br>(781) 893-2003<br>Fax (781) 647-0183                                                                                                                 | 24/7                   |                                                                                                                                                                                                                                                                                                                                                       |
| <b>Advocates Community Crisis Stabilization Program</b><br>28 Mill Street<br>Marlboro, MA 01752 (800) 640-5432<br>(508) 786-1580                                                                                                                         | 24/7                   |                                                                                                                                                                                                                                                                                                                                                       |
| <b>Area: North County      24-hour access number: (800) 977-5555</b>                                                                                                                                                                                     |                        |                                                                                                                                                                                                                                                                                                                                                       |
| ESP Provider: Community HealthLink, Inc.                                                                                                                                                                                                                 |                        |                                                                                                                                                                                                                                                                                                                                                       |
| ESP Director: Matthew Walsh (508) 373-7982 mwalsh02@communityhealthlink.org<br>Mobile Crisis Intervention Manager: Wendy Martel (978) 840-9340 wmartel@communityhealthlink.org                                                                           |                        |                                                                                                                                                                                                                                                                                                                                                       |
| <b>Service Locations</b>                                                                                                                                                                                                                                 | <b>Operating Hours</b> | <b>Cities/Towns in Area</b>                                                                                                                                                                                                                                                                                                                           |
| <b>Community HealthLink, Inc. Community-Based Location</b><br>40 Spruce Street<br>Leominster, MA 01453 (800) 977-5555<br>(978) 534-6116<br>Fax (978) 537-4966                                                                                            | 24/7                   | Ashburnham, Ashby, Ayer, Barre, Berlin, Bolton,<br>Clinton, Fitchburg, Gardner, Groton, Harvard,<br>Hubbardston, Lancaster, Leominster, Lunenburg,<br>New Braintree, Oakham, Pepperell, Princeton,<br>Rutland, Shirley, Sterling, Templeton, Townsend,<br>Westminster, and Winchendon                                                                 |
| <b>Community HealthLink, Inc. Community Crisis Stabilization Program</b><br>40 Spruce Street<br>Leominster, MA 01453 (800) 977-5555<br>(978) 534-6116<br>Fax (978) 534-3294                                                                              | 24/7                   |                                                                                                                                                                                                                                                                                                                                                       |

# ESP STATEWIDE DIRECTORY

## CENTRAL MASSACHUSETTS (continued)

**Area: South County**      **24-hour access number: (800) 294-4665**

**ESP Provider: Riverside Community Care**

**ESP Director:** Amanda Rutherford (508) 634-3420 arutherford@riversidecc.org

**Mobile Crisis Intervention Manager:** Karen Corson (508) 634-3420 kcorson@riversidecc.org

| Service Locations                                                                                                                                           | Operating Hours          | Cities/Towns in Area                                                                                                                                                                                                                                                                             |
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| <b>Riverside Community-Based Location</b><br>32 Hamilton St.<br>Milford, MA 01757      (800) 294-4665<br>(508) 634-3420<br>Fax (508) 533-2462               | 24/7                     | Bellingham, Blackstone, Brimfield, Brookfield, Chariton, Douglas, Dudley, East Brookfield, Franklin, Holland, Hopedale, Medway, Mendon, Milford, Millville, Northbridge, North Brookfield, Oxford, Southbridge, Sturbridge, Sutton, Upton, Uxbridge, Wales, Warren, Webster, and West Brookfield |
| <b>Riverside Community-Based Location</b><br>206 Milford Street<br>Upton, MA 01568      (800) 294-4665<br>(508) 634-3420<br>Fax (508) 533-2462              | 9 a.m. - 8 p.m. weekdays |                                                                                                                                                                                                                                                                                                  |
| <b>Riverside/Harrington Memorial Hospital</b><br>100 South Street<br>Southbridge, MA 01550      (800) 294-4665<br>(508) 765-3035<br>Fax (508) 533-2462      | 24/7                     |                                                                                                                                                                                                                                                                                                  |
| <b>Riverside Community Crisis Stabilization Program</b><br>32 Hamilton St.<br>Milford, MA 01757      (800) 294-4665<br>(508) 422-8095<br>Fax (978) 533-2462 | 24/7                     |                                                                                                                                                                                                                                                                                                  |

