The Commonwealth of Massachusetts
Executive Office of Health and Human Services
Department of Public Health
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June 30, 2026

Teri Turgeon, M. Ed. Education Director Community Programs
Perkins School for the Blind
175 North Beacon Street
Watertown, MA 02472

Dear Teri,

It is the responsibility of the Early Intervention (EI) Division to ensure compliance of all early intervention service programs and specialty service programs with the Federal Individuals with Disabilities Education Act (IDEA), state Early Intervention Operational Standards and the Department of Public Health contract conditions. The EI Division is notifying you of your requirement to correct noncompliance identified within one year from the date of written notification.

On June 30, 2025, your program received a report with findings of noncompliance after participating in Cyclical Monitoring. Since that time, your program has made efforts to resolve these findings. On May 26, 2026, your Clinical Oversight and Support Specialist performed a follow up review of records, policies, and trainings outlined in that report for verification of correction of the noncompliance.

During Cyclical Monitoring your program received the following findings:

MONITORING COMPONENT	FINDINGS SUMMARY
Compliance	1.1 The EI Division finds that the program does not complete the *timely services requirement* to deliver services within 30 days of signed parent consent under Federal Regulation (34 CFR 303.344(d)(1); 34 CFR 303.344(d)(2) As used in paragraph (d)(1)(i); Early Intervention Operational Standards, page 28 Section VII; Federal Regulation (34 CFR 303.344(d)(1); 34 CFR 303.344(d)(2); and Contract conditions DPH RFR Document Number: 211030 1.2 The EI Division finds that the program has not established reasonably designed policies and procedures to ensure appropriate demonstration of and adherence

	to service delivery requirements under EIOS Page 32 and (34 CFR 303.344(d)(1); and contract conditions DPH RFR Document Number: 211030.
Results	2.1 The EI Division finds that the program has not established reasonably designed policies and procedures to ensure compliance with eligibility, evaluation and assessment requirements, specifically the annual family satisfaction assessment under contract conditions DPH RFR Document Number: 211030.
Data	3.1 The EI Division finds that the program has not established reasonably designed policies and procedures to ensure compliance with the timely data requirement under Federal Regulation (34 CFR § 303.124), Early Intervention Operational Standards Program Administration § XII E pg. 60, and Contract conditions DPH RFR Document Number: 211030. 3.2 The EI Division finds that the program does not complete the data accuracy requirements under Federal Regulation (34 CFR § 303.124), and contract conditions DPH RFR Document Number: 211030.

Status of your program's findings:
Your Programs Findings:

Domain/Area	**Correction Activity**	**Status**
Compliance		
Timely Service (30 days)		
	Subsequent Record Review	Corrected
Service Delivery (Ongoing)		
	Updated Policy	Corrected
	Subsequent Record Review	Open
Results		
Eligibility, Evaluation, and Assessment		
	Updated Policy	Corrected
data		
Timely Data		
	Subsequent Record Review	Corrected
Accurate Data		
	Subsequent Record Review	Corrected

During the record check for your program, it was identified that one child record did not meet the on-going service delivery requirements.

Perkins School for the Blind has not yet corrected the Service Delivery requirement. As a reminder, the requirement for meeting these findings is 100%. The child identified in this letter will be added to the required corrective actions for this requirement.

This is a notice to alert your program that you did not fulfill the requirement to correct this noncompliance within the one-year timeline. Your program will be issued with a corrective action plan related to this requirement. As part of the corrective action plan your program will participate in trainings related to the requirements that have not come into compliance and will provide training to all staff at your program.

Long standing noncompliance may result in the EI Division taking the following actions:

- Withhold, in whole or in part, any further payments to the program under Part C of the Act
- Withhold referrals to the program
- Seek to recover funds due to failure to meet the contract requirements
- Initiate the process to cancel or not renew the contract
- Schedule a focused monitoring visit
- Impose additional contract requirements
- Amend, shorten, or terminate the term of the contract

Thank you,

Marian Hartblay, M.A.T., M.E.D.
Clinical Oversight and Support Specialist for Low Incidence Disabilities