



## SOCIAL DISTANCING

Ensure >6ft between individuals

- Ensure at least 6 feet of separation between individuals
- Maintain physical distancing in businesses with multiple groomers by limiting the number of groomers working together at the same time, working at every other table, and allowing only one worker and one pet at a time in the pet bathing area. Close or reconfigure worker common spaces and high density areas where workers are likely to congregate
- Install physical partitions separating workstations for areas that cannot be spaced out (partitions must be taller than a standing worker)
- Improve ventilation for enclosed spaces where possible (e.g., open doors and windows)
- Communicate with clients via telephone or video-chat to avoid in-person conversations. Encourage contactless payment methods
- Supply leashes to guide pets so there is no hand-off of an owner's leash at time of service
- Stagger lunch and break times, regulating maximum number of people in one place and ensuring at least 6 feet of physical distancing
- Require use of face coverings for all workers, except where doing so may introduce a safety hazard to workers or where an individual is unable to wear a face covering due to a medical condition or disability
- Ensure that customers are not permitted in the business or facility; Pets must be dropped off curbside. Customers should call or text upon arrival to the salon to arrange for drop-off and pick up of their pet



## HYGIENE PROTOCOLS

Apply robust hygiene protocols

- Ensure access to handwashing facilities on site, including soap and running water, and allow sufficient break time for workers to wash hands to frequently; alcohol-based hand sanitizers with at least 60% alcohol may be used as an alternative
- Supply workers at workplace location with adequate cleaning products (e.g., sanitizer, disinfecting wipes)
- Post visible signage throughout the site to remind workers of hygiene and safety protocols.
- Avoid sharing tools and supplies between workers
- Prior to accepting a pet, ask the owner if anyone in the house has COVID-19. Grooming cannot be allowed if someone in the client household is confirmed to have or suspected of having COVID-19



## STAFFING & OPERATIONS

Include safety procedures in the operations

- Provide training to workers on safety standards, up-to-date safety information and precautions including hygiene and other safety measures  
Adjust workplace hours and shifts to minimize contact across workers and reduce congestion at entry points
- Do not allow visitors or customers on site, pet drop-off must occur outside. Limit visitors and service providers on site; shipping and deliveries should be completed in designated areas
- Ensure that workers feeling ill stay home. Encourage workers who are particularly vulnerable to COVID-19 according to the Centers for Disease Control (e.g., due to age or underlying conditions) to stay home
- Encourage workers to self-identify symptoms or any close contact to a known or suspected COVID-19 case to the employer
- Encourage workers who test positive for COVID-19 to disclose to the employer for purposes of cleaning / disinfecting and contact tracing. If the employer is notified of a positive case at the workplace, the employer shall notify the Local Board of Health (LBOH) and work with them to trace likely contacts in the workplace and advise workers to isolate and self-quarantine. Testing of other workers may be recommended consistent with guidance and / or at the request of the LBOH
- Post notice to workers and customers of important health information and relevant safety measures as outlined in government guidelines



## CLEANING & DISINFECTING

Incorporate robust hygiene protocols

- Conduct daily cleaning and disinfection of site (at least daily and more frequently if feasible)
- Disinfect heavy transit areas and high-touch surfaces (e.g., doorknobs, shared tools, bathrooms)
- Keep cleaning logs that include date, time and scope of cleaning
- Disinfect tools between customers (e.g., shampoo bowls, shears, combs, brushes)
- In event of a positive case, shut down site for a deep cleaning and disinfecting of the workplace in accordance with current guidance