**Area: Worcester**      **24-hour access number: (866) 549-2142**

**ESP Provider: Community Healthlink, Inc.**

**ESP Director:** Janeane Daniels (978) 401-3820 jdaniels@communityhealthlink.org

**Mobile Crisis Intervention Manager:** Lori Simkowitz-Lavigne (774) 312-2474 lsimkowitz-lavigne@communityhealthlink.org

| Service Locations                                                                                                                                                                                          | Operating Hours | Cities/Towns in Area                                                                                             |
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| <b>Community HealthLink, Inc. Community-Based Location</b><br>12 Queen St.<br>Worcester, MA 01610      (866) 549-2142<br>Fax (508) 304-6277                                                                | 24/7            | Auburn, Boylston, Grafton, Holden, Leicester, Milbury, Paxton, Shrewsbury, Spencer, West Boylston, and Worcester |
| <b>UMASS Memorial Medical Center</b><br>55 Lake Avenue North<br>Worcester, MA 01655      (866) 549-2142<br>(508) 334-3562<br>Fax (508) 856-1695                                                            | 24/7            |                                                                                                                  |
| <b>Community HealthLink, Inc. Community Crisis Stabilization Program</b><br>72 Jaques Ave<br>Thayer Building, 2nd floor<br>Worcester, MA 01610      (866) 549-2142<br>(508) 860-1283<br>Fax (508) 421-9370 | 24/7            |                                                                                                                  |

