




Commonwealth of Massachusetts
Executive Office of Health and Human Services
Office of Medicaid
www.mass.gov/masshealth

MassHealth
Personal Care Agency Bulletin 8
August 2021

TO: Personal Care Management Agencies Participating in MassHealth

FROM: Amanda Cassel Kraft, Acting Assistant Secretary for MassHealth 

RE: **Rate Increase and Reporting Requirements for Personal Care Management Agencies Related to Section 9817 of the American Rescue Plan Act**

Introduction

The Executive Office of Health and Human Services (EOHHS) has established enhanced rates for certain home and community-based services (HCBS) under 101 CMR 447.00: *Rates for Certain Home-and Community-based Services Related to Section 9817 of the American Rescue Plan Act* for dates of service beginning July 1, 2021, through December 31, 2021. This regulation also includes enhanced rates for personal care management (PCM) agencies performing PCM functions under the MassHealth PCA program.

The enhanced rates for PCM agency functions have been established to advance the Commonwealth's initiatives related to Section 9817 of the American Rescue Plan Act. Specifically, these enhanced rates promote workforce development and the strengthening of the HCBS workforce during the continued federal public health emergency.

This bulletin sets forth the enhanced rates and billing instructions in effect for MassHealth-covered PCM functions for dates of service beginning July 1, 2021, through December 31, 2021, and the required attestation and reporting requirements regarding use of the funds associated with the add-on for workforce development established under 101 CMR 447.00.

This bulletin does not apply to PCAs. The enhanced PCA rates can be found at 101 CMR 447.00.

Enhanced PCM Functions Rates and Billing Instructions for Dates of Service from July 1, 2021, through December 31, 2021

Enhanced Rates

To promote workforce development and strengthen the HCBS workforce during the continued federal public health emergency, rates for the following services are being established in 101 CMR 447.00 at an amount 10% higher than the existing rates for these services as established in 101 CMR 309.00: *Rates for Certain Services for the Personal Care Attendant Program*.

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Personal Care Management Services Rates

Code	Unit	Rate	Add-on	Total
99456	Per Session	\$241.28	\$24.13	\$265.41
99456 TS	Per Session	\$138.67	\$13.87	\$152.54
T1023	Per Session	\$109.93	\$10.99	\$120.92
T2022	Per Session	\$53.63	\$5.36	\$58.99

Service Provision

All PCM agencies receiving enhanced funding must conduct personal care management functions in accordance with all applicable program requirements and regulations as set forth in 130 CMR 422.000: *Personal Care Attendant Services* and the PCM agency contract.

Administrative and Billing Requirements

All existing provider billing processes will remain in effect during the period of enhanced funding, beginning July 2021, through December 2021. Providers must submit claims according to policies and procedures set forth in applicable administrative and billing regulations and supporting guidance.

PCM Functions Rates for Dates of Service on or after January 1, 2022

For dates of service on or after January 1, 2022, MassHealth will pay PCM agencies for personal care management functions at the rates established under 101 CMR 309.00.

Allowable Uses of Enhanced Funding

PCM agencies will be required to use at least 90% of enhanced funds for the specific purposes of recruiting, building, and retaining their direct care and support workforce.

EOHHS guidance about allowable uses of the enhanced funding, including eligible direct care and support staff and categories of compensation, is available at www.mass.gov/doc/for-masshealth-providers-home-and-community-based-service-enhanced-rate-add-ons-using-american-rescue-plan-act-arpa-funding/download.

Attestation and Spending Report

As a condition of receipt of these additional funds, eligible PCM agencies must complete an attestation assuring EOHHS that they will use at least 90% of the funds for HCBS workforce development and submit a spending report to EOHHS that accounts for how the enhanced funds were used.

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EOHHS guidance about the attestation and spending report requirements will be provided at a future date at www.mass.gov/info-details/strengthening-home-and-community-based-services-and-behavioral-health-services-using-american-rescue-plan-arp-funding. PCM agencies are encouraged to check this site regularly for updated information.

Failure to Submit an Attestation or Spending Report

PCM agencies may be subject to sanction for failure to submit an attestation form and/or spending report in accordance with EOHHS guidance noted above and pursuant to the PCM agency contract.

MassHealth Website

This bulletin is available on the [MassHealth Provider Bulletins](#) web page.

[Sign up](#) to receive email alerts when MassHealth issues new bulletins and transmittal letters.

Questions

Providers may submit questions related to the enhanced funding and other questions related to this bulletin to ARPAMedicaidHCBS@mass.gov.

The MassHealth LTSS Provider Service Center is also open from 8 a.m. to 6 p.m. ET, Monday through Friday, excluding holidays. LTSS Providers should direct their questions about this letter or other MassHealth LTSS Provider questions to the LTSS Third Party Administrator (TPA) as follows:

Phone: Toll free (844) 368-5184
Email: support@masshealthtss.com
Portal: www.MassHealthLTSS.com
Mail: MassHealth LTSS
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