# ESP STATEWIDE DIRECTORY

| <b>NORTHEASTERN MASSACHUSETTS</b>                                                                                                                                 |                                                           |                                                                                                                                                                                                                                                                             |
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| <b>Area: North Essex</b>                                                                                                                                          |                                                           | <b>24-hour access number: (866) 523-1216</b>                                                                                                                                                                                                                                |
| ESP Provider: Lahey/Northeast Behavioral Health                                                                                                                   |                                                           |                                                                                                                                                                                                                                                                             |
| ESP Director: Ellen Jarmusik (978) 744-1585 Ellen.M.Jarmusik@Lahey.org                                                                                            |                                                           |                                                                                                                                                                                                                                                                             |
| Assistant ESP Director: Haskell Brooks (978) 521-7777 E.H.Brooks@Lahey.org                                                                                        |                                                           |                                                                                                                                                                                                                                                                             |
| Mobile Crisis Intervention Manager: TBD                                                                                                                           |                                                           |                                                                                                                                                                                                                                                                             |
| <b>Service Locations</b>                                                                                                                                          | <b>Operating Hours</b>                                    | <b>Cities/Towns in Area</b>                                                                                                                                                                                                                                                 |
| <b>Lahey/NBH Community-Based Location</b><br>62 Brown St., Suite 305<br>Haverhill, MA 01830 (800) 281-3223<br>(978) 521-7777<br>Fax : (978) 521-7767              | <b>8 a.m. - 8 p.m. M-Th</b><br><b>8 a.m. - 5 p.m. Fri</b> | Amesbury, Beverly, Boxford, Danvers, Essex, Georgetown, Gloucester, Groveland, Hamilton, Haverhill, Ipswich, Manchester by the Sea, Marblehead, Merrimac, Middleton, Newbury, Newburyport, Peabody, Rockport, Rowley, Salem, Salisbury, Topsfield, Wenham, and West Newbury |
| <b>Lahey/NBH Community-Based Location</b><br>35 Congress St., Suite 2150<br>Salem, MA 01970 (866) 523-1216<br>(978) 744-1585<br>Fax (978) 744-1379                | <b>24/7</b>                                               |                                                                                                                                                                                                                                                                             |
| <b>Lahey/NBH/Salem Hospital - North Shore Medical Center</b><br>81 Highland Avenue<br>Salem, MA 01970 (866) 523-1216<br>(978) 354-4550<br>Fax (978) 745-9021      | <b>24/7</b>                                               |                                                                                                                                                                                                                                                                             |
| <b>Lahey/NBH Community Crisis Stabilization program</b><br>35 Congress St., Suite 2150<br>Salem, MA 01970 (866) 523-1216<br>(978) 744-1585<br>Fax (978) 744-1379  | <b>24/7</b>                                               |                                                                                                                                                                                                                                                                             |
| <b>Area: Lawrence</b>                                                                                                                                             |                                                           | <b>24-hour access number: (877) 255-1261</b>                                                                                                                                                                                                                                |
| ESP Provider: Lahey/Northeast Behavioral Health                                                                                                                   |                                                           |                                                                                                                                                                                                                                                                             |
| ESP Director: Tyrone Scott (978) 620-1250 Tyrone.scott@Lahey.org                                                                                                  |                                                           |                                                                                                                                                                                                                                                                             |
| Mobile Crisis Intervention Manager: Suzanne McPhail 978-620-1250 susanne.b.macphail@Lahey.org                                                                     |                                                           |                                                                                                                                                                                                                                                                             |
| <b>Service Locations</b>                                                                                                                                          | <b>Operating Hours</b>                                    | <b>Cities/Towns in Area</b>                                                                                                                                                                                                                                                 |
| <b>Lahey/NBH Community-Based Location</b><br>12 Methuen St., 2nd Floor<br>Lawrence, MA 01841 (877) 255-1261<br>(978)-620-1250<br>Fax (978) 682-9333               | <b>8 a.m. - 12 a.m.</b><br><b>7 days/week</b>             | Andover, Lawrence, Methuen, and North Andover                                                                                                                                                                                                                               |
| <b>Lahey/NBH Community Crisis Stabilization Program</b><br>12 Methuen St., 2nd Floor<br>Lawrence, MA 01841 (877) 255-1261<br>(978)-620-1770<br>Fax (978) 682-9333 | <b>24/7</b>                                               |                                                                                                                                                                                                                                                                             |
| <b>Area: Lowell</b>                                                                                                                                               |                                                           | <b>24-hour access number: (800) 830-5177</b>                                                                                                                                                                                                                                |
| ESP Provider: Lahey/Northeast Behavioral Health                                                                                                                   |                                                           |                                                                                                                                                                                                                                                                             |
| ESP Director: Kate Bergeron (978) 455-3397 Kathryn.Bergeron@Lahey.org                                                                                             |                                                           |                                                                                                                                                                                                                                                                             |
| Mobile Crisis Intervention Manager: Alyson Arcand (978) 455-3397 alyson.m.arcand@lahey.org                                                                        |                                                           |                                                                                                                                                                                                                                                                             |
| <b>Service Locations</b>                                                                                                                                          | <b>Operating Hours</b>                                    | <b>Cities/Towns in Area</b>                                                                                                                                                                                                                                                 |
| <b>Lahey/NBH Community-Based Location</b><br>391 Varnum Ave<br>Lowell, MA 01854 (800) 830-5177<br>(978) 455-3397<br>Fax (978) 459-9096                            | <b>8 a.m. - 8 p.m.</b><br><b>7 days/week</b>              | Billerica, Chelmsford, Dracut, Dunstable, Lowell, Tewksbury, Tyngsboro, and Westford                                                                                                                                                                                        |
| <b>Lahey/NBH Community Crisis Stabilization Program</b><br>391 Varnum Ave<br>Lowell, MA 01854 (800) 830-5177<br>(978) 455-3397<br>Fax (978) 459-9096              | <b>24/7</b>                                               |                                                                                                                                                                                                                                                                             |

# ESP STATEWIDE DIRECTORY

| <b>NORTHEASTERN MASSACHUSETTS (continued)</b>                                                                                                                                       |                                                                    |                                                                                                                                                                                          |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Area: Tri-City</b> <b>24-hour access number: (800) 988-1111</b>                                                                                                                  |                                                                    |                                                                                                                                                                                          |
| <b>ESP Provider: Eliot Community Services</b>                                                                                                                                       |                                                                    |                                                                                                                                                                                          |
| <b>ESP Director:</b> Zachary Thompson (781) 581-4422 zthompson@eliotchs.org<br><b>Mobile Crisis Intervention Manager:</b> Donna Kausek (781) 581-4493 dkausek@eliotchs.org          |                                                                    |                                                                                                                                                                                          |
| <b>Service Locations</b>                                                                                                                                                            | <b>Operating Hours</b>                                             | <b>Cities/Towns in Area</b>                                                                                                                                                              |
| <b>Eliot Community-Based Location</b><br>95 Pleasant Street<br>Lynn, MA 01901      (800) 988-1111<br>(781) 596-9222<br>Fax (781) 581-9876                                           | <b>8 a.m. - 8 p.m. weekdays</b><br><b>9 a.m. - 6 p.m. weekends</b> | Everett, Lynn, Lynnfield, Malden, Medford, Melrose, Nahant, North Reading, Reading, Saugus, Stoneham, Swampscott, and Wakefield                                                          |
| <b>Eliot Community-Based Location</b><br>173 Chelsea Street<br>Everett, MA 02149      (800) 988-1111<br>(781) 388-6220<br>Fax (781) 581-9876                                        | <b>8 a.m. - 8 p.m. weekdays</b>                                    |                                                                                                                                                                                          |
| <b>Eliot Community Crisis Stabilization Program</b><br>95 Pleasant Street<br>Lynn, MA 01901      (800) 988-1111<br>(781) 596-9222<br>Fax (781) 581-9876                             | <b>24/7</b>                                                        |                                                                                                                                                                                          |
| <b>SOUTHEASTERN MASSACHUSETTS</b>                                                                                                                                                   |                                                                    |                                                                                                                                                                                          |
| <b>Area: Southern Coast</b> <b>24-hour access number: (877) 996-3154</b>                                                                                                            |                                                                    |                                                                                                                                                                                          |
| <b>ESP Provider: Child and Family Services of New Bedford</b>                                                                                                                       |                                                                    |                                                                                                                                                                                          |
| <b>ESP Director:</b> Pam Bolarinho (508) 996-3154 pbolarinho@cfservices.org<br><b>Mobile Crisis Intervention Manager:</b> Matthew Boyd (508) 996-3154 mboyd@cfservices.org          |                                                                    |                                                                                                                                                                                          |
| <b>Service Locations</b>                                                                                                                                                            | <b>Operating Hours</b>                                             | <b>Cities/Towns in Area</b>                                                                                                                                                              |
| <b>Child and Family Services Community-Based Location</b><br>543 North Street<br>New Bedford, MA 02740      (877) 996-3154<br>(508) 996-3154<br>Fax (508) 991-8082                  | <b>24/7</b>                                                        | Acushnet, Carver, Dartmouth, Duxbury, Fairhaven, Halifax, Hanover, Hanson, Kingston, Marion, Marshfield, Mattapoisett, New Bedford, Pembroke, Plymouth, Plympton, Rochester, and Wareham |
| <b>Child and Family Services Community-Based Location</b><br><b>202 South Meadow Rd., Unit 5B</b><br>Plymouth, MA 02360      (877) 996-3154<br>(508) 747-8834<br>Fax (508) 747-8835 | <b>24/7</b>                                                        |                                                                                                                                                                                          |
| <b>Child and Family Services Community Crisis Stabilization Program</b><br>543 North Street<br>New Bedford, MA 02740      (877) 996-3154<br>(508) 996-3154<br>Fax (508) 991-8082    | <b>24/7</b>                                                        |                                                                                                                                                                                          |
| <b>Area: Brockton</b> <b>24-hour access number: (877) 670-9957</b>                                                                                                                  |                                                                    |                                                                                                                                                                                          |
| <b>ESP Provider: Community Counseling of Bristol County (CCBC) Brockton</b>                                                                                                         |                                                                    |                                                                                                                                                                                          |
| <b>ESP Director:</b> Courtney Matto (508) 897-2100 cmatto@comcounseling.org<br><b>Mobile Crisis Intervention Manager:</b> Gayle Kirk (508) 580-0801 gkirk@comcounseling.org         |                                                                    |                                                                                                                                                                                          |
| <b>Service Locations</b>                                                                                                                                                            | <b>Operating Hours</b>                                             | <b>Cities/Towns in Area</b>                                                                                                                                                              |
| <b>Community Counseling of Bristol County Community-Based Location</b><br>56 Cherry Street<br>Brockton, MA 02301      (877) 670-9957<br>(508) 580-0801<br>Fax (508) 580-0690        | <b>8 a.m. - 8 p.m.</b>                                             | Abington, Avon, Bridgewater, Brockton, East Bridgewater, Easton, Holbrook, Rockland, Stoughton, West Bridgewater, and Whitman                                                            |
| <b>CCBC Crisis Stabilization Program</b><br><b>TBD</b><br>(877) 670-9957                                                                                                            | <b>24/7</b>                                                        |                                                                                                                                                                                          |

# ESP STATEWIDE DIRECTORY

| Area: Cape Cod and The Islands 24-hour access number: (833) 229-2683                                                                                                                                                                               |                                                                     |                                                                                                                                                                                                                                                                                              |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| ESP Provider: Baycove/Cape Cod and the Islands Emergency Services                                                                                                                                                                                  |                                                                     |                                                                                                                                                                                                                                                                                              |
| <b>Service Director:</b> Lori Myles (978) 621-6685 lmyles@baycove.org<br><b>ESP Director:</b> Jamie Shorten (508) 815-5373 jshorten@baycove.org<br><b>Mobile Crisis Intervention Manager:</b> Rebecca Stanley (508) 815-5373 rstanley2@baycove.org |                                                                     |                                                                                                                                                                                                                                                                                              |
| Service Locations                                                                                                                                                                                                                                  | Operating Hours                                                     | Cities/Towns in Area                                                                                                                                                                                                                                                                         |
| <b>Cape Cod Community-Based Location</b><br>270 Communication Way, Unit 1E<br>Hyannis, MA 02601<br>(508) 815-5373<br>Fax (508) 815-5361                                                                                                            | <b>7 a.m. - 11 p.m. weekdays</b><br><b>9 a.m. - 5 p.m. weekends</b> | Aquinnah, Barnstable, Bourne, Brewster, Chatham, Chilmark, Cotuit, Dennis, Eastham, Edgartown, Falmouth, Gay Head, Gosnold, Harwich, Hyannis, Mashpee, Nantucket, Oak Bluffs, Orleans, Osterville, Provincetown, Sandwich, Tisbury, Truro, Wellfleet, West Tisbury, Woods Hole, and Yarmouth |
| <b>Martha's Vinyard Community-Based Location</b><br>111 Edgartown Road<br>Vineyard Haven, MA 02568<br>(508) 693-7900<br>Fax (508) 696-0401                                                                                                         | <b>7 a.m. - 11 p.m. weekdays</b><br><b>9 a.m. - 5 p.m. weekends</b> |                                                                                                                                                                                                                                                                                              |
| <b>Nantucket Community-Based Location</b><br>35 Old South Road<br>Nantucket, MA 02554<br>(508) 228-3955<br>Fax (774) 392-7305                                                                                                                      | <b>7 a.m. - 11 p.m. weekdays</b><br><b>9 a.m. - 5 p.m. weekends</b> |                                                                                                                                                                                                                                                                                              |
| <b>Cape Cod Community Crisis Stabilization Program</b><br>270 Communication Way, Unit 1E<br>Hyannis, MA 02601<br>(508) 790-4094<br>Fax (508) 790-0899                                                                                              | <b>24/7</b>                                                         |                                                                                                                                                                                                                                                                                              |
| SOUTHEASTERN MASSACHUSETTS (continued)                                                                                                                                                                                                             |                                                                     |                                                                                                                                                                                                                                                                                              |
| Area: Fall River 24-hour access number: (877) 425-0048                                                                                                                                                                                             |                                                                     |                                                                                                                                                                                                                                                                                              |
| ESP Provider: Boston Medical Center (BMC) / Fall River Emergency Services                                                                                                                                                                          |                                                                     |                                                                                                                                                                                                                                                                                              |
| <b>Clinical Director:</b> Elizabeth Mandell elizabeth.mandell@bmc.org<br><b>ESP Director:</b> Julie Sanders (508)-985-6630 jsanders@baycove.org<br><b>Mobile Crisis Intervention Manager:</b> Julius Franco (508)-985-6630 jfranco@baycove.org     |                                                                     |                                                                                                                                                                                                                                                                                              |
| Service Locations                                                                                                                                                                                                                                  | Operating Hours                                                     | Cities/Towns in Area                                                                                                                                                                                                                                                                         |
| <b>Boston Medical Center (BMC) Fall River Emergency Services</b><br>49 Hillside Street<br>Fall River, MA 02720 (877) 425-0048<br>(508)-985-6630<br>Fax (508) 235-7345                                                                              | <b>24/7</b>                                                         | Fall River, Freetown, Somerset, Swansea, and Westport                                                                                                                                                                                                                                        |
| <b>Child and Family Services Community Crisis Stabilization Program</b><br>543 North Street<br>New Bedford, MA 02740<br>(508) 996-3154<br>Fax (508) 991-8082                                                                                       | <b>24/7</b>                                                         |                                                                                                                                                                                                                                                                                              |
| Area: Taunton/Attleboro 24-hour access number: (800) 660-4300                                                                                                                                                                                      |                                                                     |                                                                                                                                                                                                                                                                                              |
| ESP Provider: Community Counseling of Bristol County (CCBC) Taunton Attleboro                                                                                                                                                                      |                                                                     |                                                                                                                                                                                                                                                                                              |
| <b>ESP Director:</b> Andee Peters-Kurtz (508) 285-9400 apeters-kurtz@comcounseling.org<br><b>Mobile Crisis Intervention Manager:</b> Melissa Riley (508) 285-9400 Mriley@comcounseling.org                                                         |                                                                     |                                                                                                                                                                                                                                                                                              |
| Service Locations                                                                                                                                                                                                                                  | Operating Hours                                                     | Cities/Towns in Area                                                                                                                                                                                                                                                                         |
| <b>Community Counseling of Bristol County (CCBC) Taunton Attleboro Community</b><br>108 West Main St., Bldg. #2<br>Norton, MA 02766 (800) 660-4300<br>(508) 285-9400<br>Fax (508) 285-6573                                                         | <b>8 a.m. - 8 p.m.</b>                                              | Attleboro, Berkley, Dighton, Lakeville, Mansfield, Middleborough, North Attleboro, Norton, Raynham, Rehoboth, Seekonk, and Taunton                                                                                                                                                           |
| <b>Stabilization Program</b><br>108 West Main St., Bldg. #2<br>Norton, MA 02766 (800) 660-4300<br>(508) 285-9400<br>Fax (508) 285-6573                                                                                                             | <b>24/7</b>                                                         |                                                                                                                                                                                                                                                                                              |

\* DMH Operated ESP